

## A collage of 15 photographs showing various San Jose Police officers in uniform and high-visibility vests performing duties at the San Jose International Airport. The images depict officers patrolling, interacting with the public, and standing near a train. The collage is arranged in a grid-like fashion, with some images showing multiple officers and others showing individual officers in different settings. The background of the collage is a light blue gradient.

# 2019



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## **Our Mission**

*Protecting America's Railroad.*

## **Our Vision**

*Professionally safeguard Amtrak employees, customers, patrons and infrastructure through partnerships and best practices while displaying respect and pride.*



# Message from the Chief







Throughout 2019, the sworn and civilian members of the APD continued to demonstrate a commitment to security and safety for our customers and fellow employees.

This 2019 Annual Report provides an excellent opportunity to recognize and commend the fine men and women of the Amtrak Police Department (APD).

I am proud of what the members of the department have accomplished and look forward to what the future brings.

Chief Neil Trugman  
Amtrak Police Department



# Overview



Like rail transportation systems worldwide and mass transit systems in the United States, Amtrak operates in a very “open” and therefore porous environment. Because of advantages such as easy access, convenient locations and intermodal connections, rail and mass transit systems are completely different from the structure and organization of the airline transportation and airport industry. As a result, the security framework that works in the airport setting is not easily transferable to the rail station

system. Additionally, the vastness of the Amtrak passenger rail system, spanning the entire country, adds another layer of openness not seen in other passenger systems. To mitigate the vulnerabilities associated with this open environment, Amtrak consistently evaluates its security measures, as well as industry standards and best practices, to employ security solutions that are effective in mitigating vulnerabilities.

The Amtrak Police Department (APD) is a national police force committed to protecting the customers, employees, and stakeholders of Amtrak. Our more than 400 sworn and civilian personnel located at more than 30 locations in 46 states conduct a range of behind-the-scenes and front line security measures to ensure Amtrak employee, customer, and infrastructure safety and security.

APD is responsible for ensuring the safety and security of over 30 million customers traveling to more than 500 destinations in 46 states, the District of Columbia and three Canadian provinces, on more than 21,400 miles of routes. APD partners with federal, state, local, rail and transit law enforcement agencies to provide a police presence at a majority of Amtrak stations and along the rights-of-way.

Patrol Officers fulfill traditional policing functions. Their job is to act as a deterrent to crime in the stations, on trains, in and around Amtrak facilities, and out on the railroad right-of-way by enforcing laws, conducting follow-up investigations and providing support at stations, on board trains, and during special events such as the Republican and Democratic National Conventions, NATO / G-8 Summits, presidential inaugural events, and large scale sporting events. The APD has also provided humanitarian aid in the aftermath of major weather events such as hurricanes, tornadoes and snowstorms.

Some members of the Patrol Division are designated with Special Operations credentials and support Patrol operations by providing rapid response and enhanced capabilities to assist in keeping Amtrak passengers and employees safe. They are prepared at any time to deploy personnel and equipment for tactical response, to support warrant service, conduct low visibility counter-surveillance, investigations, and provide enhanced support for special events. These members also conduct training on railroad-specific tactical response and procedures for fellow Amtrak Police Department members and our external law enforcement partner agencies.

K-9 explosive detection teams are a psychological and physical deterrent to potential threats from those who seek to deploy explosives. These teams are part of a collaborative inter-agency initiative that includes the Transportation Security Administration, federal and state Departments of Homeland Security, and state and local law enforcement agencies. Amtrak explosives detection teams are divided between standard explosives detection and vapor wake detection. Vapor wake detection dogs are trained to alert on a passing individual. Amtrak currently has the most K-9 units in the railroad industry with vapor wake capabilities. Additionally, The APD currently has two working narcotics detection K-9 teams.

There are 16 Regional Liaison Detectives that are staffed in various locations throughout the United States. The detectives provide coverage to areas generally not served by major Amtrak Police field offices and may individually cover as many

as seven states. The detectives are responsible for investigating major crimes, assisting with locating missing persons, following up on train accidents, and providing aid to passengers aboard disabled trains. Detectives also serve on inter-agency task forces that are designed to combat specific types of crime that threaten homeland security. The detectives are also responsible for developing mutual aid partnerships with local, state, and federal agencies located in their areas of responsibility.

The Office of Intelligence and Analysis (OIA) serves as a critical support element for the patrol divisions, which serve as the front-line of the APD and seeks to increase the safety and security of our customers and personnel by increasing the department's insight into ongoing threats and potential terrorist acts through the analysis and dissemination of intelligence information. The Office of Intelligence and Analysis is comprised of sworn detectives and non-sworn analytical personnel that enhance the security and safety of the Amtrak system, customers, and personnel through the real-time exchange of intelligence, investigative, and threat information across the country. The counter-terrorism analytical component support these operations through the review of classified federal briefings, as well as the preparation of analytical reports that provide analysis on threats, special events, and VIP movements.

The Criminal Intelligence component of the Office of Intelligence and Analysis provides timely and accurate tactical, strategic, administrative, and operational intelligence of analysis of crime data in support of the agency's goals and customer oriented policing efforts. The crime analysts are responsible for monitoring criminal activity and communicating that information to the sworn personnel through analytical reports designed to enhance criminal suppression activities while also aiding the investigative process and apprehension of offenders. The analysts develop daily, monthly, quarterly, and ad hoc reports to the command staff specifically designed to aid in the intelligence led deployment efforts of the department.

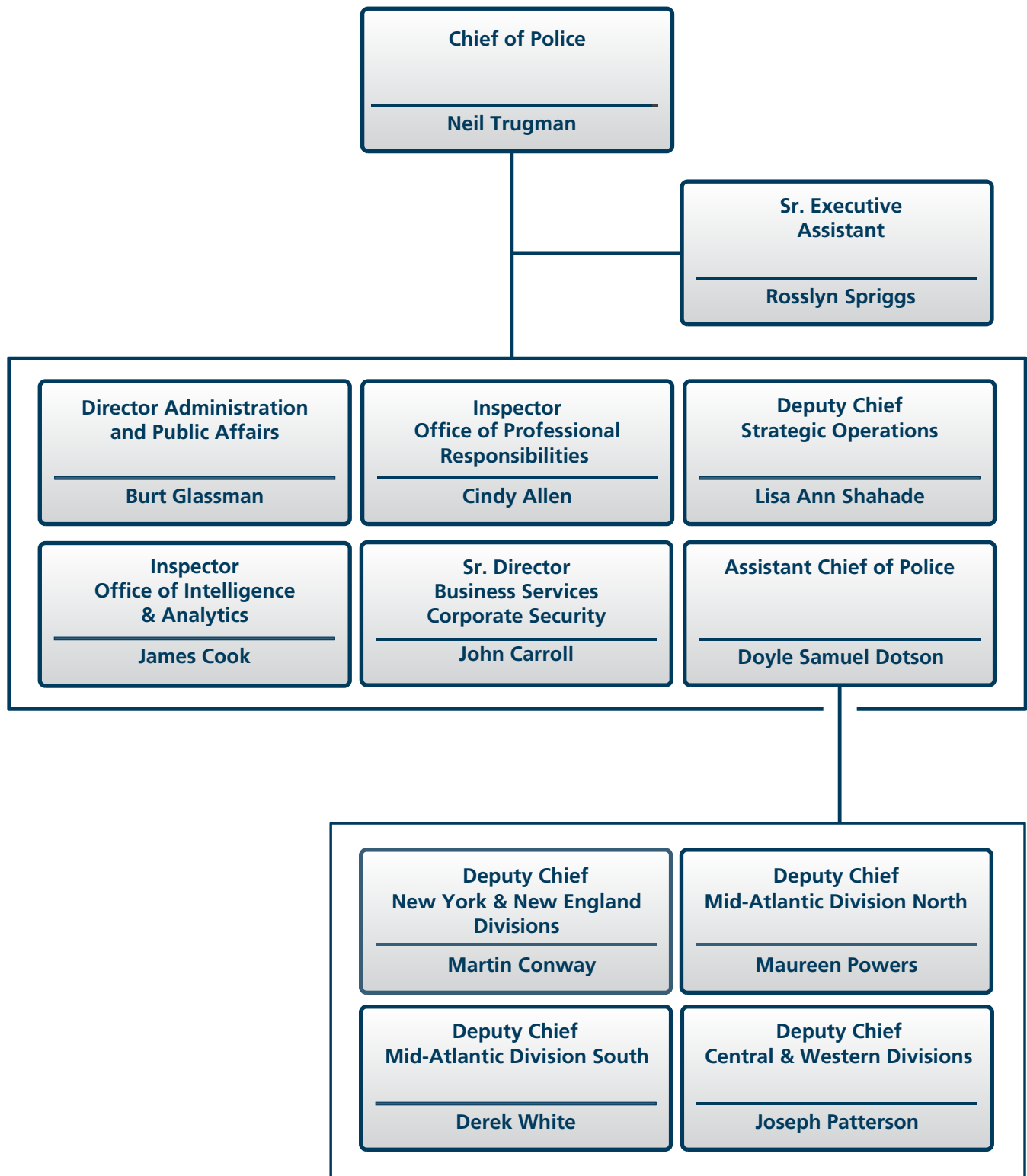
Operations Support provides myriad critical functions to sustain, enhance and refine the activities of the APD. Operations Support personnel act in various capacities, including maintaining central records for sworn personnel, records management, data analysis, research and planning, training, uniform and equipment purchasing and soliciting vendors for various products and services vital to continued operations. The unit's vital work is a key component in ensuring the Department's patrol functions are provided with the tools required for their day-to-day operations.

Regional Emergency Managers are located across the United States and serve as the point of contact for regional internal and external stakeholders for emergency preparedness, response, and business continuity plans and programs for their assigned area. Regional Emergency Managers identify opportunities to strategically coordinate, train and put into practice consistent, and efficient response and recovery efforts to better ensure the safety and security of our customers and employees.

Corporate Security provides oversight of Amtrak's Security Project Management Office, develops and manages departmental operating and capital budgets, implements administrative controls, including human capital management, and oversees Amtrak's SMARTID Program.

