

AMTRAK POLICE DEPARTMENT

ANNUAL REPORT 2014



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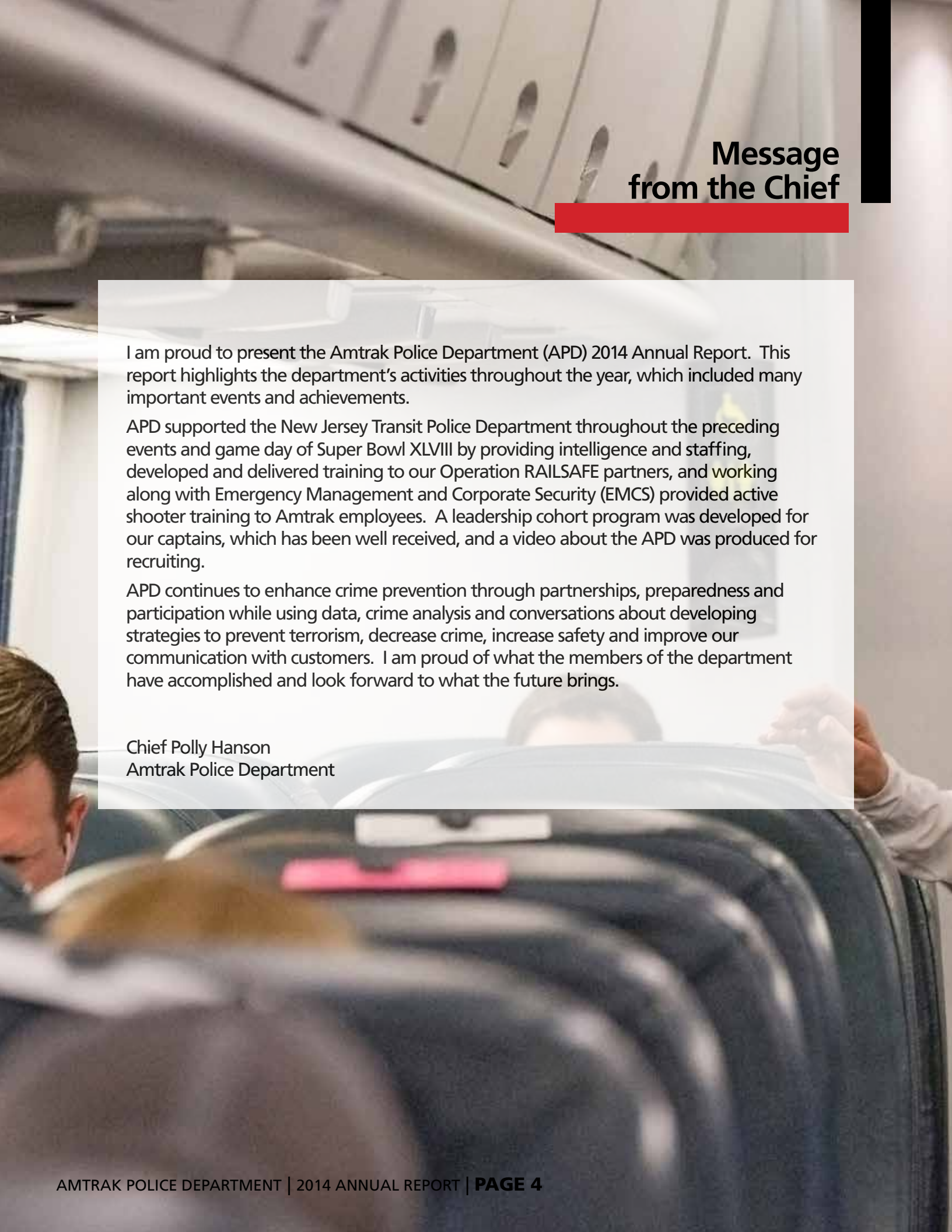
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OUR MISSION

Protecting “America’s Railroad”

OUR VISION

Professionally safeguard Amtrak employees, passengers, patrons and infrastructure through partnerships and best practices while displaying respect and pride.



Message from the Chief

I am proud to present the Amtrak Police Department (APD) 2014 Annual Report. This report highlights the department's activities throughout the year, which included many important events and achievements.

APD supported the New Jersey Transit Police Department throughout the preceding events and game day of Super Bowl XLVIII by providing intelligence and staffing, developed and delivered training to our Operation RAILSAFE partners, and working along with Emergency Management and Corporate Security (EMCS) provided active shooter training to Amtrak employees. A leadership cohort program was developed for our captains, which has been well received, and a video about the APD was produced for recruiting.

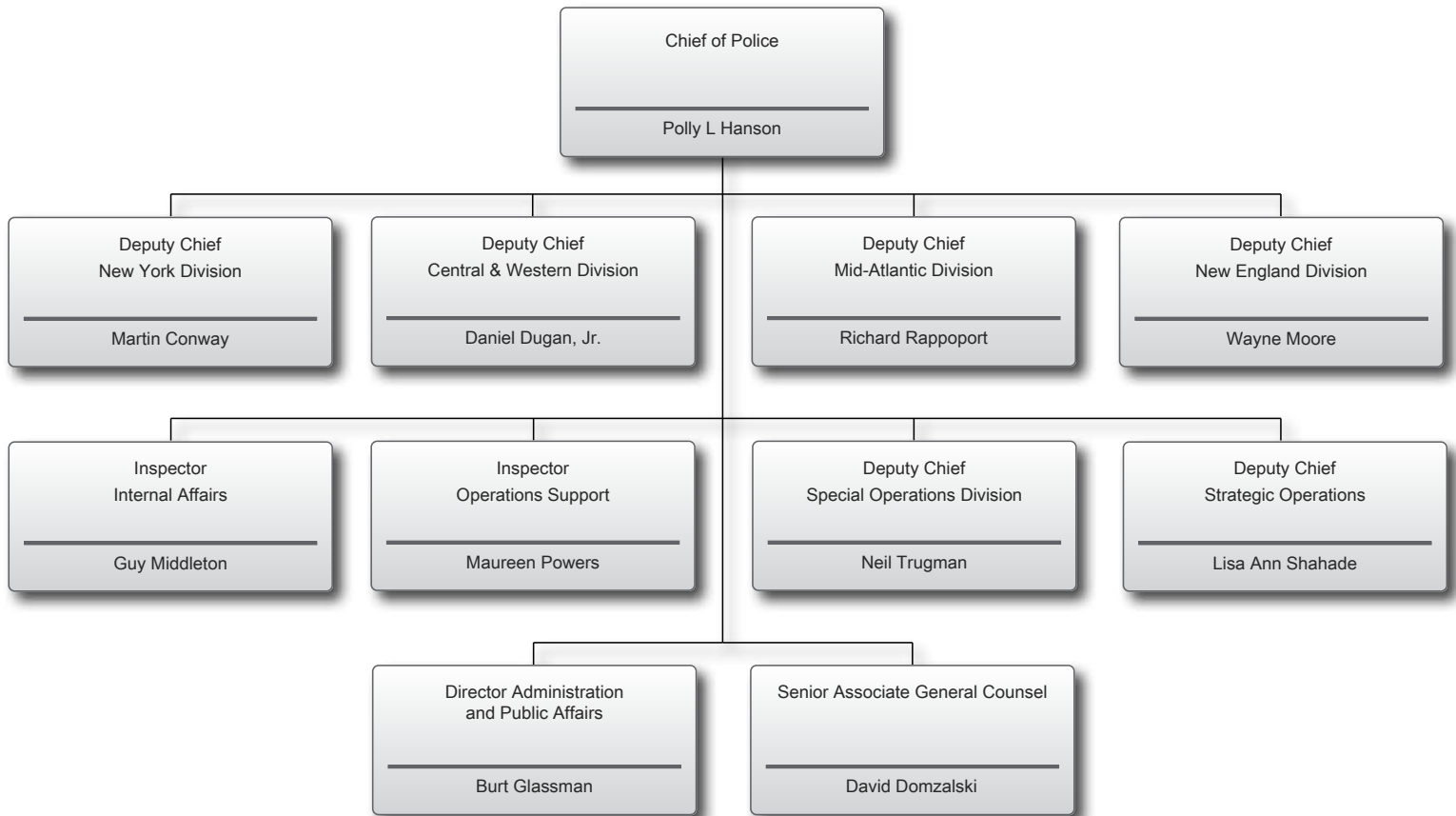
APD continues to enhance crime prevention through partnerships, preparedness and participation while using data, crime analysis and conversations about developing strategies to prevent terrorism, decrease crime, increase safety and improve our communication with customers. I am proud of what the members of the department have accomplished and look forward to what the future brings.

Chief Polly Hanson
Amtrak Police Department



Organizational Chart

Demographics



Demographic Sworn Personnel

	Male	Female	Total	
Asian	8	0	8	2%
Black/African American	67	15	82	19%
Hispanic/Latino	33	7	40	9%
White	281	27	308	70%
Total	389	49	438	100%
	89%	11%	100%	

Sworn Staffing FY2010 - FY2014

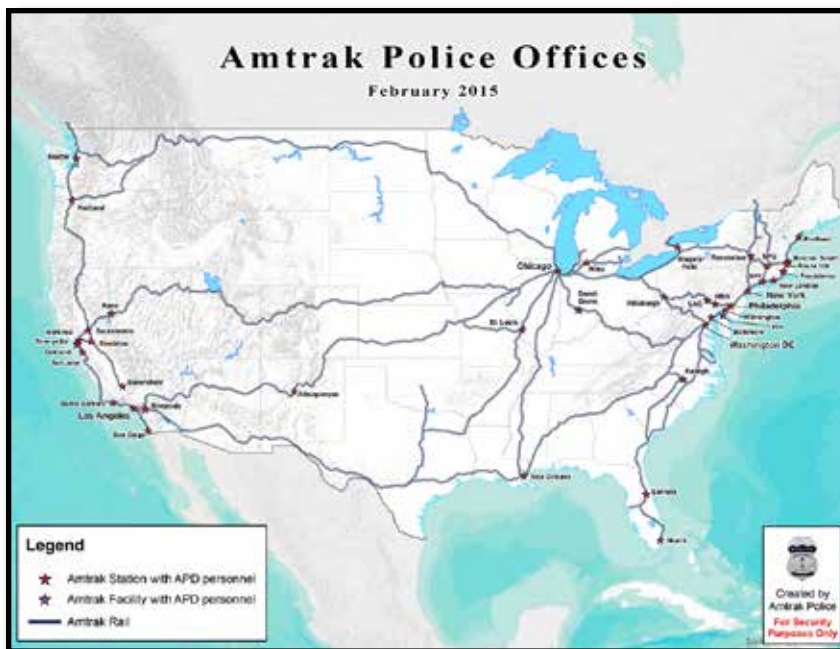
Sworn Staffing as of Sept. 30, 2010	349
Hired in FY2011	77
Ended Tour of Duty in FY2011	(22)
Sworn Staffing as of Sept. 30, 2011	404
Hired in FY2012	55
Ended Tour of Duty in FY2012	(24)
Sworn Staffing as of Sept. 30, 2012	435
Hired in FY2013	48
Ended Tour of Duty in FY2013	(29)
Sworn Staffing as of Sept. 30, 2013	454
Hired in FY2014	16
Ended Tour of Duty in FY2014	(32)
Sworn Staffing as of Sept. 30, 2014	438

Current Staffing

		Sworn	Civilian	Total
Chief of Police		3	1	4
Director Admin & Public Affairs		0	6	6
DC Strategic Operations		2	2	4
Operations Support		12	23	35
Patrol	New England	55	1	56
	New York	84	9	93
	Mid-Atlantic North	63	8	71
	Mid-Atlantic South	52	4	56
	Central/Pacific/Southwest	65	2	67
Special Operations	Intel	38	0	38
	K-9	55	7	62
Total		453	59	512

New Hires

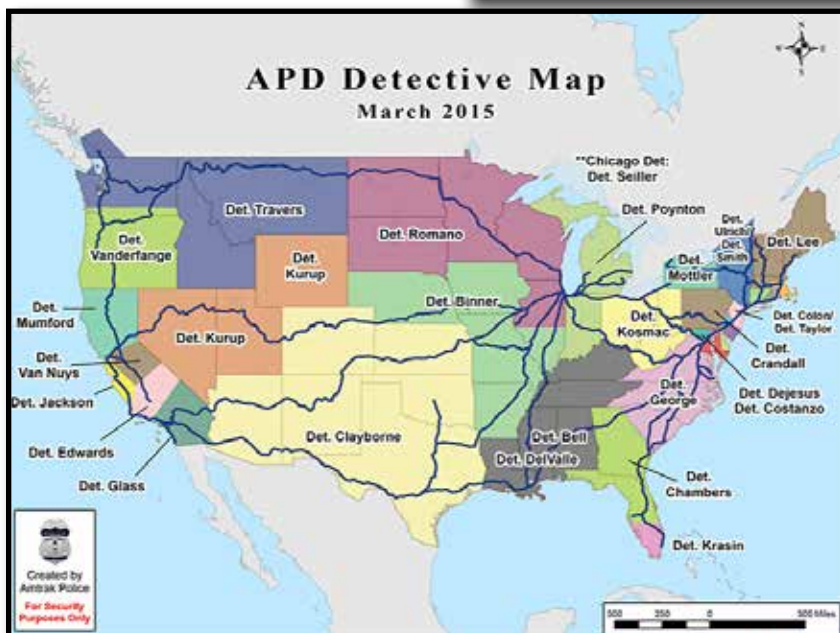
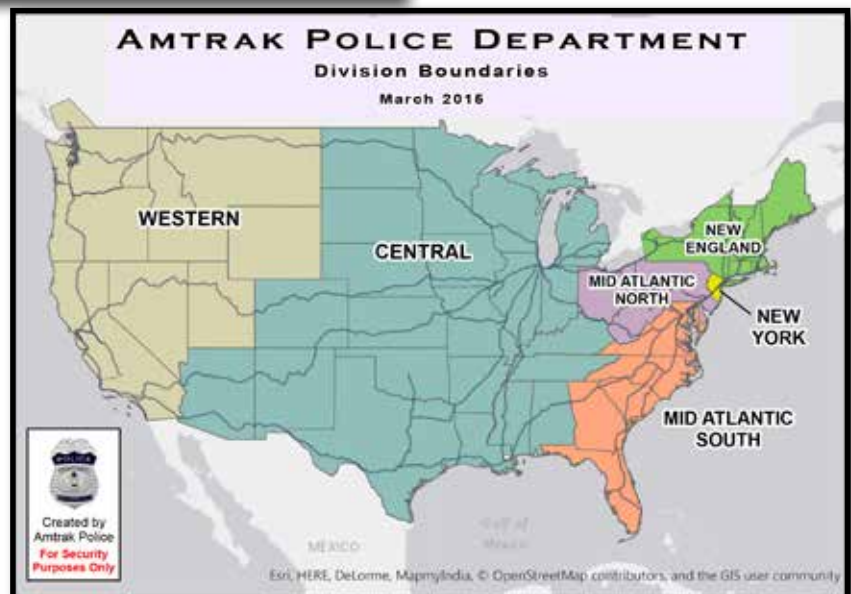
Staff Hired in FY 2014			
Last Name	First Name	Position	Location
Best	Lewis	Captain	Boston
Flores	Edward	Officer	Los Angeles
Gorman	Joseph	Captain	Chicago
Guarino	Michael	Officer	New London
Jacobsen	Arthur	Captain	Washington, DC
Juarez	Carlos	Officer	Chicago
Kalnicky	Jonathan	Officer	Boston
Longini	Jonathan	Officer	Chicago
Mangum	Bernard	Officer	Chicago
Middleton	Guy	Inspector	Washington, DC
Rappoport	Richard	Deputy Chief	Washington, DC
Rufful	Nathaniel	Officer	New Haven
Schabert	Christopher	Officer	Chicago
Smith	Michael	Detective	Albany
Williams	Godfrey	Officer	Washington, DC
Zagame	George	Officer	Washington, DC



APD is responsible for ensuring the safety of over 30 million passengers traveling to over 500 destinations in 46 states including the District of Columbia and Canada. Amtrak's Northeast Corridor operates more than 2,200 trains on weekdays, transporting three-quarter of a million commuter passengers between Washington, D.C., and Boston, MA.

