

AMTRAK POLICE DEPARTMENT



2016 ANNUAL REPORT



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Our Mission

Protecting "America's Railroad"

Our Vision

Professionally safeguard Amtrak employees, passengers, patrons and infrastructure through partnerships and best practices while displaying respect and pride.



I am honored to present the Amtrak Police Department (APD) 2016 Annual Report. This report highlights the department's activities throughout the year, which included many important events and achievements.

The members of the APD provide professional public safety services to all who work or travel on "America's Railroad." Our annual report describes our activities throughout the year and summarizes the department's special events, crime statistics, budget, and important investigations.

2016 was an important year of reflection and celebration. In October 1976, APD was established by an act of Congress. Our role as a department has changed dramatically over the past 40 years, from investigating various types of crime that occur within and around stations, trains and right-of-ways, to partnering with law enforcement officers from federal, state, local, rail and transit agencies, and international organizations to prevent acts of terrorism against the surface transportation sector of the United States.

As we move toward the future, we are committed to fostering positive partnerships, developing new tactics and implementing strategies to prevent terrorism, decrease crime, enhance safety, and improve the Amtrak travel experience.

I am proud of what the men and women of our department have accomplished and look forward to what the future might bring.

Chief Neil Trugman
Amtrak Police Department





APD is responsible for ensuring the safety of over 30 million passengers traveling to over 500 destinations in 46 states including the District of Columbia and Canada.

Amtrak's Northeast Corridor operates more than 2,200 trains on weekdays, transporting three-quarter of a million commuter passengers between Washington, D.C., and Boston, MA.

Amtrak operates 15 long distance routes over an 18,500 mile network serving 39 states and the District of Columbia. Long distance trains are the only intercity passenger rail service in 23 states and 223 communities.

APD partners with local and regional law enforcement agencies to provide a police presence at a majority of Amtrak stations and along the rights-of-way.

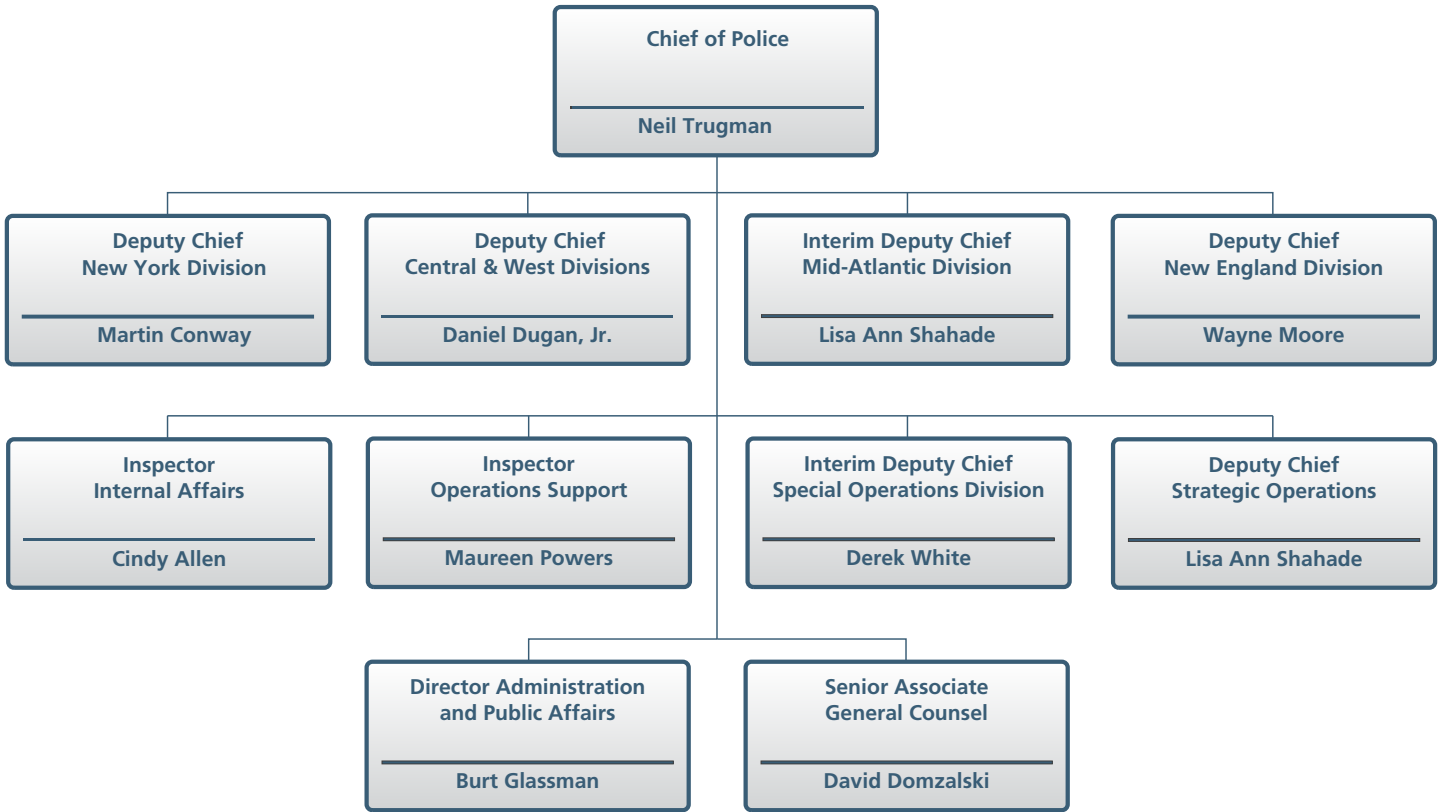
APD's K-9 teams and special agents work in conjunction with the Transportation Security Administration to conduct random passenger baggage screenings and patrol high-risk areas of critical infrastructure.



APD Patrol Divisions and Special Operations Unit Officers also conduct proactive patrols of passenger trains.

APD detectives are located throughout the nation and are responsible for investigating major crimes, assisting with locating missing persons, following up on train accidents and providing aid to passengers aboard disabled trains.

The detectives also serve on inter-agency task forces to combat specific types of crime that threaten homeland security.



Sworn Demographics as of 9/30/2016

	Male	Female	Total	
Asian	8	1	9	2%
Black / African American	65	13	78	18%
Hispanic / Latino	35	6	41	10%
Caucasian	273	24	297	69%
Two or more nationalities	2	0	2	Less than 1%
Unknown	1	0	1	Less than 1%
Total	384	44	428	100%

Sworn Staffing FY2011 - FY2016	
Sworn Staffing as of Sept. 30, 2011	404
Hired in FY2012	55
Ended Tour of Duty in FY2012	(24)
Sworn Staffing as of Sept. 30, 2012	435
Hired in FY2013	48
Ended Tour of Duty in FY2013	(29)
Sworn Staffing as of Sept. 30, 2013	454
Hired in FY2014	16
Ended Tour of Duty in FY2014	(32)
Sworn Staffing as of Sept. 30, 2014	438
Hired in FY2015	17
Ended Tour of Duty in FY2015	(34)
Sworn Staffing as of Sept. 30, 2015	421
Hired in 2016	35
Ended Tour of Duty in FY2016	(28)
Sworn Staffing as of Sept. 30, 2016	428

Current Staffing				
		Sworn	Civilian	Total
Chief of Police		4	1	5
Director Admin & Public Affairs		0	6	6
DC Strategic Operations		2	0	2
Operations Support		13	22	35
Patrol	New England	60	1	61
	New York	80	8	88
	Mid-Atlantic North	71	10	81
	Mid-Atlantic South	46	3	49
	Central / West	67	1	68
Special Operations	Intel	10	1	11
	SOU	26	1	27
	K-9	54	7	61
Total		433	61	494

New Hire Employees		
Name	Position	Location
Patrick Mihalko	Police Officer	Philadelphia
Jonathan Armstrong	Police Officer	Washington
Duane Baltimore	Police Officer	Washington
Matthew Benvie	Police Officer	Boston
Elias Bonilla	Police Officer	San Jose
Phillip Bowens	Police Officer	Chicago
John Castro	Police Officer	New York
Cyle Cavanagh	Police Officer	Philadelphia
Michael Chiappone	Police Officer	New York
Andrea Childs	Communication Officer	Philadelphia
Bernard Donovan	Police Officer	Philadelphia
Robert Downs	Police Officer	Washington
Michael Esposito	Police Officer	Springfield
Robert Frutos	Police Officer	Los Angeles
Michael Gruszka	Police Officer	Chicago
Kyle Hansen	Police Officer	Philadelphia
Gregory Holman (reinstated 9/5/16)	Police Officer	New York
Ryan Irons	Police Officer	New Haven
Kelley Jackson	Police Officer	Baltimore
Francisco Jimenez	Police Officer	New York
Kellen Malloy	Police Officer	Beech Grove
Ryan Murphy	Police Officer	New York
Kevin O'Brien	Police Officer	Chicago
Brett O'Connor	Police Officer	Washington
Anthony O'Donnell	Police Officer	Philadelphia
Eddie Reyes	Deputy Chief	Washington
Aimee Riley	Communication Officer	Philadelphia
Aaron Robertson	Police Officer	Washington
Andrei Sandor	Police Officer	New York
Shawn Sharpe	Police Officer	Philadelphia
Harry Stovall, Jr.	Police Officer	New Orleans
Nichols Stratis	Police Officer	Philadelphia
Stephen Streiff	Police Officer	Washington
George Sweetin	Police Officer	New York
Hin Chung Tang	Police Officer	New York
Vijesh Titus	Police Officer	New York
Ahmed Zindani	Police Officer	New York

Division / Unit	Account	(\$k) Actual
New England	Salaries	422
	Wages Straight & Overtime	4,437
	Benefits	2,430
	Non-Labor Expense	394
	Total New England	7,683
New York	Salaries	415
	Wages Straight & Overtime	7,354
	Benefits	3,642
	Non-Labor Expense	377
	Total New York	11,788
Mid-Atlantic	Salaries	325
	Wages Straight & Overtime	9,800
	Benefits	4,794
	Non-Labor Expense	594
	Total Mid-Atlantic	15,513
Central/West	Salaries	522
	Wages Straight & Overtime	5,691
	Benefits	2,861
	Non-Labor Expense	569
	Total Central/West	9,643
Special Operations	Salaries	1,048
	Wages Straight & Overtime	7,928
	Benefits	4,457
	Non-Labor Expense	1,909
	Total Special Operations	15,341
Chief, Operations Support and NCC	Salaries	2,111
	Wages Straight & Overtime	2,117
	Benefits	1,396
	Non-Labor Expense	4,709
	Total Chief, Operations Support & NCC	10,334
Total Amtrak Police Department	Salaries	4,842
	Wages Straight & Overtime	37,327
	Benefits	19,851
	Non-Labor Expense	1,655
	Total Amtrak Police Department	70,302
	<i>FY'16 Training Expense included in above</i>	2,246
	<i>APD budget variance favorable against original FY'16 budget</i>	4,264

Officer of the Month

January

Catherine Clark
 Noel Molina
 Robert Downs
 Cameron Dux
 Roman Malec
 Kevin McMullen
 Victor Rodriguez
 Yvelise Santiago

February

Yvelise Santiago
 Mark Chite
 Michael MacDonald
 Christopher Schabert
 Gerald Gustavson
 Robert Cameron
 Daniel Moser

March

Matthew Lindeman
 Roman Malec
 Joseph O'Keefe
 Michael Baker
 George Gernon

April

Douglas Begor
 James Dowdell
 Matthew Rockey
 Robert Underwood

May

Yvelise Santiago
 Tony Epps
 Brett O'Connor
 Noel Molina
 Nicholas Spioch

June

Gerald Gustavson
 Joseph Nativo
 Aviv Citron

August

Gerald Gustavson

September

Noah Walls
 Vijesh Titus

October

Michael Tucker
 Douglas Balk
 John Nies
 Kevin McCandless

November

Arnold Martinez
 Robert Crowley

December

Michael Smith

Life Saving Award

George Awad
 Shawn Blakely
 Alex Cardenas
 Oscar Catalan
 Michael Chiappone, Sr.
 Aviv Citron
 Dean Costopoulos
 Wesley Fontana
 William Fordham
 Matthew Greenberg
 James Hanf
 Christine Harris
 Thomas Ikey
 Michelle Jedlo
 Richard Jones
 Carlos Juarez
 Jonathan Kalnicki
 Kevin Keane
 David Lubonski
 Roman Malec
 Kevin McCandless
 Thomas McCormick
 Joseph Murphy
 Joseph Nativo
 Kevin O'Brien
 Lee O'Brien
 Timothy Proudman
 Matthew Rockey
 Christopher Schabert
 Steven Sibbett
 Dean Steckclair
 Shawn Stevens
 Michael Stoltz
 Stephen Streiff
 Bobby Williams
 Joseph Zak

Distinguished Unit Citation

Grgeory Abramopoulos
 Paul Almodovar
 William Battista
 Christopher Best
 Jonathan Blackmon
 Shuanta Bond
 Mark Chite
 William Clifton
 Dean Costopoulos
 Chuck Crandall
 Camille Damiani
 Kiet Dang
 Tony Epps
 Kevin Han
 Christine Harris
 Beverly James
 Bruce Jones
 Hugh Krasin
 Michael MacDonald
 Arnold Martinez
 Thomas McCormick
 Noel Molina
 Joseph Nativo
 Jeremy O'Brien
 Kevin O'Brien
 Christopher Schabert
 Calum Scott
 Nicholas Spioch
 Dean Steckclair
 Charles Stefanowicz
 William Stratton
 LaRoyce Tanskon
 Steven Travers
 Dennis Welch
 Ahmed Zindani

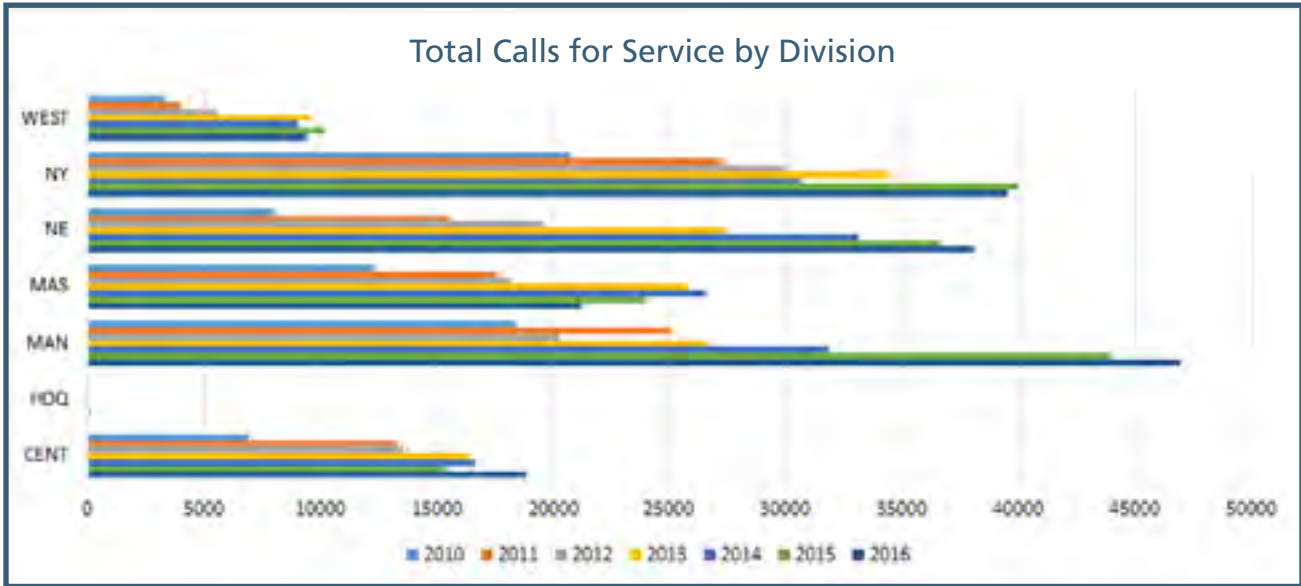
Officer of the Year
 Charles Crandall

Customer Service Award

Steven Angelo
 Louis Averella
 Brandt Bartman
 David Baumann
 Sean Campbell
 Anthony Colamesto
 Benjamin Fisher
 Lenworth Fullerton
 Charles George
 William Gonzalez
 Kevin Keane
 Keyah King
 Philip Kuipers
 Michael Lambert
 Hugh McFarland
 Joseph Nativo
 Brian Niedelman
 Matthew Rockey
 Francisco Rodriguez
 Connie Saddler
 Yvelise Santiago
 Calum Scott
 Dean Steckclair
 Ted Tsinaroglou