Public Affairs and Administration is responsible for a wide array of functions that supports the APD that include: Developing, implementing, monitoring and overseeing staffing of sworn and civilian personnel, overtime earnings, pay increases, the Asset Forfeiture program, and personnel/organization changes. Developing and distributing employee and customer-facing security communication materials, employee training programs, and maintaining the APD public websites. Distributing rail safety videos and materials to law enforcement, dispatchers, first responders, schools, driver's education programs, trucking businesses and farm associations, and maintaining the [stayoffthetracks.org](http://stayoffthetracks.org) website to share railroad safety messaging on a national, state and local level. Partnering with federal, state, and local government, not-for-profit organizations, and fellow law enforcement agencies to raise employee and public awareness of the crime of human trafficking, and managing the Operation RAILSAFE training program, which is held in numerous locations across the U.S. every year to strengthen coordination and integration between Amtrak Police law enforcement, emergency management, and first responder partners.







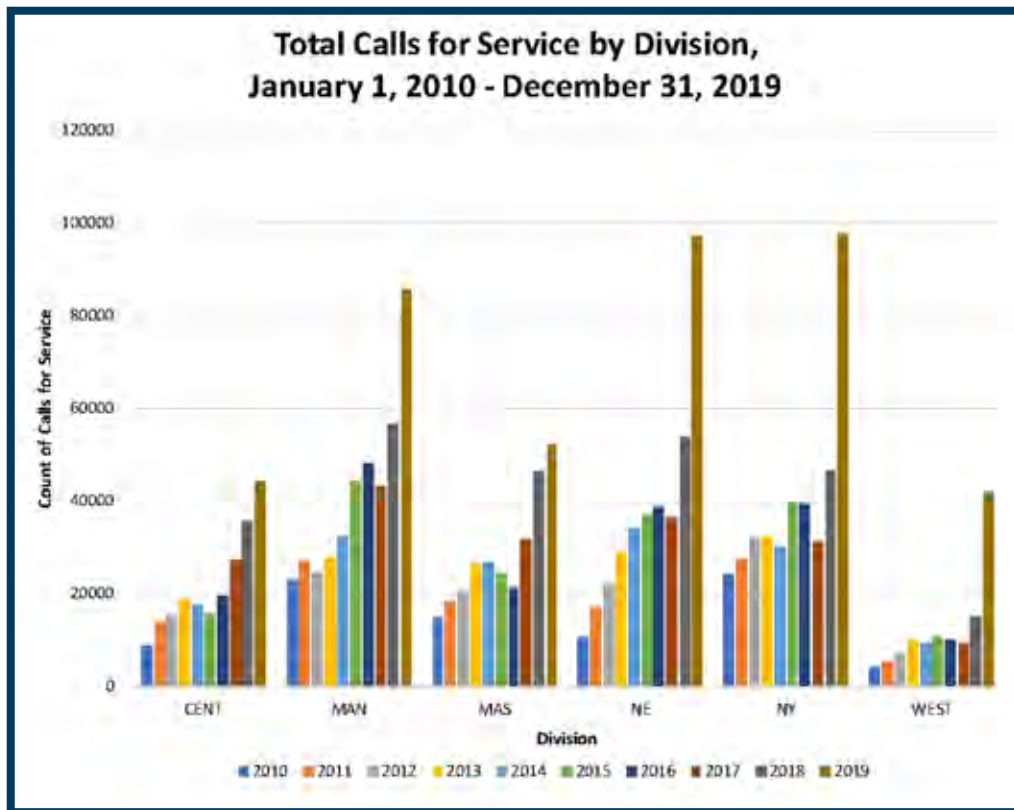
| Staffing as of 1/1/2020                  |            |           |            |
|--|------------|-----------|------------|
|  | Sworn      | Civilian  | Total      |
| Chief of Police                          | 1          | 1         | 2          |
| Intel                                    | 7          | 3         | 10         |
| Office of Professional Responsibility    | 5          |           | 5          |
| Director Administration & Public Affairs |            | 5         | 5          |
| Corporate Security                       |            | 7         | 7          |
| Strategic Operations/Ops Support & NCC   | 12         | 21        | 33         |
| Assistant Chief of Police                | 1          |           | 1          |
| New England - Patrol                     | 49         | 1         | 50         |
| New England - K9                         | 10         |           | 10         |
| Total New England                        | 59         | 1         | 60         |
| New York - Patrol                        | 67         | 7         | 74         |
| New York - K9                            | 15         |           | 15         |
| New York - SOU                           | 7          |           | 7          |
| Total New York                           | 89         | 7         | 96         |
| Mid-Atlantic North - Patrol              | 63         | 9         | 72         |
| Mid-Atlantic North - K9                  | 10         |           | 10         |
| Mid-Atlantic North - SOU                 | 7          |           | 7          |
| Total Mid-Atlantic North                 | 80         | 9         | 89         |
| Mid-Atlantic South - Patrol              | 48         | 3         | 51         |
| Mid-Atlantic South - K9                  | 12         |           | 12         |
| Mid-Atlantic South - SOU                 | 8          | 1         | 9          |
| Total Mid-Atlantic South                 | 68         | 4         | 72         |
| Chicago - Patrol                         | 41         | 2         | 43         |
| Chicago - K9                             | 6          |           | 6          |
| Total Chicago                            | 47         | 2         | 49         |
| Western States - Patrol                  | 3          |           | 3          |
| Western States - K9                      | 4          |           | 4          |
| Western States - SOU                     | 24         | 2         | 26         |
| Total Mid-Atlantic South                 | 31         | 2         | 33         |
| <b>Total</b>                             | <b>400</b> | <b>62</b> | <b>462</b> |

| Sworn Demographics as of 9/30/2019 |            |           |            |              |
|------------------------------------|------------|-----------|------------|--------------|
|                                    | Male       | Female    | Total      |              |
| Asian                              | 6          | 1         | 7          | 2%           |
| Black/African American             | 59         | 12        | 71         | 18%          |
| Hispanic/Latino                    | 47         | 5         | 52         | 13%          |
| Caucasian                          | 254        | 18        | 272        | 67%          |
| Two or more nationalities          | 1          |           | 1          | Less than 1% |
| Unknown                            | 1          |           | 1          | Less than 1% |
| <b>Total</b>                       | <b>368</b> | <b>36</b> | <b>404</b> | <b>100%</b>  |