Amtrak provides long-distance train service to 23 states. These long-distance trains also provide the only intercity passenger transportation alternative in many communities.

APD partners with local and regional law enforcement agencies to provide a police presence at a majority of Amtrak stations and along the rights-of-way. APD's K-9 teams and Special Agents work in conjunction with the Transportation Security Administration to conduct random passenger baggage screenings and patrol high-risk areas of critical infrastructure. APD Patrol Divisions and Special Operations Unit Officers also conduct proactive patrols of passenger trains.



APD Detectives are located throughout the nation and are responsible for investigating major crimes, assisting with locating missing persons, following up on train accidents and providing aid to passengers aboard disabled trains.

The Detectives also serve on inter-agency task forces to combat specific types of crime which threaten homeland security.

New England Division

Amherst Railways Society Railroad Hobby Show

On January 25 - 26, the APD was invited to participate in the Amherst Railways Society Railroad Hobby Show on the grounds of the Eastern States Exposition in West Springfield, MA. Sergeant James Forsyth and his K9 partner Spirit, and Police Officers Clifford Tucker and Robert Hanson shared important safety and security messages and interacted with the crowd of over 20,000 patrons. Based on the success of the event, APD was invited to participate in numerous other events and looks forward to next year's Railroad Hobby Show.



Memorandum Signing at New London Station



The Amtrak Police Department provided security during a press conference and memorandum signing ceremony that paved the way for a new United States Coast Guard Museum to be built in London, CT. The agreement between the state of Connecticut, the United States Coast Guard, the city of New London, and the National Coast Guard Museum Association was made official during the ceremony held at the New London Station on February 19.

On hand for the event were Admiral Robert J. Papp, Commandant of the United States Coast Guard, Governor

Daniel Malloy, U.S. Senator Richard Blumenthal, New London Mayor Daryl Justin Finizio, James Coleman, Chairman of the National Coast Guard Museum Association, and a number of other federal, state, and local dignitaries.

APD Assists in Safeguarding the Boston Marathon

The APD New England Division, with assistance from the Special Operations Unit, was highly visible in stations and on board trains in the days leading up to, and including the day of the 2014 Boston Marathon held on April 21. The event included over 30,000 runners and over one million attendees.

APD was a key law enforcement partner for this event, which was considered a huge undertaking and great success following the tragic events that occurred at last year's marathon. The Boston Athletic Association and the Massachusetts Executive Office of Public Safety and Security (EOPSS) as well as many other law enforcement agencies recognized APD for its commitment to protecting the public during the marathon.



In New York on the day of the event, Deputy Chief Curtis Hart, Inspector Martin Conway and Captain Kenneth Metz joined NYPD Deputy Commissioner John Miller and other members of the NYPD, NJ Transit PD, MTAPD, PAPD, TSA, and National Guard in the Operation MASS (Multi-Agency Super Surge) Command Post at New York Penn Station. During the super surge, nearly 300 law enforcement and support personnel participated to provide high-visibility coverage as patrons boarded trains en route to Boston.

Level Crossing Awareness Day

On June 3, in Newington, CT, Sergeant Lynwood Pollard, Officers Clifford Tucker, Robert Hanson,

New England Division



Nathaniel Rufful and Deputy Chief Wayne Moore participated in a Connecticut Operation Lifesaver (OLS) meeting. The meeting included representatives from CT OLS, FRA, CTSP, MTA PD and APD among other guests and media attendees. The various agencies spoke about their roles in OLS, and Deputy Chief Moore spoke of APD's new trespassing and grade crossing initiatives. Officers Tucker and Hanson were recognized for their strong roles as presenters and supporters of the OLS program.

The main role of the meeting was an initial invitation for agencies to participate in the International Level Crossing Awareness Day, scheduled for June 3. International Level Crossing Awareness Day is a collaboration of OLS State and Regional operations, along with partners at the U.S. Department of Transportation and Class 1 Railroads that are dedicated to improving public safety by reducing the number of injuries and fatalities associated with highway-rail grade crossing crashes and incidents of railroad trespass.

In support of this campaign, APD officers, specifically in the New Haven and New London, CT, and Springfield, MA field offices, participated in this program on June 3 and we will continue one day per month through December 2014.

There are 46 grade crossings located between the aforementioned field offices (35 grade crossings on the Hartford/Springfield Line and 11 grade crossings on the Shoreline). APD Officers conduct random enforcement now, but under this new initiative there will be a specific day each month for this directed enforcement. APD officers will be stationed at specific grade crossings on the selected dates and times with local law enforcement partners to educate the public regarding grade crossing safety along with trespasser awareness and take enforcement action if necessary.

APD Safeguards Sailfest 2014

The APD New England Division had a strong presence at the 36th annual Sailfest, which was held from July 11 - July 13, in New London, CT. Sailfest is southeastern Connecticut's premier summertime event attracting over 300,000 people during the three-day festival and showcases the fourth-largest fireworks display in the northeast. The event takes place on the streets and at the waterfront of downtown New London, adjacent to the Amtrak station and right-of-way.

APD Officers had high visibility at three grade crossings and along the right-of-way to assist with crowd control, and train movement through the area. The New England Division was augmented with support from the Special Operations Unit and utilized the APD Mobile Command Center to coordinate police activities with outside agencies and railroad operations.

New London Chief of Police Margaret Ackley praised the APD Officers who were assigned to this event for their assistance to the New London Police Department.

APD Safeguards Beer Fest Event in Portland, ME

On August 1, a Beer Festival was held at Thompson Point in Portland, ME. The festival drew more than 5,000 attendees who sampled beer from 120 different breweries. The event was held next to the Portland Station and the maintenance facility for the Amtrak Downeaster Service, which all served as a



New England Division

drop off area for the event. The New England Division assisted the Portland Police Department and the Boston and Maine Railroad Police with crowd control as the only access to and from the event was by way of the Sewall Street crossing or illegally crossing the right-of-way. The officers effectively redirected event-goers who attempted to cross the tracks in unauthorized areas. Through their efforts there were no significant incidents and no impact to rail service.



APD Participates in Nuclear Power Plant Exercise



On August 5, the APD New England Division participated in a tabletop exercise that simulated an emergency response to a hostile action security event at the Millstone Nuclear Power Plant facility in Waterford, CT. The exercise was designed to evaluate emergency response plans, coordination and evacuation plans for the Nuclear Regulatory Commission (NRC) and FEMA. The facility is located near the New London Station, and the exercise scenario had major impact on Amtrak and commuter rail service in the region.

Unified command was set-up in an Emergency Operation Center (EOC) at the Waterford Police Department and included representatives from the Coast Guard, National

Guard, FBI, FEMA, DHS and various state and local emergency responder agencies. Captain Best and Officer Chris Hogan represented APD at the Waterford PD EOC and Sergeant James Moran and Officer Brian Cozzolino were assigned to the Incident Command Post at the Millstone Power Plant.

APD Participates in Glory Days Railroad Festival

On September 13, White River Junction, VT, held the 22nd Annual Glory Days Railroad Festival. The event included a display of rail cars and engines from Pan Am Railways, the Vermont Rail System Green Mountain tourist train, which operated excursions, and the Amtrak exhibit train. Deputy Chief Wayne Moore attended the festival along with Sergeant Jim Forsyth with his K-9 partner Spirit, and Officer Rob Hanson and Detective Michael Lee who set up an Operation Lifesaver booth. Over 1,700 guests were on hand to view the OLS display and K-9 presentations.



APD NED Conducts Anti-Trespass Campaign

For several years, the XFinity Theater, a concert venue in Hartford, CT, and adjacent to the Amtrak right-of-way, has posed a challenge for both Amtrak and the city of Hartford. During the 15 to 20 concerts held at the venue annually, Amtrak experiences numerous problems from concert-goers who trespass on the railroad right-of-way, or engage in disorderly conduct, illegal drugs use and underage drinking. Railroad equipment has been vandalized and there had been several reports of near misses from trespassers walking on and crossing the tracks in the area. These concerts have also put significant strain on the city of Hartford's emergency service units, who must address numerous problems with crowd control issues in and around the venue parking lots.

New England Division



Prior to the start of the 2014 concert season, Chief Rovella of Hartford PD invited APD along with representatives of the Connecticut State Attorney's Office, local hospitals, the concert venue, and the city of Hartford's Mayor's office to a meeting to develop security plans to curtail such activities associated with the concert venue.

APD facilitated the installation of fencing along the property that abuts the venue to help restrict access to the Amtrak right-of-way. In addition, APD worked with the State Attorney's Office to develop a program where individuals arrested by APD on railroad property would have to attend an Operation Life Saver course as part of their

disposition. APD New Haven Officers increased patrols during all concert events and utilized Hartford PD radios to enhance communication between the two agencies.

In 2013, prior to this initiative, APD recorded 128 arrests during the concert season with hundreds of people warned and ejected from Amtrak property, while Hartford PD reported approximately 800 arrests. This year, under the supervision of Sergeant Jude Garden, APD recorded 51 arrests, while Hartford PD reported approximately 500 arrests. At the completion of the concert season, Hartford PD Chief Rovella contacted Deputy Chief Moore and expressed his appreciation of the efforts of the APD New England Division for their efforts and the great success of this new initiative.

Supporting the Flames for Hope Road Race

APD Officers provided security and high visibility at the Flames for Hope Road Race and events, which were held on October 12th, in Station Park next to the Amtrak Station in Providence, RI. The event included a 5k road race and fun walk, which started and finished at Station Park. More than 4,000 attendees enjoyed the race and walk, games, food and entertainment. Money raised supported programs and services for people living with breast cancer.



APD Leads Halloween Parade in Woburn, MA



Sergeant Greg Zujus led the 60th Annual Woburn Host Lions Halloween Parade in Woburn, MA on October 26. There were close to 100,000 attendees and the parade consisted of 25 marching bands and over 90 floats. The theme of this year's parade was to honor all who have served in the military or public service.

A key goal of the parade is to raise money for eye research. The funds enable the medical research staff of Boston Hospitals such as Tufts Medical Center, Boston University Hospital, the Schepens Eye Research Institute, and the Massachusetts Eye and Ear Infirmary to find new cures for eye disease and to develop new treatment methods for traumatic eye injuries.

New England Division

NED Officer Volunteers to Help Community



On October 24, Officer Thomas Miskell volunteered at "Halloween Town" on City Pier in New London, CT. This city-sponsored event is designed to provide a safe environment for children to trick or treat, as well as take part in fun family entertainment. There were over 1,000 children at the event with their parents, and Officer Miskell conducted an Operation Lifesaver presentation and gave out coloring books that promote railroad safety awareness.

Other groups who took part were the New London Police Department, U.S. Coast Guard Academy Cadets, the Connecticut National Guard, New London Girl Scouts, the Hygienic Arts Studio,

and the New London Main Street Group.

Ground Breaking at Rochester, NY Station

On October 28, APD Detective Steve Ulrich participated with other Amtrak Station employees in a ground breaking ceremony for the construction of a new Amtrak station in Rochester, NY.

Preparatory work will be done on the site during the fall and winter, and demolition of the existing building should occur in 2015. A temporary passenger waiting area will be built nearby while the new station is constructed. The station, to be built on the site of the existing Amtrak facility, is scheduled to open by 2017, and the new facility will be slightly larger and more accessible.



NED Prepares for Knowledge Corridor Opening



On November 13, Officer Robert Hanson attended a public meeting in Springfield, MA, that addressed the opening of the Knowledge Corridor. Attendees at the meeting included dozens of interested local citizens, local community activists and officials, and representatives from the Springfield's Department of Public Works, the Parks Department, the Mayor's Office and the Springfield Police Department, as well as representatives of the FRA, and the Pan-Am Southern Railroad, which currently owns the rail line.

Officer Hanson delivered an Operation Life Saver presentation and answered questions about the new Amtrak service as well as APD's response to numerous situations. Officer Hanson's presentation was well received and all of the partners expressed keen interest in working with APD in the future.

APD Safeguarding Travel to Canada

On November 5, the APD participated in an exercise in Montreal, Canada with the CN Railroad Police and Transport Canada. The exercise was designed to test the notification and response capabilities to an incident involving an Amtrak train traveling from Albany, NY, to Montreal, Quebec. Detectives Steve Ulrich and Mike Smith participated in the exercise on the U.S. side of the border, while Deputy Chief Wayne Moore and Captain Lew Best helped coordinate the exercise on



the Canadian side, which was held in the CN Rail Yard in Montreal.

In addition, Deputy Chief Moore and Captain Best attended separate meetings with representatives from the U.S. Customs and Border Protection, and with representatives of VIA Rail. Security measures and passenger processing issues were discussed at both meetings.

Captains Cohort in Boston

On November 17 - November 18, APD Captains, along with Inspectors Guy Middleton and Kenneth Metz, attended the Captains Cohort held in Boston, MA. The meeting focused on the Boston Marathon bombing and the critical thinking and leadership decisions that were made during that crisis. Retired Boston Police Commissioner Ed Davis provided an executive briefing to the group.

MBTA Transit Police Department Officer Dic Donahue, who was critically wounded and survived a very near fatal shooting during the take down of the Boston Marathon bombing suspects, also spoke to the group about his experience.



The attendees toured the new MBTA Emergency Training Center, which is a federally funded regional facility utilized by law enforcement agencies, fire departments, EMS systems and other first responders.

The facility provides a location for local, state and federal SWAT and Special Response teams to train tactically in a mass transit environment with state-of-the-art technology. The facility is also used for transportation employee training for all emergencies including active shooter scenarios and mass causality events. APD will have access to this training center, which is located near South Station.

Captain Brian Ravert also provided an overview of the status of the Field Training Program for new officers and the group discussed plans for the creation of a new supervisor's quick reference guide book.

Preparations for New Vermonter Route Continue

On December 19, Officer Robert Hanson and Captain Lewis Best were speaking with motorists and handing out railroad safety information at a grade crossing located at Wason Avenue in Springfield, MA. Later that morning Officer Hanson visited both the Gerena and Chestnut Middle Schools to deliver an Operation Lifesaver presentation to the students in attendance.

This is an ongoing effort to educate the public in preparation for the Amtrak Vermonter service that is being rerouted through the Knowledge Corridor starting December 29. The Vermonter will travel on a new route through western Massachusetts, providing passenger rail service to Greenfield, Northampton and eventually Holyoke, MA.



Knowledge Corridor Service Begins

On December 29, Amtrak Vermonter Service began operating on the Knowledge Corridor, between Northfield and Springfield, MA. This 35 mile stretch of restored rail line now connects the Vermonter Service, which operates daily between St. Albans, VT and Washington, DC.

New England Division



The Division provided a strong effort, working with local authorities to raise rail safety awareness along this rail line, which was previously utilized only by slower moving freight service. Community Resource Officers from the APD New England Division presented Operation Life Saver Programs to over 75 schools, which covered over 23,000 students. In addition, NED officers visited with community groups, businesses and residences that abut the rail line and have been highly visible at grade crossings during peak rush hour periods to raise safety awareness.

Numerous federal, state and local representatives rode the inaugural train along with Mr. Boardman, Amtrak officials, media personnel and the riding public.

APD NED Well Prepared During Protests

On November 25, protests were held in Boston, MA, and Providence, RI, in response to the grand jury decision in Ferguson, MO. At one point protesters in Providence ran onto the interstate highway and stopped traffic until they were removed by local and Rhode Island State Police. APD Officers were posted at Providence Station, which is across the street from the state house and was also a targeted location for protests.



In Boston, approximately 1,500 protesters marched through downtown streets and rallied near the Amtrak Southampton Street Rail Facility, Back Bay Station and South Station. The protesters divided into smaller groups and blocked area streets. Several unsuccessful attempts were made by the protesters to enter the interstate highways on foot and stop traffic in Boston.

APD Officers were deployed to Amtrak Stations, along with MBTA Police, to prevent protesters from disrupting service and to maintain safe passage for Amtrak customers. 51 individuals were arrested by Boston and Mass State Police for disorderly conduct. At one point there were approximately 1,500 protesters assembled across the street from South Station. APD Officers were professional and highly visible and prevented the protests from impeding Amtrak service.

NED Officers Offer Holiday Assistance

On December 7, Officers provided assistance with a special Amtrak train that travelled round-trip from South Station in Boston to the North Pole (Kingston, RI). The special train was in service for the families of Amtrak employees who had an opportunity to ride the train and meet with Santa and Mrs. Claus. Several Marines were also onboard and collected toys for donation to the "Toys for Tots" program.