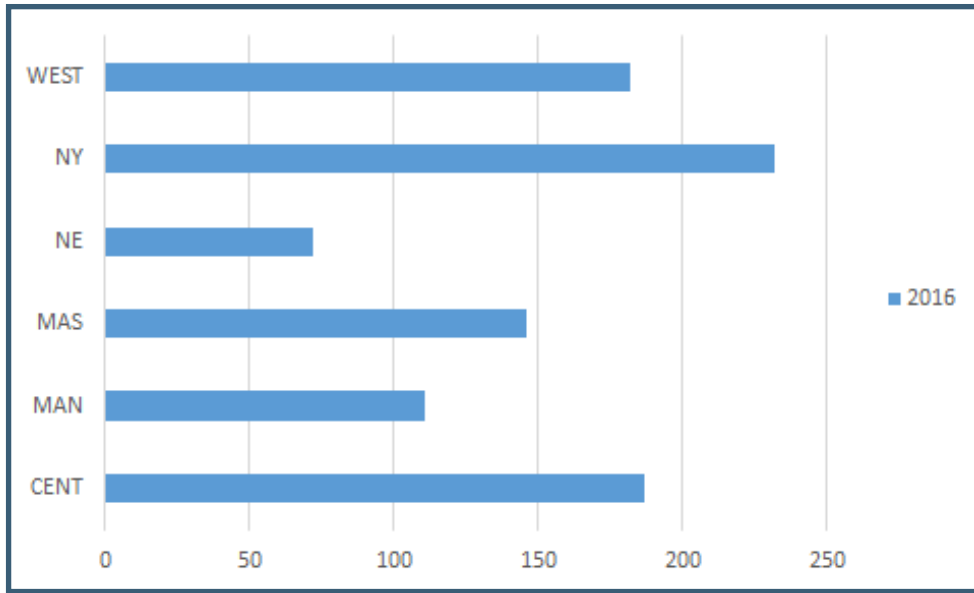
Exceptional Achievement

Thomas Miskell
 James Hanf
 Jonathan Kalnicki
 Michael Guarino
 Scott Amaral
 William Battista
 Michael Bosch
 Keith Kosich
 Judith Holmes
 Ed Emde
 Veronica Noble
 Catherine Clark
 John Cullinan
 George Gernon
 Adam Peterkin

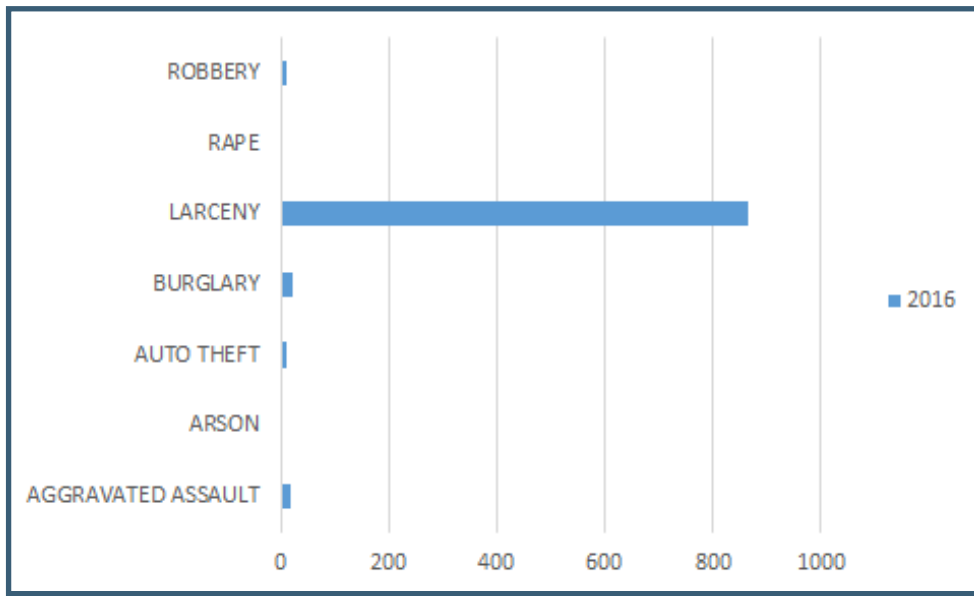


Calls for Service							
Section	2010	2011	2012	2013	2014	2015	2016
K-9	0	2,767	12,959	18,630	18,127	24,201	24,952
CIU	487	209	239	356	480	1,274	1,014
DET	2,172	2,742	3,224	5,878	5,675	6,082	7,481
IA	25	6	13	31	64	115	40
INTEL	209	7	5	19	1	47	18
NCC	1,579	1,771	1,762	1,351	1,186	256	225
SOU	608	3,139	2,066	2,673	2,316	2,874	3,354
PATROL	66,314	94,035	88,754	112,565	121,239	141,384	142,454
TRN	9	3	25	33	42	130	45
Total	71,403	104,679	109,047	141,521	149,100	176,366	179,582
Division	2010	2011	2012	2013	2014	2015	2016
CENT	6,969	13,352	13,566	16,386	16,707	15,381	18,866
HDQ	0	0	0	0	50	115	39
MAN	18,434	25,031	20,339	26,720	31,863	44,001	46,907
MAS	12,292	17,593	18,135	25,713	26,535	24,001	21,233
NE	8,051	15,587	19,593	27,408	33,128	36,636	38,117
NY	20,767	27,300	30,065	34,473	30,598	39,950	39,559
WEST	3,297	4,001	5,578	9,542	9,026	10,231	9,396
Total	69,810	102,864	107,275	140,242	147,907	170,315	172,117

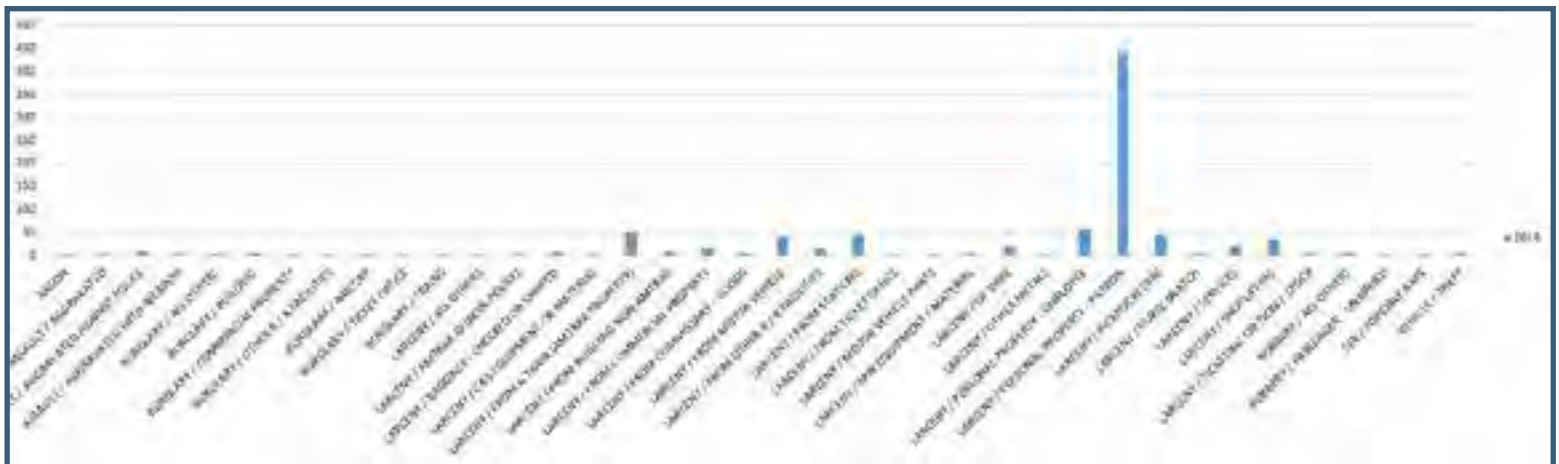
Part 1 Crime by Division



Part 1 Crime by Category



Part 1 Crime by Charge



APD Honors Fallen Officer

On March 7, hundreds of police officers attended the funeral for Ashley Guindon, a Prince William County, VA, officer who was fatality shot while responding to a domestic dispute on her first day on the job. Officer Guindon was laid to rest in Springfield, MA, where she was born and raised.



March 11 Operation RAILS SAFE Support

During the March 11, Operation RAILS SAFE, the NED utilized the Massachusetts State Police Air Wing to provide air support throughout Massachusetts. The flight missions are scheduled on a regular basis for high visibility and to safeguard passengers, employees and Amtrak's critical infrastructure.

APD Promotes Railroad Safety in New England

APD officers supported the annual Amherst Railroad Society Model Train Show hosted at the Eastern States Exposition (Big E Coliseum) in West Springfield, MA. The officers distributed railroad safety information and discussed the important role that rail fans can play in protecting Amtrak and the railroad infrastructure. This year the show welcomed 23,784 guests and the Amtrak officers interacted with approximately 17,000 of the patrons.



On March 22, Detective Mike Lee participated in an Operation Lifesaver event at the New England Rail Expo, which was held in Worcester, MA.

Officer Donates 10 Gallons of Blood



On March 16, Officer Larry Musso achieved a milestone when he donated his 80th pint of blood during an American Red Cross Blood Drive held in Wallingford, CT. Officer Musso, who has been with APD for 39 years, achieved the 10-gallon donation record after donating blood on a regular basis over the past 30 years. Officer Musso stated that he is committed to this cause in an effort to save other human beings.

New APD Desk at Boston South Station

An elevated APD podium desk was added to the lobby of Boston South Station for enhanced safety and security. One officer is posted at the desk to provide assistance to the traveling public, while other officers can maintain high visibility while gating trains and on station platforms. The new desk received great reviews from South Station stakeholders.



Protecting the Boston Marathon

On April 19, APD played a significant role in protecting the Boston Marathon along with 50 other agencies. Following the 2013 Marathon Bombings, an already massive multi-agency operation was enhanced to safeguard this event. This year the marathon brought in 30,800 registered runners and approximately 1,000,000 spectators that watched along the route.

APD officers had a strong presence throughout the NED and were highly

visible in stations, on platforms and on board trains. Members of the Special Operations Unit (SOU) were also deployed to assist with the event. APD officers provided passenger screening, K-9 support and flew over the railroad property and infrastructure with the Massachusetts Air Wing. There were no significant issues with the event and APD was praised for its assistance.

APD Officers Visit Schools in Rhode Island

As part of National Reading Week, officers visited several elementary schools in RI, where they read to students in various classes, spoke about railroad safety, and handed out safety material.



APD Safeguards Railroad During Protest

On May 13-14, APD detectives were assigned to safeguard the Amtrak Livingston Avenue bridge in Albany, NY, and prevent protesters from blocking train movement.

A day of protest was organized by the Break Free from Fossil Fuel coalition, which called for a day of protest against crude oil shipments by rail.

APD worked with the CSX Police, CN Police, Albany and Rensselaer Police Departments, New York State Police and other local agencies to prevent protesters from blocking train movement. Prior to the event more than 400 of the 1,500 people registered for the protest indicated they would be willing to be arrested for physically blocking trains including utilizing the Livingston Avenue Bridge. APD maintained high visibility on the bridge with local law enforcement and Amtrak service was not impacted. Five protesters were arrested on nearby CSX tracks for criminal trespass, including interference with a railroad and rappelling off a railroad bridge.

Sergeant Completes Command Training Series

Sergeant James Domachowski completed the two-week Command Training: First Line Supervisor Course held at the Justice Training and Research Institute at Roger Williams University in Bristol, RI. The course, which was attended by sergeants from throughout New England, is hosted in partnership with The New England Association of Chiefs of Police. Sergeant Domachowski is assigned to the Boston Field Office.



APD Promotes Rail Safety New York Art Festival

On June 4, Detective Terri Mottler worked with CSX officials to promote rail safety during the 40th annual Canal Days Festival held in Fairport, NY. The art and music event drew more than 200,000 attendees and was held alongside the Erie Canal. Detective Mottler distributed Operation Lifesaver brochures and APD safety tips at the Main Street railroad crossing in Fairfield, NY.



Air Wing Patrols in NED

Officer Ben Whelan was assigned to fly along with Massachusetts State Police Air Wing during Operation RAILS SAFE. The New England Division utilizes air support for all surge and Operation RAILS SAFE days.

New APD Softball Team in Greater Boston Tournament

On June 11, a newly organized APD softball team representing the New England Division made its debut in the Greater Boston Police Softball League Tournament. Sixteen law enforcement teams including APD, Massachusetts State Police, Boston Police, Woburn Police and area local agency teams played in the 2016 Patrolman Jack Maguire Tournament in Woburn, MA.



Officer McGuire was fatally shot in Woburn on December 26, 2013, after responding to an armed robbery in progress at a department store. He was shot four times in a gun battle, but was able to return fire and fatally shot one of the three subjects involved, before he succumbed to his injuries. The remaining two subjects were apprehended and have been sentenced to state prison. Officer McGuire, who was married with three children, had completed 34 years of service and was planning to retire that spring. The tournament raises money for the Jack McGuire Scholarship Fund.

The APD team was formed and organized by team manager Investigator Justin Narducci and will be participating in future games.



Air Wing Patrols in NED

Utilizing their partnership with the Massachusetts State Police Air Wing, members of the NED conducted aerial patrols of the right-of-way, Amtrak critical infrastructure and facilities during surges for the July 4 Operation RAILSAFE and the July 7 anniversary of the London subway bombings.

APD Leads Parade in Boston

On June 12, Officer Marcus Gangemi led the First Responder Division of the Annual Bunker Hill Day Parade in Charlestown, MA. The Bunker Hill Parade has been a tradition in Boston since 1786 and commemorates the Battle of Bunker Hill, which was fought on June 17, 1775.



NED Officers Graduate Training Program

On May 17, Officers Ryan Irons and Michael Esposito graduated from the Uniformed Police Training Program (class #610) at the Federal Law Enforcement Training Center in Glynco, GA.

In addition to the APD officers, class #610 included federal uniformed officers from the U.S. Mint, U.S. Supreme Court, Government Publishing Office Police, DOD Air Force, DOD Navy, Homeland Security Investigations, FBI, and the Pentagon Force Protection Agency.

APD Protects Sailfest 2016

From July 8-10, APD provided a safe and secure environment for the public attending Sailfest 2016 held in New London, CT. Sailfest is Southeastern Connecticut's premiere summertime event attracting over 300,000 people over the three-day festival, which included a fireworks display, amusement rides, free entertainment, tall ships, and over 200 vendors.

The event takes place on the streets and at the waterfront of downtown New London, adjacent to the Amtrak station and right-of-way. Officers maintained high visibility at grade crossings and along the right-of-way to prevent trespassing, provide crowd control and protect train movement through the area.

APD NED was augmented with support from the Special Operations Unit and utilized the Mobile Command Center to coordinate train movement and activities with railroad operations and outside agencies.



Kudos to NED Officers

The APD received several notes of appreciation for the work of APD NED Officer.

East Lyme Police Department Sergeant Jeffrey McDermott expressed his appreciation for mutual aid assistance provided by Amtrak officers during the annual Celebrate East Lyme day festival. Officers Michael Guarino, Joseph Agnellino and Fabio Sousa

were recognized by the sergeant for representing the APD professionally while assisting the Town of East Lyme’s public safety mission.

Amy Dominici, event manager with the “Boston in Philly 2016” group, shared her thanks for the preparation, planning and security during their trip to and from the Democratic National Convention held in Philadelphia.

“I must applaud the efficiency of your team in managing the crowd, and then getting us onto the train with time to spare,” she said. She went on to say, “With security personnel riding with us on our car, we were reassured that our group was in good hands.”

Air Wing Patrols in NED

Members of the NED were assigned to aerial patrols during the 9-11 surge coverage. Officers routinely fly missions with the Massachusetts State Police Air Wing during all Operation RAILS SAFE deployments, and as needed.



APD Instructs at Police Academy

On September 28, detectives from the NED instructed a one-day class of Railroad Policing at the New York Zone 5 Regional Law Enforcement Academy. The detectives instruct at the academy on a regular basis to give municipal police officers railroad familiarization training and an overview of

fatality investigations, railroad statutes and laws that pertain to specifically to railroad employees.

APD Attends Blue Mass Services

On September 23, Officer Tom Miskell represented APD and played the bagpipes at a Blue Mass Service at St. Patrick’s Cathedral in Norwich, CT. On September 29, Officer Ted Oliver and Tom Miskell represented APD and attended a Blue Mass Service at the LaSalette Shrine in Attleboro, MA.

A Blue Mass is celebrated annually in the Catholic Church for those employed in the public safety field. The first Blue Mass Service was held at St. Patrick’s Catholic Church in Washington, DC, and has grown to a nationwide celebration. The Blue Mass Services are timed to coincide with Michaelmas, the feast of Saint Michael the Archangel, the patron saint of police officers. Police officers, firefighters, EMTs and first responders attended in their duty uniforms.



APD Trains Firefighters in Maine

Detective Mike Lee provided training to the Brunswick Fire Department at the new Amtrak layover and safety inspection facility in Brunswick, ME. Members of the fire department attended the Passenger Train Emergency Response (PTER) class and received familiarization training and an overview of railroad hazards to assist the firefighters when responding to emergencies in the railroad environment.