# Budget & Expenditures

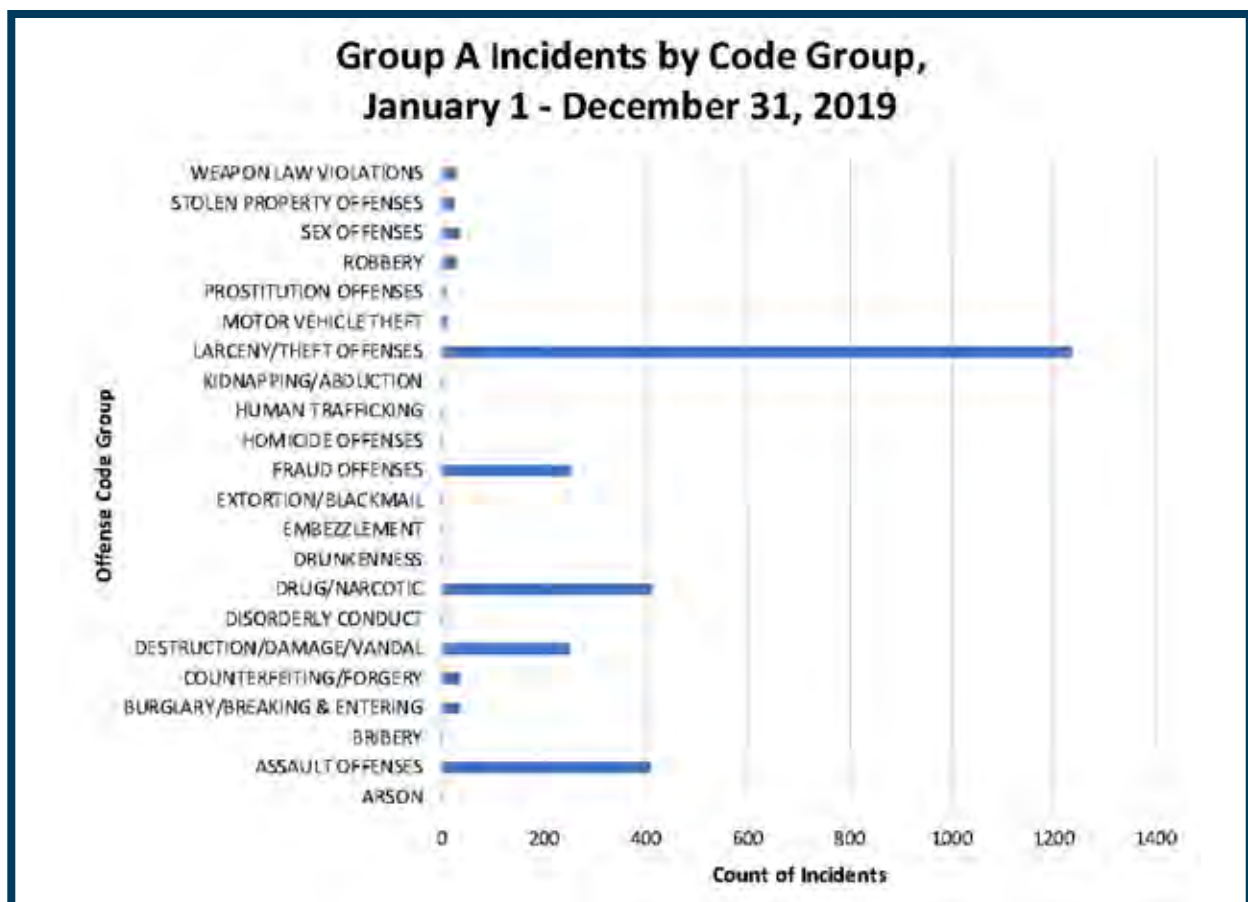
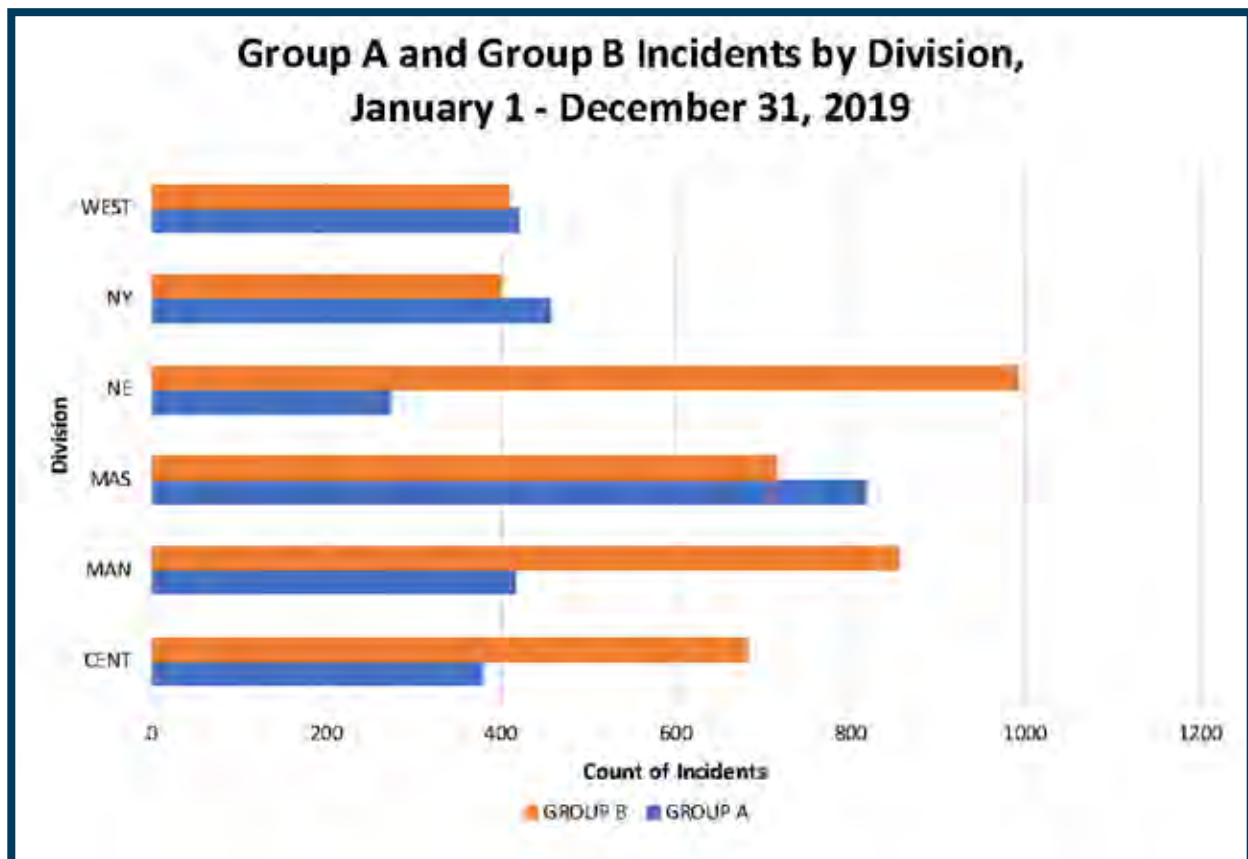
| Division / Unit  | Account   | Actual (\$k)  |
|--|---|---------------|
| <b>New England</b>   | <b>Salaries</b>   | <b>607</b>    |
|  | Wages Straight & Overtime                                 | 4,445         |
|  | Benefits  | 2,529         |
|  | Non-Labor Expense   | 289           |
|  | Total New England   | 7,871         |
| <b>New York</b>  | <b>Salaries</b>   | <b>633</b>    |
|  | Wages Straight & Overtime                                 | 7,209         |
|  | Benefits  | 3,597         |
|  | Non-Labor Expense   | 573           |
|  | Total New York  | 12,011        |
| <b>Mid-Atlantic</b>  | <b>Salaries</b>   | <b>931</b>    |
|  | Wages Straight & Overtime                                 | 10,674        |
|  | Benefits  | 5,400         |
|  | Non-Labor Expense   | 1,212         |
|  | Total Mid-Atlantic  | 18,216        |
| <b>Central/Western</b>   | <b>Salaries</b>   | <b>695</b>    |
|  | Wages Straight & Overtime                                 | 6,385         |
|  | Benefits  | 3,420         |
|  | Non-Labor Expense   | 1,060         |
|  | Total Central/Western                                     | 11,561        |
| <b>Special Operations</b>                                      | <b>Salaries</b>   | <b>728</b>    |
|  | Wages Straight & Overtime                                 | 8,048         |
|  | Benefits  | 4,575         |
|  | Non-Labor Expense   | 1,290         |
|  | Total Special Operations                                  | 14,641        |
| <b>Chief, Intel, Ops Support, NCC &amp; Corporate Security</b> | <b>Salaries</b>   | <b>3,733</b>  |
|  | Wages Straight & Overtime                                 | 3,691         |
|  | Benefits  | 2,977         |
|  | Non-Labor Expense   | 2,672         |
|  | Total Chief, Intel, Ops Support, NCC & Corporate Security | 13,074        |
| <b>Total Amtrak Police Department</b>                          | <b>Salaries</b>   | <b>7,327</b>  |
|  | Wages Straight & Overtime                                 | 40,452        |
|  | Benefits  | 22,498        |
|  | Non-Labor Expense   | 7,096         |
|  | <b>Total Amtrak Police Department</b>                     | <b>77,374</b> |
|  | <i>FY'19 Training Expense included in above</i>           |               |





| Amtrak Police Department Calls for Service  |               |                |                |                |                |                |                |                |                |                |
|---|---------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Section                                     | 2010          | 2011           | 2012           | 2013           | 2014           | 2015           | 2016           | 2017           | 2018           | 2019           |
| Criminal Investigations Unit                | 3,026         | 4,258          | 3,485          | 2,137          | 1,796          | 1,271          | 861            | 1,016          | 1,407          | 6,763          |
| Criminal Investigations Unit - Headquarters | 0             | 47             | 112            | 123            | 155            | 12             | 13             | 14             | 9              | 14             |
| Regional Detectives                         | 4,846         | 5,249          | 6,871          | 9,469          | 8,998          | 8,999          | 7,334          | 7,178          | 8,967          | 13,434         |
| Internal Affairs                            | 192           | 37             | 438            | 204            | 131            | 119            | 42             | 30             | 31             | 94             |
| Intelligence                                | 308           | 670            | 462            | 89             | 38             | 57             | 18             | 17             | 117            | 89             |
| K-9   | 12,280        | 19,381         | 18,932         | 25,000         | 26,001         | 32,735         | 31,344         | 30,082         | 38,709         | 77,585         |
| National Communication Center               | 1,633         | 3,022          | 4,225          | 3,686          | 4,817          | 4,357          | 2,100          | 427            | 342            | 542            |
| Patrol                                      | 60,651        | 69,485         | 80,949         | 96,763         | 103,497        | 119,265        | 129,279        | 134,479        | 190,822        | 307,890        |
| Security                                    | 134           | 152            | 65             | 80             | 65             | 62             | 36             | 129            | 134            | 2,242          |
| Special Operations Unit                     | 3,206         | 4,664          | 3,423          | 4,234          | 3,726          | 3,880          | 3,442          | 2,312          | 7,794          | 10,809         |
| Unknown                                     | 277           | 2,753          | 3,741          | 2,697          | 1,778          | 1,747          | 2,976          | 3,899          | 6,315          | 279            |
| <b>Total</b>                                | <b>86,553</b> | <b>109,718</b> | <b>122,703</b> | <b>144,482</b> | <b>151,002</b> | <b>172,504</b> | <b>177,445</b> | <b>179,583</b> | <b>254,647</b> | <b>419,741</b> |
| Central Division                            | 8,773         | 13,921         | 15,700         | 18,947         | 17,688         | 15,729         | 19,494         | 27,200         | 35,567         | 44,371         |
| Mid-Atlantic Division North                 | 23,045        | 27,145         | 24,705         | 27,691         | 32,661         | 44,621         | 48,122         | 43,158         | 56,713         | 85,828         |
| Mid-Atlantic Division South                 | 15,020        | 18,335         | 20,653         | 26,483         | 26,811         | 24,284         | 21,490         | 31,902         | 46,288         | 52,278         |
| New England Division                        | 10,659        | 16,976         | 22,497         | 29,036         | 33,985         | 37,322         | 38,750         | 36,481         | 54,033         | 97,263         |
| New York Division                           | 24,296        | 27,582         | 32,185         | 32,397         | 30,332         | 39,706         | 39,320         | 31,391         | 46,849         | 97,642         |
| Western Division                            | 4,254         | 5,413          | 6,932          | 9,874          | 9,458          | 10,798         | 10,237         | 9,426          | 15,177         | 42,349         |
| Unknown                                     | 506           | 346            | 31             | 54             | 67             | 44             | 32             | 25             | 20             | 10             |
| <b>Total</b>                                | <b>86553</b>  | <b>109718</b>  | <b>122703</b>  | <b>144482</b>  | <b>151002</b>  | <b>172504</b>  | <b>177445</b>  | <b>179583</b>  | <b>254647</b>  | <b>419,741</b> |

# Group A&B Incidents





# Screening, Train Rides and ROW Checks

| Baggage Screening with TSA | Operations | Trains       | Passengers Screened |
|----------------------------|------------|--------------|---------------------|
| New York                   | 96         | 598          | 4,669               |
| Philadelphia               | 51         | 341          | 1,923               |
| Washington, D.C.           | 82         | 352          | 4,981               |
| <b>Total</b>               | <b>229</b> | <b>1,291</b> | <b>11,573</b>       |

| MMTD Screening Totals |              |               |
|-----------------------|--------------|---------------|
| Location              | Trains       | Passengers    |
| PHL                   | 763          | 4,747         |
| SOU                   | 1,291        | 11,573        |
| CHI                   | 79           | 763           |
| NED                   | 1,109        | 9,089         |
| <b>TOTAL</b>          | <b>3,242</b> | <b>26,172</b> |

CHI began screening operations in October.