Officer Thomas Miskell and Detectives Steve Ulrich and Mike Smith supported the sixteenth annual Amtrak/Canadian Pacific "Toys for Tots" train. The train ran between Binghamton and Albany, NY on December 6, and between Albany and Rouses Point, NY, on December 7. Event attendees were greeted at the various station stops by volunteers from Amtrak, Canadian Pacific, and the U.S. Marines, who helped distribute over 1,000 bundles of toys and assorted clothing items to underprivileged children each day. Santa Claus also rode on board each trip and greeted children along the way. Members of the APD New England Division also donated over 30 sets of hats, gloves and mittens to this program.



APD Officer Assists at Plane Crash Site

While driving on the Cross Bronx Expressway at Major Deegan Expressway on January 1, Police Officer Anthony Hopkins noticed a plane flying low over the Bronx. Officer Hopkins did not see the plane gain altitude but did notice it went out of sight and traffic on the highway ahead was coming to a stop.

Being familiar with the area, he knew there was no airport close by where the plane might have landed and contacted the Amtrak National Communications Center (NCC). Hopkins reported that he believed the plane had landed or crashed on or near the 220th section of the Bronx.

The NCC contacted the New York Police Department (NYPD), and their dispatch confirmed they had received numerous calls reporting a plane crash on the Major Deegan Expressway at 233 Street. Hopkins advised the NCC that he was minutes from the area and would respond to assist.

With traffic at a standstill, he activated his vehicle's emergency lights and sirens to respond to the crash site, also clearing a way for emergency personnel behind him to get to the accident scene faster.

Hopkins arrived with NYPD, NY State Police, and NY Fire Department units to find a small plane that had crashed into the center lane of the Major Deegan Expressway. They found the plane was occupied by three passengers with minor injuries, and the plane seemed to have sustained only minor damage by somehow avoiding striking any vehicles on the highway. Officer Hopkins offered support at the scene and assisted the NYPD with traffic control until he cleared the area.



APD Assists in Locating Missing Person

On February 28, a male adult last seen inside New York Penn Station was reported missing. The individual was a non-verbal mentally disabled person who had been passing through the station area to travel on New Jersey Transit with a group of friends and their aides, from New York to Morristown, NJ, after a Knicks game. While waiting for the train, it appeared he had wandered off.

After being notified of the situation, APD Officers requested assistance from local law enforcement agencies and began an extensive search to locate the missing person. Approximately six hours later, he was located at a hospital in New Jersey.

New York Officers Prevent Potential Knife Attack

On March 5, during the evening rush hour at Penn Station New York, a patron in the station started yelling that he was going to stab someone. The man was witnessed reaching into his jacket, and the handle of a large knife was visible.



Officers James Tobin, Jean Dorcelly, John Zaboras, Michael Eib, and Anthony Hopkins isolated the apparently irrational person from the large number of passengers in the area and subdued him without injuries to any of the officers, passengers or the subject.

After subduing him, the person was found to have five large knives, a meat cleaver and several screwdrivers in his possession. Police Officers Daryl Evans and Claudio Benavides transported him to the hospital for evaluation and kept him from causing injury to himself or others.

2013 Amtrak Police Department Officer of the Year

On May 13, at a ceremony held in Washington, D.C., Eric Taveras was recognized as the 2013 Amtrak Police Officer of the Year.

Chief Polly Hanson, Board of Directors Member Albert DiClemente, and Amtrak President and CEO Joseph Boardman presented the award to Officer Taveras for his significant contributions to the Amtrak community, including 18 background investigations, acting as primary investigator on 18 criminal cases, and participating in the execution of three search warrants.

Officer Taveras was joined by his wife Evelyn, fellow 2013 APD Officers of the Month, members of the FOP, and APD command staff all who participated in congratulating him in this recognition.

NJTPD Presents Awards to the APD



The APD was recognized at the New Jersey Transit Police Department (NJTPD) Annual Award/Promotion Ceremony held at the Frank R. Lautenberg Station in Secaucus, NJ, on May 28. Chief Polly Hanson, Deputy Chief Curtis Hart and Inspector Martin Conway accepted an award on behalf of all members of the APD who contributed to the successful Super Bowl XXVIII detail. The NJTPD greatly appreciated the outstanding work and assistance from the APD in providing a safe transportation environment during the 2014 Super Bowl events.

Also receiving awards were Sergeant Sharon Patterson, Investigators George Gernon, Kevin McCandless, Cal Scott, and Police Officers Eric Taveras, Greg Abramopaulos and William Gonzalez. These awards were presented for the work the APD team of Officers had performed in a joint investigation with the NJTPD. Investigator Cal Scott received an additional reward for assisting the NJTPD in locating and taking into custody a violent child abuse offender who was attempting to travel on a bus.

Ticket Scam Arrest

On June 10, APD NY Division Officers took a report from a victim of a fake-ticket scam. The victim had paid \$720 for two tickets he had purchased from a ticket scalper for a Stanley Cup playoff game, but when he arrived at the gate to attend the hockey game he was told the tickets were fake.

Investigator George Gernon was able to retrieve CCTV video of the perpetrator that had sold the victim the fake tickets and put out a BOLO alert with a photo of the subject. That BOLO was shared with APD and the New York Police Department (NYPD) units working outside Madison Square Garden on game night. One of the NYPD Officers saw the subject outside the stadium, recognized him from the BOLO and called Investigator Gernon, who then responded and placed the subject under arrest.



"Inside Edition," a television syndicated news magazine program, aired a story on fake ticket scams. The

news piece can be viewed by using this link: <http://www.insideedition.com/videos/2680-ticket-scam-exposed>. The video shows a different ticket scam attempt and the person shown ripping up tickets and running away; near the end of the video is the same person Investigator Gernon arrested.

APD Effectively Collaborates Across the Divisions

In March 2014, APD New York Division Investigator Adam Peterkin began an investigation into the use of Amtrak tickets that were purchased over the Internet with stolen credit card numbers. Investigator Peterkin determined the purchases originated in Boston, and surveillance of the associated address was conducted by APD New England Division Officer Justin Narducci.

In June, the Suffolk County District Attorney's Office in Boston and the Boston Police Special Investigations Unit were contacted to be brought in on the investigation, which was expanded to include fraudulent purchases of airline tickets, reservations and car rentals. This case has also been tied to multi-jurisdictional investigations for credit card theft and larcenies.

On July 17, Amtrak Police along with the Boston Police Department executed a search warrant to seize evidence related to the following crimes that this case encompasses: Larceny, Identity Fraud, Credit Card Fraud, Uttering False Report of Lost Credit Cards, Receiving Stolen Property, Conspiracy and Money Laundering.

Fugitive Apprehended at NYPS

On July 31, the APD was conducting the monthly M.A.S.S (Multi-Agency Super Surge) within the confines of New York Penn Station (NYPS). While on patrol during the surge operation, K-9 Officer Michael Loney was handed a wanted poster by NY State Parole Board and NYPD Fugitive Task Force Officers regarding a felony robbery suspect seen in the area of NYPS.

The poster was given to the Amtrak Police Criminal Investigation Division (CID) for the distribution of a division-wide BOLO. APD Investigator Louis Coiro advised the APD National Communications Center that a BOLO transmission will be read to inform all APD units in NYPS of the description of the fugitive. With approval from NCC, Investigator Coiro began his detailed description of the suspect, and within minutes after his transmission ended, K-9 Officer Loney and Federal Air Marshals apprehended the suspect. APD Officer Yvelise Santiago also responded to assist the arresting officer. Through the efforts of all the officers involved, the suspect was taken into custody and turned over to the NY State Parole Board for further processing without incident.

Officers Locate Missing Person

On August 25, Police Officer Michael Chiappone was approached by a woman in NYPS and asked to assist in locating her sister who had been due to arrive on train 172. The woman was concerned because her sister suffers from a mental disability and she had been unable to find her at the station.

A check of reservations was conducted, which showed the woman's ticket had been lifted on board the train. Based on a physical description provided by the missing person's sister, APD Officers searched the station, but were unable to locate her.

In the afternoon, Officer Chiappone was able to contact the missing person on her cellphone and she requested help, giving her location as the Plaza Hotel. Sergeant Richard Jones and Officer Chiappone responded to the Plaza, but hotel staff was unable to locate a reservation in her name and a check of hotel cameras provided no evidence she was at that location.

Another phone call was placed to the missing woman's phone and she advised the Officers that she was in a car, which after speaking to the driver the officers were able to identify as a taxicab headed back to Washington, D.C. The cab driver was asked to pull off the highway to be met by New Jersey State Police

(NJSP). Arriving to the scene, Sergeant Jones and Officer Chiappone found the missing woman was safe and were advised by NJSP that she would be taken to a local hospital.

Improving Response to Railroad Incidents



On September 10, a meeting was held between APD and other Amtrak departments to discuss methods to more efficiently handle incidents that result in closure of the railroad. With well over 1,200 train movements a day in the New York area alone, any closure has an adverse effect on overall rail operations. Chief Hanson, Deputy Chiefs Martin Conway and Neil Trugman, NYD Patrol Supervisors, CID Investigators, and Police Officers attended the meeting along with Steve Young, Deputy General Manager, as well as personnel from Operations, Claims, Media Relations and EMCS.

On the same day APD NYD hosted a meeting of the NYC Regional Transportation Law Enforcement Chiefs. In attendance were Police Chiefs from NYPD, NJ Transit PD, MTAPD, PAPD, Norfolk Southern, and CSX, as well as leaders from TSA and the National Guard. Some of the topics of discussions were recent intel, trespasser strikes, railroad closures, Tasers, and railroad police commissions.

Remembering 9-11

On September 11, APD participated in the annual 9-11 Memorial Ceremony held in NYPS. This event, coordinated by Captain Kenneth Metz, has been held every 9-11 since 2001. Led by members of the APD Pipes and Drums and Honor Guard, along with NJTPD and MTAPD Pipes and Drums, the ceremony was well attended by law enforcement, Amtrak employees, supporting agencies, and several hundred passengers who stopped to view the event.



Sergeants Participate in Tabletop Exercise

On September 13, Sergeants Michael Lambert and Rose Noll of the NYD participated in a tabletop exercise sponsored by Conrail and Phillips 66. The exercise will better prepare emergency responders in dealing with incidents involving hazardous materials on the railroad.

Amtrak & CSX Police Combat Trespassing



On November 22, CIU-NY worked a joint plain clothes detail with the CSX Police Department in Bronx, NY to combat trespassing and thefts of merchandise from freight cars.

The detail resulted in one trespassing summons issued. Special Agent in Charge Arthur Beekman of the CSX PD was thankful for APD's assistance and future details are being planned.

Greek Police Officials Visit New York



On November 25, the APD New York Division hosted two high ranking police officials from Greece. Police Lieutenant General Grigorios Anagnostou and Police Colonel Athanassios Kokkalakis visited New York to research new methods for effectively protecting the railroads in Greece.

Escorted by representatives from the U.S. Department of State, the Greek police officials spent one day with the New York Police Department to learn how the

subway system was protected and one day with APD to learn how we police the Amtrak system. Deputy Chief Martin Conway, Inspector Kenneth Metz, K-9 Sergeants Robert Smith and Karen Schrof, and Special Agent Marc Deslandes provided a presentation on the department and our methods of securing the national railroad. Police Officer Nektarios Philippakos also assisted in the presentation and tour of New York Penn Station.

New York Sergeants Complete Academy Training

On December 16, Sergeants Rose Noll and Kevin O'Connell graduated from the NJ State Association of Chiefs of Police Command and Leadership Academy. This training is a 13-week program and is based on the West Point model of leadership theories and applications. The program requires extensive dedication and time and included four written essay style tests, and a written case study. Both sergeants completed this intensive training with the utmost professionalism.



APD Officers Arrest Pickpocket



On Tuesday, December 23, Police Officer Kevin Keane was assigned to a report of a pickpocket incident that had occurred in Penn Station New York. Officer Keane notified Investigator Adam Peterkin and together they were able to view the CCTV video of the incident and see someone removing a wallet from the victim's bag. Investigator Peterkin immediately produced a BOLO poster of the suspect, and within two hours of the crime, the Investigator found the person in the station and placed him under arrest. The subject was also wanted by NYPD and MTAPD for similar incidents in their jurisdictions.

Mid-Atlantic Division North

APD Officers Speak at Penn University Event

On February 6, a multidisciplinary team from Penn University, in collaboration with Amtrak and the American Heart Association, announced the Penn Defibrillator Design Challenge during an event that launched their new Automated External Defibrillator (AED) installation inside Philadelphia's 30th Street Station.

As part of the event, Penn University staff invited Amtrak Police Officer William Battista and Investigator Joseph O'Keefe to describe their life-saving experience while using an AED to resuscitate a SEPTA passenger on January 6, 2012. The Officers recalled their actions that day and then shared with the crowd that the survivor visited Officer Battista at the station on the two-year anniversary of the day they saved his life.



APD Participates in Police Escort



Three-year-old Brayden Chandler was diagnosed with bilateral Wilms Tumor in January of 2013, and after a 13-month battle against the disease, doctors advised his parents that the cancer had relapsed and there was no further course of treatment to pursue.

The Make-A-Wish Foundation sent Brayden and his parents to Walt Disney World, and on his return he was surprised to find more than 100 police cars and motorcycles lined up outside Philadelphia International Airport waiting to escort him to his

home in Springfield, PA.

Officers on motorcycles preceded the Chandler's white limousine, followed by countless marked and unmarked police vehicles with sirens sounding and lights rolling.

Officers Michael Miller and William Battista were proud to participate in the police escort. "It was probably one of the greatest things I've ever been a part of in my career," said Officer Miller.

APD Assists the IRS

On May 29, the Division assisted the Internal Revenue Service (IRS) with two evacuation drills conducted at the IRS facility, which is located directly across the street from 30th Street Station in Philadelphia. Along with the University of Pennsylvania and Drexel University Police Departments, and the Center City District, APD provided pedestrian and traffic control for the safe evacuation of IRS employees to a staging area at Highline Park, located at 31st and Chestnut Streets, and back to their facility.



APD Assists Missing Person

On June 3, Captain Lee O'Brien was approached by a woman in 30th Street Station, who stated that she had just witnessed an elderly man fall while he was getting off the bus across the street. The Captain walked across the street with the woman, found the man, and noticed that he was bleeding from his finger.

Captain O'Brien called for EMS, and while speaking with the injured man, he noticed that he appeared

Mid-Atlantic Division North

slightly confused and could not remember his address or complete date of birth. The Captain requested the man's wallet for identification, and he handed O'Brien an envelope containing a bank slip.

After collecting the man's identification and checking National Crime Information Center (NCIC) records, it was determined that he was listed as an endangered person that suffers from dementia, and was reported missing by his family in Gloucester Township, NJ. He was then taken to the APD Office in the station until a Gloucester Township Police Department Officer was able to respond and return him to his family.

Handbag Theft Arrest at Philadelphia's 30th Street Station

Reports of stolen women's handbags seemed to be on the rise at Philadelphia's 30th Street Station. On July 7, Officer Stephen Sibbett and Investigator Joseph O'Keefe were working undercover and noticed a woman matching the description of an alleged thief in the North Arcade lobby area of the station.

The woman was observed entering the women's restroom with one purse and exiting with two. A pedestrian stop was initiated and it was determined that one purse did not belong to her. She was taken into custody and later confessed to nine additional thefts of handbags from the women's restroom.

She was transported to the Philadelphia Police 18th District, where she was charged with multiple charges up to and including, Robbery, Theft by Unlawful Taking, and Possession of Drug Paraphernalia.

APD Hosts RailCamp Participants



On June 8, APD Officers provided National Railway Historical Society (NRHS) RailCamp participants a tour of the Wilmington Station APD office and an overview of the Department's functions.

RailCamp is a week-long experience that has been sponsored by the NRHS for the past several years to expose high-school age students to the variety of railroad careers that are currently available.

According to NRHS, 10-12 percent of the students

from the early years of the program have gone on to pursue employment with a railroad.

Sergeants John Cullinan and Mark Matthews, and Officers William Clifton, Sean Martin, Keyah King and Laura DePhillips discussed the various roles and responsibilities of a railroad police officer, explained the dangers of trespassing on the railroad right-of-way, and demonstrated the various forms of equipment required to perform their duties.