APD Leads Halloween Parade

On October 30, NED Officer Patrick Donaher helped lead the 62nd Annual Woburn Host Lions Halloween Parade in Woburn, MA. The parade raises money for eye research and to help the visually impaired. It consisted of 25 marching bands and over 90 floats and attracted more than 85,000 attendees. The city of Woburn is a station stop for Amtrak’s Downeaster Service.



APD Supports Crime Prevention Month

During the month of October, the NED supported Crime Prevention Month along with MBTA Transit Police and TSA. Amtrak and transit police department safety awareness information tables were set up during rush hours at South Station and North Station in Boston. Detective Mike Lee staffed the table and spoke with the riding public and distributed Operation

Lifesaver brochures and APD safety awareness information.

APD Uses Air Wing Support in NED

The NED utilized the partnership with the Massachusetts State Police Air Wing to patrol over Amtrak right-of-ways and facilities during the Thanksgiving holiday surge. Officers are assigned to the Air Wing on a regular basis during holiday surges and Operation RAILS SAFE deployments.



APD Hosts Stakeholder Meeting in Boston

On November 21, the NED hosted the South Station Monthly Community Stakeholder Meeting in the Amtrak Executive Conference Room at South Station. Presentations were made by APD CIU, MBTA Transit PD, Boston PD and Boston EMS. Attendees included representatives from the FBI, TSA, Amtrak

EMCS, MBTA, USPS Police, the Federal Reserve Police, South Station Building Management and Security, and other area business partners and agencies. The group meets monthly to discuss issues or concerns that may impact the South Station Community. Following the meeting the attendees received a tour of the Boston CETC.



Officer Irons Assists UNH Criminal Justice Program

On November 29-30, Officer Ryan Irons volunteered to participate in a mock interview with students in the criminal justice program at the University of New Haven (UNH). As part of the pre-internship program, students are required to participate in a mock interview. Officer Irons was among other law enforcement officials who provided feedback to the students in preparation for the professional world. Officer Irons is a graduate of UNH, where he received a BS in Criminal Justice. He was praised by the university for his contributions, comments and professionalism and has requested to assist with future programs.

Detective Instructs Course at Community College

On December 8, Detective Mike Smith helped instruct a course in the criminal justice program at the Fulton Montgomery Community College in Johnstown, NY.

Detective Smith assisted retired APD Detective Steve Ulrich, who is an adjunct professor at the college. Detective Smith gave an overview of the Amtrak Police Department and discussed career options with the students.



APD Teams with Santa for Literacy Project

On December 10-11, Detective Mike Lee teamed up with Santa to assist the Maine Tri-County Literacy Organization.

The pair rode four Amtrak Downeaster trains from Brunswick to Portland, ME, and read Christmas stories to children. Families sang Christmas songs and refreshments and books were distributed to many of the 1,000 passengers who participated in the event.

APD Air Wing Patrol for Holiday Coverage

During the Christmas holiday Operation RAILS SAFE deployment, the NED utilized the regular partnership with the Massachusetts State Police Air Wing to patrol over Amtrak right-of-ways and facilities in Massachusetts.



Promotional Ceremony

On February 11, the APD held a promotional ceremony in NYPS, to recognize recently promoted employees. Captain Rose Noll, and Sergeants Chris Byrnes and Louis Coiro were joined by command staff, family and friends to acknowledge and celebrate their accomplishments at this event.



Explorer of the Year Award

On February 17, NYD APD Explorer Post 3000 attended the Annual Explorer Recognition Dinner. During the event, Explorer Sergeant Jonathan Jimenes of Post 3000 was honored as Explorer of the Year. Jimenes joined the APD Explorers early in 2014, completed the 2015 Summer Explorer Academy and continued to excel each day.

Protecting the NJ Chamber of Commerce Train

On February 25, Officer Steven Angelo flew on board the New Jersey State Police helicopter to conduct aerial patrols of the Amtrak mainline between Newark and Trenton in support of the NJ Chamber of Commerce train.



Officers Attend Event at Grand Central Station

On March 21, Officers Jennifer Acosta and Jean Dorcelly attended an event at Grand Central Station in NYC, which was held to raise public awareness, increase community engagement, and show the cooperation of regional police departments.

Field Trip to NYPS

Officer Jennifer Acosta hosted a field trip at NYPS for elementary school students of the P.S. 116 School located in Manhattan, NY. The children's teacher sent a note stating that the children loved the trip and their parents had nothing but good things to say about the experience.



She went on to say, "You were so patient and warm with the children. As a teacher, you made my job so easy. It is with utmost sincerity that I thank you for providing such a memorable experience for my class."



NYD Air Patrols for Operation RAILS SAFE

NYD Sergeant Anthony Knox and Officer Sean Thornton participated in an NYPD/APD joint aviation detail on May 26, in support of the Memorial Day holiday Operation RAILS SAFE.

Both officers conducted aerial patrols of the Amtrak right-of-way and facilities during the deployment.

NYD Deputy Chief Speaks on Passenger Protection

On June 21, Deputy Chief Martin Conway spoke before the House Committee on Homeland Security's Subcommittee on Emergency Preparedness, Response and Communications at a field hearing on "Protecting Our Passengers: Perspectives on Securing Surface Transportation in New Jersey and New York."



Speaking at Jersey City University, the Deputy Chief updated the group of representatives on APD's ongoing work in protecting our passengers, patrons and employees and made a request to the group to consider providing additional funding to assist in these efforts.



APD Greets "Conductor Jesse" in NYPS

On June 25, members of the APD NYD assisted the Marty Lyons Foundation by meeting "Conductor Jesse" at NYPS before his departure on his Amtrak adventure as a conductor on board the Silver Meteor traveling to Universal Studios in Orlando, FL.

The Marty Lyons Foundation grants wishes to children with a terminal or life threatening illness and is based in New York.

NYD Officers Graduate Academy

On July 1, APD NYD welcomed its newest members who graduated the New York City Police Academy. The recruits represented the department extremely well by graduating in the top of the class. They will soon begin the 12-week PFTO program and their new careers in law enforcement.



APD Participates in NEC Executive Meeting

On June 27, Chief Hanson and NYPD Police Commission Bratton hosted an NEC executive meeting. The meeting, held in Commissioner Bratton's conference room at 1 Police Plaza, was attended by law enforcement leaders from agencies along the NEC. Topics of discussion included recent terrorist attacks, the upcoming DNC, and intelligence

related to mass transit. Also attending the meeting from APD were, Deputy Chief Trugman, Deputy Chief Conway and Inspector Rice.

A Note of Appreciation

Director Long Distance Routes Karen Shannon sent a note to Chief Hanson expressing her appreciation and recognition for APD officers that responded to an incident involving the assault of a Miami-based Amtrak employee on layover in New York.

Initially, local police officers responded and investigated the incident. Detective Hugh Krasin called the employee the next day to follow up, and after speaking with the employee he contacted the New York office to ask that an Amtrak officer respond to the hotel for further investigation into the incident.

The NYD APD officer interviewed the employee and took pictures of her injuries. The apparent assailant was also found to be staying at the same hotel. After being interviewed by the APD officer, the individual was placed under arrest for assault.

Karen Shannon stated, "The manner in which your team responded, truly showed our employee that the Amtrak Police Department takes their personal safety very seriously. Please let all those involved know that the Miami management team appreciates their assistance."

Kudos for Amtrak Officer Timothy Proudman

Vice President of Koeppen, Elliott & Associates, Limited David C. Elliott sent a message expressing his appreciation for Officer Timothy Proudman's work providing protection for a Chinese railroad delegation

who traveled on Amtrak.

“The services that were provided were most impressive and made our transition to and from the Acela train extremely easy and without “hassle”! The Chinese delegation were very impressed,” said Mr. Elliot in his note.



Press Conference at PSNY

On October 14, a press conference was held in the rotunda area of PSNY to discuss the \$24 billion plan to construct two rail tunnels beneath the Hudson River. Both Amtrak and NJ Transit will use the new tunnels, which are among the first steps in a broader plan by Amtrak to expand rail service on the NEC. Senator Schumer, Senator Menendez and Secretary Foxx attended the event with APD members on hand to provide protection during the press conference.



Red Block Spirit Award

On October 20, Sergeant Sharon Patterson and Officer Connie Saddler were honored at the Red Block Award Night. They both received a “Spirit Award” for their excellent work and spirit in working with the Amtrak Red Block program.



Passenger Sends Note of Recognition for APD Officer

In November, an Amtrak passenger sent a note of recognition and thanks for the assistance she received from Sergeant Robert Smith while at PSNY.

The passenger, who suffers from acute osteoarthritis, was running late and thought she was going to miss her train. Sergeant Smith noticed her distress, took her by the hand, led her to the gate and down the escalator and into the train, making sure that she had a seat and her luggage was properly stowed. “He did all this with such graciousness, it actually brought me to tears,” she said in her note.

Officers Assist with Missing Luggage

In November, an Amtrak customer sent a note to Chief Trugman expressing her thanks to Officer Timothy Proudman and Sergeant Robert Smith for the outstanding assistance they provided in recovering her lost luggage.

After leaving her luggage on a train that departed at Metropark, NJ, the patron, not being a regular traveller by train, didn’t know what to do. Fortunately she had tagged her bag, and Sergeant Smith called her while in route to NYPS where she was traveling to attempt to find her lost luggage.

“They saved the day and week for me by meeting me at Penn Station Lost & Found and handing my bag over to me with a detailed summary of the bag contents,” She said in her note. “I know for them this was a very small thing in their day but for me it was HUGE. I thank them so much for what they did on my behalf.”

Officer Danielle Goldberg Provides Care to Passenger

An Amtrak passenger sent a note expressing her gratitude for the care she received from Officer Danielle Goldberg. On November 13, while waiting in line at PSNY with her husband, the customer fainted. When she awoke, she found Officer Goldberg there with her on the floor, offering reassurance and helping to keep her calm.

Officer Goldberg stayed right with the woman and her husband while she was examined by EMS. Since they missed their train, Goldberg escorted them to Amtrak Customer Service where tickets were reissued for a later train.

"I was overwhelmed by her sincere kindness and feel that she should receive recognition and my thanks for going above and beyond," she shared in her note.

Caught in the Act of Kindness

On November 14, Sergeant Robert Smith was photographed as he assisted an elderly blind female passenger into NYPS. The woman was on 31st street and unsure of where to go. Sergeant Smith quickly identified the problem, and without hesitation, took the woman's arm and escorted her into the train station.



Kudos to Officer Bobby Williams

On November 22, a woman was involved in a traffic accident with another vehicle at the intersection of 31st Street and 7th Avenue outside of New York Penn Station.

Her positive experience with meeting Amtrak Police Officer Bobby Williams prompted her to send a note of appreciation.

While waiting for NYPD to respond to the scene of her traffic incident, an emergency situation at the station inadvertently brought an ambulance and Officer Williams to the scene of her accident.

Williams approached her car, and asked why she was parked in that location. She described him as, "the kindest police officer I have ever had the pleasure of meeting," and went on to say that, "he asked if we were okay, and when we explained the situation to him, and how long we had waited, he called in the accident for us to try to get someone there as soon as possible."

Additionally she shared, "His calm demeanor, empathy and kindness was much appreciated in such a stressful situation. Often times, people complain about officers, but I wanted to take the time to send praise for someone who is really good at their job!"

Customer Kudos for APD Officers

On March 2, Officers Keyah King and Sean Campbell received a walk-up complaint from an Amtrak customer that he had possibly left his bag full of personal property in a taxi cab outside Wilmington Station.

In an effort to assist in locating the bag, the officers reviewed video from cameras at the station and interviewed several cab drivers in an attempt to identify the vehicle in which the bag might have been left. Eventually a taxi driver was identified that might have further information. The driver was contacted by the officers and they were able to retrieve the missing property.

The passenger was so appreciative of their efforts that he posted their photo and a message on social media that stated, "These two officers helped me track down my missing backpack with all the contents in it...they went to the cameras and brought in witnesses and went above and beyond to make a terrible situation amazing."



Detective Receives Senate Citation

On April 6, Detective Charles Crandall received a Pennsylvania State Senate Citation from State Senator Robert Teplitz for being chosen as the 2015 Amtrak Police Department Officer of the Year. During this event, Detective Crandall was also recognized for his role in saving the life of PA State Trooper Robert Bemis and for his work with the Boy Scouts of America.

APD Assists during NCAA Finals

APD participated in the multi-agency operations during the NCAA mens basketball finals at Villanova University on Saturday, April 2, for the semi-final and Monday, April 4, for the championship game. APD assisted the Radnor Police Department at Villanova station with crowd management and safety. APD also assisted during the victory parade in Philadelphia on Friday, April 8.



APD Participates in National Train Day

On May 6-7, Detective Jeremy Kosmac participated in the annual "National Train Day" event at the Toledo, OH, Transportation Center.

The event is hosted by Amtrak, Norfolk Southern, and TMACOG. The event is traditionally one of the most community supported of its kind, drawing several thousand railroad supporters each year. This year's event brought approximately 2,000 people. Visitors were treated to an Amtrak single-level train set, display

locomotives from Norfolk Southern and Ann Arbor railroads, numerous local model railroad club displays, and several vendors offering railroad-related merchandise.

Amtrak Police, Norfolk Southern Police, and Toledo Fire personnel assisted in Operation Lifesaver presentations, as well as railroad safety discussions with curious railfans.

APD Recognized for Assistance

Radnor Township presented Amtrak Police and all other participating first responders with a certificate

of appreciation for assisting with the NCAA finals in Villanova. The presentation was made during the May 23 township meeting. Captain Lee O'Brien was on hand to accept the award for the department.



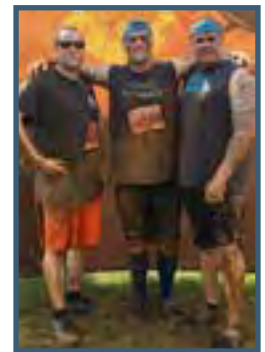
APD Responds to Derailment

On May 31, APD officers responded to the platform level of the Harrisburg Transportation Center after hearing a loud noise. The incident was investigated and it was discovered that a Norfolk Southern train had nine of its box cars derailed. The cars were found lying on their side and determined to be empty at the time of the derailment. The incident occurred on Norfolk's Southern tracks, however this delayed Amtrak trains 42 and 43 from entering and leaving the station. The derailment took approximately five hours to correct with no injuries reported.

Officers Raise Money for National MS Society

Communications Officer Charles Berridge, K-9 Officer Mike Miller and Sergeant Bill Battista participated in the 2016 Philadelphia MS Muck Fest.

The MS Muck Fest is a fund raising event that happens throughout the country in support of the National MS Society. This year the Philadelphia event raised over \$600,000, with all proceeds going to the National MS Society.

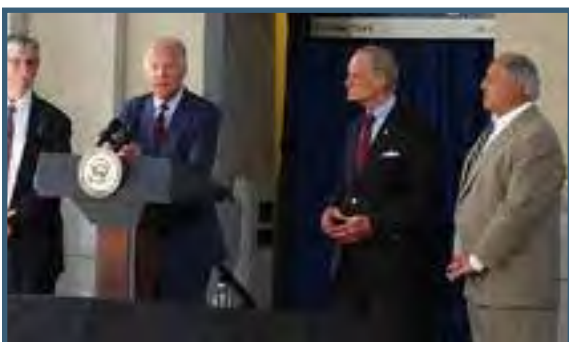


MADN Officers Graduate Academy

On June 16, Class 147 of the Delaware County Municipal Police Academy held its commencement exercises. Among the attendees were Probationary Police Officers Patrick Mihalko and Kyle Hansen from the Amtrak Police Department. During class 147, Officer Mihalko was one of three attendees chosen as academy class officers and nominated as Class Sergeant.

Kudos to Mid-Atlantic North Officers

After taking time to pay special attention to her son during a recent visit to 30th Street Station, a mother posted her thanks to Officers Hugh McFarland and Dean Stecklair on Facebook. Her post garnered very positive remarks for their actions.



APD Protects the VPOTUS

On August 26, Amtrak Police Department officers assisted in providing protection for U.S. Vice President Joseph Biden when he stopped at the train station in Wilmington, DE, to join Amtrak President & CEO Joseph Boardman and fellow board members to announce the securing of a \$2.45 billion loan from the Federal Railroad Administration's Railroad Rehabilitation & Improvement Financing program.

These funds will be used to produce 28 next-generation high-speed trainsets that will replace the

equipment used to provide Amtrak's Acela Express service. Infrastructure improvements will also be made along the Northeast Corridor as part of a multifaceted modernization program to renew and expand high speed service.



Officers Attend Memorial Service

One hundred years after he was shot and killed by a vagabond, Pennsylvania Railroad Officer John L. Beisser finally received the recognition he deserved. On October 19, the Cumberland County Law Enforcement Memorial Foundation held a ceremony in Carlisle, PA, honoring Beisser, and his official end of watch on October 20, 1916.