PHL ended screening operations in July when the screening team was disbanded.

| Activity            | 2019 Total |       |
|---------------------|------------|-------|
| Train Rides         | # Rides    | Hours |
| Long Distance       | 1,003      | 1,743 |
| State Supported     | 950        | 1,286 |
| NEC Regional        | 867        | 1,009 |
| Acela               | 1,252      | 1,609 |
| Train Boarding      | 2019 Total |       |
|                     | 19,680     |       |
| Train Walk-through  | 2019 Total |       |
|                     | 4,809      |       |
| Right-of-Way Checks | 2019 Total |       |
|                     | 5,557      |       |

# Office of Professional Responsibilities

The integrity and reputation of any police agency is its most valuable asset. Transparency and impartial treatment builds confidence and trust in an agency's ability to fairly and impartially serve and protect those they serve. The APD Office of Professional Responsibilities (OPR) is a key spoke in the cog, which drives APD in its mission of making a positive difference in the protection and security of America's railroad community.

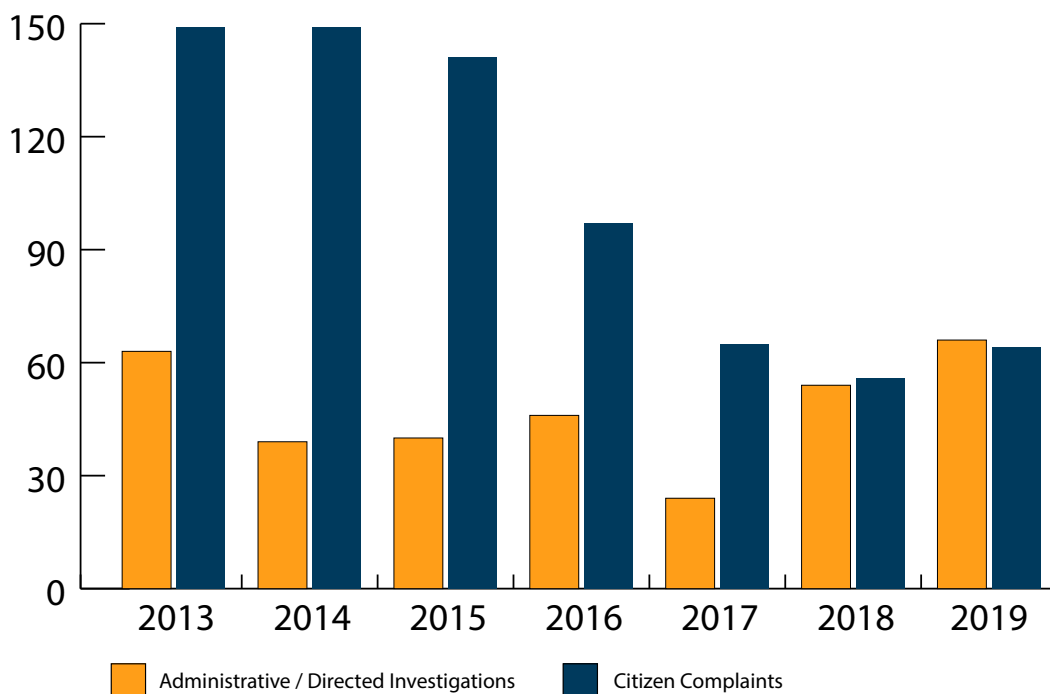
The OPR upholds the agency's standards of integrity and professional responsibility and oversees administrative investigations relating to the conduct of departmental personnel. The OPR records and investigates all allegations of misconduct by APD employees generated from within the department or outside sources.

In 2019, the APD investigated 130 complaints against police personnel. Forty-nine percent (49%) of the complaints were citizen complaints and the remaining were internally generated investigations by management personnel or through the Amtrak Ethics and Compliance hot-line and/or referral cases from Amtrak's Office of Inspector General.

## Investigations by Type

| Type                                     | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 |
|--|------|------|------|------|------|------|------|
| Administrative / Directed Investigations | 63   | 39   | 40   | 46   | 24   | 54   | 66   |
| Citizen Complaints                       | 149  | 149  | 141  | 97   | 65   | 56   | 64   |

7 Year Comparison of Administrative / Directed Investigations and Citizen Complaints



APD experienced an increase in Administrative / Directed investigations and an increase in Citizen Complaints in 2019. The OPR believes that the upgrading of the IAPro data reporting and tracking system and the increase in supervisors and managers directing accountability of Amtrak Officers contributed to the increase in the number of investigations conducted in 2019.



# Office of Professional Responsibilities

## Disposition Classifications

The following disposition classifications are utilized by the OPR.

1. Pending: The complaint is still under investigation or in the review process.
2. Administrative Closure: The complaint lacks sufficient information to conduct a follow-up investigation or was handled informally at the request of the complainant.
3. Exonerated: The investigation revealed that the actions taken by agency personnel were justified, lawful and proper.
4. Not Sustained: The investigation failed to discover sufficient evidence to clearly prove the allegation(s) made.
5. Policy Review: The allegation made is true, however the action of the officer was consistent with departmental policy, the policy will be reviewed to ensure it is up to date with current law enforcement standards.
6. Sustained: The investigation disclosed sufficient evidence to prove some or all of the allegations made in the complaint.
7. Unfounded: The investigation indicated the alleged act(s) did not occur.

| Disposition            | Count | % of Total |
|------------------------|-------|------------|
| Pending                | 1     | 1%         |
| Administrative Closure | 40    | 31%        |
| Exonerated             | 11    | 8%         |
| Not Sustained          | 24    | 18%        |
| Policy Review          | 1     | 1%         |
| Sustained              | 33    | 25%        |
| Unfounded              | 20    | 15%        |

## Awards/Commendations

In addition to receiving and investigating complaints against personnel, the OPR maintains record of commendations issued to Amtrak police officers. A total of 206 awards and commendations were issued to officers in Fiscal Year 2019. These include letter of appreciation and praise, Officer of the Month recognition, Customer Service, Life Saving, and Distinguished Unit Awards.

## Training

In June of 2019 the Amtrak Police Department's Training Unit was transferred under the OPR. The Training Unit is responsible for assuring all entry-level, recurring and professional development training of all APD members.

## Audits and Inspections

Towards the latter half of 2019, the APD implemented an Audits and Inspections Unit. The purpose of audits and inspections is to examine and evaluate the functions and activities of the APD's components, measuring its ability to accomplish organizational objectives in accordance with written directives, policies, and acceptable practices. The APD recognizes that accreditation, inspections, inventories, and internal audits are important quality control tools. These tools will assist in determining if command policies and operational procedures are adequate and being followed. The process will also provide the Chief of Police with accurate, objective information in order to plan, solve problems, or make departmental changes.

## Law Enforcement Accreditation

In July of 2019 the APD voluntarily submitted to a department-wide, accreditation, on-site examination of policies, procedures and processes. The accreditation examination was conducted by the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA). The accreditation examination found APD to be in compliance with all applicable professional accreditation standards and best practices; and in November of 2019 was awarded CALEA's Re-accreditation Award.

# New England Division - 2019 Highlights

## APD Safeguards New England Patriots Parade

On February 5, the City of Boston hosted a celebratory victory parade for the New England Patriots after they captured their sixth Super Bowl Championship since 2002. Unusually warm temperatures attracted well over 1.5 million attendees for the event with the majority utilizing public transportation. The NED maintained a high visibility presence to address overcrowding in the Boston Amtrak stations, and the Route 128 and Providence stations.



## Joint K-9 Training at Providence Station

On March 20, the NED K-9 unit hosted a joint training session at Providence Station with members of the MA State Police K-9 Unit and Bomb Squad. Trainers Melton Hawkins and Matthew Pierce ran several explosive detection and Vapor Wake detection scenarios in the morning and afternoon designed to challenge the teams in a busy rail transportation facility.



## APD Safeguards Sailfest 2019

On July 12-14, APD provided a highly visible presence during the 42nd annual Sailfest in New London, CT. The three-day event, which draws over 300,000 attendees, was held adjacent to the New London Station and the Amtrak right-of-way. Attendees access the entertainment, amusements and fireworks extravaganza on the city pier by crossing the NEC mainline tracks at three busy grade crossings. Members of the APD worked to move large crowds safely across the tracks without impacting train movement on the NEC. The NED was augmented with support from SOU and SOD members, along with K-9 Captain Robert Smith. APD was a significant part of a multi-agency coordinated public safety operation, which utilized unified command as well as the APD Mobile Command Center.



## NED Participates in TSA COBRA Deployment

On August 24, members of the NED participated in a TSA COBRA Deployment (Collaborative Operation By Response Agencies) at Union Station in New London, CT. The multi-agency intermodal operation focused on CT maritime and rail facilities. APD officers conducted random passenger bag screening and maintained a high-visibility presence with K-9 support at the station along with members of the Connecticut State Police, National Guard Civil Support Team (CST) and TSA. The NED utilizes the COBRA partnership with federal state and local agencies as a force multiplier during surges, peak travel periods and at special events.



## Officers Apprehend Bomb Threat Suspect

On September 7, a female passenger at South Station in Boston, reported to an MBTA Transit Police Officer that an unknown male subject with a backpack had just informed her that he was going to blow up the station and then he quickly fled the area. A description of the suspect was broadcast to units in the area and Officer Terry Reddington and his canine partner Heatherly began an immediate sweep of the station and search for the suspect. A short time later, Officer Reddington observed the suspect in a violent confrontation with an MBTA Transit Police officer. Without hesitation, Officer Reddington immediately tackled the suspect who continued to resist and fight with the officers. Officer Pete Whitaker responded to assist, and the suspect was subsequently taken into custody. Officer Reddington conducted a search of the suspect and his backpack and no explosives were found in his possession. The suspect was charged with making the bomb threat, disorderly conduct and for assaulting the officers. Officers Reddington and Whitaker received high praise from the MBTA Transit Police Department for their attention to duty and quick action.