APD Participates in TAP Program

On July 8 - July 9, Detective Charles Crandall and Officer Joel Bui assisted Norfolk Southern Police during a Trespasser Abatement Program (TAP) in Lebanon, PA, to spread the word on railroad safety.

Patrolling a 6.5-mile stretch of railroad, the Officers spoke with pedestrians and visited residents and businesses located near the railroad, delivering informational packets, and asking for help in sharing the message within the local community. Lebanon was chosen because of the high number of railroad safety incidents, heavy freight traffic, and the easy access to the tracks.



Mid-Atlantic Division North

APD Detective Recovers Stolen Items

On July 21, a passenger on Amtrak Train 43 traveling from New York Penn Station to Pittsburgh discovered his possessions had been stolen by another passenger.

Returning to his seat after visiting the cafe car, the passenger realized that his bag and jacket were missing. and asked one of the conductors for assistance in locating his items. The conductor informed him that there was a police officer on board the train who might be able to assist and introduced him to APD Detective Jeremy Kosmac.

Detective Kosmac provided immediate assistance and the passenger reported that the Detective's prompt and professional actions resulted in the recovery of his belongings.

Assistance During Service Disruption

On September 15 - 16, Amtrak service had been suspended between Washington, D.C., and Philadelphia due to downed wires after a freight train struck a catenary pole. Numerous passengers found themselves stranded and Officers William Battista, Michael Bosch, William Clifton, James Coleman, Bryan Fernandez, Matthew Gillin, William Jackson, Luis Laino, Brian Larkin, Thomas McCormick, John Petrosky, Chad Rockhill, Steven Sibbett, Kalifa Tate, Floyd Brinkley, Joseph Murphy, Misty Seger, Dean Steckclair, Anthony Switek, Ted Tsinaroglou, Sean Bradshaw, Danial Iacono, Shawn Martin, Timothy Lis and James Glatthorn and Sergeants Jerry Arntz, William Ludwig, David Baumann, Joseph Coskey, John Cullinan, Jodie Marriott and Michael Morrissey worked with customer service staff to assist passengers during the disruption.

APD Supports the "Autumn Express"

On November 8 - 9, Captain Lee O'Brien and Detective Jeremy Kosmac were among a group of employees that supported the second annual Amtrak Autumn Express excursion train.

Beginning at Amtrak 30th Street Station, the train traveled through historic tunnels and small towns in Pennsylvania to allow passengers a view of fall foliage along the Schuylkill River and more. The trip moved through Hershey and Reading with a brief stop in Harrisburg, as well as scenic views of Montgomery, Chester, Berks, Lebanon and Dauphin counties.



Protest at 30th Street Station



On December 3, protesters gathered at 30th Street Station in Philadelphia, PA. Based on information collected from social media about the planned protest, 35 APD officers and approximately 20 Philadelphia Police Department (PPD) uniformed officers and 15 plain clothes Civil Affairs personnel, and representatives from local media were waiting inside the main station area. SEPTA Police Department Officers staffed their concourse and platforms in the upper station area, while outside the station 80 PPD Bike Patrol Officers were posted. PPD Traffic Unit and Pennsylvania State Police were also on the

expressway outside the station driveway.

Between 300 to 400 demonstrators arrived at the station, of which approximately 100 laid on the floor for a "die-in" protest of the Ferguson grand jury trial decision. After the event, the protesters exited the station to march through the streets of Philadelphia to the city's annual tree lighting event.

There were no Amtrak train delays or customer complaints related to the protest and all external agencies were thanked for their extensive assistance in peacefully handling the crowd associated with the event.

Mid-Atlantic Division South

The Mid-Atlantic Division South (MADS) encompasses Maryland, Washington, DC Virginia, North Carolina, South Carolina, Georgia and Florida. MADS Patrol units are divided into two stations, Baltimore Penn Station and Washington Union Station. Uniquely, MADS supports the Auto Train which departs the Lorton, VA, station with service to Sanford, FL.

Independence Day Celebration

The Independence Day celebration in Washington, D.C., attracts over a half million visitors to the National Mall. During this event, MADS APD personnel had an increased presence to provide protection of Amtrak passengers, resources and assets.

Officers Assist in Recovering Stolen Items

APD Officers successfully performed an undercover operation that recovered an Amtrak employee's iPad that was stolen on July 3, while the victim was attending training at Washington Union Station. Captain Art Jacobsen, Sergeant Kevin Dauphin and Officers James Shieder, Nicholas Spioch, Naomi Stratton, Noel Molina, and Godfrey Williams all had a role in the planning and execution of a sting operation that caught the alleged thief and safely returned the stolen item.

On July 7, another victim advised APD Officers at Washington Union Station that he had lost his cell phone the night of July 4, and had received a ransom message to have the phone returned. Another successful sting operation was devised and executed by Captain Art Jacobsen, Sergeant Glen Cosner, Investigator Jerome Gray, and Officers Kii Sullivan, Nicholas Spioch, William Fordham, Sean Campbell, and Cameron Dux that caught another alleged thief and safely returned the stolen item.

Baltimore Art Scape

Baltimore's "Art Scape" event took place July 18 - 20, in close proximity to Baltimore Penn Station. It attracts over 350,000 attendees who come to see its artistic displays and demonstrations ranging from visual art to fashion design to the performing arts. This event increases visitation to the station and ridership on Amtrak.

APD Officers Safely Return Runaways

On August 3, officers working the midnight shift at Washington Union Station noticed two juveniles in the seated area of Gate G with no adults nearby. Officer Daniel Robb made contact with the pair, and after some resistance to cooperate, they provided enough information for NCIC checks to be conducted. It was revealed that both juveniles were reported as "endangered runaways" from Maine. The two had purchased Amtrak services from Maine to Boston, traveled by bus to from Boston to New York City, then traveled on a separate bus to Washington Union Station.

Officer Robb contacted the reporting agency and was able to make contact with the parents. Arrangements to reunite the juveniles with their parents were complex due to the late hour. After several options were determined unavailable or unsuitable, a resolution was reached to transport the two juveniles to New York City (NYC) via Amtrak train, where the parents would meet to remand custody of them. Once tickets were purchased for the two juveniles, Officers Robb and Godfrey Williams received approval and escorted the two to NYC on Amtrak Regional Train #110. Both officers met with awaiting APD NYD personnel and reunited the juveniles with their parents.



Officers Rescue Disoriented Woman

On August 4, Washington Union Station units received a dispatch for a female trespasser walking towards the entrance to the South End Tunnel on the lower level platform area. Officers Sean Campbell, Ashlee Fisher, Charles Yuen, Cameron Dux and William Fordham responded and conducted a search of the area. After a “protect” was requested on the tracks, the officers entered the tunnel area and located a disoriented elderly female about 300 yards into the dark tunnel. The officers safely escorted her out of the tunnel and summoned EMS.

Protests at Amtrak Stations

On August 9, a Police Involved Shooting in Ferguson, MO, sparked an outrage by local citizens. Anger over a vote to not indict the officer by a grand jury led to protests in almost every major city across the nation. As other police involved fatalities occurred, the protests grew larger and more frequent. As usual within this region, other politically motivated protests took place as well. Both Washington Union Station and Baltimore Penn Station were locations for such demonstrations. Although disruptive, these First Amendment events were peaceful and had no effect on Amtrak services due to the professional handling of the situations by the on scene APD personnel.

Officers Respond to Protect Baby

On August 29, Officer Roman Malec was conducting a perimeter check at Washington Union Station when a woman approached him and stated her boyfriend had assaulted her and taken their eight-month-old baby away from her. After she identified the location of the boyfriend a short distance away, officers approached the suspect. The man appeared to be holding the baby as a shield and acting erratically.

Sergeant Matthew Lindeman, Officers William Fordham, Ashlee Fisher and Maurice Jackson arrived to assist. Metropolitan Police-DC units responded as well. The subject refused to turn over the baby and displayed severe mood changes. On scene units could not get the subject to calm down and at one point he began tossing the baby in the air while it was crying. The subject finally gave the baby to an officer, but then took a resistive stance. MPD-DC and APD were able to effectively and safely handcuff the subject and reunite the baby with the mother.

APD Detective Reunites Family Members

A family from Vermont lost contact with a family member who was traveling from Miami, FL, to Vermont. Apparently while waiting to change trains in New York Penn Station, the missing individual suffered a seizure and was taken to a local hospital in New York City, but the family was unaware of these circumstances for over a week.

After contacting the APD for assistance, Detective Hugh Krasin tracked down the missing person and updated the family with the information of the person’s location and condition. In a thankful letter to Chief Hanson, they described what they felt was a “stupendous job” performed by the Detective to locate their missing family member.

APD Supports McGovern-Dole Leadership Award Ceremony

On September 10, Vice President Joseph Biden attended the Annual McGovern-Dole Leadership Award Ceremony at Washington Union Station. Several VIPs and political figures attended the ceremony. APD personnel worked alongside the U.S. Secret Service in providing security and dignitary protection services during the event.

Mid-Atlantic Division South

APD Hosts Event for Law Enforcement Partners

On September 18, the APD hosted a National Capital Law Enforcement Luncheon held at Washington Union Station. The event gave the department an opportunity to share information about the functions and responsibilities of the APD with a group of federal, state, and local partners. The group was provided a department overview and also a K-9 vapor wake demonstration, which was held near the ticket counter area in the station.



APD Officer Rescues Victims of an Automobile Accident

On October 26, APD Officer William Stratton was on road patrol and had just completed a check of the New Carrollton Station in Maryland. While leaving he observed an overturned vehicle on the highway and noticed a man crawling out from underneath the vehicle. Officer Stratton activated his emergency lights and maneuvered his vehicle to block oncoming traffic. A young woman also crawled out from underneath the vehicle and ran over to the marked APD vehicle. Officer Stratton saw that the woman's left arm was almost completely severed. As Officer Stratton exited his vehicle to render aid, the woman began to aimlessly walk towards traffic in apparent shock. Officer Stratton summoned for assistance and began administering first aid. EMS arrived and transported the woman to the hospital in critical condition. The female underwent multiple surgeries, but ultimately survived.

Officers Arrest Armed Trespasser

On November 30, Baltimore APD Officers Brandt Bartman and Kevin McMullen had responded to a report of trespassers riding ATVs on the right-of-way when they observed a man walking on the right-of-way toward the Amtrak maintenance of way base located at Odenton, MD. As they approached in their APD marked vehicle, the man fled on foot and attempted to hide behind maintenance vehicles. The officers located him and observed what appeared to be a firearm in his right hand. The man was ordered to drop his firearm; he complied and was taken into custody. It was later discovered that the gun was an airsoft weapon with the safety plug removed making it resemble a silver Berretta 92F handgun.

APD Participates in "It's Kindertime Toy Drive"

The APD was an active participant in the 16th annual ABC2 "It's Kindertime Toy Drive." On Tuesday, December 23, 2014, police, fire, EMTs and correctional officers from across Maryland met at the ABC2 News (WMAR-TV-BAL) television studio and formed a motorcade that stopped at the Kennedy Krieger Institute, Ronald McDonald House, and other nonprofit organizations to distribute gifts to children in need.



Held to spread holiday cheer, the event was described as a major success by organizer ABC2 photojournalist Pete O'Neil as it gathered and distributed over 75,000 toys and gifts. This year's APD participants for the third consecutive year included Investigator Nicholas Ingram, and Officers David Krass and Oliver Askew.

Central/Pacific/Southwest Division

APD Protects the NFC

On January 11, the NFC Divisional Playoff Game, and on January 19, the NFC Championship Playoff Game were both played at the Seahawk's CenturyLink Field adjacent to the Amtrak King Street Station in Seattle, WA.

Detectives and Officers met at BNSF Headquarters to discuss the operation. BNSF Police assigned Special Agent Mark Rodmyre (K9) and Lead Investigator Al Nelson to work alongside the APD Detectives at King Street Station.



During Saturday's game, Detectives Steve Travers (SEA) and Erik Vanderfange (PDX), along with BNSF Special Agents provided protection to Amtrak passengers, employees and property. After the divisional game, Detectives Travers and Vanderfange conducted patrols on board the Amtrak Cascades. Sunday's championship game was played later in the day therefore trains were not operating after the game, so special consideration was given to the yard and station.

Special Agent Rodmyre screened vehicles traveling on the right-of-way/access road to King Street Station, which is approximately 50 feet from CenturyLink Field. BNSF Special Agents Anastasia Czebotar and Matthew Coomer along with Seattle Police Department Officers worked the South Holgate Street crossing (Amtrak-Seattle Train Yard) consisting of seven tracks where Sounder, BNSF, and Amtrak trains operate.

APD Detective Offers Assistance

On May 31, Detective Erik Vanderfange was notified by Dan Valley, District Manager Stations, of a problem with an elderly couple who appeared to be confused, possibly due to dementia. After arriving at the station to meet the couple, the Detective found that on May 27, they had boarded an Amtrak train in Saint Paul, MN, en route to Portland, OR, with a final destination of Tucson, AZ. Due to their confusion and the fact that they had been running late, they had left their luggage at the Saint Paul station and boarded the train.

To assist in making sure they were safe and comfortable, Detective Vanderfange arranged for accommodations at a nearby hotel, drove them to the hotel, got them checked in, made sure they ate meals at the restaurant, and fully briefed the hotel staff to their condition. The Detective then drove to a local department store and purchased them clean clothes. Behind the scenes, he worked with family members to get the couple on a flight to Tucson, AZ, the next day. He was also able to obtain a copy of the wife's identification, so she could board the plane.

The next morning, he drove to the hotel, picked up the couple, drove them to the airport, stayed with them through the TSA security screening, and ensured they got on the plane safely. Upon leaving the airport, he notified the family members that the couple were on the plane. They later contacted Detective Vanderfange to let him know they had safely landed and were picked up from the Tucson Airport.

APD Assists Make-A-Wish

When eight-year-old Jonathan Dockins was asked by volunteers from the Make-A-Wish Foundation what his one true wish might be he replied, "To ride in a locomotive over the Donner Pass." Through assistance from Amtrak and the West Coast Railroaders rail fan group, Jonathan's wish came true.

Born with a severe heart defect, Jonathan is considered a medical miracle. He has already had 10 heart surgeries and as he grows, he'll continue to need additional surgery. Despite all of the challenges he has had to face, Jonathan has a zeal for life and



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a passion for trains. According to his mother, everyone who knows him knows of Jonathan's love of trains.

On June 20, Jonathan arrived at the Sacramento Amtrak station for a send-off from his many well-wishers that included APD Captain James Martino, Detective Phillip Van Nuys, and Police Officer Joey Gross before he boarded the California Zephyr for his trip in the Engineer's seat while traveling through the Donner Pass.

At the station, Jonathon's Sacramento Police Department escort approached Captain Martino and told him that he had attempted to deputize him as a Junior SAC PD Officer, but the boy responded by saying he wanted to be a Railroad Police Officer!

APD Participates in REESST Operation

On July 16th, APD participated in a selective enforcement operation conducted by the Rail Enforcement, Education, Safety & Security Team (REESST) in partnership with the Kent Police Department. The operation targeted pedestrian and traffic violations at railroad crossings in the city of Kent, WA.



The REESST team was developed to focus on rail safety and security issues involving railroad infrastructure within the Seattle metro area. It also provides rail operators a team of law enforcement officers who focus on enforcement and education outreach within the multiple jurisdictions that the trains of the Union Pacific, BNSF, Amtrak and Sound Transit operate within. The team consists of members from the Union Pacific Railroad, Sound Transit, BNSF Railroad, Kent, and Amtrak Police Departments and the King County Sheriff's Office.

Team members patrol the railroad right-of-way, rail transit stations, platforms, and passenger trains looking for suspicious activity and trespassers. This operation also provides a visible presence for transit customers and members of the general public.

Illinois Rail Safety Week



On September 14, Officer Arnie Martinez represented APD at the kick-off for the first Illinois Rail Safety Week, a statewide effort focused on improving rail safety in Illinois.

The Illinois Association of Chiefs of Police, along with several cosponsors, and 264 total agencies to date, which includes 195 local police agencies, 26 sheriff departments, all 21 Illinois State Police Districts, 13 railroads/railroad police

agencies, five associations/private firms, two fire agencies and one federal agency all participated in Illinois Rail Safety Week (IRSW), from September 14 - 20.