Police officers from across Pennsylvania attended the ceremony held at the Law Enforcement

Memorial at the Cumberland County Public Safety Building. Sergeant Charles Stefanowicz, Detective Charles Crandall, and Officers Seth Hulshizer, David Crandall, and Tyler Ott of the APD attended the event.

Officer Beisser was killed in the line of duty 100 years ago while attempting to arrest two individuals for trespassing. While attempting to question the pair of trespassers one of the suspects opened fire, shooting Beisser twice in the chest. The other suspect was also shot, but survived his injuries. The shooter was convicted of first degree murder and later executed in 1917 at Rockview Penitentiary.

Graduation and Recognition

On October 21, Deputy Chief Lisa Shahade, Captain Lee O'Brien, Captain Cliff Cordani, and Officer Jim Glatthorn attended the Temple Police academy graduation of class 16-01. Probationary Police Officers Matt Rink (Class Corporal) and Nick Stratis (Class Lieutenant), and K-9 Officer Mark Hoyer all graduated. As class lieutenant, Stratis gave the class closing remarks and was also the recipient of the Frank J. Taylor Memorial Award for "going above and beyond" in his leadership abilities during the class session.

Retired APD Sergeant Robert Deegan was honored by Temple Police Academy staff as he officially retired from the Temple Police Academy. Robert Deegan retired as Director of the Police Academy, after providing over 40 years of service to the Temple University Police Academy and associated law enforcement training programs.



APD Assists Passengers during SEPTA Strike

After midnight on November 1, Southeastern Pennsylvania Transportation Authority (SEPTA) workers began a walkout over unresolved contract issues. The strike affected subways, buses and trolleys that provide almost 1 million rides each weekday. With this shutdown of service, crowds of passengers swelled at SEPTA transit stations.

In Philadelphia, Amtrak police officers successfully controlled the large crowds and assisted passengers who utilized 30th Street Station during the strike.



The strike that paralyzed public transportation in Philadelphia, ended November 7.

APD Provides Assistance to Film Crew

On November 16, APD provided physical security and logistics assistance to the production team for the upcoming motion picture "Last Flag Flying." The movie is being directed by Richard Linklater (Dazed and Confused) and stars Laurence Fishburne, Bryan Cranston, and Steve Carell. Shooting took place at the Pittsburgh Amtrak station in the evening. Scenes from the film were shot in the parking lot, on the platform, and in and outside of an Amfleet Café car. Filming concluded at 1:00 am on November 17, and APD personnel were thanked for their presence.



Kudos to Sergeant Frank McBride

Captain Lee O'Brien received a letter from Jyl Collins of the Delco Police Spouses. In her note, she expressed her appreciation to Sergeant Frank McBride for his efforts in supporting the blood drive event "Delco Blue Gives Red."

Thanks to Sergeant McBride, along with officers from other police departments, friends and family, the event was an overwhelming success collecting 106 blood donations. The donations will be divided three ways and will provide 318 chances to save a life in the Philadelphia area. Kudos to you Sergeant Frank McBride for supporting such a noble effort and potentially saving a life!

APD Delivers Christmas to a Local Family

Just before Christmas, Sergeant David Baumann issued a request for the department to adopt a family in need for the holiday.

While in roll call shortly after the initial suggestion, the officers were asked if they knew of a family in need for the holiday with young kids. Officer William Clifton immediately thought of his late brother in law, who had passed away just before Christmas last year, and his wife and two young grandchildren who had struggled since. Officer Clifton spoke up and volunteered their names.



APD was advised that this family was in extreme hardship and did not have basic essentials such as a couch or dining room table. Officer Michael Miller donated a couch and Officer Joe Murphy donated a love seat. Officer Clifton found a dining room set for sale on a local web site and contacted the seller who gladly donated the set to the family.

Contributions poured in from numerous department members in Philadelphia, Delaware and Lancaster, as well as from employees outside of the department. Because Clifton's brother-in-law had previously worked as a cleaner on the SEPTA concourse at 30th Street Station, APD also received contributions from SEPTA employees.

On December 21, Officers William Clifton, Steven Murphy, Matt Rockey, Shawn McClister, Michael Miller and Marty Devinney along with Darby Police Officer Donald Townes escorted Santa and his Elf Sugarplum to the residence for a visit with some pre-Christmas gifts. The kids were excited and the grandmother was extremely grateful.

Department members were able to give the family two super market gift cards, a color television, a dining room set, a microwave, two sofas, a Christmas tree, and many household items and other furnishings to make their holiday one to remember. On Christmas Eve, Officer Clifton loaded his vehicle with wrapped gifts, returned to their home and delivered them to the family after the children had gone to bed.

Quick Response Saves Injured Dog's Life

Late in the evening of January 20, Officer Kevin McMullen responded to the entrance of the B&P Tunnel in Baltimore, MD. According to reports, a dog had run into the tunnel immediately before a train entered, and much to the horror of the Amtrak employees at the scene, there was nothing they could do to stop the animal.



As soon as the train cleared the tunnel, Officer McMullen rushed to the tracks to recover what he thought would be the dog's lifeless body. Miraculously, even though her hind leg had been severed and the rest of her body was covered in deep lacerations, she was still alive.

Amtrak and CSX continued to halt all trains while they waited for Baltimore City Animal Control to arrive. The injured dog was then rushed immediately to the Baltimore Animal Rescue & Care Shelter, Inc. (BARCS), where staff assessed her condition.

Because one of her major arteries was exposed from the injury, the dog had lost about half of her blood and was immediately transported to an emergency veterinary partner where her injuries were treated.

MADS Officers Rescue Stranded Passenger



On January 23, during Winter Storm Jonas, Officers Cameron Dux and Roman Malec responded to New Carrollton Station for the report of a passenger who was stranded at that location.

The passenger's wife called local police to say that she hadn't heard from him since he got off the train and she was unable to get out of her driveway due to the snow.

When Officers Dux and Malec arrived at the station, they met with the passenger, who is a pilot for JetBlue Airline. He stated that his phone was dead after trying unsuccessfully to get a taxi to drive him home in

the blizzard.

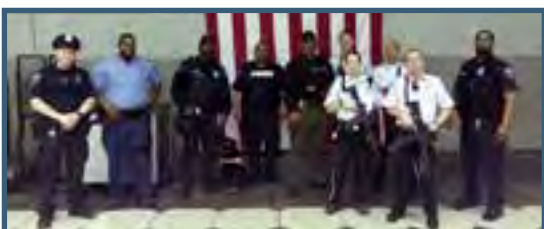
Officers Malec and Dux received permission from the NCC to drive the man home, where he was reunited with his family members, after trekking the unplowed roads of his neighborhood. His family expressed their appreciation for Amtrak Police and later sent an email to the officers calling them their "heroes of 2016."

APD Pays Tribute to Fallen Deputies

Members of the APD Mid-Atlantic South Division, along with thousands of officers from other agencies, filled the Mountain Christian Church and the arena at Harford Community College to pay tribute to Harford County Sheriff's Office, Sr. DFC Patrick Dailey and Sr. DFC Mark Logsdon, who were fatally shot in the line of duty while questioning a man inside a restaurant on February 10.



Officers traveled from as far away as Colorado, Chicago, and New York to be in attendance and pay their respects.



March 11 Operation RAILS SAFE Support

Members of the Metropolitan Police Department, U.S. Park Police and APD SOU, K-9 and Patrol conducted a Multi-Agency Unified Patrol at Washington Union Station for Operation RAILS SAFE.

Kudos from the French Embassy

Police attaché for the Embassy of France Pierre-Edouard Colliex sent a note to the APD to express his gratitude and recognition to the Amtrak police officers at Union Station.

He noted the officers' professionalism and kindness and said, "They did an excellent job to ensure a very easy process at the arrival and the security of Mr. Bernard Cazeneuve (French Interior Minister)."

FAMS Recognize APD Officer

Federal Air Marshals visited Baltimore Penn Station to commend Officer Tracy Hart, and present him with a plaque for their appreciation of his support and dedication during VIPR and Operation RAILS SAFE deployments at the station.



New Narcotics Detection Team

Officer Andre Winston is the new APD Narcotics Detection Canine Handler for MADS. He and his canine partner Koda graduated from training in Aninston, AL, on February 12, and are working out of Washington Union Station. He is currently one of two APD NDD handlers in the country.

Thank You from Private Car Owner

Valerie Stillman, owner of the private car "Cannonball," held an open house reception aboard the railroad car on May 9. The Cannonball had been parked on track 9 at Washington Union Station for about a year and she wanted to thank the APD department members for their efforts in keeping everything safe and secure.



Detective Supports Miami Train Day

On June 4, Detective Hugh Krasin participated in the Miami Train Day held at the Gold Coast Railroad Museum. The detective spoke to members of the public about the Amtrak Police Department and railroad safety and distributed OLI and APD safety and security information.

Operation RAILS SAFE in Durham

Deputy Chief Eddie Reyes, Officer William "Bill" Fleeman of the Durham, NC, Police Department and Detective Charles George worked together during the July 4 holiday Operation RAILS SAFE at the Durham Amtrak Station.



APD Partners with DNR Police

On June 25, Officer Brandt Bartman conducted a joint agency ATV patrol with Department of Natural Resources (DNR) Police in Baltimore. They patrolled both agency's jurisdictions providing a wide area of coverage.

RailCamp 2016 Visits WUS

On June 28, Officers in Washington Union Station gave several presentations to participants of RailCamp

2016. The officers discussed the role of the APD, and the different ways officers patrol stations and the right-of-way on a daily basis. In addition, there was a presentation from K-9 explaining the role of both traditional explosive detection dogs and vapor wake dogs. Participants also received a tour of the station, K Tower, the Washington, D.C. Control Center and several other locations.



Officer Attends Career Day

On June 21, Officer Cameron Dux attended the first Annual Career Day at Virginia Run Elementary School in Centreville, VA, along with representatives from the U.S. Secret Service, U.S. Capitol Police, U.S. Army, Northern Virginia Community College Police, and DC Fire Department.

Officer Dux gave presentations to five 2nd grade classes, as well as a class of children with special needs. Several days later, Officer Dux received over 50 notes from the students thanking him for his visit.



New Officer Joins the Department

On August 8, newly appointed Officer Kelley Jackson was sworn in by Deputy Chief Eddie Reyes as one of Mid Atlantic South's newest officers.



Recognition for the APD

Early in August, Director Operations Compliance Brett Carter sent a note to Chief Hanson expressing his appreciation for support provided by the Amtrak Police Department after officers responded to Lorton Station.

"The support from your staff is amazing! I appreciate everything they do every day to keep our workplace safe for both our employees and passengers," said Brett. He continued by saying, "When we have these special circumstances arise where we need to call them in, they have been extremely supportive and have assisted in every way possible! Again, their support, assistance and kindness really makes a difference!"

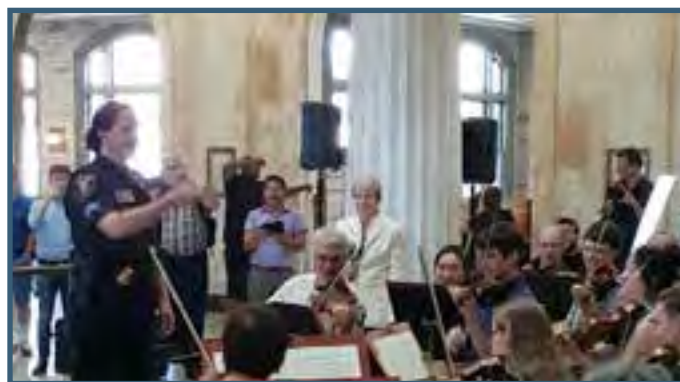
Promotional Ceremony in WAS

On September 9, a promotional ceremony was held in Washington Union station for Captain Michael Morrissey and Sergeant Adrian Little. Both officers' families were on hand for the event, which was also attended by APD personnel and EVP/ Chief Operations Officer DJ Stadler.



APD Sergeant Stands in as Guest Conductor

On September 14, Sergeant Dawn Cook stood in as guest conductor for the string section of the Baltimore Symphony Orchestra as they performed a "Pop Up" performance in the main lobby of Baltimore Penn Station. The surprise visit by the musicians is all part of the orchestra's ongoing effort to get the orchestra "out into the community."





APD Recognizes Havre de Grace Officers

On September 26, Captain Michael Morrissey and Sergeant Michael Chikar met with members of the Havre de Grace Police Department in MD. A letter of appreciation was presented in recognition of the officers who successfully talked a suicidal man off of the Amtrak Susquehanna River Bridge.

MADS Welcomes New Officers

On October 20, a swearing in ceremony was held for newly appointed Officers Duane Baltimore and Aaron Robertson to the Mid-Atlantic Division South. Both officers began field training on October 24.



Officer Gives Back to the Community

After a fire at North Penn Supportive Housing that displaced 31 families in Baltimore, MD, Officer Louis Averella donated clothing on behalf of the APD. Residents at North Penn are new to the North Penn Substance Abuse program. Program organizers have requested donations of coats, blankets, sheets, pillows and clothing. Being from Baltimore, Officer Averella felt the need to give back to the community.

Meeting with Partner Agencies

On November 17, Captain Morrissey, along with Director WUS PSC, hosted a meeting with partner law enforcement agencies in Washington, D.C., that included D.C. Police, Metro Transit, Federal Protective Service, U.S. Capital Police, U.S. Park Police, and the Federal Air Marshall Service.



APD Supports Make-A-Wish

Detective Kii Sullivan and District Station Manager Anthony Calvacca greeted four-year-old Make-A-Wish recipient Nathaniel in Kissimmee, Florida. Nathaniel and his family traveled from Chicago for a vacation at Disney World and were welcomed by employees in Chicago, Washington, D.C., and Kissimmee, as well as the on board crews.

APD Supports the It's Kindertime Holiday Toy Drive

For the sixth consecutive year the APD was an active participant in the It's Kindertime Holiday Toy Drive, which was started by ABC2 News photojournalist Pete O'Neal, who began the toy drive in honor of his mother.

On December 21, police, fire, and correctional officers from across Maryland, met at the ABC2 News (WMAR-TV-BAL) television studio and formed a motorcade that stopped at the Kennedy Krieger Institute, Ronald McDonald House and other non-profit organizations to visit children at each location.



Welcomed with warm smiles and cheers by the Baltimore community, the one-day event has become a coveted detail in the APD Baltimore field office. 2016 participants included Officers David Krass and Oliver Askew.

Gulf Coast Inspection Special

Since Hurricane Katrina in 2005, Amtrak service has been suspended east of New Orleans. In response to a request from the Southern Rail Commission, Amtrak studied the possibility of service restoration on the Gulf Coast and identified two alternatives that showed particular commercial promise. Both were based on an extension of the existing City of New Orleans service between Chicago and New Orleans east across the Panhandle to Jacksonville and then south to Orlando.



The Amtrak Gulf Coast Inspection Special rail trip, conducted from February 18-19, was the next step in the process. This collaborative effort involving Amtrak, the Southern Rail Commission and CSX was conducted to identify capital investment requirements for the project. During the Gulf Coast inspection trip, Amtrak and CSX Police provided numerous layers of protection for an extensive list of VIPs and dignitaries, including members of congress, governors, mayors and other various government officials invited to participate in this event, as well as security and protection for the Amtrak President & CEO at all specified events. APD Detectives Hugh Krasin and Sam Bell, Special Agent Andrew Beck and CSX Special Agents Rumbelow and Chris Morris partnered to successfully provide protection during the entire trip.



Detective Speaks at Traffic and Safety Summit

On March 22-23, Detective Brian Poynton attended the 2016 Michigan State Police Traffic and Safety Summit at Michigan State University in East Lansing. The summit was attended by over 700 law enforcement members, representatives from OSHA, and other traffic safety specialists.

During the event, the detective spoke on subjects pertaining to investigations and enforcement, assistance from local law enforcement, and Operation RAILS SAFE.

Officer Gruszka Joins the Central Division

Michael J. Gruszka was sworn in at the Chicago Field Office on March 28. Officer Gruszka comes to the APD from the East Chicago, Indiana Police Department and is a welcomed addition to the Central Division.



Aerial Patrols in California

On April 15, the anniversary of the Boston Marathon terrorist attack, Detective Philip Van Nuys conducted aerial patrols along with the East Bay Regional Park Police air unit and flew along the railroad from Richmond to the Martinez, CA area.

APD Helps Make a Wish Come True

On May 8, five-year-old Make-A-Wish recipient Jacob and his parents traveled to Disneyland from the Tacoma Amtrak station. Jacob was made an "honorary conductor" and was greeted by station employees, on board service crews and the APD. Jacob was presented with gift bags and in Portland, OR, he assisted with scanning passenger tickets.



Kudos to Officers in Chicago

A passenger sent a note of thanks to Deputy Chief Dugan for assistance she received from three officers in Chicago Union Station. While on a layover at the station, her wallet was stolen from her bag. Calling for assistance, Officers Gerald Gustavson and Christopher Schabert immediately responded. The officers collected her information, reviewed security camera footage to identify the perpetrators, and allowed the customer to use the phone to cancel her credit cards.