## APD & FBI Partner to Stop Human Trafficking

On January 5, Captain Rose Noll was contacted by an FBI Special Agent from the Human Trafficking and Child Exploitation Unit. The Special Agent requested assistance regarding an ongoing investigation involving crimes against children. He informed Captain Noll that a meeting was scheduled at NYPS with a potential perpetrator who was arriving by train to discuss what he believed would be the sale of a nine-year-old girl. Captain Noll, Investigators Cal Scott Peterkin and Adam Peterkin, and Sergeant Sharon Patterson assisted with gathering information and determining plans.

On January 10, Captain Noll, Sergeant Patterson, Officer Matteo Siciliano and Investigator Peterkin met with the FBI Special Agent and his team at NYPS and prepared for the individual to arrive. Shortly after disembarking the train and meeting with an undercover member of the FBI team in the main concourse he was taken into custody with no issues. On January 11, the APD NYD received a letter of appreciation from the FBI, for the outstanding job they performed in assisting their squad in the arrest of the perpetrator.



## New York Empire SECURE



On March 15, New York Empire SECURE, a multi-agency counter-terrorism and crime prevention surge, was conducted during the evening rush hour along the Empire line between New York Penn and Albany Stations. APD Patrol and K-9 teams conducted high-visibility patrols at several stations including Yonkers,



Croton-Harmon, Poughkeepsie and Albany. The detail was supported by numerous police agencies including MTA and the New York State Police. The command post was established at Croton-Harmon station by the MTAPD. After a briefing by Deputy Chief Martin Conway, officers posted and conducted patrols and passenger screening of all inbound and outbound trains. New York Empire SECURE operations were also conducted on August 14, and September 25.

## Operation NJ CONECT



During the morning rush hour on June 12, members of the NYD, including SOU and K-9, participated in Operation NJ CONECT (Coordinated Operations on NEC Trains). Approximately 130 law enforcement personnel from 17 different agencies worked together to increase coverage at all



stations on the NEC between Newark and Trenton, NJ. In addition to platform coverage, train patrols, long gun deployment, and K-9 sweeps, there was marine and air support from the NJ State Police. Modeled after Operation SECURE that provides increase coverage on the Empire Line, NJ CONECT received great feedback from customers and train crews and greatly improved relations among agencies who help protect the NEC in New Jersey. Operation NJ CONECT deployments were also conducted on July 10, September 24 and December 4.



# Mid-Atlantic Division North - 2019 Highlights

## Gordonville Detail

On March 9, APD Lancaster Officers Michael Polaski and Daniel Moser along with SOU Sergeant Joseph Coskey and Special Agent Adam Brooks assisted members of the Gordonville, PA Fire Department with their 51<sup>st</sup> Annual Spring Auction. This event is extremely popular and attended by several thousand residents from the area. Items for sale include antiques, collectibles, quilts, construction and farm equipment, home goods, livestock, shrubbery, carriages and buggies. APD officers on location worked all day to prevent trespassing on the right-of-way, which is common since the fairgrounds are located adjacent to MLW MP 57.8 on one side and the parking is on the opposite. Officers reported that several event attendees had to be redirected across the Old Leacock Road Bridge, and were happy to advise no reportable incidents occurred under their watch.



## APD Assists Christina Police Department

On July 27, officers from the Lancaster Field Office assisted the Christina, PA Police Department with the Atglen Borough annual Wizard Faire (Harry Potter Fan Event). Money raised from this event helps sustain the borough library. APD Officers Andrew Shahade and David Crandall patrolled the right-of-way to deter trespassing and to keep additional eyes on the hundreds of kids enjoying the festivities.



## Protection for Special Train Move

On August 21, officers from the Lancaster Field Office, along with members from K-9 and SOU provided protection for Norfolk & Western Train 611. Train 611 was transferred from the Virginia Museum of Transportation to the Strasburg Railroad in Lancaster, PA, for exhibit during the next five weeks. This was an exciting event for the local rail fans throughout the area as Train 611 completed the final 10 miles of its journey under steam power along Amtrak's Main Line west to its final destination.



## APD Supports Paoli Station Ribbon-Cutting Ceremony

On September 23, federal, state and local officials joined together with SEPTA, Amtrak and their honored guests to officially announce the completion of the Paoli Station Accessibility Improvements Project, a \$48 million initiative to improve accessibility, safety and provide operational flexibility at the Paoli Train Station. APD along with Tredyffrin Township and SEPTA Police Departments provided security and support for the ribbon-cutting ceremony held for the reopening of the Paoli Station on the Amtrak Harrisburg Line. Amtrak worked with project partners to advance a series of station enhancements including, a new center high level platform, new elevators, stairs and ramps, a pedestrian overpass, parking lot improvements, ADA improvements to the existing station building and upgrades in rail infrastructure to support other project components.



## APD Supports Airport Disaster Drill

On September 21, Officer Dave Crandall provided protection along the Amtrak right-of-way at Harrisburg International Airport while they conducted a disaster drill.



# Mid-Atlantic Division South - 2019 Highlights

## Officers Provide Life Saving Assistance

On March 8, Sergeant Noel Molina was on routine patrol in Washington Union Station when he encountered an individual near the baggage claim area who told Molina he was having chest pains and trouble breathing. Sergeant Molina requested medical assistance and also instructed Officer Alan Wilson to respond as well. Officer Wilson responded to the scene and stood by with the subject until EMS arrived. DC Fire and EMS #3 were soon at the medical call and transported the subject to the Washington Hospital Center. While on patrol at Washington Union Station on March 15, Officer Ryan Tullar was contacted by Mr. Charles Hardaway, who advised he had suffered a heart attack in the station on March 8, and he was released from the hospital on March 15. Mr. Hardaway stated he wanted to express his extreme gratitude to Amtrak Police for their actions on March 8 and with tears in his eyes said, "You guys saved my life, and I'm extremely grateful." The actions taken by Sergeant Molina and Officer Wilson, in Mr. Hardaway's own words, saved his life and are to be commended.



## K-9 Team Intercepts Marijuana Shipment

On May 18, Officer Brandt Bartman and his canine partner Dakota were patrolling the baggage area of Washington Union Station. The team conducted a sweep of luggage from Train 30 that was being transferred to other trains, when Dakota hit on two blue suitcases. Upon inspection, the suitcases were filled with 50 bags of Marijuana that totaled 58.96 pounds and had an approximate street value of \$177,000.



The owner of the luggage was arrested when he returned to retrieve the suitcases prior to travel. Shortly after his arrest, the subject stated he was experiencing chest pains, EMS was notified and he was transported to the hospital. The individual was charged with Trafficking, Drug Paraphernalia and Possession of Methamphetamine and later transported to Central Cell Block for processing.

## APD Participates in Public Safety Appreciation Day

On August 24, Officer Robert Downs and his canine partner Cortes represented the APD at the Aberdeen, MD Police Department's annual "Public Safety Appreciation Day" which was held at Festival Park. Aberdeen Chief of Police Henry Trabert requested APD participation at this event which is a tribute to public safety and military personnel who protect and serve our communities. Chief Trabert said, "Events like this and coordination between our departments, allow us to build better working relationships and partnerships with our allied agencies and community members."



## Amtrak Derailment Exercise in SC

On September 21, Amtrak conducted a train derailment exercise in Olar, SC. Detective Sean Campbell, and members of the Bamberg and Allendale emergency management, multiple local fire departments, red cross, the Medlife helicopter team, local volunteers and the Beaufort County Deputy Sheriffs Office participated in the event.



## It's Kindertime Holiday Toy Drive

For the ninth consecutive year, APD was an active participant in the It's Kindertime Holiday Toy Drive. The event was started by ABC2News (WMAR-TV BAL) photojournalist Pete O'Neal, who began the toy drive in honor of his late mother. Police, Fire, and Correctional officers from across Maryland, met at Huber Community Life Center and formed a motorcade that stopped at the Agape Christian Center, Kennedy Krieger Institute, Ronald McDonald House and the Bea Gaddy Family Center to visit children at each location. The toy drive collected and distributed over 75,000 toys and gifts, which were welcomed with warm smiles and cheers by the Baltimore community. The one-day event has become a coveted annual detail.





# Central & Western Divisions - 2019 Highlights

## Road to Reality Event

On April 18, Officer Franco Cosimo and Detective Douglas Balk attended a Road to Reality Event held for high school students and their families at the Plainfield North High School in Plainfield, IL. Between 5-9 p.m., approximately 1,000 students and parents attended the safety presentation on Distracted Driving, Impaired Driving, and Rail Safety.

Attendees rotated through an in-home party scene, accident scene, morgue, regret room, and court room. APD was proud to partner with Plainfield Police, CN Police, Operation Life Saver and multiple other groups to deliver this important information.



## Detective Poynton Participates in Law Enforcement Day

On August 13, Detective Brain Poynton participated in Law Enforcement Day at the Berrien County Youth Fair in Berrien Springs, MI. At the event, the detective spoke with children and their parents about railroad safety, the dangers of trespassing, and Operation Lifesaver.



## Promotion of Ali Sulemani

On October 14, Sergeant Ali Sulemani was promoted to the rank of Captain of Patrol for the Central Division in Chicago. Sulemani has been with the APD for seven years.

In addition to serving as Sergeant, he was also the Central Division Range Instructor and Armorer. He was also integral in the creation and maintenance of the current Records Management System (RMS).

## Western Division Welcomes Captain Douglas Calcagno

On October 21, newly hired Captain Douglas Calcagno began his employment with the APD assigned to the Western Division in Oakland, Calif.

Doug has 25 years of law enforcement experience having recently retired from the Union City Police Department as a Lieutenant. On October 21, he met with Deputy Chief Joe Patterson and APD members from northern Calif.



## Amtrak & Oxnard Police Protect the Railroad in CA

On October 29, Officer Neal Gold attempted to stop a subject whom he discovered hiding near the tracks in the area south of Vineyard, east of Oxnard Boulevard in Oxnard, Calif. When the subject fled, Officer Gold radioed Oxnard Police Department (OPD) Dispatch for assistance. OPD officers joined in the pursuit, and the subject was apprehended near Gonzales & Oxnard Boulevard. The subject was arrested for violating penal codes 148a1 (resisting arrest) and 369i (trespassing/interfering on railroad property).