Enforcement efforts during the week focused on motor vehicles, hazardous material haulers, and trespassers that disobeyed laws associated with railroad crossings. Officers/Deputies paid special attention to crossings and cited violators, or inspected the rail lines for trespassers as they patrolled.

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Agencies also addressed the educational component of rail safety by issuing press releases during the week, displaying posters/flyers, distributing educational materials at community events and/or commuter rail stations and platforms, or by giving Operation Lifesaver presentations.

West Coast Captains Cohort



On September 23, APD Captains along with Inspector Middleton attended the September Captains Cohort in Los Angeles, CA. Many of those in attendance had the opportunity to visit the APD operation in the West.

Attendees were provided a detailed briefing at LAX airport in reference to the fatal shooting that took place at the airport in November 2013. They were also provided the opportunity to review CCTV footage of the incident along with first responder's responses and radio traffic during the incident.

Lessons learned from the incident were discussed

along with the changes that have been made to better prepare airport personnel and emergency responders.

Attendees were then provided a tour of various TSA, Federal Air Marshal and Airport joint Operation Centers and Emergency Operation Centers.

On September 24, the Cohort traveled on an Amtrak Pacific Surfliner train from Los Angeles to San Diego. On board, Inspector Middleton and some of the various Captains discussed various topics. Ron Hyatt, Amtrak Road Foremen for San Diego, provided the attendees with a briefing on the Southwest Amtrak Operation.

Once in San Diego, the group was transported to the San Ysidro Customs Border Patrol entry point where they received a tour and briefing on the screening process for entering the United States. Attendees were also shown the various technologies used at the border crossing including license plate readers, driver facial recognition cameras, and vehicle x-ray equipment.

Chicago Captains Cohort

On October 13 - 14, Captains Joseph Gorman and Joseph Patterson hosted the Captains Cohort in Chicago, IL. The first evening of the Cohort included a presentation by retired Navy Seal Jason Redman, who was catastrophically injured when he was shot in the face and arm during a mission in Afghanistan. Redman authored a book, "The Trident," which details his experiences as a Navy Seal and the traits of being a leader. Mr. Redman spoke to the group about his ordeal and about leadership. His presentation was inspiring and all the Captains received an autographed copy of his book.



On the second day, the Captains were delivered a presentation by Chicago Police Sergeant Sam Cirone on

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investigative practices specifically touching on interview techniques. Captains Gorman and Patterson then spoke to the group on narcotics trafficking and how it relates to the railroad.

The Captains then visited the Chicago Police Memorial and Park, where they were given a tour of the Memorial by retired Chicago Police Superintendent Phil Cline.

APD Participates in Michigan Station Opening

On October 27, APD K-9 Officer Alex Cardenas and his partner Falon were on hand for the Vernon J. Ehlers Amtrak Station grand opening ceremony in downtown Grand Rapids, MI. A ribbon-cutting ceremony was held at the station, with several state and local politicians in attendance, including U.S. Senator Carl Levin, Congressman Fred Upton and Grand Rapids Mayor George Heartwell. The station is named after former Congressman Vernon J. Ehlers, who helped secure federal funding for the station.



Martinez, CA Awareness Campaign



On November 5, members of the Amtrak, BNSF, UP, and Martinez Police Departments conducted an awareness/enforcement operation in the City of Martinez, CA.

Officers spoke with pedestrians, motorists and passengers about rail safety with an emphasis on the Operation Lifesaver "See Tracks? Think Train" message.

Detective Phillip Van Nuys, Captain James Martino, and EMCS Manager Stacy Weller interacted with passengers and provided them with Operation Lifesaver material, while APD Officers Joey Gross and Gladys Horton patrolled the area along with BNSF, UP, and Martinez police.

Effective Teamwork at Chicago Union Station

During the course of November, APD Investigators Douglas Balk, Michael MacDonald, and William Haupers, along with Officers David Coglianese and Jaime Acosta were responsible for investigating three individuals involved in separate incidents of larceny at Chicago Union Station.

Following leads during the course of their investigation, the investigators were able to piece together video footage related to the three crimes and presented that information during numerous roll calls. After viewing the video presented by the investigators, Officers Coglianese and Acosta were able to identify the offenders and two arrests were made and a warrant was issued for the third offender's arrest.

APD Provides Tour of Chicago Union Station

Sergeant Bill Miarecki helped facilitate an Operation Lifesaver (OLS) presentation and tour of Chicago Union Station operations for suburban Lincolnshire Police Department cadets and the officers who volunteered to manage their cadet/explorers program. The OLS presentation and tour was presented by Officer Ali Sulemani on December 29, which included APD Patrol and K-9, and was well received by the group.



Special Operations Division

Intelligence and Counter-Terrorism Unit

The Intelligence and Counter-Terrorism Unit, more commonly called the Amtrak Intelligence Team (AIT) is a nationally recognized unit providing investigative, analytical and response capabilities to the APD. The purpose of the unit is to provide a dedicated intelligence capability to the APD to prevent any act of terrorism and to support and conduct investigations and support the APD patrol divisions.

The unit is comprised of seven full-time detectives, one part-time detective, one fraud investigator, two full-time investigative analysts, one captain and one inspector. The AIT is deployed across the country based upon ridership size and crime activity and threat potential. The majority of these assets are within the North East Corridor (NEC), but have access to resources nationwide. The unit has five detectives deployed full-time to FBI Joint Terrorism Task Forces in Washington, DC, Baltimore, Philadelphia, New York and Chicago. One detective is full-time at the National Joint Terrorism Task Force (NJTTF) and one splits his time between the DVIC in Philadelphia, the NJ ROIC and Delaware Fusion Center. One detective is part-time in Boston.



The AIT produces daily terrorism/crime/threat reports called the Morning Report on week days, a weekly analytical report called Rail Watch, and Spot Reports. Threat Assessments are done on VIPs deemed a high-level or specific target while traveling by train. In 2014, the AIT produced 13 Guardian Reports and 49 Suspicious Activity Reports (SARs). The VIP Program is overseen by the AIT Captain who also coordinates standards and reporting requirements for all APD territorial detectives. The AIT also produces an Intelligence Segment for each APD Divisional Operation Plans during special events. Other agency BOLOs, Bulletins and threat information are also reviewed by the AIT and, when appropriate, disseminated within APD for officer safety and investigative purposes. AIT reports are often re-disseminated by other federal agencies and within the greater Intelligence Community by TSA, DHS and the FBI.

AIT personnel staff outside agency Command Posts for various high-level special security events such as July 4, the Annual State of the Union Address, the upcoming Papal Visit and other events of national significance. These command posts are with the FBI, US Secret Service, Philadelphia Police Dept., Metropolitan (DC) Police Department, US Capitol Police and various national and state and local fusion centers in addition to APD Command Post operations. Each AIT member holds a federal security clearance and has access to classified information from within the Intelligence Community. The AIT participates, staffs and teaches at APD's monthly Operation RAILSAFE Training Outreach program and in the 12 annual Operation RAILSAFE surge operations and coordinates the annual Detective/Investigator's Conference. In addition, members of the AIT also provide both uniformed and plain clothes support to the various patrol divisions during surge and heavy-ridership events.

Special Operations Unit (SOU)

- December 9 - December 14: Deployed two special agents and one captain to Oakland, CA, area for mass protests.
- December 12 - December 15: Deployed two special agents to Seattle for protests and Seahawks game.

Empire Builder Detail

During the period of May 5 - 24, and May 30 - August 30, Special Agents deployed in support of the Empire Builder between Shelby, MT, and Minot, ND, to provide additional security for our trains, stations, employees and passengers. This detail's focus was to ride Trains 7 & 8 to curtail criminal activity believed to be associated with the large influx of people into the area due to the oil fracking industry.

A total of 22 Special Agents deployed over this period, working 12-16 hour days, seven days a week. In addition to providing a safe venue for passengers and employees, the following actions were taken:

Special Operations Division

- 11 Passenger Removals
- 9 Alcohol Violations
- 8 Disorderly Conduct
- 1 Weapons possession
- 6 Controlled Substance
- 4 Warned/Ejected
- 1 Arrest
- 1 Warrant
- 1 Criminal Trespass
- 9 Medical Emergencies

VIP Moves

92 protective details for VIP moves of which 58 were protection for the Vice President of the United States.

Surges

SOU members participated in various surge events throughout the year:

- State of the Union
- Superbowl NY/NJ
- Boston Marathon
- Bin Laden Anniversary
- Memorial Day
- July 4th
- Op Sail Event
- Labor Day
- September 11
- Thanksgiving
- Christmas/New Years



Urban Shield 2014

Urban Shield 2014 was held from September 4 - 8, and during this year's training program members of the APD Special Operations Unit formulated a scenario for the event, which took place at the Amtrak Third Street Yard in Oakland, CA. The teams had to protect a high-level dignitary on board the train, defeat two assassination attempts, and move the dignitary to a safe haven. However, at the safe haven they encountered a third assassin.

Special Agents Craig Brown, Bill Conant, Rick Gallardo and Ben Loomer were scenario evaluators providing critical debriefs for the teams after they completed the APD scenario. Special Agents Kurt Kosterlitzky and Greg Smith worked as Role Player Handlers, ensuring the role players properly followed the scenario. Special Agents Taniqueka Harvey and Charles Wroten provided site security making sure no live weapons were introduced into the training site. APD Pacific Command was present and provided security and information concerning activity occurring in and around the venue. Emergency Management Corporate Security members Stacy Weller and Dave Albert were on hand to provide the safety briefing to the teams.



Urban Shield is a comprehensive, full-scale regional preparedness exercise assessing the overall capabilities of domestic and international Special Operations Teams related to multi-discipline planning, policies, procedures, organization, equipment and training. Urban Shield continues to test integrated systems for prevention, protection, response, and recovery in high-threat, high-density urban areas. The exercise evaluates the existing level of preparedness and capabilities, identifying not only the teams that do well, but areas in need of improvement. Thirty Five teams from around the country and international teams from South Korea and Singapore participated in the continuous event stretching 48 hours. This was the sixth year Amtrak has been involved with Urban Shield.

Special Operations Division

Passenger Screening	Annual Total
North Squad - Number of Trains	783
North Squad - Bags Screened	9107
South Squad - Number of Trains	473
South Squad - Bags Screened	6172
Central Squad - Number of Trains	293
Central Squad - Bags Screened	2394
Special Screening - Trains	6
Special Screen- Bags Screened	26
Total Trains	1555
Total Bags Screened	17699
Train Boardings	
South Squad	1060
Central Squad	3067
North Squad	4055
West Coast Squad	701
Right of Way Patrols	
South Squad	1020
Central Squad	1746
North Squad	211
Train Rides	
Long Distance	451
State Supported	488
Regional (Non NEC)	2759
NEC Regional	3890
ACELA	796
Rail Tactics External Training	
Number of Classes	11
Number of Participants	254
Rail Tactics Internal Training	
Number of Classes	11
Number of Participants	121
Active Shooter Course - Internal Training	
Number of Classes	2
Number of Participants	16

SOU Arrest Roster
Charge/Description
Possession of Handgun
Possess 2 kilos Cocaine
Possess 1 lb. of Methamphetamine
Possession of Handgun
Personal Use Possession of CDS/ Warrant
Possess 2 lbs of Marijuana
Possess 10 ounces of Methamphetamine
Possess 1 lb. of Methamphetamine
Possess Ammo/Disassebled M4
Tip to Detective: 3 lbs of Marijuana
Possess 15 ounces of Marijuana
Weapon Possession: Nunchuks
Personal Use Possession Methamphetamine/Hydrocodone
Personal Use Possession Methamphetamine
Personal Use Possession Methamphetamine/Hydrocodone

APD Competes in Railroad Police Canine Nationals

The APD Explosive Detection Unit was invited once again to participate in the Railroad Police Canine Nationals in Allen, TX. The competition was hosted at the Allen Police Department Canine Facility.



The teams of Officer Laura Dephillips-Hoyer and K-9 Jude of the Mid-Atlantic Division North, Officer James Domachowski and K-9 Cruz, and Officer Stanley Gibson and K-9 Eros of the New England Division represented the Amtrak Police Department in the competition.

Amtrak Police K-9 teams competed with teams from CSX, Norfolk Southern, BNSF and Union Pacific. Explosives training aids were planted in various objects within a field and teams were given three minutes to conduct a blind search and correctly identify the presence of the training aids.

The team of Officer Domachowski and Cruz placed second in the competition, and the team of Officer Gibson and Eros placed fourth.



APD K-9 Teams Participate in Reno K911



Los Angeles K-9 Officer Robert Solomon-Billings and his K-9 partner "Pal" participated in the prestigious TSA sponsored "Reno K911" training and competition event held in Reno, NV. Over 25 federal, state and local K-9 teams participated in multiple training scenarios simulating VIP movements, bomb threats, and multi-modal K-9 sweeps that included moving and stationary baggage, offices, baggage rooms and trains. Training scenarios tested the endurance, capability, knowledge and overall team working abilities of a K-9 team.

APD instructors also delivered canine first aid training and provided the group with a moving train-search scenario between Reno and Truckee, CA.

During the competition phase, the K-9 teams were judged on team work, team drive, scent work, handler abilities and handler safety. K-9 Officer Solomon-Billings and "Pal" placed second in the luggage sweep, sweeping 80 pieces of luggage in 10 minutes and successfully located two explosive devices. APD K-9 Officer Dennis Welch and his K-9 partner placed fifth in this scenario.

During the bus sweep competition, K-9 Officer Solomon-Billings and "Pal" placed first and located two explosive devices. In addition, K-9 Officer Solomon-Billings and "Pal" placed first in the "Overall Competition" with a grand total of 298 points out of a possible 300 points available for the two timed events.

APD Introduces Narcotics Detection K-9 Team

The APD introduced a Narcotics Detection K-9 team to the Central Division at Chicago Union Station.

K-9 Unit



Investigator Michael Tucker has been assigned as the new handler along with his new canine partner, Gander. Tucker has been with the APD since August 2007, and during his tenure has served as a Patrol Officer, Explosives Detection K-9 Handler, and an Investigator assigned to the Drug Enforcement Task Force operating within the Chicago area.

Investigator Tucker also currently serves as a Staff Sergeant in the United States Air Force Reserve. He has served 11 years (8 active) with the military, and during that period he worked as a military K-9 handler in patrol, explosives, and narcotics. With his tremendous amount of experience, Investigator Tucker is a great asset in the fight against illegal drug trafficking, and in protecting the railroad, our passengers and employees.

APD Canine Team Receives TSA Award

The "Top Dog" award was presented to Amtrak Officer Oscar Catalan and his canine partner Hako for displaying outstanding achievement while attending the TSA canine training program held at Lackland Air Force base in San Antonio, TX. The award recognizes exceptional handler abilities, and reflects the Officer's degree of dedication to professionalism.



K-9 Surges

State of the Union Address
Super Bowl
Boston Marathon
Bin Laden Anniversary
Op Sail Event
Fourth of July
Labor Day
Concert for Valor/Veterans Day
Thanksgiving
Holiday/New Year

New Teams

Officer Durm & Dax (Mid-South)
Officer Catalan & Hako (Chicago)

Canine Retirements

Duece
Blecky
Cisco
Zorro
Flash
Nnimbley

New Canine/Replacements

Summer
Jake III
Jett
Tally
Kabat

In Remembrance

Canine Little D

Super Bowl Success

Through extensive planning, effective partnerships with local, state, and federal agencies and the hard work of our employees, the APD successfully protected our passengers and railroad assets throughout the preceding events and game day of Super Bowl XLVIII.

APD supported the New Jersey Transit Police Department (NJTPD) by providing intelligence and staffing, assigned officers to assist with train patrols and Mobile Tactical Units and K-9 teams to assist NJTPD at Secaucus Junction. K-9 units swept shuttle trains being utilized by attendees and patrol officers provided visibility on trains and in stations. The APD Mobile Command Center was deployed at Metro-Park, New Jersey as APD Command Center, a Special Event Repeater was erected and a redundant National Communications Center (NCC) established in Newark, NJ.

The deployment was a success with no major security incidents or security breaches reported, no injuries to any APD personnel, exceptional Intelligence sharing, strengthened inter-agency partnerships, and it provided an opportunity to test new equipment. On Friday, February 28, New Jersey Transit Chief of Police Christopher Trucillo sent a letter to Chief Hanson thanking her and members of the APD for the assistance that was provided in support of Super Bowl XLVIII. Chief Trucillo noted that the members of the NJTPD were honored to work side by side with the Amtrak Police Department.