Investigator Mark Chite then arrived to assist in searching for the thieves, and reported back later to the passenger that they had been unsuccessful, but would remain on alert for them.

In her note to the Deputy Chief the passenger stated, "You have three fine officers. Their courtesy and professionalism were reassuring to an older woman traveling alone."

Aerial Patrols in Orange County

Officer Jeremy Cook flew with the Orange County Sheriff's Department air unit during the Memorial Day holiday Operation RAILS SAFE. They conducted aerial patrols by flying over several stations and the right-of-way in Orange County, CA.



APD Supports Hiring Veterans

On June 2, Officer Dave Coglianesse attended a job fair for military veterans along with personnel from Amtrak Human Capital at the FOP Lodge in Chicago.

Chicago Officer Graduates Academy

Probationary Police Officer Kevin O'Brien graduated from the Suburban Law Enforcement Academy (SLEA) on June 17, and will begin his FTO phase of training.



A Note of Gratitude

Christopher Riley, alternate legislative representative of the SMART Transportation Division Local 84 sent a note to Captains Lars Jeffry and Robert Ortiz to relay his gratitude to APD officers who are now patrolling late night and weekend Surfliner trains. He stated that the conductors felt the visible police presence on these trains had vastly improved security.

Christopher stated, "We strongly feel that cooperation between operating crews and the Amtrak Police Department is essential

to the safety of our employees and passengers. Please relay our gratitude to your officers for their hard work."

Officers Support an Important Event

On July 23, APD officers were among the crowd participating in the first Annual Guns and Hoses 5K Run/Walk held in honor of Officer Michael Flisk of the Chicago Police Department. The event benefits the 100 Club Education Assistance Program, which is available to spouses and children of fallen first responders for higher education, including trade and vocational schools, colleges and universities. Grants and scholarships provided by the program and are made available for undergraduate and graduate degrees. A scholarship in Officer Michael Flisk's name will be established to continue and contribute to the program.



APD Welcomes New Officer

Amtrak and the APD Western Division welcomes our newest officer Robert "Bob" Frutos to the Los Angeles area office. Bob comes to the department with 29 years of law enforcement experience with the Los Angeles Police Department. His assignments with the LAPD included Academy Recruitment Instructor, Patrol, Juvenile Narcotics, Fugitive Warrants, Bomb Squad Hazardous Material Specialist, Youth Services Officer, Department Community Liaison, Office of the Chief of Police and the Underwater Dive Unit.



New Hire in Chicago

On October 3, APD new hire Thomas J. Brzezinski was given the oath of office in Chicago, by Deputy Chief Dan Dugan and witnessed by Captain Joe Patterson.



APD Assists during OktoberFest

Central Division personnel assisted during the first week of the OktoberFest celebrations held in Hermann, MO, at the request of Amtrak Operations to assist our state-supported partners.



Detective Glass Honors Memory of Fallen Officers

On October 11, Detective Chris Glass placed an APD patch and challenge coin at a memorial in front of the Palm Springs Police Department that was established in memory of Palm Springs Police Officers Lesley Zerebny and Jose "Gil" Vega, who were killed in the line of duty October 8.



Pinning Ceremony for Sergeant

On October 12, a pinning ceremony was held in Los Angeles, CA, for recently promoted Sergeant Robert Solomon-Billings.



Solomon-Billings.

Cubs Fans Crowd Chicago Union Station

On November 2, the Chicago Cubs defeated the Cleveland Indians in a nerve-racking World Series game seven, with a tenth inning, eight to seven final score ending a 108-year drought for the storied Northside team.

On November 4, the City of Chicago hosted a celebratory parade and rally for the Cubs from the friendly confines of Wrigley Field to Hutchinson Field in downtown's Grant Park. What has been



touted as the seventh largest human gathering in the world (largest in the U.S.) had a significant impact on Chicago Union Station, with a significant increase in ridership on Amtrak and Metra trains carrying fans to and from the parade and rally.

While all Amtrak departments stepped up to ensure a safe environment, law enforcement throughout the region was especially on high alert. Even with the morning and afternoon crush of humanity, APD officers effectively ensured the safety and security of our passengers, patrons and employees.



Investigator Chite Graduates FLETC Training

On December 9, Investigator Mark Chite graduated from the Federal Law Enforcement Training Center - Firearms Instructor Training Program. While attending the course, Investigator Chite earned the awards of sharpshooter and distinguished weapons expert.

Kudos to Officer Kenneth Wolf

On December 19, Managing Director LOSSAN Rail Corridor Agency Jennifer Bergener sent a note of praise for Officer Kenneth Wolf. Officer Wolf and his canine partner Teddy attended the Holiday TrainFest and

Toy Drive at Los Angeles Union Station on December 17. The event was sponsored by LOSSAN and Amtrak in partnership with other transit agencies, local fire departments and private rail car/engine owners with the goal of securing toys to benefit the Toys for Tots program. The event was a huge success, hosting over 1,000 visitors and collecting over 1,200 toys.

“Officer Wolf and Teddy were an excellent addition to the evening’s festivities,” said Ms. Bergener. She went on to say, “Officer Wolf has an excellent demeanor with the public, and is friendly and courteous.”



A Note of Thanks to CHI APD Staff

On December 30, a woman sent a note of thanks to Chicago APD staff. While purchasing a ticket at Chicago Union Station, her husband, who suffers from dementia, strayed away.

APD members were notified of the missing individual and all on-duty officers were involved in attempting to locate him. The Chicago Police Department First District was notified, as well as the Chicago Transit Authority, to message their drivers on routes around the station.

After examining station camera video, APD staff were able to locate the missing man leaving the premises. Based on that information, Sergeant Dean Costopoulos correctly suggested the woman return home in case her husband arrived, which he did a short time later.

She closed her note by saying, “Sergeant Dean Costopoulos was particularly helpful, giving me a plan of action and after more than an hour encouraged me to go to my condo where I could call 911 if my husband had not found his way home. Thankfully, my 80-year-old husband did walk the 3 miles home!! I am very, very grateful for your staff.”

Baggage Screening with TSA	Operations	Trains	Passengers Screened
New York	102	673	6,838
Philadelphia	56	469	2,866
Washington, D.C.	111	533	8,306
Total	269	1,675	18,010

Activity	2016 Total	
Train Rides	# Rides	Hours
Long Distance	1,102	1632.5
State Supported	1,066	1,441
NEC Regional	726	833
Acela	1,150	1,589.5
Total	2,987*	4,053.5*
Protective Moves	2016 Total	
VIP Tier 1 Train Ride Details	104	
Celtic	57	
Train Boardings	2016 Total	
	15,715	
Train Walk Throughs	2016 Total	
	1,680	
Right-of-Way Checks	2016 Total	
	4,770	
Station Surges	2016 Total	
	4,385	

*State-supported train rides are not counted toward the total number of train rides. For example, train number 42 is a train with a route that is state-supported, but is also considered a long-haul train ride. Therefore it is only counted as a long-haul train ride.

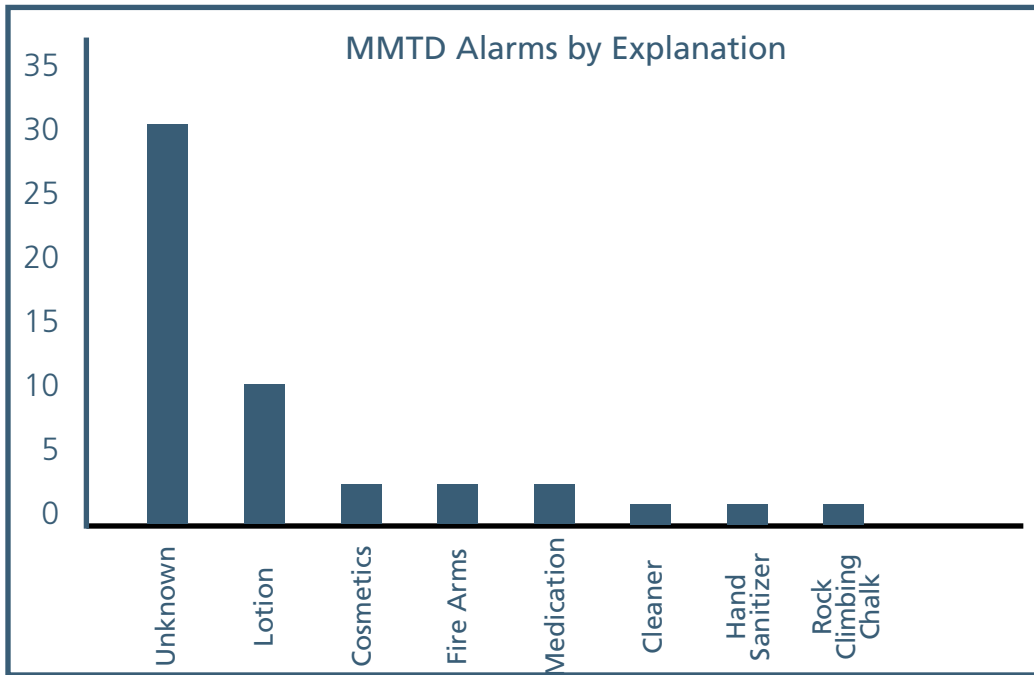
Special Event Surges

SOU supported Patrol in all department-wide surges, and in addition deployed to:

- Charlotte, NC - NFL Playoffs
- New Orleans, LA - Mardi Gras
- San Jose, CA - Super Bowl 2016
- Chicago, IL - St. Patrick's Day Events
- Washington, DC - Nuclear Security Summit
- Philadelphia, PA - Train #89 Derailment
- Boston, MA - Boston Marathon
- Pittsburgh, PA - NHL Stanley Cup
- Baltimore, MD - Freddie Gray Verdict
- New London, CT – Sailfest
- Cleveland, OH - Republican National Conference
- Philadelphia, PA - Democratic National Conference
- Washington, DC - African American Museum Opening

Multi-Mode Threat Detector (MMTD) Screening

MMTD Alarms		
Alarm Type	2015	2016
Tetryl	28	23
HMTD	27	9
Black Powder	11	5
C4	10	6
Not Enough Info	7	0
TNT	5	2
Nitro	4	1
DNMB	3	2
PETN	1	1
Total	96	49*



DIVISION/ UNIT	MMTD Screening Totals		2016	
	2015		TRAINS	PASSENGERS
NYP	876	5,820	370	2,722
PHL	1,857	11,481	1,420	9,041
SOU	1,460	15,073	1,675	18,010
NED	1,498	8,336	1,104	7,367
CHI	972	10,036	456	4,228
TOTAL	6,663	50,746	5,025*	41,368

MMTD Highlights

- A Total of 5,025 trains and 41,368 passengers were screened in 2016, a 17% decrease from this time last year.
 - Chicago and New York saw drastic decreases in numbers of passengers screened (58% and 53%). This could be attributed to not having a full staff assigned to the screening teams in these areas.
- 49% decrease in MMTD Alarms - 49 in 2016 compared to 96 in 2015.
 - The decrease in alarms can be attributed to better training and more routine maintenance of the equipment.
- MMTD Alarms per passenger screened was .001% for 2016 (Smith Detection acceptable rate = 1%).
- There were 23 alarms for (Tetryl), which accounted for 47% of all alarms, which is in line with the 35% in 2015.
- In 2015, there were 7 alarms where the alarm type was unknown. Since then the required information in an MMTD alarm report has been standardized and all alarms types in 2016 have been recorded.
- All passengers were cleared to travel.

SOU Tactics & Training

RAIL TACTICS FOR PATROL

- 69 APD Patrol officers and Amtrak OIG agents trained

RAIL TACTICS EXTERNAL LAW ENFORCEMENT TACTICAL UNITS

- 506 officers from various agencies

APD CONTROL TACTICS

- 60 officers trained

CDU TRAINING

- 345 APD Members trained

Patrol Rifle Course

- 14 Members of APD Patrol trained

Firearms Qualifications

- Provided Firearms Qualifications to 108 Members of APD Patrol



SOU Delivers Rail Tactics Training

On October 3-7, at Adams Yard in North Brunswick, NJ, SOU Sergeant Robert Underwood, Special Agents Marc Deslandes, William Conant, Dave Brooks, Joseph Zawacki, Thomas Ikey and Steve Wszolek delivered Patrol Rail Tactics training to approximately 100 officers of the West Windsor, North Brunswick, Princeton, and Princeton University Police Departments and Amtrak Police NY Patrol.



SOU Welcomes New Member

On November 21, Special Agent Timothy Proudman was presented his credentials and welcomed as a new member of APD SOU.

Kudos to Members of SOU

Throughout 2016, members of SOU



were recognized for their exemplary work.

Justin Cuomo, Commander, Quantico Special Reaction Team sent a letter to Chief Hanson expressing his appreciation for the Tactical Rail Operations training his team recently received from members of APD Special Operations.

Commander Cuomo noted that, "Sergeant Robert Underwood and Special Agent Dave Brooks assisted by Special Agent Jim Shieder and Sergeant Joe Coskey masterfully instructed and managed all aspects of the training." He went on to say, "Their commitment to law enforcement and superior performance reflect great credit upon yourself and the Amtrak Special Operations Unit."

In a letter to Chief Hanson from Amtrak Office of the Inspector General (OIG) Assistant Inspector General of Investigations LaVan Griffith commended APD officers for their delivery of Rail Tactics training to members of the OIG.

In the letter he stated, "We commend Lead Instructor Sergeant Robert Underwood, Assistant Instructor David Brooks, and Special Agents Andrew Beck, James Shieder, Taniqueka Harvey, Brent Walsh, William Stratton and Ronald Ramsey for their professionalism and expertise."

SSA Chuck Savickis, FBI HRT, sent a note to Chief Hanson personally thanking Sergeant Robert Underwood and members of APD for the Rail Tactics training provided to the FBI HRT-Blue Team.

He stated that, "The level of subject matter expertise, course materials and recommendations proved to be invaluable to his team." He went on to say they were impressed with the classroom and training venues.



Washington Nationals Recognize APD Sergeant

On Heroes Days held at Nats Park in Washington, D.C., on September 11, the Washington Nationals, Philadelphia Phillies and MLB remembered those who lost their lives on September 11, 2001, and honored the men and women who serve our country every day.

At the game, service men and women, first responders and police officers were invited to walk out onto the field and receive special recognition. SOU Sergeant

Robert Underwood was nominated to represent the APD for his handling of the arrest of a subject wanted for a bank robbery in Chicago, who was traveling on a train to escape the Chicago area.



Intelligence and Counter-Terrorism Unit

The Intelligence and Counter-Terrorism Unit, more commonly called the Amtrak Intelligence Team (AIT), is a nationally recognized unit providing investigative, analytical and response capabilities to the APD. The purpose of the unit is to provide a dedicated intelligence capability to the APD to prevent any act of terrorism and to support, coordinate and conduct investigations and support all of the APD divisions.

The unit is composed of seven full-time detectives, two part-time investigators, one full-time fraud detective, two full-time all-source intelligence analysts, one mapping and research analyst, one data analyst, and two inspectors. One inspector leads the National Security and Counter-Terrorism program and the other leads the Criminal Intelligence and VIP program.

The AIT is deployed across the country based upon ridership, crime activity, and threat potential. The majority of these assets are within the Northeast Corridor (NEC), but have access to resources nationwide. The unit has detectives deployed full-time to FBI Joint Terrorism Task Forces in Washington, D.C., Baltimore, Philadelphia, New York and Chicago.

One detective is full-time at the National Joint Terrorism Task Force (NJTTF), and one Detective splits his time between the DVIC in Philadelphia, the NJ ROIC and Delaware Fusion Center and coordinates Information and Intelligence from the National Fusion Center Program.

A full-time detective position was approved for inclusion in the FBI Newark Field Office JTTF. The AIT also has one APD officer deployed part-time to the Boston JTTF and one APD officer deployed part-time to the Los Angeles Sheriff's Department Intelligence Unit.

The AIT produces daily unclassified terrorism, crime, and threat reports called the Morning Report on week days, a weekly analytical report called Rail Watch, and periodic Spot Reports on specific events, incidents, threats and anniversary dates. Threat assessments are conducted on VIPs deemed a high-level or specific target while traveling by train.

The AIT produces Suspicious Activity Reports (SARs), EGuardian reports, JTTF Guardian reports, and has taken over the monthly TrakStat crime statistical analysis report and program, as well as the departmental mapping programs.

The VIP Program is overseen by the AIT inspector who also coordinates standards and reporting requirements for all APD territorial detectives. This inspector also oversees the Fraud Investigations portion of the Unit.

The AIT produces an intelligence segment for APD Divisional Operation Plans during all special events. Other agency BOLOs, bulletins and threat information are also reviewed by the AIT and, when appropriate, disseminated within APD for officer safety and investigative purposes. AIT reports are routinely re-disseminated by other law enforcement and federal agencies and within the greater Intelligence Community by TSA, DHS and the FBI.