## APD Protects the CP Holiday Train

On December 3, Detective Eric Romano assisted the Canadian Pacific Police with their Holiday Train Detail at Brandt Quirk Park in Watertown, Wis. The CP holiday train visits communities across Wisconsin, and at each location it provides a box car stage, a lineup of great musical talents, and a fantastic display of lights to delight young and old alike. The goal of the holiday train is to collect food and funds for local food banks and raise awareness of the fight against hunger. Visitors are encouraged to bring donations, all of which stay in the local community.





## Special Agents Deployed in Northern California

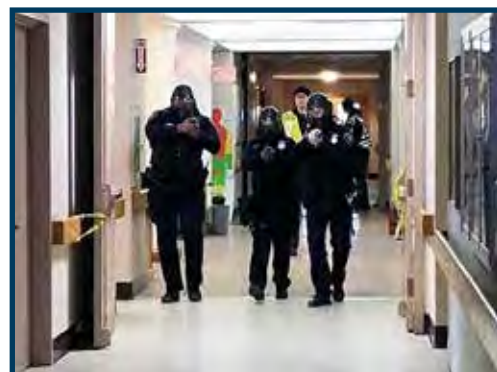
In February, Special Agents William Stratton (SOU-WAS) and William Conant (SOU-NY) conducted high-visibility train rides and station patrols during a deployment in the Bay Area of Northern CA. Their presence received very positive reviews from Amtrak employees on the West Coast.



## Active Shooter Training

Special Agents were tasked with delivering Active Shooter Response tactical training to APD patrol officers. This ambitious effort kicked off the week of January 28, at the Armed Forces Retirement Home located in Washington, D.C. The training was also held during the week of February 4, at the same location. 115 officers from the MADS and MADN were trained at this location during this time.

The training continued from February 25 - March 1, and March 5 - 8, at the Public Safety Training Center located in Bensalem, Pa. 100 officers from Philadelphia and the NYD were trained at this location during this time. In addition to these officers, 8 dispatchers from the National Communications Center were trained in conjunction with the officers, which was a first for any APD tactical training.



As part of the training program, officers were initially delivered a classroom



presentation that included an overview of tactics and a historical review of active shooter events which led to the creation of this new program. The tactical portion of the training included room clearing, hallway movement, de-confliction between officers, flanking movements, and effective bounding techniques.

During the week of March 18, active shooter training continued on the West Coast. The training was conducted in Sacramento and Riverside, Calif. Special Agents Brent Walsh, Marc Deslandes, Bill Conant, Craig Brown, and Ben Loomer provided

Active Shooter training to members of APD West Patrol and Detectives. Special Agents Bill Stratton, Joe Zawacki, Kurt Kosterlitzky, and Rick Gallardo assisted with set up, roll playing, gear issues, and administrative duties.

From June 3-11, active shooter training for APD officers continued in the NED. The training was conducted in the undeveloped upper levels of the New London Train Station. Special Agents Brent Walsh, Marc Deslandes, Tim Proudman, Bill Conant, Ben Loomer, and Sergeants Bob Underwood and Rich Jones provided the training to members of Patrol, K-9, Detectives, and command staff. Special Agents Tommy Ikey, Taniqueka Harvey, Tom Milam, Joe Zawacki, Ron Ramsey, Kurt Kosterlitzky, Sergeant Joe Coskey, and Caren Smith assisted with set up, roll playing, gear issues, and administrative duties.



## Special Agents Provide Rail Tactics Training in Oregon

On October 30, APD Special Agents provided rail tactics training to the Eugene Police Department in Eugene, Ore.



# K-9 Unit - 2019 Operations

## Two-week Re-team Class at VWK9

On March 1, seven canine handlers from the NYD, MADN, MADS and Central division completed a two-week re-team class at the VWK9 training facility at Fort McClellan, AL. Three Vapor Wake Detection (VWD) dogs and three Explosive Detection Dogs (EDD) became members of the APD. Teams will begin an acclimation period with their handlers in their respective divisions. Progressive exposure to Amtrak's unique passenger rail operational environment and regular training exercises in stations, on board trains and in other locations helps to insure a successful acclimation.



## APD Partners with NJSP

On April 24, Vapor Wake Detection teams from the New Jersey State Police joined with APD teams from the NYD, NED and MAD and participated in explosive detection training scenarios within NYSP's unique operational environment. Scenarios were conducted in the station and on the station perimeter by Amtrak trainers Joe Saldivar and Melton Hawkins. NJSP Sergeant Chris Carney said that his agency is still perfecting their Vapor Wake training and was grateful for the invitation to partner with and learn from the APD K-9 Unit members.



## APD Participates in Bomb Detection Event

On May 1, Officer Carlos Juarez was captured leading his canine partner Bridgette through a training exercise to identify a 'suitcase explosive' scent during the second annual Illinois Law Enforcement K-9 Bomb Detection event at Prairie LLC Quarry near Manteno. Sixty canines and their handlers navigated the training course to detect small to mass odors concealed in objects such as shipping containers, vehicles, trailers, suitcases and tires. "The event, which tripled in size since last year, was coordinated by the Illinois Department of Natural Resources' Office of Mines and Minerals, the Illinois State Police, and the Cook, Kane and Lake County Sheriff's departments, drawing participants from as far as Champaign, Springfield, DeKalb and Chicago," said Nick Sterling, IDNR Chicagoland Inspector. Participants included members of the Department of Homeland Security, U.S. Navy, Federal Railroad Police and the University of Illinois at Champaign-Urbana Police, among others.



## K-9 Training in Baltimore

On June 18-19, the Mid-Atlantic South Division K-9 unit conducted scenario-based training at the Port of Baltimore Cruise Terminal. Under direction from APD K-9 Trainer Broderick Kimble and TSA/RCTI Edward Sala, teams conducted joint searches of the exterior and interior of the terminal. Both explosive detection teams and the narcotic detection team searched collectively to complete multiple training scenarios presented throughout the day. While searching the facility the handlers continually communicated with each other and the trainers, with multiple canine teams working simultaneously throughout each day.



## Advanced Explosive Detection Canine Training

From September 23 - October 4, Officers Cameron Dux, Francisco Rodriguez, Stephen Streiff, Naomi Stratton, and Joseph Alianello along with their canine partners attended a two-week Advanced EDD Course at VWK9 in Anniston, Ala. During the course, canine detection teams were exposed to a variety of challenging scenarios which included the search of an outdoor route, a search through a waterway with obstacles and hidden IED, a stadium search where multiple explosives were planted, and an IED awareness class in which handlers learned how simple it is to construct explosive devices with items purchased from Walmart. Officers then built a simulated homemade explosive device. During the class, canines were exposed to live gun fire, handlers were brought up to date on the latest explosive devices being used by terrorists worldwide and were given an overview of the threat that peroxide-based HMTD and TATP pose to canine teams. The course culminated in a mock VIP move in which handlers secured a public location before a dignitary arrived. Feedback from the handlers was positive, the class strengthened camaraderie between the officers, and improved the explosive detection abilities of our K-9 teams.





## APD Participates in Human Trafficking Conference

On January 26, Lead Communications Specialist James Lewis participated in the Savannah Traffick Jam Conference held at the Savannah, GA State University. Sponsored by the Savannah Interagency Diversity Council, the human trafficking awareness conference was held to raise provide training to law enforcement and raise awareness for the general public.

A law enforcement officer's workshop was held in the early morning to provide LEO specific training. Afterwards, the officers joined the general public in the main auditorium for a range of different presentations on human trafficking awareness. James participated in two panel discussions along with representatives from the Georgia State Patrol, Airline Ambassadors International, Truckers Against Trafficking, ECPAT-USA and AAHOA and shared information about Amtrak efforts to train employees and raise public awareness.



## Department of Transportation Advisory Committee on Human Trafficking

The Combating Human Trafficking in Commercial Vehicles Act (Pub. L. No. 115-99) required the establishment of a Department of Transportation Advisory Committee on Human Trafficking (ACHT) to make recommendations on actions the Department can take to help combat human trafficking, and to develop recommended best practices for States and State and local transportation stakeholders in combating human trafficking.

Members of APD were active participants in four ACHT public meetings held between 2018-2019 and also participated in numerous sub-committee meetings, research and interviews to provide data for the development of the ACHT Final Report that was submitted to the Secretary of Transportation on July 2, 2019.



The ACHT Final Report can be viewed here: <https://www.transportation.gov/sites/dot.gov/files/docs/mission/administrations/office-policy/343931/acht-final-report-section-508-compliant.pdf>

## Operation Clear Track

On September 24, the APD and Operation Lifesaver Inc. (OLI), mobilized more than 600 police and sheriff's departments enforcing and educating in 48 states and across Canada for "Operation Clear Track," the largest railroad safety detail in the United States. The third annual law enforcement initiative is one of several events to mark Rail Safety Week, which ran from September 22-28 nationwide.



The program also resulted in a huge push of national awareness on railroad safety with over 400 television and print stories delivering the information to over 5 million households.

During "Operation Clear Track" police and sheriff's officials reported to more than 1,500 railroad grade crossings throughout communities around the country during a three-hour period to enforce state grade crossing and trespassing laws and to issue citations and warnings to violators.

## APD Produces Safety Video for Deaf Children

Based on a request from a school for the deaf, the APD created a safety video for younger deaf children to view. The message of the video reinforces the idea that they should memorize their parent's phone numbers and home address in the event that they ever become separated or lost.

On October 18, Sergeant Kevin Dauphin, Officer Natoya Sutherland-Bennett, and Lead Communications Specialist James Lewis worked along with volunteer actors Sui Cer and Salma Diriye at Washington Union Station to record video for the production. The volunteer actors were provided through a contact at Gallaudet University in Washington, D.C.