APD Supports Amtrak Cities Sprinter Event

At a ceremony on Thursday, February 6, at Philadelphia 30th Street Station, Amtrak President and CEO Joe Boardman announced the launch of the first of 70 new Amtrak Cities Sprinter locomotives to be placed into revenue service. During the event, the need to invest in America's Railroad and other transportation modes was emphasized by United States Vice President Joe Biden. Also in attendance was U.S. Secretary of Transportation Anthony Foxx and President and CEO, Siemens USA, Eric Spiegel.



The APD partnered with United States Secret Service, Philadelphia Police Department, SEPTA Transit Police, Philadelphia Fire Department, and Amtrak Emergency Management and Corporate Security to ensure the safety and security of everyone attending this important event. The following day APD also provided additional protection while the locomotive made its official inaugural run from Boston to Washington, D.C., as the lead engine of Northeast Regional train number 171.

APD Participates in Train Day



The APD provided assistance in the planning process, provided support, and participated in numerous Train Day events that occurred across the nation on Saturday, May 3, and Saturday, May 10, 2014.



Environmental Initiatives

In April of 2014, APD headed efforts to develop environmental awareness by leading a cross-functional team that included Amtrak Environmental, Media Relations, and Marketing to conceptualize, plan and deliver Earth Day events at Philadelphia 30th Street Station and Washington Union Station. APD coordinated participation of environmental organizations in both events by fostering partnerships



between Amtrak, the Environmental Protection Agency, Earth Day Network, and numerous other local environmental agencies.

These environmental fairs offered an opportunity to display Amtrak among a group of government and non-government agencies and small businesses that participated in these events to share environmental educational material, and promote environmental programs or products. Through our sponsorship and participation in

these events, Amtrak demonstrates that we are responsive to environmental issues and concerns important to our passengers, employees, and the public.

On Earth Day, Amtrak also unveiled the first GenSet locomotive that will be used at Washington Union Station. The new GenSet engines require approximately 50 percent less fuel and produce significantly less pollutant emissions.



APD also worked in partnership with Amtrak Environmental, Marketing, Mechanical, and Government Affairs & Corporate Communications to plan and facilitate this event.



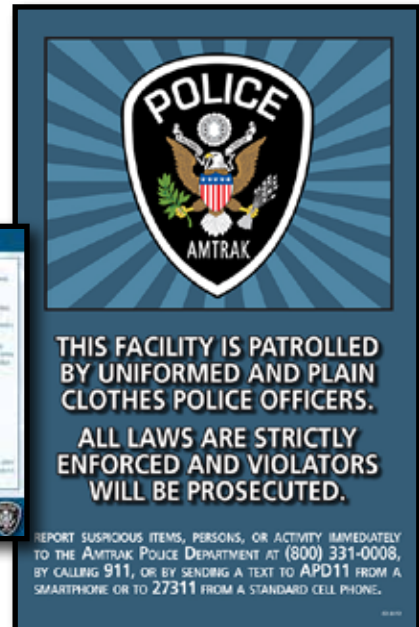
Administration & Public Affairs

Communications Initiatives

Safety and Crime Prevention Awareness Print Publications:

APD collaborates extensively with our internal partners to heighten awareness and increase rail travel safety. In 2014 APD created posters, cards and brochures highlighting crime prevention tips and Amtrak security, including:

- CCTV Poster
- APD Patrol Poster
- 2014 APD Super Bowl Guide
- Laws Regarding Railroad Employees Card
- Boston Marathon Guide
- Types of Bomb Threats Card
- Special Events Guide



APD Website Upgrade



The original version of the APD website was launched in March 2011. Based on the fact that the system that supported the website needed to be upgraded to the most current version, APD took advantage of the time required for those improvements and applied changes to the visual appearance of the website as well. Along with the visual changes, new content was added that will make information about the Amtrak Police Department more readily available to anyone visiting the site.

APD Hosts Second Messaging Workshop

On Tuesday, November 4, the APD hosted a second messaging workshop along with members of Amtrak Corporate Communications. The goal of these workshops is to examine current methods of sharing information about the Department with the public and employees, and exploring ideas for areas of improvement.

Using scenarios based on actual past events, the group worked to apply new methods for developing a positive connection with the potential audience while clearly delivering the facts surrounding each event. The exercises uncovered potential areas for improvement and opportunities for partnering with Corporate Communications on future projects.



Department Awards

Officer of the Month

January
Shawn McClister
Dean Steckclair

February
Kyle Befus
Ashlee Fisher
Kurt Kosterlitzky
Russell Reithmeyer

April
Brandt Bartman
William Battista
Patricia Boylan-Jones
Steven Sibbett
Steven Switek
Steven Travers

May
Michael Guarino
David Neves
Naomi Stratton

June
Jamie Acosta
Douglas Balk
Nicholas Binner
Sean Campbell
Alex Cardenas
Robert Fennel
Maurice Jackson
Michael MacDonald
Roman Malec
Anthony Switek
Charles Yuen

July
Matthew Ambriz
Frank Rizzo
Matthew Rockey

Exceptional Achievement

Sean Bradshaw
George Zagame

August

Shawn McClister
Daniel Robb
Chad Rockhill
Anthony Switek

September

Anthony Knox
Joseph Knox
David Pearlson
Adam Peterkin
Frank Rizzo

October

Tony Epps
Kurt Kosterlitzky
Benjamin Loomer
Gregory Smith
William Stratton
Clifford Tucker

November

Christopher Abbott
Brandt Bartman
Dawn Gilliana
Joe Harper
Shawn Martin
Kevin McCandless
Kevin McMullen
George Zagame

December

Paul Pisano
Brian Poynton
Susan Tredenick
Noah Walls
Christine Wiebusch
Yasmine Samalaya

Officer of the Year

Eric Taveras

Life Saving Award

Christopher Abbott
Sean Campbell
Mark Chite
Camille Damiani
Kevin Dauphin
Jean Dorcely
Michael Eib
William Fordham
James Fromer
Marcus Gangemi
Gerald Gustavson
William Haupers
Gladys Horton
Michael Loney
Roman Malec
Shawn McClister
Rene Mercado
Steven Murphy
Joseph Nativo
Ali Sulemani
Charles Yuen

Customer Service Award

Michael Cardinali
Michael Chiappone
Aviv Citron
Joseph Coskey
Jean Dorcely
Kenneth Fong
Richard Jones
Robert Jones
Kevin Keane
Jeremy Kosmac
Jodie Marriot
Kevin O'Connell
Matthew Rockey
James Tobin
Eduardo Trinidad
Jonathan Longini

Distinguished Unit Citation

Jamie Acosta
Wallace Ballou
Shaunta Bond
Alex Cardenas
David Coglianese
Glen Cosner
Robert Crowley
Camille Damiani
Kevin Dauphin
Barry Durm
Cameron Dux
William Fordham
George Gernon
Jerome Gray
Gerald Gustavson
William Haupers
Kevin Keane
John Kosakowski
Kurt Kosterlitzky
Stephanie Kuska
Michael Lee
Michael MacDonald
Shawn McClister
Justin Narducci
John Nies
Adam Peterkin
Steven Sibbett
Fabio Sousa
Nicholas Spioch
Brian Sporrer
Michael Stoltz
William Stratton
Ali Sulemani
Clifford Tucker
Michael Waugh
Godfrey Williams
Shakeeta Williams

Awards Committee Members

Chair Captain Tracie McCain
Sergeant Michael Stoltz
Officer Phillip Clark
Officer David Pearlson
Officer Phillip Clark
Director Administration and
Public Affairs Burt Glassman

2013 - 2014 Budget & Expenditures

Division / Unit	Account	Actual (\$k)
New England	Salaries	353
	Wages Straight & Overtime	4,103
	Benefits	2,179
	Non-Labor Expense	373
	Total New England	7,008
New York	Salaries	407
	Wages Straight & Overtime	7,479
	Benefits	3,652
	Non-Labor Expense	404
	Total New York	11,942
Mid-Atlantic	Salaries	364
	Wages Straight & Overtime	10,489
	Benefits	4,896
	Non-Labor Expense	591
	Total Mid-Atlantic	16,340
Central/West	Salaries	471
	Wages Straight & Overtime	5,349
	Benefits	2,725
	Non-Labor Expense	544
	Total Central/West	9,088
Special Operations	Salaries	953
	Wages Straight & Overtime	7,316
	Benefits	4,047
	Non-Labor Expense	2,148
	Total Special Operations	14,464
Chief, Operations Support and NCC	Salaries	1,683
	Wages Straight & Overtime	1,896
	Benefits	1,767
	Non-Labor Expense	3,385
	Total Chief, Operations Support & NCC	8,669
Total Amtrak Police Department	Salaries	4,231
	Wages Straight & Overtime	36,632
	Benefits	19,265
	Non-Labor Expense	7,445
	Total Amtrak Police Department	67,573
	<i>FY'13 Training Expense included in above</i>	2,010
	<i>APD budget variance favorable against original FY'13 budget</i>	7,103

Operations Support

The Operations Support Unit provides myriad critical functions to sustain, enhance and refine the activities of the APD. Operations Support personnel act in various capacities, including maintaining central records for sworn personnel, records management, data analysis, research and planning, training, uniform and equipment purchasing and soliciting vendors for various products and services vital to continued operations. The unit's vital work is a key component in ensuring the Department's patrol functions are provided with the tools required for their day-to-day operations.

Officer Safety Initiatives

- To ensure the safety and identification of off-duty or plain clothes personnel who may respond to an event in progress, members of Operations Support ordered and issued arm bands so that non-uniformed personnel would be readily identified as law enforcement officers.
- The Unit purchased "high-visibility" shirts and jackets for patrol personnel.
- The APD was made aware of an issue with the recoil spring in certain models of Glock handguns issued to our members. Operations Support personnel worked to obtain redesigned recoil springs from the manufacturer and the recoil springs were distributed and installed in the affected weapons.
- Operations Support personnel conducted research on TASER devices and benchmarked other departments for best practices and policies.
- A nationwide survey of APD police radio operability concerns and areas of problematic transmissions was conducted by Operations Support. The survey results were shared with Radio Engineering, who in partnership with Operations Support identified both equipment-related issues and areas where improvement to existing infrastructure would improve police radio communications. As a result of the survey, radio infrastructure was improved on the Empire Line in New York, and in Mystic, CT, where a new radio repeater was installed.
- In 2014, law enforcement agencies nationwide were faced with a shortage of available ammunition. Often, departments waited for months to obtain the ammunition for their officers. Operations Support recognized this and secured a new vendor for our ammunition. Staff from the unit would pick up bulk ammunition shipments from the new vendor and distribute the ammunition to APD field offices nationwide, ensuring an adequate supply.



Fleet/Quartermaster Related Initiatives

- Working with the Philadelphia truck shop, Operations Support personnel supervised the outfitting of 12 right-of-way patrol vehicles for the New England, New York, Mid-Atlantic North and Mid-Atlantic South Divisions as well as the Special Operations Unit.
- The Unit created specifications for APD marked and unmarked vehicles, equipment to be installed and graphics to be applied to each vehicle.
- The Unit purchased ATV equipment and uniforms for Washington, D.C., personnel, police mountain bicycles for the Mid-Atlantic North Division, and "T-3" specialized vehicles for New York and Washington, DC.
- Operations Support personnel conducted research on portable lighting units for field officers to deploy at incidents/events occurring along the right-of-way or in areas with low light issues. A vendor was identified and the lighting units were purchased and distributed to the field.
- The Unit created a new and improved APD patch.



Other Initiatives

- Operations Support staff identified and networked to obtain a space in Newark Station for police radio communications in conjunction with Super Bowl XLVIII held at MetLife Stadium on February 2. Members of the Unit assisted with the coordination and installation of a digital radio repeater to secure communications at MetLife Stadium.
- Operations Support staff also created and issued officer equipment carriers for equipment specific to the Super Bowl.
- Staff created reports utilizing CompStat and Predictive Policing, in addition to reports for major events, opportunity notices, training bulletins, and General/Special Orders.
- A comprehensive review of new hire applicant forms was conducted, and the forms were updated as required. Additionally, Operations Support created various new forms and revised existing forms to be used by APD personnel.
- Operations Support personnel served as the administrators of the "PowerDMS" software program, uploading new/revised policies, bulletins, and training courses.
- Staff conducted I/Leads training for new APD Commanders, as well as conducting the first video and webinar training provided to the APD.
- Led by Operations Support members, a team was assembled to review specifications for a new RMS (Records Management System).
- Operations Support initiated a "Level III" report rejection process to improve the quality of police reports written by APD officers.
- Due to the infrastructure issues with the existing National Communications Center, Operations Support initiated a relocation analysis to identify a new suitable location.
- Operations Support staff coordinated and manages all aspects of all conferences and training, to include but not limited to annual Police Week Training Conference, Investigator / Detective and Sergeants conferences and promotional ceremonies.
- The APD awards and pin reorganization project was conducted.
- Staff led an initiative with procurement in an effort to secure a payment method for lodging of APD personnel for training purposes.
- The Unit managed numerous RFPs (Requests for Proposals) including but not limited to the promotional process for sergeants, and defensive tactics and professional communications training.
- The Administrator of IMS Applications created over 150 maps to assist with APD Security or Crime Analysis. The maps created included the following:



Radio problem areas	California Deployment	Work Place Violence	Amtrak controlled Freight
TSA Project	Alignment	Detectives	Vandalism
Larceny Of Wire	Amtrak Routes	Amtrak Service Lines	Pedestrian strikes
APD Business Line	APD Offices/Divisions	Stoning	Canine Teams
Fare evasion	Homeless	Rail Injuries	APD personnel
Amtrak rails and subdivisions	Missing person investigations	Special events	Administrative Districts

National Communications Center (NCC)

National Communications Center (NCC)



Amtrak's NCC is the nerve center for the APD, dispatching officers to respond to incidents and events throughout the country in order to protect Amtrak employees, passengers and infrastructure.

Currently 19 communications officers (CO), six sergeants, one captain and a secretary are assigned to the NCC. The NCC is staffed 24 hours a day, seven days a week, 365 days a year. COs are responsible for monitoring railroad general activity, synchronizing VIP moves, coordinating with other police agencies, and dispatching police officers for emergency and non-emergency calls for service. The NCC also receives and responds to APD "txt-a-tip" text messages sent in by our

passengers and employees who use the texting service to report suspicious items or activities. In 2014:

- The NCC handled 151,001 calls for service, an increase of 4.51% over the previous year.
- The NCC handled 142,301 incoming telephone calls, or a decrease of 31.84% from the previous year. This decrease is attributed to bringing the recorded NCC greeting online, which substantially decreased the number of misdirected telephone calls to the NCC.
- The NCC staffed for 10 surges or special events.
- The VIDSYS CCTV monitoring system was installed in the NCC.



Mobile Responder Application for Mobile Handheld Devices

A pilot group of APD personnel have been issued mobile handheld devices with an application called "Mobile Responder." This application will allow officers to conduct wants and warrants checks on subjects, as well as permitting the officers to enter certain self-generated activities directly into the Computer Aided Dispatch (CAD) software in lieu of notifying the NCC via radio or telephone. This will alleviate many of the non-criminal related calls for service received by the NCC.

Recognition of Outstanding Service in 2014

On March 10, NCC CO Nicole Fordham handled a telephone call from the Riverside Reservation Center regarding an individual who stated that a passenger on board an Amtrak Train was traveling with methamphetamine and explosive materials from Albuquerque, NM, to Tennessee. CO Fordham gathered pertinent information including the names of the involved parties and the contact information for the female making the report. Based on the information gathered by CO Fordham, APD Detectives John Claybourne and Chris Glass conducted a joint investigation with the local FBI field office, after which it was determined that the female caller was providing false information to law enforcement concerning her ex-husband. CO Fordham was commended for her patience and commitment to service, and Detectives Claybourne and Glass along with members of the FBI acknowledged her effort and professional demeanor.

On April 12, the Pawtucket, RI, Police Department reported they were responding to milepost number 188.4 in reference to a female adult walking in the gauge of the tracks attempting to commit suicide. CO Kejmar Beamon contacted the Mainline Dispatcher and was granted a hold on the tracks. APD Officer Waugh along with K-9 Officer Saraiva responded. Officer Waugh advised the elderly female was disoriented and was not attempting to commit suicide. She was removed from the tracks and transported by EMS to a hospital for treatment. CO Beamon was commended for immediately contacting the Mainline Dispatcher to place a hold on the tracks.