The AIT routinely produces joint intelligence products with partner agencies such as the New Jersey Transit Police and the U.S. Capitol Police Intelligence Units. The unit also maintains liaison contacts within the Department of Defense, Transport Canada, RCMP, the El Paso Intelligence Center (EPIC) and other agencies, departments and entities.

AIT personnel staff outside agency command posts for various high-level, special security events such as the 4th of July, and the Annual State of the Union Address. The AIT also participates in other events of national significance. These other agency command posts are typically with the FBI, US Secret Service,



Philadelphia Police Dept., Metropolitan Police Department (D.C.), U.S. Capitol Police and various national, state and local fusion centers in addition to APD Command Post operations.

The AIT also oversees the Virtual Command Center (VCC) and Special Interest Group (SIG) sites on the Department of Justice's LEEP national on-line law enforcement system and the DHS HSIN program as well as LINX and N-Dex data system access programs. Each AIT member holds a federal security clearance and has direct access to classified information from within the Intelligence Community and operates the only approved Sensitive Compartmented Information Facility (SCIF) within the department.

The AIT participates, staffs and teaches at the APD Operation RAILS SAFE training program, participates in Operation RAILS SAFE surge operations and coordinates the annual Detective/Investigator's Conference.

The AIT also supports departmental membership in the European RailPol program. In addition, members of the AIT provide both uniformed and plain clothes support to the various patrol divisions during surge and heavy-ridership events.

APD Tours the El Paso Intelligence Center

On January 8, Captain Jim Cook and Detective Michael Tucker toured the El Paso Intelligence Center (EPIC) in El Paso, TX. EPIC supports law enforcement through timely analysis and dissemination of intelligence related to illegal narcotics, weapons trafficking, terrorism, human trafficking, illegal migration, money laundering, and cash smuggling.



EPIC is operated by the United States Department of Justice through the Drug Enforcement Administration.

The purpose of the visit was to expand APD's partnership with EPIC.

During the visit, Captain Cook and Detective Tucker met with the Director of EPIC and various other officials while also touring the 24-hours-a-day Watch Center, the Global Threat Unit, and the Air Operations Unit.

Captain Attends Meeting of the CICC



On July 21, Captain Jim Cook attended a meeting of the Criminal Intelligence Coordinating Council (CICC) at the White House. A wide variety of topics were discussed by CICC members and members of President Obama's staff.

Topics included best practices related to information sharing and intelligence, the use of various federal databases by state and local agencies, and a variety of new initiatives that will have an impact on law enforcement over the next five to ten years.

Captain Cook is an active member of the CICC's Task Force on Information and Intelligence Dissemination and participated in a roundtable discussion during the meeting.

New Canine Teams in NY

Two new TSA explosive detection dogs started in NYPS. Officer Ed Trinkleback working with his new canine partner Camiel, a flat-coated retriever, and Officer Michael Eib working with his new canine partner Blic, a German shorthaired pointer.



APD & Transit K-9 Teams Conduct Joint Training

On January 27, APD K-9 Teams participated in joint training exercises at South Station in Boston, with K-9 teams from the MBTA Transit Police Explosive Detection Unit.



Multiple teams from both agencies worked together throughout the day under the direction of APD Trainer Ken Kelleher and Sergeant Steve Coven from the MBTA Transit

Police Explosive Detection Unit.

The teams tracked and located individuals carrying explosive decoy objects and decoy devices placed throughout the station. The training prepared the teams to work in conjunction if necessary.

NYPS Training and Assessments

Training and assessments of several Amtrak TSA K-9 teams were conducted at NYPS during the third week of February.



K-9 Team 9th Anniversary

Officer McPartland and his canine partner Dixie reached their 9th anniversary working together as an explosive detection canine team, and led the K-9 teams in the New York Division in February, with an impressive 136 train rides!

New Teams for the NED

APD trained two new dogs, which were assigned to Officers Tracy Turner and Stan Gibson upon the retirement of their canine partners Holt and Eros. The teams were put through various scenarios and received familiarization training at South Station and North Station in Boston. The new dogs were



initially trained at the AMK9 Academy in Anniston, AL, prior to being assigned to the NED handlers.

Officers Participate in Field Day

Members of the APD K-9 Unit participated in a Law Enforcement field day at Monroe Township Middle School, in Monroe, NJ.

The students learned about the APD and participated in a K-9 demonstration.



New Team in Boston

Officer Terry Reddington and his canine partner Jack completed explosive detection training at AMK9 held at Fort McClellan in Jacksonville, AL.

The team is now in service and assigned to the Boston field office in the New England Division.



NYD Teams Training Arrangement

In an arrangement with management staff of the New York Red Bulls, NYD K-9 teams now have access to the Harrison, NJ, soccer stadium to conduct explosives detection training.

The teams search for explosive training aids hidden throughout the stadium area as a way to sharpen their skills and to expand their continually ongoing training program.

Ceremony Honors K-9 Eva

On October 26, family and friends gathered for a small ceremony held at PSNY honoring and celebrating the life of retired Amtrak K-9 dog Eva.



K-9 Unit Announces New Graduates

After seven weeks of Vapor Wake training at the Auburn University Canine Training Facility, in Anniston, AL, the APD K-9 Unit is proud to announce the graduation of Canine Officers Gerald Gustavson and Francisco Rodriguez.

APD K-9 Unit Assists California State University

On December 2, the one-year anniversary of the deadly terrorist attack in San Bernardino, CA, in which 14 people were killed and dozens injured, Amtrak Sergeant Robert Solomon-Billings and his canine partner Pal and Officer Joseph Tizcareno and his canine partner Jim assisted in the explosive sweep of the California State University San Bernardino arena prior to the memorial event held for the family and friends of the victims of the terrorist attack.



Memorial Ceremony Held in WAS

On December 6, the APD K-9 Unit held a memorial ceremony in the Starlight Room of Washington Union Station in honor of Sergeant Micah Jones' retired canine partner Blecky and Officer Dennis Welch's retired canine partner Fairo.

Memorial Ceremony Held in Philadelphia

On December 16, a memorial ceremony was held at 30th Street Station in honor of

Sergeant Bill Ludwig's retired canine partner Budo.

Sergeants Gerry Arntz, Micah Jones and Frank McBride, Officer Nate Zwanetz, and Captains Deborah Myers and Scott Oncay, and Lead Communications Specialist James Lewis were in attendance of the event, along with Sergeant Ludwig.



2016 K-9 Surges
State of the Union Address
Memorial Day
Boston Marathon
Bin Laden Anniversary
Chicago Marathon
Fourth of July
Labor Day
September 11
Thanksgiving
Winter Holidays / New Year
September 11
Paris Attacks
Democratic National Convention
Republican National Convention
Super Bowl 50
Smithsonian Institute National Museum of African Culture

New Teams
Gibson and K-9 Baldwin
Bernson and K-9 Buster
Tizcareno and K-9 Jim Beam
Spioch and K-9 Silvia
Winston and K-9
McPartland and K-9 Lexi
Rodriguez and K-9 Suzy
Gustavson and K-9 Tim Cook
Turner and K-9 Ziggy
McDonagh and K-9 Zsaak
Reddington and K-9 Jack

Canine Retirements
Elza
Duke
Eros
Nala
Hart
Holt

New Canines
Silvia
Baldwin
Buster
Jim Beam
Koda
Lexi
Suzy
Tim Cook
Ziggy
Zsaak
Jack



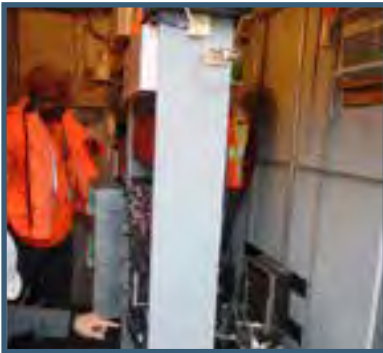
National Public Safety Telecommunicators Week

Each year, the second full week of April is dedicated to the men and women serving as public safety telecommunicators or communications officers. This recognition was conceived in 1981 and in 1991 Congress created “National Public Safety Telecommunicators Week” also known as “National Public-Safety Telecommunications Week” and “International Public Safety Telecommunicator’s Week.”

The APD National Communications Center (NCC) is the nerve center for the department, dispatching officers to respond to incidents and events throughout the country in order to protect Amtrak employees, passengers and infrastructure. In appreciation for their work, NCC Communications Officers and Communications Sergeants were provided a luncheon and mugs imprinted with the motto “Amtrak Police NCC - Protecting America’s Railroad One Call At A Time.”

APD Welcomes New Communications Officers

The NCC hired two new communications officers. Andrea Childs was a member of the Darby Fire Company #1 for many years. Andrea dispatched for Delaware County Communications (DELCOMM), the University of Pennsylvania Police Department (PENNCOMM) and for Plymouth Township, PA, for 20 years. Aimee Riley graduated from the Burlington County Institute of Technology in Medford, NJ. She became a certified firefighter/EMT, volunteered for two fire departments in Burlington County, and worked full time as an EMT in Camden County.



APD Radio Remediation

Under the leadership of Captain Matthews, the APD has contracted with a communications technology specialist to provide emergency remediation to a number of critical radio systems.

The project will include a review and fix of emergency button transmissions, additional maintenance and the replacement of antennas on mobile and portable radios, and a coverage and noise floor analysis at multiple APD locations.

“The safety of our officers is our utmost concern when it comes to the radio remediation project. Efforts that are being undertaken will have wide ranging effects and provide immediate communications improvement nationwide,” noted Matthews.

FCC Approves Radio Interoperability

On August 23, the FCC released an order permitting railroad police, including Amtrak, to access the VHF, UHF, 700 MHz and 800 MHz interoperability and mutual aid channels. This will significantly help all railroad police organizations achieve the same level of interoperability enjoyed by municipal and state law enforcement agencies.

Inspector Chosen for Homeland Security Cohort

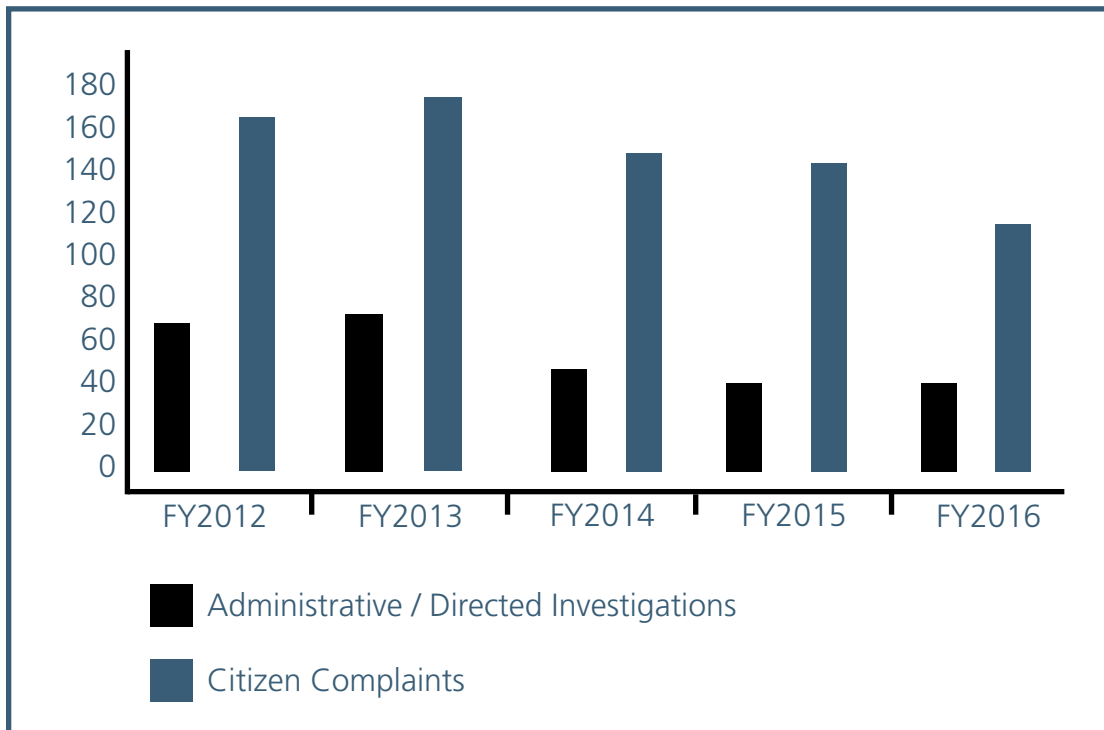
Inspector Maureen Powers was selected to participate in the Center for Homeland Defense and Security’s Executive Leaders Program fall 2106 cohort. The goal of the program is to provide a forum to identify and resolve homeland security problems as well as an opportunity to build networks among local, state, tribal, and federal government and private sector homeland security officials.

The integrity and reputation of any police agency is its most valuable asset. Transparency and impartial treatment builds confidence and trust in an agency’s ability to fairly and impartially serve and protect those they serve. The APD Office of Internal Affairs is a key spoke in the cog, which drives APD in its mission of making a positive difference in the protection and security of America’s railroad community. The Office of Internal Affairs upholds the agency’s standards of integrity and professional responsibility and oversees administrative investigations relating to the conduct of departmental personnel. Internal Affairs records and investigates all allegations of misconduct by APD employees generated from within the department or outside sources.

In Fiscal Year 2016, the APD investigated 148 complaints against police personnel. Seventy-six percent of the complaints were citizen complaints, and the remaining were internally generated investigations by management personnel, or through the Amtrak Ethics and Compliance Hotline and/or the Amtrak Office of Inspector General.

Investigations by Type

Type	FY2012	FY2013	FY2014	FY2015	FY2016
Administrative / Directed Investigations	72	78	41	40	35
Citizen Complaints	154	162	141	141	113



The APD experienced a decrease in both administrative / directed investigations as well as citizen complaints in Fiscal Year 2016 (148 investigations / complaints) compared to Fiscal Year 2015 (181 investigations / complaints).

Disposition Classifications

The following disposition classifications are utilized by the APD Office of Internal Affairs:

1. No Data Entered: The complaint is still under investigation.
2. Administrative Closure: The complaint lacks sufficient information to conduct a follow-up investigation or was handled informally at the request of the complainant.
3. Exonerated: The investigation revealed that the actions taken by agency personnel were justified, lawful and proper.
4. Not Sustained: The investigation failed to discover sufficient evidence to clearly prove the allegation(s) made.
5. Policy Failure: The allegation made is true, however; the action of the officer was consistent with department policy.
6. Sustained: The investigation disclosed sufficient evidence to prove some or all of the allegations made in the complaint.
7. Unfounded: The investigation indicated the alleged act(s) did not occur.

Disposition	Count	% of Total
No Data Entered	10	6%
Administrative Closure	64	35%
Exonerated	25	14%
Not Sustained	35	19%
Policy Failure	1	1%
Sustained	26	14%
Unfounded	20	11%

Awards/Commendations

In addition to receiving and investigating complaints against personnel, the Office of Internal Affairs maintains record of commendations issued to Amtrak police officers.

A total of 285 awards / commendations were issued to officers in Fiscal Year 2016. These include letters of appreciation and praise, Officer of the Month recognition, Customer Service, Life Saving and Distinguished Unit Awards.

Communications Initiatives

APD collaborates extensively with our internal partners to heighten awareness and increase rail travel safety and security. In 2016, Administration & Public Affairs created posters, cards and brochures highlighting crime prevention tips and Amtrak security, including:

Posters:

- Stretching
- Driver Safety
- Baltimore Penn Code of Conduct
- APD Recruitment

Cards:

- Human Trafficking Awareness
- Active Shooter On board Trains
- GCCI Cards (Grade Crossing)
- Pets On Trains
- Victim/Witness Information
- Suspicious or Unattended?
- Partner Agency K-9 Response
- Grade Crossing Collision Investigations
- New Amtrak Baggage Policy
- B.A.S.S.

Booklets:

- Supervisors Field Guide
- Report Writing Manual
- APD Annual Report
- 2016 Super Bowl Guide



APD Continues Support of DHS Blue Campaign

Through a partnership between APD and the Department of Homeland Security, Amtrak is continuing to support the DHS Blue Campaign program by displaying a new human trafficking awareness infographic on 59 station public information video systems in 22 stations across the country to educate the public on the indicators of human trafficking.

Additional support included:

- Partnered with DHS to develop new PSAs and communication efforts.
- Added human trafficking awareness pages to the APD website.
- Partnered with Amtrak GACC to distribute Human Trafficking awareness material on Human Trafficking Awareness Day (Jan. 11) to include a Crime Prevention Update, Amtrak Blog post and Amtrak This Week article all distributed jointly.
- Staff co-presented with DHS partner at the Secure Rail conference in Orlando, FL - "The Impact of Human Trafficking on Railroads."
- Partnership led to Amtrak featured in first DHS Blue Campaign newsletter.
- Coordinated participation of DHS partner in Police Week training.
- Staff participated as a panel speaker during the DOT Human Trafficking Stakeholder Event.
- Partnership led to Amtrak featured in second DHS Blue Campaign newsletter (September).
- Coordinated with DOT and DHS members to facilitate the filming of a new surface transportation-based Human Trafficking Awareness training scenario.