## #WearBlueDay

National Human Trafficking Awareness Day is recognized each year on January 11. To raise awareness of human trafficking, the DHS Blue Campaign encourages everyone to take photos of themselves wearing blue clothing and post them to social media along with the #WearBlueDay hashtag. Lead Claims Specialists Jessica DePetris and Debbie Bell used “Wear Blue Day” to inform Baltimore Penn Station passengers and employees of the Amtrak computer-based training course, which helps to identify key indicators of human trafficking. Mrs. DePetris and Ms. Bell also posed for a picture with two of Amtrak’s “Boys in Blue” Officer Roger Russell and Sergeant Daryl McIntosh.



At Philadelphia’s 30th Street Station, Lead Communications Specialist James Lewis donned blue and provided human trafficking indicator cards to all ticket agents, and station and baggage room personnel.

## Blue Mass 2019 at St. Patrick’s Church Washington D.C.

On May 7, Officers Cameron Dux and Ryan Tullar conducted explosive detection canine sweeps of St. Patrick’s Church in Washington D.C. for the 25th Annual Blue Mass during National Police Week 2019.



Hundreds of first responders from around the country attended the Annual Blue Mass. It is held each year at the beginning of National Police Week to pray for those in law enforcement and fire safety, to remember those who have fallen, and to support those who serve. Before the service began, hundreds of law enforcement officers and public safety officials gathered outside for the solemn processional into St. Patrick’s. Amtrak Police and representatives from federal, state, and local jurisdictions gathered in formation to pass under a huge American flag proudly hung over the street by two fire ladder trucks. Also gathered outside were officers on horseback, as well as pipe and drum corps units. The Mass included the Amtrak Police Honor Guard and honor guard groups from other agencies, bagpipers, and the solemn playing of “Taps” in memory of those who gave their lives in the past year.

## APD Recognizes Amtrak Signal Maintainer’s Lifesaving Effort

On July 17, Amtrak Signal Maintainer Rodger Parkhurst was presented an Amtrak Police Civilian Award by Deputy Chief Martin Conway for saving a trespasser’s life by preventing him from committing suicide by train. Roger spotted the trespasser along the right-of-way last fall in North Brunswick, NJ, sitting just four feet away from the tracks, crying and apologizing for what would be his final moments prior to committing suicide by train. Rodger recognized the individual was in trouble and needed immediate assistance. Rodger saved the man’s life by talking him away from the tracks and contacting police for assistance in getting him to a hospital for treatment.



## 2018 Amtrak Police Officer of the Year

On August 6, members of the APD and friends and family members gathered at William H. Gray III 30th Street Station to recognize the APD Division Officers of the Year. Recipients included Sergeant Robert Underwood (SOU), Officer Richard Pellegrino (NYD), Detective Robert Hanson (NED), Investigator Michael MacDonald (CEN), Officer Jerome Gray (MADS), Officer Dean Stecklair (MADN). From that group Officer Dean Stecklair was chosen as the Amtrak Police Department Officer of the Year. Stecklair began his law enforcement career with the APD on December 15, 2010, as a police officer.



On May 12, 2018, Officer Stecklair, Special Agent Douglas Begor, and Officers Charles Fisher and Joseph Manley worked as a team to keep an overdose victim alive by performing CPR and administering NARCAN. The officers took turns performing CPR for approximately 11 minutes, while waiting for EMS to arrive. Four doses of

NARCAN were also administered to revive the subject. The efforts of the officers saved the man's life.

On May 15, 2018, Officer Stecklair responded to a report of local police searching the railroad for burglary suspects that had stolen numerous firearms from a local gun shop. Stecklair observed one of the suspects and pursued him on foot through a residential area. Additional local police officers assisted, the suspect was apprehended, and 24 stolen firearms were recovered from the scene. Officer Stecklair's efforts were commended by members of the local police department, who stated that he was instrumental in temporarily stopping railroad traffic in the area, helped establish a perimeter to locate the criminal, and secured the area to keep local citizens safe.

On June 28, 2018, Officer Stecklair was on patrol at 30th Street Station when he heard someone yelling for help. He observed an elderly woman on the ground at the top of the escalator and a man coming up the escalator who was starting to fall over the woman. Stecklair quickly stopped the stairway, while Officer George Zagame assisted the woman to her feet. She explained to the officers that she had lost her balance coming up the escalator while holding her luggage. After determining that no medical treatment was needed for either person, Red Cap assistance was arranged to assist them to their departing train. Both officers were recognized for their attention to duty and the care they took with the elderly couple in an appreciation letter sent directly to the Amtrak President and CEO.

On July 25, 2018, Officers Stecklair and Nicholas Stratis, and Special Agent Begor responded to a call for service at the SEPTA track area of Philadelphia's 30th Street Station. The officers determined that a man had been struck by a SEPTA train and was underneath the equipment. The officers climbed beneath the train and moved the unconscious male to the platform where they began first aid. The injured man was later transported to the hospital for head and chest injuries and subsequently survived.

In 2018, Officer Stecklair received two Lifesaving Awards, an Exceptional Achievement Award, a Customer Service Award, and was named Officer of the Month for May. In 2018, he completed 336 incident reports, answered 2,650 calls for service, and made 90 criminal arrests.

## Deputy Chief Wayne Moore Retires

On September 24, members of the APD, friends and family gathered at Boston South Station to congratulate Deputy Chief Wayne Moore on his retirement after 43 years of dedicated service to the department. Deputy Chief Moore began his law enforcement career in Boston, as an officer with the APD in October 1976. Moore worked as a Crime Prevention Officer, a Field Training Officer, and also served as a Safety Officer developing safety awareness programs in conjunction with the Boston Public Schools Safety Department. Additionally, Deputy Chief Moore served as a liaison to other police and security departments.



He was promoted to Sergeant in 1984 and to Lieutenant in 2001. After being promoted to Captain in 2009, Wayne took on the responsibility of overseeing and managing all facets of police services within the NED. He was promoted to Deputy Chief on July 29, 2013. Deputy Chief Moore graduated cum laude from Northeastern University with a Bachelor of Science in Criminal Justice in 1976, and received his police academy certification from the Barnstable Police Academy in 1977. During his long and distinguished career with the APD, he was recognized as Officer of the Month twice, he received a 35 year safety award from the corporation, and he was selected as a recipient of the 2005 Amtrak President's Service and Safety award for Sustained Excellence.

## APD Receives CALEA Reaccreditation

Members of the APD attended the National Commission on Accreditation for Law Enforcement Agencies (CALEA) Conference, which was held in Covington, Ky., from November 13-16. The convention consisted of valuable accreditation training classes that included, "How to Manage Files for Compliance" and "Preparing an Analysis and Time Sensitive Standards Training" along with a public hearing and final review for candidate agencies, and an awards banquet during which Chief Neil Trugman, Inspector Cindy Allen, Captain Oscar Rodriguez and Sergeant Daryl McIntosh received full accreditation on behalf of the department.





# Safety Initiatives

## APD Using Hot-Spot Policing

In an effort to address a hot-spot for trespassing complaints, Detective Robert Hanson partnered with members from Amtrak Capitol Construction to walk numerous private grade crossings in the Town of Longmeadow, MA, on March 1. This location is a protected wildlife sanctuary, where thousands of people come out to view the landscape and wildlife. APD often responds to numerous trespassing calls when bird watchers enter the Amtrak mainline. The APD NED is working with Capitol Construction to remove private crossings in this area and re-clear an older public way, directing the public to utilize an active grade crossing. This will significantly enhance the safety of the wildlife watching population in this area and decrease calls for trespassers.



## Operation RAILS SAFE

On March 26, an Operation RAILS SAFE was conducted throughout the Amtrak system. Amtrak Police, TSA personnel and law enforcement officers from federal, state, local, rail and transit police officers deployed at passenger rail and transit stations, and along the right-of-way, to exercise counterterrorism and incident response capabilities. This coordinated effort includes activities such as heightened station patrols, air and marine patrols, an increased security presence on board trains, explosives detection canine sweeps, random passenger bag inspections, and counter-surveillance.



## Grade Crossing Initiative in Springfield, MA

On April 11, Detective Robert Hanson, along with representatives from Amtrak Capitol Construction and Amtrak Engineering, met with officials from the FRA, MassDOT and the City of Springfield and conducted a risk analysis of the Riverfront Park grade crossing in Springfield, MA. This location was recently selected by Amtrak as a pilot location for risk assessments as discussed in the Amtrak April Business Update. During the assessment, Detective Hanson discussed the high-priority of grade crossing safety, grade crossing related incidents and the importance of removing the risk of pedestrians violating grade crossing laws. APD remains committed to promoting safety and protecting Amtrak infrastructure. A plan has been developed to reconstruct a separate pedestrian crossing rather than having pedestrians utilize at grade crossings, which would further enhance public safety in the area.



## Body-Worn Camera Roll-out

A body-worn camera can be an effective tool that potentially reduces violent confrontations (and the related injuries) and complaints against law enforcement officers. Body-worn cameras provide additional documentation of encounters, are an important tool for collecting evidence, and also assist in building and maintaining public trust. On May 20, training and equipment deployment began for the roll-out of body-cameras to all officers in the department. The program launched in the NYD and will continue throughout the country. Training was conducted by Inspector Kevin Amberg and the equipment vendor AXON. Amtrak IT Lead Technologist Brian Wigginton and Director Ann Pressman were on hand to answer questions and provide assistance.





## **APD Promotes Railroad Safety**

On May 17, Detective Doug Balk conducted rail safety education presentations at the Dwight Camp 911 in Dwight, IL, for all 5th grade students at Dwight Elementary School. Approximately 55 students and 10 adults rotated through his presentations in small groups. On May 16, NED Officers Pete Whitaker and Stan Gibson, along with his canine partner Baldwin, visited over 100 students at the Greenbush Elementary School in West Warwick, RI, to promote railroad safety and awareness. The officers delivered OLI presentations and spoke with the students about the APD K-9 program. Officer Whitaker also makes an annual visit to the school during National Reading Week.



## **APD Promotes Railroad Safety in R.I.**

On May 23, Officer Joe Iannucci attended Law Day, a public safety event held at the Saint Augustine School in Providence, RI. Numerous other agencies participated in the event, which included demonstrations from police K-9, mounted and motorcycle units. In addition, emergency vehicles from the Providence and North Providence Police Departments and the Providence Fire Department were on display. Officer Iannucci spoke with several hundred students about safety around trains and railroad property.