On April 19, CO Patricia Boylan-Jones received a call from a worried patron who was due to pick up his 14-year-old granddaughter at a train station in California. The train was delayed over six hours due to a mechanical issue. The patron explained he could not reach his granddaughter via cell phone and the station was closed with no personnel on scene. CO Boylan-Jones contacted the conductor of the train and station personnel re-opened the station. Through the actions of CO Boylan-Jones the caller was able to gain access to the station and the conductor was able to transfer his granddaughter to him. CO Boylan-Jones maintained her professionalism and provided empathy towards the caller that eased him during a period of stress.

On May 23, the NCC received a telephone call from the Laporte County (IN) Sheriff's Office. They requested train stoppage because their officers were on the tracks regarding a female/adult who was attempting to commit suicide by train. CO William McKenzie immediately contacted the host railroad CSX, advised them of the situation and requested a hold on train traffic. While on the phone with Laporte County advising them of the hold, they informed CO McKenzie that the female was taken into their custody and the officers were clear from the tracks.

On December 17, the NCC received a text message asking "What will happen if someone set the bathroom on fire?" Sergeant Susan TreDenick recognized the potential threat and the fact that the number came from a 215 area code, and notified Sergeant Jodie Marriott to check the bathrooms in 30th Street Station. She then called back the phone number and spoke with a female suspect. Sergeant TreDenick questioned the female about sending the text, and the woman confirmed that she did. The female apologized and stated that she was bipolar and having a bad day. Through further conversation, Sergeant TreDenick determined the woman was in the station seated at Stairway #7. Sergeant TreDenick informed Sergeant Marriott of the woman's location, who then contacted the woman and assisted in convincing her to acquire treatment. For her actions, Sergeant TreDenick was awarded "Officer of the Month" for December 2014.

Training Unit

In 2014, the Training Unit began the journey of meeting the challenges of professional law enforcement in the 21st Century by partnering with the Southern Police Institute (SPI) to deliver and implement a new post-academy recruit training program modeled after the national Police Training Officer (PTO) course developed by the Bureau of Justice Assistance, C.O.P.S office. Known as the "PFTO" model, this course will enhance the traditions of a field training program by introducing the concept of problem based learning. The new course increases the learning time for all



new hires, from 6 to 12 weeks and reinforces the department's mission by providing our community with officers who won't only address issues, but identify the root causes of problems and solve them through a heightened sense of critical thinking. The learning style takes the trainee to the highest levels on Bloom's taxonomy for learning and is focused on adult centered learning as opposed to the more traditional pedagogical style. Through the use of problem based learning exercises (PBLE), the program provides a learning environment for trainees that will prepare them to work in the multi-tasking environment found in the Amtrak community.

Throughout 2014, other major training initiatives centered on policing in the 21st Century included the Captain's Leadership Challenge (CLC). The CLC began with the implementation of a cohort group among all captains at APD. Each month the assigned captain hosted a symposium focused on leadership issues at

various locations throughout the APD system. Topics such as ethics in policing, leadership, handling major events, Amtrak's internal systems, and securing our borders – counterterrorism were offered. Venues included the United States Holocaust Museum, where captains learned of the value of courage in leadership through witnessing and recognizing symptoms of its demise during the Second World War in Germany. They learned of the issues of large events first-hand from the law enforcement leaders involved in the Boston Marathon bombing and lone wolf attacks at the Los Angeles International Airport, Terminal 3. They spoke with members of law enforcement and the military who nearly lost their lives in the service of their country, learning from their experiences, and learned the value of leadership and decision making from our past by visiting and experiencing the leadership challenges at the battlefield and National Park at Gettysburg, PA.

Additional training included:

- Recertification of physical fitness coordinators emphasizing APD's ownership of the process thus mitigating the need for vendor participation in the coming years;
- Ongoing Crisis Intervention Training that brings awareness to the idiosyncrasies of persons with special needs that APD officers often encounter in stations and aboard trains; the challenges that mental health consumers or emotionally disturbed persons that, when they are in crisis, present to police officers, and effective methods to successfully resolve encounters with them;
- Anti-terrorism courses such as the Behavioral Assessment Screening System (BASS) and active shooter courses;
- In-service training was held at the supervisory level for sergeants and lieutenants at two venues, Chicago and Wilmington. There, topics included the "Role of the APD Sergeant," "The Intelligence Cycle," "The Sergeant and Social Media," "Injury Reporting," and other issues associated with the supervisory aspects of policing in a transportation law enforcement agency;
- "APD – U," the recruit orientation course was conducted for 12 newly hired officers in 2014, and that program is being was redeveloped for delivery in 2015;
- A legal update course including training briefs on the various pressing needs in law enforcement was designed through a collaborative effort of the Training Unit and APD's Legal Director; and
- Development of a new firearms instructor's program began in 2014, as well as development of a professional communications course and defensive tactics, all planned for delivery in the coming year.

Accreditation



In 2012, the APD received national accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA). Accreditation requires an agency to develop a comprehensive, well thought out, uniform set of written directives. This is one of the most successful methods for reaching administrative and operational goals, while also providing direction to personnel. It is a means for developing or improving upon an agency's relationship with the community. CALEA Accreditation strengthens APD accountability, both within the agency and the community, through a continuum of standards that clearly define authority, performance, and responsibilities. Preparations by Operations Support staff have been ongoing for the reevaluation for accreditation in 2015.

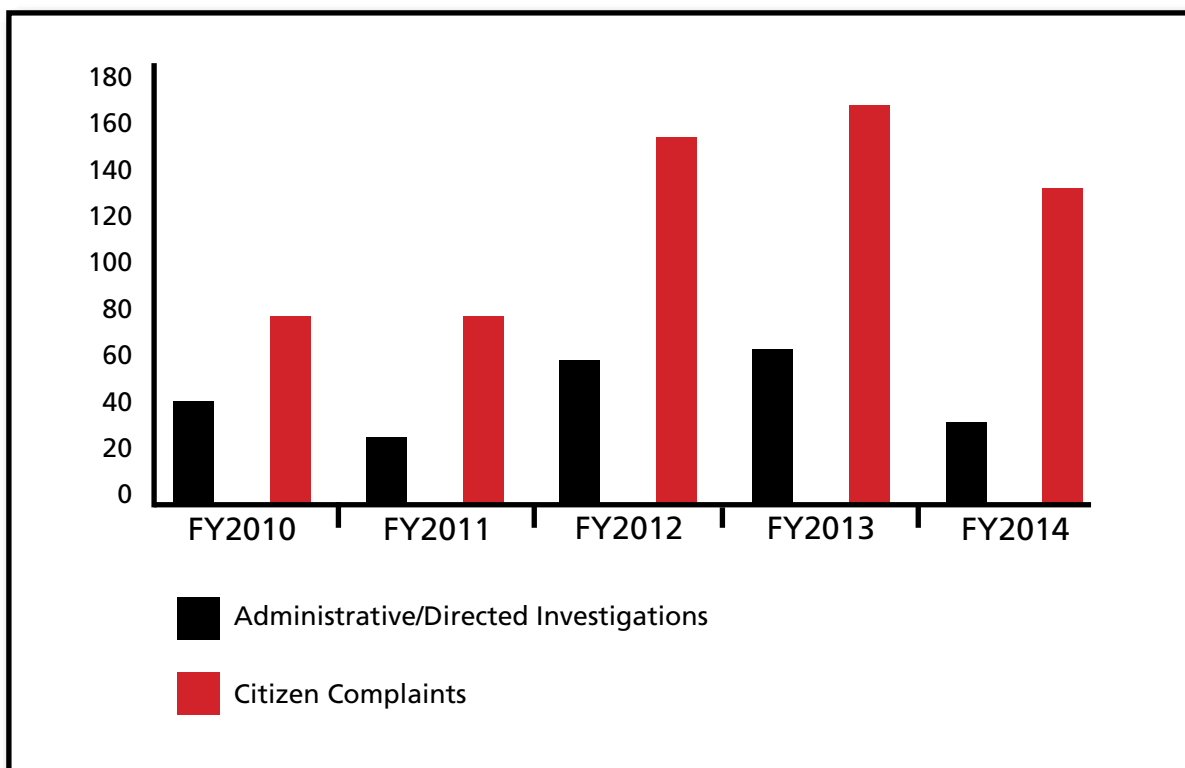
Internal Affairs

The integrity and reputation of any police agency is its most valuable asset. Transparency and impartial treatment builds confidence and trust in an agency's ability to fairly and impartially serve and protect those they serve. The Amtrak Police Department Office of Internal Affairs is a key spoke in the cog, which drives APD in its mission of making a positive difference in the protection and security of America's railroad community. The Office of Internal Affairs upholds the agency's standards of integrity and professional responsibility and oversees administrative investigations relating to the conduct of departmental personnel. Internal Affairs records and investigates all allegations of misconduct by APD employees generated from within the Department or outside sources.

In Fiscal Year 2014, the APD investigated one hundred and eighty-two (182) complaints against personnel. Seventy-seven percent (77%) of the complaints were citizen's complaints, and the remaining twenty-three percent (23%) were internally generated investigations by management personnel, or through the Amtrak Ethics and Compliance Hotline and/or the Amtrak Office of the Inspector General.

Investigations by Type

Type	FY2010	FY2011	FY2012	FY2013	FY2014
Administrative/Directed Investigations	52	34	72	78	41
Citizen Complaints	109	109	154	162	141



The APD experienced a twenty-four percent (24%) decrease in the amount of complaints investigated compared to those investigated in FY 2013. The APD also experienced a decrease in the number of incidents and arrests in FY 2014 with decreases of 4.25% and 2.41% respectfully.

Disposition Classifications

- The Office of Internal Affairs investigations include the follow types of dispositions:
- Sustained - The investigation disclosed sufficient evidence to prove some or all of the allegations made in the complaint.
- Non-Sustained - The investigation failed to discover sufficient evidence to clearly prove the allegation(s) made.
- Unfounded - The investigation indicated the alleged act(s) did not occur.
- Exonerated - The investigation reveals the actions taken by agency personnel were justified, lawful and proper.
- Other/No Data - The complaint lacks sufficient information to conduct a follow-up investigation or the complaint is still under investigation.
- Policy Failure - The allegation made is true. However, the action of the officer was consistent with department policy.

Disposition	Total
Unfounded	54
Non-Sustained	50
Administrative Closure	22
Exonerated	21
Sustained	19
No Data Entered	13
Police Failure	3

Commendations

In addition to receiving and investigating complaints against personnel, the Office of Internal Affairs maintains a record of commendations issued to APD Officers.

A total of 481 commendations were issued to officers in 2014. These include letters of appreciation and praise, Officer of the Month recognition, Customer Service, Life Saving, and Distinguished Unit Awards.

This was a significant increase compared to the 76 commendations that were issued in 2013.

Safety Initiatives

APD Holster Pilot Program



A pilot program was started in 2014, for a new pistol holster that will standardize the duty holster worn by Officers of the APD. Eleven members of the Department, selected from K9, Patrol, and CID in Philadelphia, Baltimore, and Washington, DC, took part in a comprehensive evaluation process.

When the holsters were delivered, the chosen Officers participated in a day of training at the range. This included measuring the officers' draw and fire time with their current holster compared to times using the new holster. The officers then used the new holster while on duty and completed an evaluation form to assist in determining if the new equipment met the Department's requirements.

Effective Safety Interaction Video

The Effective Safety Interaction video, developed by members of the APD Safety Committee and starring APD members was uploaded to PowerDMS for all members of the Department to view. The video provides an explanation of the elements of an effective safety interaction and several proper examples.



APD Participates In Safety & Preparedness Events



On September 3, the APD New England Division participated in a National Preparedness Month event, held in the main lobby at South Station in Boston. During the event, APD Officers distributed safety, anti-crime and security awareness information to the public and employees. Other agencies participating in the event included FEMA, TSA, MBTA Transit Police, Boston Office of Emergency Management, Boston Fire Department, Boston EMS, National Guard Civil Support

Team, and the American Red Cross conducted a blood drive at the station. The initiative is designed to educate our customers and employees about safety and security practices and to encourage everyone to prepare for all types of emergencies.

APD participated in the New York Safety Fair held in NYPS on Wednesday, September 17, to educate Amtrak employees about safety and security practices, and the functions of the Amtrak Police Department.

On Friday, September 19, APD participated in a National Preparedness Month event held in the main lobby at 30th Street Station in Philadelphia. Other agencies that participated in the event included Amtrak EMCS, FEMA, Philadelphia Office of Emergency Management, Philadelphia Fire Department, Red Paw, and the Salvation Army.



Recruiting Efforts



Working in partnership with members of the Amtrak Human Capital Department, the APD jobs website page was designed and added the recruitment section of the official Amtrak Website at: <http://jobs.amtrak.com/go/Amtrak-Police-Department-Jobs/400408/>

The APD job portal includes a description of the department's functions and a listing of current available job postings.

To further support efforts to improve the hiring process, APD created a recruitment video with assistance from numerous members of the department.

The video can be viewed by visiting the homepage of the APD website at: www.amtrakpolice.com.



Implementation of New Initiatives

APD Mobile Technology Update

With continued dependence on the use of technology in all business aspects, the Amtrak Police Department began conducting a mobile device upgrade pilot with the goal of delivering better communications connectivity, and investigative research and officer safety tools.

In the fall of 2013, the department began testing multiple mobile devices on performance, durability, expandability, etc. The pilot concluded with the Samsung Galaxy Note chosen based on overall superior performance. The Samsung Note operates on the Android operating system. This new communication device is replacing the BlackBerry phones used at the time, which had become outdated and incapable of performing many new technological functions.

During the first phase of the roll-out, Sergeants, Detectives and Investigators received the new Samsung phones. When provided a phone, each officer also received a comprehensive guide to assist them in understanding its many features. Additionally, a study has been conducted to determine geographical areas of poor radio communications. A small number of the mobile devices were issued in those areas to provide a system of redundant communication.



Operation RAILSAFE Training



The Operation RAILSAFE training program will strengthen coordination and integration between Amtrak Police partners (e.g. emergency responders, host railroads, transit agencies, law enforcement officials, municipalities, etc.) and improve the safety and security of passengers, employees, and infrastructure from acts of terrorism. In FY15 the first phase of the Operation RAILSAFE program will train over 300 partners in 12 locations throughout the United States.

The initial Operation RAILSAFE training program was held from September 24 - 25 at the Middlesex County Prosecutor's Office Training Center in Edison, NJ. Inspector Ken Metz, Officer Chris

Byrnes, Director of Administration and Public Affairs Burt Glassman, Officer Iris Legge, Inspector James Rice, Inspector Kathleen Harasek, EMCS Program Manager Gary Hearn, and Regional Emergency Manager Steven Fruchtmann were recognized for their role in successfully delivering the first of many training classes planned to be delivered throughout FY15.

Operation RAILSAFE Partner Training website

The Operation RAILSAFE Partner Training website (www.railsafe.net) was created to facilitate registration for the Operation RAILSAFE course and allow partners to obtain course training material.