Winter Storm Jonas

Winter Storm Jonas buried a large portion of the Northeast corridor with more than 2 feet of snow from Washington, D.C., to New York City from January 22 into early January 24, but the APD remained at work protecting the railroad



throughout the largest snowstorm on record for several locations in the East.

Amtrak Police Protect the Big Game

APD members deployed from across the country to work along with local agencies and the NFL to protect visitors to the 50th annual Super Bowl. The game was played on February 7, at Levi's Stadium in the San Francisco Bay Area at Santa Clara, CA.



Amtrak Receives Gold Standard Award

For a second time, Amtrak was recognized by the Transportation Security Administration for achieving a strong security program by receiving high scores on a recent Baseline Assessment for Security Enhancement (BASE).

On March 2, TSA Director Surface Transportation Division Sonya Proctor presented the Gold Standard BASE Award to Amtrak during the Board of Directors Meeting.

The TSA BASE program is designed to establish standards and acts as a comprehensive review of an organization's security program.



BASE focuses on 17 categories identified by the transit community as fundamental for a sound security system. Amtrak attained high scores across all categories.

APD Receives CALEA Reaccreditation

CALEA accreditation is a voluntary process, that requires police agencies to develop comprehensive, and well-thought-out written directives, processes and procedures in line with industry best practices. The accreditation process is rigorous and opens the agency up to intense scrutiny by an outside, independent organization. Accreditation strengthens an agency's accountability through a continuum of principles that clearly define authority, performance, and responsibilities.



In December 2015, a CALEA assessment team inspected APD operations and procedures at several key locations including Washington, D.C., New York, Philadelphia and the National Communications Center. Assessors examined written materials, conducted interviews with APD members, Amtrak corporate members, Amtrak passengers and observed daily operations to assure compliance with over 460 professional standards specifically linked to life, health, and safety issues, as well as standards identified as essential to the effective delivery of services for contemporary law enforcement agencies.

On April 2, the APD was awarded law enforcement reaccreditation from the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA). At APD's Commission Review Hearing in St. Louis, the CALEA Commission was highly complementary of APD and its members. Quoting from the assessor's on-site report, the Commission specifically noted, "The men and women of the APD were unfailingly courteous and professional. CALEA accreditation is pervasive throughout the entire organizational culture of the agency. The Amtrak Police Department exhibits a true dedication to intent and spirit of accreditation." CALEA accreditation signifies the competence and professionalism that is intrinsic to the Amtrak Police Department.

The APD received its initial accreditation from the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) in 1992, becoming the first railroad police agency with national jurisdiction responsibilities to seek and achieve CALEA accreditation.



APD Participates in Ceremony at Arlington National Cemetery

Chief Polly Hanson joined Maj. Gen. Bradley A. Becker, commanding general, U.S. Army Military District of Washington, for a wreath-laying ceremony on April 24 at the Tomb of the Unknowns in Arlington National Cemetery. The ceremony was held in honor of the inter-agency partnership between the APD and the Military District of Washington.

"Laying a wreath at the Tomb of the Unknowns was breathtaking, memorable and an honor," Hanson said. "American railroads and

the military have been united in service since before the Civil War. Many railroad facilities and tracks were built near military bases to facilitate the delivery of troops and shipments and during WWII massive troop movements were done by rail."

APD Recruitment Video Receives Telly Award

The Telly Awards named the APD as a Bronze winner in the 37th Annual Telly Awards for the APD Recruitment video. The video was chosen for recognition from over 13,000 entries from all 50 states and numerous countries.

The Telly Awards was founded in 1979 and is the premier award honoring outstanding local, regional, and cable TV commercials and programs, the finest video and film productions, and online commercials, video and films. Winners represent the best work of the most respected advertising agencies, production companies, television stations, cable operators, and corporate video departments in the world.

The recruitment video was written, directed, filmed and narrated by Lead Communications Specialist Jim Lewis and can be viewed by visiting the APD website at amtrakpolice.com. The APD Recruitment video is featured in the center of the home page.



2015 Amtrak Police Department Officer of the Year

On May 13, members of the APD and family members gathered in Washington, D.C., to formally recognize Detective Crandall as the 2015 Officer of the Year.

Chief Hanson, presented the award to Detective Crandall for his significant contributions to the Amtrak community, including his likely life-saving assistance of a fellow law enforcement officer.

Based in Harrisburg, Crandall helped rescue a Pennsylvania State Trooper just feet away from a burning vehicle. He also played a significant role in a two-year investigation into copper wire theft leading to eight

arrests.

While returning from an investigation, Crandall and Sergeant Robert Cameron observed a Pennsylvania State Trooper with a car stopped on the interstate. The trooper had stopped to extinguish a car fire when a speeding vehicle hit the trooper’s police cruiser, causing a chain reaction, which knocked the trooper over 8 feet into the air. Both APD officers immediately ran from their vehicle to assist.

Crandall provided first aid and comfort to the trooper, while he lay on the ground within 10 feet of the burning vehicle. Rather than move him and cause more injury, Crandall lay on the ground and placed his body between the burning car and the injured trooper while Cameron worked on extinguishing the fire.

AEM-7 Electric Locomotive Farewell Trip

On June 18, Amtrak hosted the “AEM-7 Electric Locomotive Farewell Trip” for the retirement of those locomotives. The trip ran from Washington, DC, where media crews were on hand for the departure to Philadelphia, and back to DC, with several stops along the way including the Wilmington Shops, where more media crews were present to meet the train. The APD provided protection throughout the event along the right-of-way, in stations and on board the train.



Paying Their Respects to a Fallen Brothers

On July 13, Detective Alex Colon, Officer Susan TreDenick, Detective Michael Tucker and Captain Joseph Gorman were in attendance at memorial services for Dallas Area Rapid Transit (DART) Police Officer



Brent Thompson. Thompson is one of five officers slain by a sniper during a protest in downtown Dallas and the first officer in the 27-year history of the DART Police Department to be killed in the line of duty.

Captain Joseph Gorman and Detective Michael Tucker were in attendance at a memorial service for Dallas Police Department Sergeant Michael Smith.



Officer Gerald Gustavson was in attendance at a memorial service for Dallas Police Department Officer Michael Krol.

On July 22, Detective Sam Bell and Officer Harry Stovall were in attendance at a memorial service for Baton Rouge Police Department Officer Matthew Gerald.



On July 23, Detective Raymond Del Valle was in attendance at a memorial service for Deputy Bradford Allen of the East Baton Rouge Parish Sheriff's Office.



APD Protects the DNC

The APD provided increased security measures and a heightened visual presence in support of the Democratic National Convention held in Philadelphia, PA, from July 25-28.

Congratulations to PSSA Winners

Detective Charles Crandall and retired



Sergeant Robert Cameron were selected as recipients of the 2015 Amtrak President's Service and Safety Awards.

Detective Crandall was chosen to be honored with an award for Sustained Excellence and both Detective Crandall and former Sergeant Cameron are to be recognized with an award for Valor for their efforts to save the life of Pennsylvania State Police Sergeant Robert Bemis.

APD Protects the 2016 MTV VMAs

The 2016 MTV Video Music Awards were held on August 28, at Madison Square Garden in Manhattan, NY. The New York Penn Station exit located at 8th avenue and 33rd street was transformed into a "white carpet" area and a stage was set up for two musical performances.

The APD was one of several agencies that assisted in providing protection during the event. The teamwork that took place during the event was paramount to the success of the evening.





Remembering 9/11

On the morning of 9/11, the annual Memorial Wreath laying ceremony took place in the NYPS rotunda area of the station. This event, held every year since 9/11/2001, is hosted by Amtrak and coordinated by Inspector Ken Metz. Members of the APD Honor Guard presented a memorial wreath while APD and MTAPD Pipes and Drums played several songs. Also participating in the ceremony were members from MTAPD, NY State Police, NY National Guard, TSA and NJTPD. Amtrak

Customer Service personnel also took an active role in the ceremony.

APD Attends Tribute for First Responders

On October 2, Officers Greg Miles and Steve Sibbett were invited to Dressage at Devon in PA, where the Delaware Valley Combined Training Association Quad Squad performed a 15-horse patriotic exhibition ride with the theme "A Tribute to the Red, White and Blue." Uniformed firefighters, police officers and first responders were invited to gather ringside as the group performed to express their thanks to those who keep them safe every day.

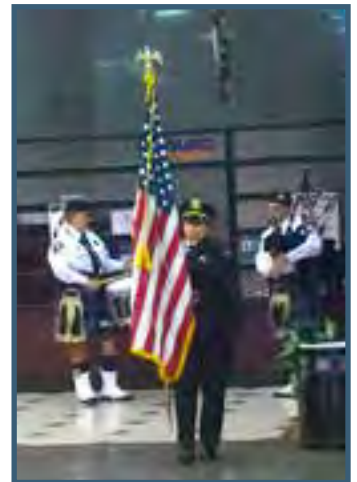


Amtrak Autumn Express

Once again APD successfully supported the Amtrak Autumn Express that operated October 29-30 through parts of New York, New Jersey and northeastern Pennsylvania. The train operated through small towns, historic tunnels and past key landmarks including parts of Pennsylvania's Lehigh Valley not traversed by passenger trains since the 1960's.

APD Supports Veterans Day Ceremony

On November 9, Amtrak held an event at Washington Union Station in commemoration of this year's Veterans Day. Members of the APD Honor Guard and Pipes and Drums were on hand to open the ceremony.



Promotional Ceremony

On November 30, a promotional ceremony was held for Inspector James Cook and Sergeants William Harper and Charles Stefanowicz. APD staff, family members and friends were in attendance for the event held in the in the North Waiting Room of 30th Street Station.



40th Year Anniversary of the Amtrak Police Department



October 2016 marked the 40th year anniversary of the Amtrak Police Department. The APD found its roots in the Loss Prevention and Security group that grew as part of Amtrak from 1971 to 1976. That group mainly handled security surveys and security of the onboard service stock. These uniformed security guards worked at several locations, but



Amtrak did not have responsibility for policing the stations.

Because of the Regional Railroad Reorganization Act, which went into effect on April 1, 1976, the Consolidated Rail Corporation (CONRAIL) was formed to handle freight and Amtrak was approved to operate on the Northeast Corridor. On April 2, 1976, Amtrak became two entities:

- Corporate, which operated out of Washington, DC, and handled everything south and west.
- The Northeast Corridor (NEC), which handled the Northeast Corridor Project.



The Amtrak Police and Security Department (POSE) was created to handle the NEC, while the Loss Prevention and Security Group continued to handle the remainder of the country. The POSE placed uniformed, commissioned police officers at various stations and



facilities along the NEC. In 1976, the NEC Director of Police William Reynolds commanded a force of 340 officers on the corridor. The first Corporate Director of Police and Security was Jack Harris.

On September 1, 1978, reorganization occurred within Amtrak, which merged the NEC and

Corporate entities as one and merged the POSE with the Loss Prevention and Security Group under Director William Reynolds.

In April 1979, APD Officers were accepted as full member participants in the Federal Law Enforcement Training Center (FLETC) at Glynco, Georgia.

In 1981, the Office of Investigations, a specialized group, split away from POSE and reported directly to the Law Department, but re-merged with POSE in 1984 and the APD was formed under the direction of Chief Raymond Ingalls.



In the spring of 1986, the APD reorganized into three divisions that included Patrol, Criminal Investigations, and Special Services to model the department after municipal police departments.

In the early 1990s, APD realigned to a new organizational structure that included Field Operations – Patrol and Criminal Investigations, Headquarters Operations – Support Staff and Special Investigations and the Office of the Chief of Police – Internal Affairs and Community Relations.



In 1992, APD was the first railroad police department and agency with national jurisdiction responsibilities to seek and achieve CALEA accreditation.



APD created the National Communications Center (NCC) in 1995, moving all dispatching/call taking to Philadelphia. APD launched Customer Oriented Policing (COP) the same year.

In 1996, APD consisted of 325 sworn and 17 civilian employees stationed in two regions. The Eastern Region included Massachusetts, Rhode Island, Connecticut, New York, New Jersey, Pennsylvania, Delaware, Maryland, District of Columbia, Georgia and Florida.

The Western Region included Indiana, Illinois, Washington, California, Texas, and New Mexico. The department's headquarters was located at Philadelphia's 30th Street Station. Regions were commanded by inspectors, and field offices were commanded by captains/managers with the assistance of lieutenants and sergeants.

September 11, 2001, had a significant impact on the APD:

- Increased counter-terrorism focus;
- Added security function to manage Homeland Security grant funding;
- Expanded department by adding Special Operations Unit (Mobile Tactical);
- Transformed the K-9 unit to explosive detection and expanded to over 50 teams;
- Expanded intelligence gathering capabilities;
- And implemented random passenger screening.

Today, the APD remains committed to our mission of Protecting America's Railroad.





Teaching Railroad Safety

On February 11, K-9 officer Mike Miller and Officer William Clifton visited the Harris elementary school in Collingsdale, PA. The Officers delivered a railroad safety presentation to a very excited group of 3rd & 4th graders.

Rail Safety Week

Rail Safety Week 2016 in Canada ran between April 25 - May 2. Members of the Central Command work closely with the CN/CP Police Departments and took this opportunity to show solidarity and capitalize on an

opportunity to get the word out about Rail Safety. Operation Lifesaver (OLS) presenters Sergeant Ali Sulemani and Detective Doug Balk manned an OLS table inside the main entrance concourse in Chicago Union Station answering questions and providing OLS materials.



Officers Promote Safety Awareness

Officers conducted high-visibility safety awareness at numerous railroad grade crossings in CT, and distributed hundreds of crossing safety flyers and safety tips to motorists throughout the area.

Safety Blitz in Maine

On May 5, Detective Mike Lee and Officer Ted Oliver conducted a railroad crossing safety blitz at

the Main Street Railroad Crossing in Saco. Motorists traveling through the railroad crossing received APD safety tips and Operation Lifesaver brochures in an effort to heighten railroad safety and awareness. In addition, the officers passed out safety pamphlets and brochures at Saco Station.



APD Participates in Sharing Rail Safety Awareness

On May 5, Amtrak Police Detective Jim Martino and Officer Matt Rockey participated along with CAOL and the SoCal Rail Safety Team to bring rail safety awareness to the City of San Clemente, CA. The group received a very positive response from the community and look forward to this continued partnership.

APD Officer Visits Elementary School

On May 13, Officer Cameron Dux visited a group of first grade students at the James K. Polk Elementary

School in Alexandria, VA. He discussed the duties of a police officer, railroad safety, and other general safety tips (knowing their phone number, address, and staying away from strangers) with the class.



Amtrak & UP Railroad Partner on Safety Train

On June 10, Amtrak and Union Pacific Railroad partnered with local law enforcement to observe several railroad crossings as a part of International Level Crossing Awareness Day. The Safety Train operated between Amtrak's Oakland Jack London and Hayward stations.

Detective Attends Railroad Days in Galesburg

Detective Balk, Central Division – CHI, staffed an Operation Lifesaver table and

distributed railroad safety information at the 39th annual Galesburg Railroad Days held from June 23-26.

Railroad Days celebrates the city's railroad heritage with a carnival, exhibits, a street fair, rail yard tours, 5k and 10k run and more. The presence of rail facilities influenced Galesburg's development as a commercial and industrial center in Western Illinois.



APD & CSX Police Promote Rail Safety

In a collaborative effort to promote rail safety in the Rochester, NY area, APD and CSX Police worked along with the FRA, Operation Lifesaver personal and local police to conduct a week-long safety blitz at seven heavily travelled railroad grade crossings in Munroe County. The officers handed out OLI brochures and APD safety tips to heighten railroad safety and awareness. The event was well covered by local television stations and the print media.

APD Participates in Emergency Response Exercise

Members of the APD NED participated in a collaborative emergency response exercise, which was hosted by the Amtrak Emergency Management and Corporate Security Department (EMCS) and held at Southampton Yard in Boston.

APD Officers participated in a functional exercise on board a train in the rail yard and worked with Amtrak onboard personnel, Operations Department members and station personnel. Other participants included representatives from the FRA, NTSB, American Red Cross, Boston Fire Department, Boston EMS and the Boston Emergency Management Agency (BEMA).



The drill provided an understanding of the unified command system and familiarization training for first responders in the event of an evacuation and response in the railroad environment.

Central Division & Mid-Atlantic South National Night Out



On August 2, members of the APD Central Division supported the Des Plaines, IL, National Night Out event.

Members of the APD Mid-Atlantic South Division supported the Metro Transit Police National Night Out event held in New Carrollton, MD.



Detective Krasin Shares Safety Information

On August 13, Detective Hugh Krasin participated in Commissioner Audrey M. Edmonson's annual District 3 Back to School Fun Day/Health and Info Fair, held at Olinda Park in Miami, FL.

Detective Krasin staffed an APD / Operation Lifesaver table and distributed information about the APD as well as OLI safety materials. The event was attended by approximately 3,000 people from the area.