## **APD Promotes Grade Crossing Safety in MA**

On August 5, a press conference was held at South Station in Boston to bring attention to grade crossing safety in Massachusetts. APD will be participating in a multi-agency coordinated effort to raise awareness relating to grade crossing safety statewide. Over the next several weeks leading up to Rail Safety Week, multiple law enforcement agencies in MA, along with APD, will conduct crossing enforcement and promote safety awareness in partnership with a public awareness message delivered through the Boston media network. Captain Lew Best announced the initiative along with MBTA Transit Police Ken Green, MBTA General Manager Steve Poftak, and several representatives from Keolis, MassDOT and the FRA.



## **APD Participates in National Night Out**

On August 6, APD Officers participated in numerous National Night Out events across the country. National Night Out enhances the relationship between neighbors and law enforcement while bringing back a true sense of community, and provides an opportunity to bring police and neighbors together under positive circumstances. Sergeant Alex Cardenas, Officer Oscar Catalan and K-9 Trainer Joe Orlando participated in National Night Out events that were hosted by the Blue Island, IL Police Department. Officer George Awad and his canine partner T-Rex represented APD at a National Night Out event at New Rochelle Police Headquarters with participating NNO New Rochelle PD Officers including Commissioner Joseph Schaller, Deputy Commissioner Robert Gazzola and Captain James Coyne. Members of the APD Lancaster Office, along with members of the K-9 unit and Mobile Command Center, attended the Manor, West Hempfield and East Hempfield Township National Night Out in PA. Officers Michael Polaski, Mark Hoyer, Bobby Williams and Sergeant William Ludwig provided railroad safety information, as well as information about the Amtrak Police Department.



# Safety Initiatives

## NED Participates in Grade Crossing Safety Blitz

On August 14, Captain Lew Best and Detective Mike Lee participated in a multi-agency grade crossing safety blitz and enforcement action at the High Street crossing in Medford, MA. The NED is participating in a series of safety blitzes being held statewide to bring public attention to safety at railroad grade crossings. Medford City Mayor Stephanie Muccini Burke and Medford Police Chief Jack Buckley were present with officers from the MBTA Transit and Medford Police Departments, along with representatives from the FRA, MassDOT, MBTA Railroad Operations, Keolis Commuter Services and Pan Am Railways. Safety brochures were distributed during the morning rush hour and several motorists were issued citations for crossing violations.



## NED Supports District Attorney's Safety Event

On September 28, the NED participated in the annual Back-to-School Public Safety Day, which was sponsored by Middlesex County District Attorney Marion Ryan and held in Woburn, Mass. Federal, state and local first responder agencies participated in the event geared at promoting safety, while showcasing public safety agencies. APD members teamed up with the MBTA Transit Police to speak to attendees about railroad safety and distributed Operation Lifesaver material. Officer Paul Saraiva worked with other agency K-9 Units and delivered a demonstration with his canine partner Taly.



## NED Officer Participates in CT Safety Day

On October 5, Officer Peter Whitaker participated in the Montville Safety Day, which was held in Uncasville, CT. Numerous first responder agencies were in attendance with vehicles and exhibits. Officer Whitaker spoke with attendees about railroad safety and distributed Amtrak and Operation Lifesaver material.



## APD Promotes Safety at Halloween Event in CT

On October 25, NED Officers Peter Whitaker and Ray Quinones participated in "Halloween Town" which is an annual event held on City Pier in New London, CT adjacent to the Amtrak Station and the NEC.

The city sponsored event was well attended and is designed to provide a safe environment for children to trick or treat, while emphasizing safety. The officers distributed candy along with Amtrak and Operation Lifesaver material.

## Detective Provides Safety Info at NH RMV

On November 2, Detective Robert Hanson conducted a series of educational programs at the New Hampshire Department of Motor Vehicle Training Center. The classes were delivered to all of the Driver Education Instructors across the state, who are required to meet annually for recertification training. Detective Hanson covered grade crossing safety, responsibility of motorists, the ENS system and a variety of other topics to help enhance driver safety at grade crossings across New Hampshire. The classes were attended by over 100 instructors and NH State Troopers.





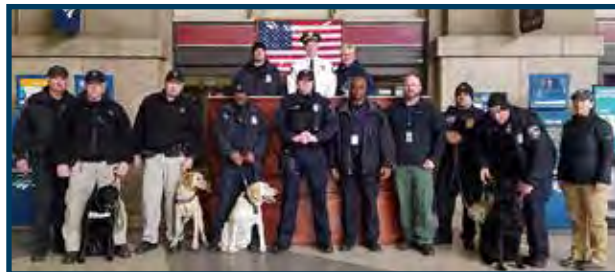
## Operation RAILSAFE Training

The Operation RAILSAFE training program strengthens coordination and integration between Amtrak Police partners and improves the safety and security of customers, employees, and infrastructure from acts of terrorism. Training was held in cities across the U.S. and included Stockton, Calif., Springfield, Va., Wilmington, Del., Eugene, Ore., Old Orchard Beach, Maine, Fridley, Minn., St. Louis, Mo., Windsor Locks and Hartford Conn., and Niles, Mich.



## Multi-Agency K-9 Training in Boston

On February 27, Sergeant Jim Forsyth, MA State Police Lieutenant Kathy Sampson and the NED K-9 Trainers conducted a multi-agency K-9 training exercise at South Station in Boston. APD K-9 teams trained with teams from the Massachusetts State Police and MBTA Transit Police Department throughout the day and utilized volunteers from Bridgewater State College Criminal Justice Program to serve as decoys. The teams successfully tracked and located the volunteers carrying explosive training aids and decoy devices that were placed throughout the station. Captain Lew Best stated, "This type of training prepares the teams to work in conjunction with other agencies if necessary."



## Michael McLean Provides PTER Training

Regional Emergency Manager Michael McLean provided Passenger Train Emergency Response (PTER) training hosted by the Lakeland County FL, Fire Department on March 5-7. The class instruction consisted of two sessions per day for three days. The training familiarizes emergency responders with routine and emergency procedures regarding Amtrak passenger operations and train equipment, and identifies precautions and hazards applicable to railroad equipment, train stations, railroad yards, and railroad infrastructure. All participants received an Amtrak Passenger Train Emergency Response Pocket Guide and received a certificate of completion.



## PTER Training In Toledo

From March 26-28, APD conducted PTER training in Toledo, OH. Representatives from DHS, as well as EOD units from the OH/MI area were in attendance. Classroom training was held at the Owens Community College in Wallbridge, OH. Afterwards, attendees had the opportunity to board Amtrak Superliner equipment, which was parked at the Toledo train station. The training was well received, and further enhances professional relationships between Amtrak and outside law enforcement agencies.



## REM Gary Miller Instructs Bomb Techs in Beech Grove

The Fort Wayne Police Department Hazardous Devices Unit, Indianapolis Metro Bomb Squad, Elkhart Police Department Bomb Squad, Johnson County Sheriff's Office Bomb Squad, and the Indiana State Police Bomb Squad were instructed on rail safety and conducted scenario-based training on Amtrak passenger cars at Beech Grove. Regional Emergency Manager Gary Miller received positive feedback on his efforts during the event and was requested to coordinate a similar event in 2020.



## Emergency Management Assists with FDNY Exercise

During the early morning hours of May 16, APD Emergency Management assisted the New York City Fire Department (FDNY) Rescue Operations to conduct a rescue operations exercise in the Riverside Park Overbuild. The purpose of the exercise was to test the duration of standard self-contained breathing apparatus used by firefighters while conducting rescue operations in a tunnel environment. Firefighters entered the overbuild and

# Specialized Training

walked at track level approximately 1500 feet. They then picked up a stokes basket containing a 165 pound manikin, simulating an injured passenger or employee, and carried the manikin another 1500 feet.

Amtrak and the FDNY share a long-term partnership regarding employee/passenger/emergency responder safety, training and emergency response operations. Assisting the FDNY with these exercises assists in providing critical assistance for our employees and passengers (as well of the other railroads in the City of New York) during emergency terminal and emergency operational incidents.



The data gathered during this exercise will be used to support/modify current procedures and to develop new procedures for railroad emergency operations in a tunnel environment in the City of New York. The lessons learned will be shared with our other Regional Emergency Managers, to share with other emergency response agencies.

## K-9 Teams & SOU Participate in Multi-Agency Training

The San Bernardino Sheriff's Office invited members of the APD K-9 unit along with six SWAT teams, three Bomb Squads and seven other K-9 teams to participate in a multi-agency joint Active Shooter / Counterterrorism training held on May 15. The training was planned to ensure that the SWAT teams understand how to work with the K-9 teams during critical incidents. Scenarios were created based on the December 2, 2015, Christmas party active shooter attack during which 14 people were killed and 22 others were injured. APD Trainer Dan Clary was an observer and received positive feedback on Officer Joseph Tizcareno and his canine partner Jim Beam and Officer Robert Moore and his canine partner Molli, after they located IEDs in each building they searched. It was an excellent training day and extremely realistic for the teams. Participating agencies included the San Bernardino Sheriff's Office, San Bernardino Fire Department, Riverside County SWAT, Redlands Police Department SWAT and Desert Regional SWAT. K-9 teams included APD, San Bernardino Special Operations, San Bernardino and Riverside Police Departments and California Highway Patrol.



## Training First Responders in MA

Over the course of several dates in June, Detective Robert Hanson and Regional Emergency Manager Steven Pugsley conducted Passenger Train Emergency Response (PTER) training classes for first responder agencies operating in central MA. The class attendees included personnel from area police and fire departments, who assist in response to both MBTA and Amtrak service between Boston and Springfield, MA. More than 100 first responders were trained through the classes. The program concluded on June 15, with a practical exercise. All participants appreciated the opportunity to train in the railroad environment and look forward to future training opportunities.



## PTER Training in Pittsburgh



On September 17-19, Regional Emergency Manager Brian McDonough and Detective Jeremy Kosmac conducted PTER and hands-on equipment training at the Amtrak Pittsburgh Station for personnel from DHS and multiple bomb squads located in the area.





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# Amtrak Police Department

Protecting "America's Railroad"