Milestones

Promotions

- Police Officer Lawrence Griffin promoted to Sergeant - Chicago, IL
- Police Officer Darryl McIntosh promoted to Sergeant - Philadelphia, PA
- Sergeant Captain O'Connell promoted to Captain - New York, NY
- Special Agent Robert Ortiz promoted to Captain - Los Angeles, CA
- Police Officer Brian Sporrer promoted to Sergeant - Washington, D.C.
- Police Officer Susan Tredenick promoted to Sergeant, Philadelphia, PA
- Police Officer Robb Daniel promoted to Temporary Sergeant, Washington, D.C.
- Police Officer Nicholas Ingram promoted to Investigator, Washington, D.C.
- Police Officer Michael Baker promoted to Investigator, Philadelphia, PA
- Captain Kenneth Metz promoted to Inspector, New York, NY
- Inspector Martin Conway promoted to Deputy Chief, New York, NY
- **Sr. Executive Assistant Paula Casey promoted to Lead Financial Analyst, Philadelphia, PA**

Retirees

- Sergeant Paul Crescioni - New Orleans, LA
- Police Officer Thomas Gillin - Wilmington, DE
- Lead Financial Analyst Jim Edwards - Philadelphia, PA
- Police Officer Gilbert Hulshizer, Lancaster, PA
- Captain Walter Jordan, Los Angeles, CA
- Sergeant John Keller, Beech Grove, IN
- Police Officer William Kervin, Boston, MA
- Police Officer Robert McCleary, Philadelphia, PA
- Lieutenant Brenda Medina, Washington, D.C.
- Police Officer Victor Paz, Washington, D.C.
- Lieutenant Richard Ronaldo, New York, NY
- Detective Paul Welsh, Philadelphia, PA

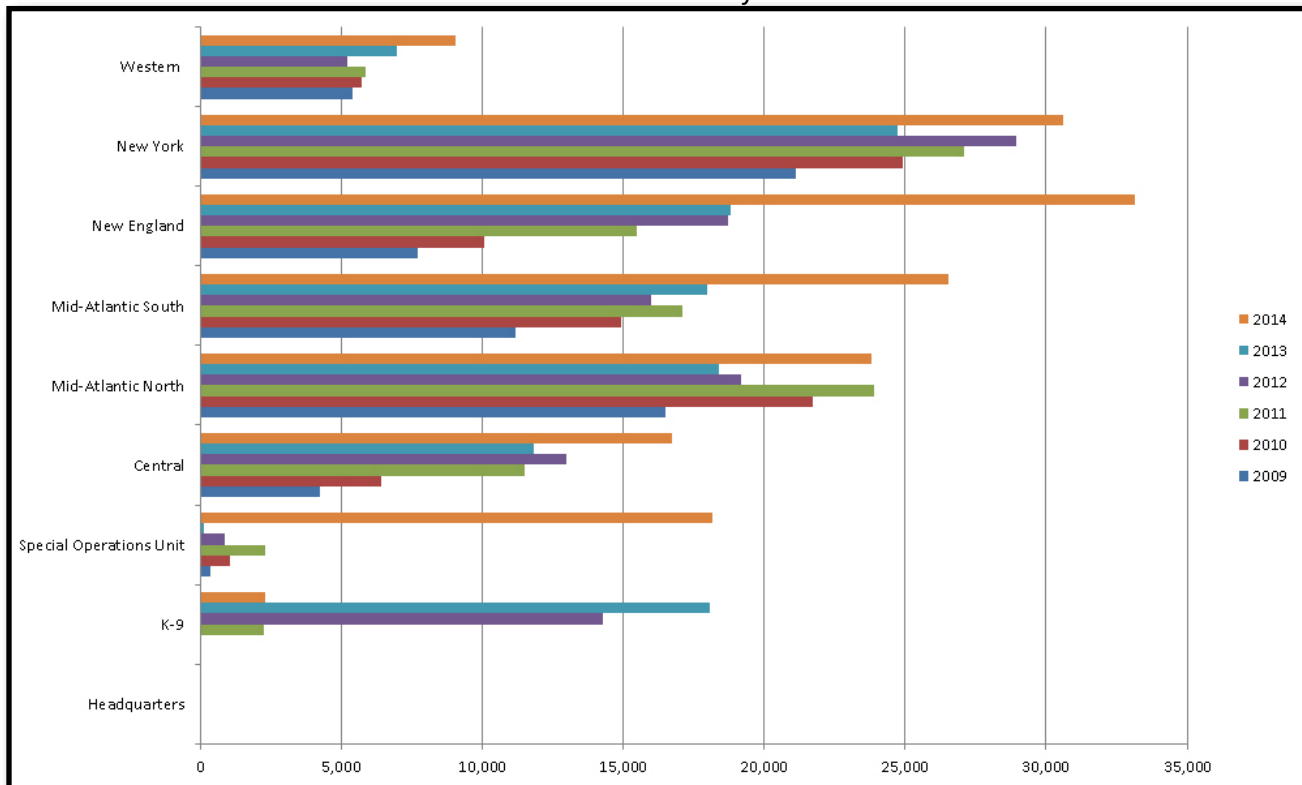
Deputy Chief Curtis Hart Retires



On May 30, APD members, Amtrak staff from other departments, partners from numerous outside law enforcement and federal agencies, family members, and friends gathered at Penn Station New York to congratulate Deputy Chief Curtis Hart on his retirement from the APD.

Curt joined the Amtrak Police Department in 1976 as one of the original Patrol Officers and rose through the ranks of Sergeant, Captain, and Inspector, and was promoted to the rank of Deputy Chief in 2007. During his career he earned numerous commendations and recognitions that included the Life Saving Award, the Meritorious Service Award twice and the Presidential Service Award, and he was injury-free for 25 years of his almost 38 years with the Department.

Total Calls for Service by Division



Division	2009	2010	2011	2012	2013	2014
Headquarters	0	0	0	0	19	50
K-9	0	0	2,262	14,277	18,081	2,286
Special Operations Unit	360	1,037	2,287	850	139	18,150
Central	4,221	6,390	11,507	12,959	11,826	16,710
Mid-Atlantic North	16,502	21,740	23,876	19,189	18,380	23,800
Mid-Atlantic South	11,168	14,927	17,117	15,964	17,990	26,536
New England	7,707	10,068	15,467	18,710	18,790	33,166
New York	21,121	24,929	27,079	28,935	24,719	30,598
Western	5,403	5,742	5,879	5,231	6,977	9,038
Total	66,482	84,833	105,474	116,115	116,921	160,334

Crime Prevention/Safety

Northeast Corridor Intelligence Working Group

On January 13, the APD, New York Police Department and Delaware State Police hosted the Northeast Corridor Intelligence Working Group meeting at the Wilmington Train Station. Held quarterly, these meetings are attended by Intelligence Detectives and law enforcement personnel from New York to Washington, DC, and 30 different agencies were represented at this meeting.

Lieutenant William Crotty, Assistant Director of the Delaware State Police Criminal Intelligence and Homeland Security Section presented information on the Delaware Information and Analysis Center (DIAC).



The Delaware Information and Analysis Center (DIAC), Delaware's Fusion Center serves as a critical component of Delaware's Homeland Security as well as Criminal Intelligence, Critical Infrastructure Protection and Statewide Law Enforcement investigative support. The DIAC adheres to an All Crimes All Hazards approach to Homeland Security at the state level. This approach necessitates that DIAC provide real time information and intelligence to those decision makers with a need and right to know in the Law Enforcement sector. The rise of heroin trafficking in several jurisdictions and measures to address this issue were also discussed during the meeting.

APD Deploys Thermal Imaging Cameras

The APD deployed thermal imaging cameras to improve efforts in Protecting America's Railroad. This new tool will aid Officers while patrolling the right-of-way because unlike traditional night vision, thermal imaging technology detects radiation and temperature differences. This allows the Officer to see in pitch-black darkness, as well as through smoke, light fog, and foliage.

In the photo captured by Sergeant Kevin O'Connell and shown below, Sergeant Michael Cardinali, and Police Officers Anthony Knox and David Pearlson can be seen conducting a search for a trespasser that ran from the mainline into a building. Twelve thermal imaging cameras will be equipped in APD vehicles for use along the Amtrak system.



Air Support Day



March 11, marked the ten-year anniversary of the terrorist attacks on four commuter trains in Madrid, Spain that killed 191 people and wounded more than 1,800.

In conjunction with this infamous date, APD officers, along with state, federal, and local law enforcement partners conducted an Operation RAILS SAFE and enhanced patrols at stations and facilities, on board trains, along the right-of-way, and in the air. With support from our enforcement partners, APD Officers

supplemented traditional foot patrols by taking to the skies.

Crime Prevention/Safety

Mid-Atlantic South Officers had the opportunity to volunteer for this duty after Inspector Kathleen Harasek reached out to police aviation units in the Baltimore and Washington area for their support. Officers took to the sky covering over 100 miles of Amtrak property and Baltimore Penn, BWI, Alexandria, and Washington Union Stations, completing their aerial patrol mission.

The NED Division also took to the air during the most recent Operation RAILS SAFE when Deputy Chief Wayne Moore flew along with the Massachusetts State Police.

Active Shooter Training for Employees

Incorporated as part of the continuing active shooter tabletop exercises provided by Amtrak Emergency Management and Corporate Security (EMCS) across the country, APD Officers delivered a very professional presentation, fielded questions on active shooter incidents and the Department in general, and joined in the tabletop exercises as active participants.



APD NED Inspects the Right-of-Way

With the return of spring and the melting of the snow in the New England Division the APD resumed right-of-way inspections. To expedite this process officers ride the head end of trains passing through the territory and take advantage of a view not typically available from the typical patrol vehicle.

Viewing the right-of-way from trains traveling through the NED allows officers to document areas that might require removal of debris to prevent vandals from having easy access to items that could potentially be placed in the path of oncoming trains. After securing a head end ride pass, Officers document what they observe from the locomotive cab according to the milepost locations to facilitate the clean-up.



Deputy Chief Completes TSA Program



Deputy Chief Lisa Shahade completed a 90 day Loaned Executive Program assignment with the Transportation Security Administration (TSA) Office of Security Policy and Industry Engagement. Deputy Chief Shahade had the opportunity to observe TSA operations first hand at their headquarters and was exposed to best security practices in various modes such as pipeline, maritime, aviation, mass transit, and freight rail.

At the conclusion, APD hosted several TSA executives to a tour of the NCC, CETC, CNOC, observations of passenger screening and K-9 demonstrations.

APD Participates in National Night Out

APD Officers Clifford Tucker and Robert Hanson from the New England Division recently participated in the National Night Out Against Crime Fair at Hubbard Park, in Meriden, CT. An Operation Lifesaver presentation was made by the officers at the event, which drew approximately 4,000 participants. The officers utilized the new Operation Lifesaver train banner and attracted large groups of children and

Crime Prevention/Safety

families to the APD booth, where the officers distributed Operation Lifesaver safety literature and coloring books to over 700 children.



K-9 Officer Tavarus Cockrell and Patrol Officer Charles Yuen participated in the Landover Hills Police Department sponsored National Night Out event held on August 22. The Officers provided safety brochures, crime prevention tip cards, and Operation Life Saver coloring books

to the community of Landover Hills, MD.

On August 5, members of the NY Division participated at a National Night Out in Highland Park, NJ. Police Officers Jennifer Acosta and Iris Legge, along with K-9 Sergeant Karen Schrof and her partner Gabby, were on hand to share crime prevention and Operation Lifesaver material with the crowd.



APD Captain Supports Operation Lifesaver Events

On September 18, Captain James Martino and EMCS Program Manager Stacy Weller supported an Operation Lifesaver event at the Union Pacific Rail Yard in Fresno, CA, and were on hand to support another Operation Lifesaver event held at the California State Railroad Museum in Sacramento on Friday, September 19. The aim of these events was to promote the Operation Lifesaver See Tracks? Think Train! campaign to raise awareness about risky pedestrian and driver behavior around railroad tracks.

APD Participates in CT Safety Fair

On October 4, Officer Thomas Miskell conducted Operation Lifesaver presentations at the Montville, CT, Safety Fair. Other agencies that took part in this event included the U.S. Coast Guard, the Connecticut State Police, the Montville Police and Fire Department, and local businesses. Officer Miskell also provided information to individuals interested in a career with the APD.



Operation Lifesaver Day at New London Station



On November 6, Officer Tom Miskell and K-9 Officer Brian Cozzolino along with his canine partner Jack, hosted over 100 third grade students and teachers from the Nathan Hale Charter School in New London, CT.

On a field trip that focused on historic buildings and architecture, the students visited the New London Amtrak Station and the nearby Ledge Lighthouse. During their visit the students toured the station, ate lunch, listened to an Operation Lifesaver presentation by Officer Miskell, and met with Officer Cozzolino and his partner Jack.

Specialized Training

APD Leadership Challenge Program

On February 20 - February 21, APD Captains participated in the first Leadership Challenge training session. The Amtrak Police Department Leadership Challenge Program offers Captains the opportunity to interact as a cohort group, providing attendees with the opportunity to interact with preeminent authorities in diverse fields including, but not limited to business and leadership, transportation, education, human resources, homeland security, and technology. Over the next year, one training session will be held each month. Every Captain will be responsible for the development and implementation of each training session.

Captain Cindy Allen was responsible for the first training session "Law Enforcement and Society: Lessons of the Holocaust". This program, held at the United States Holocaust Memorial Museum (USHMM), enables law enforcement officers to examine the role the law enforcement profession played during the Holocaust. The training challenges officers to reflect upon their professional and personal responsibilities in a democratic society. In addition, the program provides unique leadership and ethics training for law enforcement professionals. The program has received national recognition from the International Chiefs of Police and the U.S. Department of Justice's Office of Community Oriented Policing Services.

Mr. Stephen Feinberg, a retired educator, Ms. Sarah Campbell, program coordinator for the USHMM's Law, Justice, and Society Initiatives, and Ms. Elise Jarvis, the Anti-Defamation League's Director for Law Enforcement Outreach and Communal Security, were the training program's presenters. Over the two days of training, the Captains viewed videos and photographs, and toured the Holocaust Memorial Museum.

Rail Tactics Training in Richmond

The APD Special Operations Unit conducted Rail Tactics training at the Richmond Staples Mill Road Station on March 27 - March 28.

This training was provided to FBI Regional SWAT Teams from Richmond and Norfolk VA, along with SWAT Teams from Richmond Police Department and Henrico County.

A total of 24 individuals participated in the training, which was well received by all. APD SOU and the participating teams also used the opportunity to share best practices and improve working relationships.

APD Conducts Police Week Training



The APD conducted extensive training during National Police Week over the two-day period of May 14 - Thursday, May 15. Training course subjects covered a wide variety of information that included Human Trafficking, Child Sex Trafficking, Ethical Leadership, Sexual Assault, Safe-2-Safer, and other important topics.

The training session schedule also allowed for the opportunity to formally recognize the 2013 Officers of the Month, and also the 2013 Life Saving Award recipients: Officers Ali Sulemani, Robert Solomon-Billing, William Battista, Robert Hanson, Steven Sibbett, Anthony Switek, Michael Chiappone, Joseph Nativo, and Sergeant John Cullinan.



Specialized Training

APD Captains Attend SMIP Training

Several APD Captains have attended or are scheduled to attend Senior Management Institute for Police (SMIP) training through the Police Executive Research Forum. The Police Executive Research Forum (PERF) is an independent research organization that focuses on critical issues in policing. Since its founding in 1976, PERF has identified best practices on fundamental issues such as reducing police use of force; developing community policing and problem-oriented policing; using technologies to deliver police services to the community; and evaluating crime reduction strategies.

SMIP is a program of the Police Executive Research Forum Program that provides senior police executives intensive training in the latest management concepts and practices used in business and government. Among the topics covered will be diversity, political management, organizational strategy, performance management, organizational change, leadership, managerial problem solving, career planning, negotiation and labor relations, process analysis, media relations, and new policing strategies and innovations. (Excerpted from www.policeforum.org)

Crisis Intervention and Stress Management Training



The New England Division completed a two-day training program on crisis intervention and stress management for law enforcement. The class was provided to all officers in the APD New England Division and was held at South Station in Boston. The training is scheduled to be delivered department-wide by the Montgomery County Emergency Services, Inc. (MCES), a non-profit crisis psychiatric response center in Norristown, PA.

The course is designed to prepare officers for potential interactions with individuals who may have mental illness or behavioral health issues and to provide training in personal stress management. Similar training has been provided to thousands of officers by MCES.

New Firearms Training Simulators

APD recently purchased several law enforcement Firearms Training Simulators (FATS) for training our officers using various video-based scenarios. Working with the FATS system vendor, firearms instructors from Patrol, K-9 and SOU met in Philadelphia, and created various video scenarios specific to APD and the railroad environment. Active shooter, suicide bomber, and subject with a weapon are several scenarios that were created to portray situations officers could encounter on board trains, in stations and on the right-of-way. These scenarios will be ready for use in the FATS system by springtime of next year.



Sergeants Robert Underwood, Mark Matthews, Kevin O'Connell, Michael Chikar and William Ludwig, Police Officers William Battista, Joseph Harper, Shawn Stevens, Jonathan Fedora, Gregory Miles and Charles Stefanowicz, Special Agents Charles Wroten and Thomas Ikey, and Inspector Maureen Powers were all members of the group involved in creating the new scenarios.

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Amtrak Police Department

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