Officer on a Train Enforcement in Fresno

On August 23, the BNSF Police Department conducted an Officer on a Train





enforcement event in Fresno, CA. Officer on a Train is a periodic cooperative exercise between railroads and local police departments to raise awareness and enhance safety at grade crossings.

During the event, an officer rides on the train as it makes its way through the city, its travel paralleled by officers in patrol vehicles. When the officer onboard the train spots a driver or pedestrian trying

to “beat the train” at a crossing, he notifies the other officers to respond. BNSF dedicated locomotives were used at each grade crossing that was patrolled during the event.

A combination of BNSF Police Department Special Agents and APD Officer Miguel Pintos and Detective Mario Edwards participated in the event. During the enforcement detail, a total of 13 citations, three field interviews and multiple warnings were written.

Sergeant Provides Safety Presentation at Gallaudet

On August 31, Sergeant Kevin Dauphin provided a safety presentation to deaf and hard of hearing students enrolled in the off-campus internship program at the Model Secondary School for the Deaf at Gallaudet University in Washington, DC.

The sergeant has been delivering this information to students in American Sign Language (ASL) for the past 10 years. The purpose of the presentation is to ensure deaf and hard of hearing students are aware of the APD’s mission and role, and for our department to learn the individual needs of the students who often use Washington Union Station for their transportation needs.



OLI Presentation Provided to Cub Scouts

After meeting Detective James Martino at a safety fair held in Tracy, CA, he was requested to attend a local Cub Scout meeting and deliver an Operation Lifesaver presentation to the group. On August 31, Detective Martino met with Cub Scouts, leaders and parents from packs 502 and 503 and delivered an OLI presentation to a group of what he described as, “very railroad savvy kids.”

State Coordinator California Operation Lifesaver Nancy Sheehan-McCulloch sent a note thanking the detective for sharing railroad safety education with the scouts. She called his work in providing the presentation, “A crucial outreach starting with the younger kids so that we can promote their remembering and carrying their rail safety education with them as they get older.”



APD Participates in Back-to-School Safety Event

On September 10, the Middlesex County District Attorney’s Office hosted a large-scale safety event in Woburn, MA. A total of 45 federal, state and local agencies participated in the event along with local EMS. Various presentations were delivered, including Operation Lifesaver, along with demonstrations by K-9, mounted units, motorcycle units, SWAT and EDU teams, as well as fingerprinting and car seat installations. APD Detective Mike Lee distributed OLI and Amtrak safety and security material.

APD Partners with DLA

Detective James Martino participated in an Operation Lifesaver event along with Defense Logistics Agency (DLA) at the DLA Distribution facility in Tracy, CA. OLI materials were distributed to truck drivers exiting the facility. DLA



is responsible for contracting, purchasing, storing, and distributing most of the consumable, expendable and reparable items for DoD.

APD Provides First Responder Training

Detective Mike Lee provided a one-day Passenger Train Emergency Response (PTER) class for local police and fire personnel in Yarmouth, ME. There were over 50 attendees in the class. The course is given



throughout the NED to prepare first responders when tasked with working in a railroad environment.

APD Participates in Emergency Response Exercise

On October 8, Amtrak took part in a full-scale exercise in coordination with VRE and CSX that was held in Spotsylvania County, VA.

The Amtrak Police, EMCS, Safety, and Transportation departments participated along with first responders from multiple counties in the area. The event was very successful and considered an invaluable exercise for everyone involved.



NYP Officer Speaks to Kindergarten Class

On October 13, Officer Sam Kim visited Shaler Academy in Ridgefield, NJ, to speak with the kindergarten class about railroad safety and the duties of an Amtrak police officer.



OLI Presentation to Preschool Class

Officer Chris Kellerman was asked by the Learning and Caring Preschool of New Cumberland, PA, if he could provide a presentation about the railroad. He asked for assistance from Detective Chuck Crandall, and Roger Mitchell from the Track Department. On October 18, the three delivered an OLI presentation at the preschool, which was very well received by over 45 children and their teachers.



Detective Participates in Great Train Expo

On December 10-11, Detective Hugh Krasin participated in the Great Train Expo held at the South Florida Fairgrounds, which is situated in West Palm Beach, FL. The Great Train Expo is one of the largest traveling model train shows in the country, offering operating model railroads, train dealers, collectors, hands-on exhibits, demonstrations, workshops, and much more.



Detective Participates in Coffee with a Cop Event

On December 15, Detective Jim Martino handed out Operation Lifesaver and APD crime prevention material during a Coffee with a Cop event sponsored by Dee Estrada, owner of the Java Stop located in Martinez station.



RMS Kick-off Meeting

The new records management system (RMS) project team met on January 20. This team included Tammi Dorsey, Emily Neil, and Patrick Mellon from Hexagon, Terry Johnston and Mark Martorano from Xerox, Captain Kevin O’Connell, and Amtrak IT Sr. Principal Business Liaison Ann Pressman. This meeting officially kicked off our new RMS project.



The team discussed scheduling, Amtrak’s unique qualities, and geographically dispersing training. Captain O’Connell and the Core Team are excited to lead the APD through the implementation and training for this new RMS.



APD Assists TSA in Field Testing New Technology

During passenger screening operations at Washington Union Station, members of the APD assisted the Transportation Security Administration in field testing of the SPO-NX, a Passive Millimeter Wave (PMMW) scanner designed to identify security threats in transportation hubs and other densely populated locations.

The SPO-NX enables the operator to scan crowds and search for anomalies by passively sensing naturally occurring energy from individuals and the objects they are carrying. It then processes

this information to detect hidden suspicious items individuals in the crowd might be carrying.

NARCAN Program Launches

On October 6, APD recorded its first successful emergency treatment for an opioid overdose when Captain Lee O’Brien revived a subject at 30th Street Station in Philadelphia. This is a great start for the APD NARCAN pilot program, which launched on September 26. This program will expand to the NED in the near future.



APD Holds Radio Study Session

On November 8, the APD held a facilitated radio study session to further define the concept of operations and requirements. The final phase of the radio study will serve as a road map for future radio improvements.



Work on New NCC Nears Completion



Major progress was accomplished in the finalization of the new National Communications Center (NCC). The anticipated date for Communications Officers to operate within the new facility is slated for February 2017.

RMS Configuration Workshop

On December 5, the RMS Core Team met at the new NCC facility in Wilmington, DE, for a four-day RMS Configuration Workshop. This was the fourth and final workshop with the vendor Hexagon to work on the configuration of the new RMS system WebRMS.



The team worked on building the specific modules that will be used such as arrests, missing persons, master name indexes, and evidence, just to name a few. Alerts were built and established that will be used to notify officers and supervisors when certain events occur that require their attention in the system. All fields and drop down lists were also reviewed and tailored to the required specifications.

The workshop concluded when the Core Team presented the RMS Systems, its capabilities, and its functions to Chief Trugman and department members at the command staff meeting. The system was demonstrated and questions were answered, with a prospective outlook by all at the conclusion of the presentation.

Core Team attendees included: Officer David Neves, Officer John Han, Investigator George Gernon, Special Agent Ricardo Gallardo, Sergeant Dawn Cook, Sergeant Glen Cosner, Sergeant William Battista, Sergeant Michael Lambert, Sergeant Joseph Harper, Sergeant Sharon Patterson, Sergeant Joshua Roberts, Sergeant Gregory Zujus, Sergeant Ali Sulemani, Detective Christopher Glass, Captain Tracie McCain, Captain Lars Jeffrey, Inspector Cindy Allen, Michelle Jennings, Brenda Eich, and RMS administrative officers Officer Chad Rockhill and Officer Drew Spera, Inspector Maureen Powers, Captain Kevin O'Connell, and Ann Pressman and Patrick Butler from Amtrak IT.

Promotions

- Sergeant Michael Morrissey promoted to Captain - Washington, D.C.
- Captain Cindy Allen promoted to Inspector - Washington, D.C.
- Sergeant Rosemarie Noll promoted to Captain - New York, NY
- Captain James Cook promoted to Inspector - Washington, D.C.
- Police Officer John Barton promoted to Detective - Albany, NY
- Police Officer Adrian Little promoted to Sergeant - Washington, D.C.
- Police Officer William Harper promoted to Sergeant - Philadelphia, PA
- Police Officer Robert Solomon-Billings promoted to Sergeant - Los Angeles, CA
- Police Officer Charles Stefanowicz promoted to Sergeant - Harrisburg, PA

Transfer

- Police Officer Andre Winston to K-9 Police Officer Narcotics - Washington, D.C.
- Police Officer Terrence Reddington to K-9 Police Officer Explosives - Boston, MA
- Police Officer Nicholas Spioch to K-9 Police Officer Explosives - Baltimore, MD
- Police Officer Gerald Gustavson to K-9 Police Officer Explosives - Chicago, IL
- Police Officer George Awad to K-9 Police Officer Explosives - New York, NY
- Police Officer Paul Pisano to K-9 Police Officer Explosives - New York, NY
- Police Officer Cameron Dux to K-9 Police Officer Explosives - Washington, D.C.
- Police Officer Timothy Proudman to Special Agent - New York, NY

Retirees

- Police Officer Clifford Tucker - New Haven, CT
- Police Officer Linda Ecker - Wilmington, DE
- Sergeant Robert Cameron - Lancaster, PA
- Sergeant Stephen Samoncik - Los Angeles, CA
- Police Officer Paul Pisano - New York, NY
- Police Officer Wellington Gray - Baltimore, MD
- Chief Polly Hanson - Washington, D.C.

Bakersfield Operation RAILS SAFE Training Class

Operation RAILS SAFE training was provided to members of the Kern County Sheriff's Office and the City of Bakersfield Police Department on January 6-7 at the Bakersfield Police Department headquarters in CA. This training is designed to strengthen the coordination and integration between Amtrak Police and partner agencies during railroad incidents and to improve the safety and security of passengers, employees and infrastructure.



Officers Deliver Active Shooter Threat Training

During the week of January 25-29, APD members conducted active shooter threat response training for Amtrak employees at the reservation center in Riverside, CA. Detective Chris Glass, and Officers Ed Flores, Robert Solomon-Billings, and Stephen Samoncik delivered the training to over 470 employees during the week.

APD-U Graduation

APD-U Session 16-01, March 7-11, concluded the largest class to date with 21 graduates. APD-U is a recruitment-orientation course conducted for newly hired officers.



Active Shooter Training in the NED

APD continues to provide active shooter training to all Amtrak employees throughout the New England Division. Officer Michael Szczawinski has made presentations to all crafts in numerous locations in an ongoing initiative that began in May 2014.

Operation RAILS SAFE Training in Albany

Operation RAILS SAFE training was provided on April 6-7 at the Albany-Rensselaer Station in NY. Deputy Chief Wayne Moore provided opening remarks. Attendees included representatives from the FBI, NY State Police, Albany Police, Rensselaer Police and other area law enforcement agencies.



APD presentations were made by Captain Lew Best and Detectives Mike Smith and Terri Mottler.



Detective and Investigator Conference

The annual Detective and Investigator Conference was held April 12-14 in Orlando, FL. Personnel gathered from all over the country to receive training on a variety of topics. Sessions included remarks from command staff, training on officer safety from the FBI's Law Enforcement Officers Killed and Assaulted (LEOKA) group, training from the Amtrak Claims Rolling Stock Damage Unit, a course on open source intelligence gathering,

and a presentation from the National Insurance Crime Bureau. In addition, members learned about the forthcoming APD RMS system and received new laptop computers.

New Firearms Training Program

APD rolled out a new firearms training program, which covers firearms safety, the fundamentals of marksmanship and includes several different shooting drills designed to improve our firearms proficiency. Each drill is designed to improve the fundamentals of marksmanship and address real-life incidents, including clearing malfunctions, close quarters shooting, shooting on the move, and barricade drills.



“The instructors were great,” said Captain Cindy Allen after participating in the training. “They took their time and made sure that everyone understood what they were teaching and why. And the training was enjoyable.”

The training class, held at Fort Meade in Maryland, concluded with proficiency testing, which every attendee passed. The training was well received by all officers who participated.

National Incident Based Reporting System Training



Twenty-five members of the APD participated in the National Incident Based Reporting System (NIBRS) training on May 4-5, facilitated by the Federal Bureau of Investigation’s Uniform Crime Reporting (UCR) staff.

APD has traditionally tracked UCR Summary data as Part I and Part II offenses based on the most serious crime in each incident report. However, as we move forward with our new RMS System, the potential for NIBRS reporting will be incorporated into the incident reporting process.

UCR and NIBRS are both regulated by the FBI and both use the same general concepts. NIBRS goes into greater detail than UCR and has 46 Group A offenses while UCR only has 8 Part I offenses.

UCR does not differentiate between completed and attempted crimes while NIBRS does. Also, UCR tends to only report the most serious offense reported when multiple crimes are reported in the same period of time, location, and person/group of people.

The great thing about NIBRS is the data can be submitted electronically in the form of text files extracted directly from the incident reports. (Source: blog.spotcrime.com/2012/03/difference-between-ucr-and-nib)

Staff that attended the training will be working with the new RMS developers to ensure the design and implementation of the incident reporting forms are as seamless and simple as possible for submitting incident reports.

Further information about the training is available here: <https://www.fbi.gov/about-us/cjis/ucr/nibrs/nibrs-user-manual>.

Police Week Training

On May 14, members of the APD participated in a training program held as part of Police Week in Washington, DC. Topics included an overview of new Human Trafficking Awareness material presented by FLETC Sr. Training Program Manager Scott Santoro, a recap of the events surrounding the thwarting of the 2015 terrorist attack on a Paris-bound train by Staff Sergeant Spencer J. Stone, "Terrorism for the Front Line Officer" by former British Security Service (MI5) member Dr. Paul Smith, and an overview of the Incident Command System (ICS) by APD Inspector Kathleen Harasek.



During the day's events, officers were also presented awards by each of their commanders.

Captain Attends FBI-LEEDA Training



Captain Brian Ravert attended a Federal Bureau of Investigation Law enforcement Executive Development Association (FBI-LEEDA) course from June 6-10. The 40-hour executive leadership course was hosted by Penn State Harrisburg.

The mission of FBI-LEEDA is to advance the science and art of law enforcement leadership and promote the exchange

of information to improve law enforcement management practices through training, education, and networking among police professionals across the United States and beyond.

Discussions during the course centered around transformational leadership, policing in the 21st century, and the wellness of officers, along with other topics. Several other attending agencies included the Penn State University Campus Police, Harrisburg Police Department, Federal Reserve Bank Police and Pennsylvania Capitol Police.

Control Tactics Training in Chicago

On June 30, New England Division Sergeant Jude Garden was in Chicago to deliver the APD control tactics training course along with newly certified instructors Officers Dave Coglianese and Oscar Catalan from the Chicago Division. The officers attending the training course received classroom instruction on proper use of force and participated in the hands-on portion of the training.



Captains Cohort

On August 1-3, members of the command staff attended a Captain's Cohort in Washington, D.C. Members received a briefing from the FBI on the Virtual Command Center, a current threat briefing from the National Counter Terrorism Center, and a

course on actionable intelligence from a retired member of the British intelligence community.

In addition members toured the Transportation Security Administration's Systems Integration Facility in Arlington, VA. Members viewed a wide variety of TSA products and programs in the testing phase related to passenger screening, electronic baggage screening, explosive detection systems, and inter modal screening.



Seattle Operation RAILS SAFE Training

On August 10-11, an Operation RAILS SAFE training class was held in Seattle, WA.

Attendees of the course included members of TSA and HSI, CN, BNSF and Union Pacific Railroad Police Departments, Port of Seattle Police, members of the Snohomish County Regional Drug Task Force, Pierce County Medical Examiner's Office, Cascades Passenger Services and local police departments, as well as members of the Royal Canadian Mounted

Police and Transport Canada.

The Operation RAILS SAFE training program strengthens coordination and integration between APD partners and improves the safety and security of passengers, employees, and infrastructure from acts of terrorism.

APD Participates in Active Shooter TTX in Albany, NY

On November 2, the NED participated in active shooter tabletop exercise at the NY State Intelligence Center in East Greenbush, NY. The scenario was comprised of multiple active shooters at the Albany-Rensselaer Train Station with numerous fatalities and injured victims, and included a barricaded subject and hostage situation onboard an Amtrak train. Participants included representatives from APD, Amtrak Railroad Operations, FBI, TSA, NY State Police, and Albany, Rensselaer, Schodack, and Saratoga Springs Police Departments, Albany County Sheriff's Office, NY State Medical Examiner's Office, NY Dept. of Homeland Security and Emergency Services, along with local fire, public health and EMS agencies and the Capital Region Transportation Authority.



Armorer's Training

On November 9-10, APD firearms instructors were trained as armorers. The hands-on training class, provided by Operations Support, addressed field service and repair of most issues that would be encountered with the currently issued rifle and the Glock .40 caliber pistol.

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40 Year Anniversary



Amtrak Police Department
Protecting America's Railroad