



# 2020 ANNUAL REPORT

AMTRAK POLICE DEPARTMENT

PROTECTING AMERICA'S RAILROAD





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**Our Mission:**  
*Protecting  
America's  
Railroad.*

**Our Vision:**  
*Professionally safeguard Amtrak  
employees, customers, patrons and  
infrastructure through partnerships  
and best practices while displaying  
respect and pride.*



# Message from the Chief





Being a police officer is about sacrifice—about doing the right thing. But most of all, it is about the individuals who wear the badge. There is nothing more noble than choosing a profession of service. The job is hard, and it is dangerous. It is also rewarding, and it means something. Every day, when officers put on the uniform, they have an opportunity to make the world a little bit better. The uniform of an Amtrak Police officer represents the nearly 500 talented individuals who are, at their very core, dedicated to public service and dedicated to doing the right thing.

The Amtrak Police Department is unique. There is no other department that does policing the way we do—not a federal, state, or local department. Policing a railroad and delivering the millions of passengers safely to their destinations is no small feat.

When Amtrak Officers leave home each day, they do so to answer calls for help from strangers, to run toward danger when others turn away, to make the conscious choice of good over bad, and to choose caring over indifference. They care when others are too busy or just don't. We can never sufficiently thank all the officers for their dedicated service to the railroad and its passengers.

Our foundation is strong, and we are only going to get better. In life, we confront change and challenges. In 2020, we said goodbye to some old friends and colleagues, some of whom devoted their entire careers to Amtrak. Those losses created opportunities for individuals to take on new responsibilities. There were new ideas and fresh approaches to old problems. As a department, we became even stronger. As we continue to grow, we will get some things right, and we will get some things wrong. Importantly, we will remain steadfast in our commitment to pursue improvement.

The year 2020 was one of the most challenging in the history of our profession and perhaps of our nation. The COVID-19 pandemic, layered with clear acts of destruction and violence, made this an important time to be a police officer.

The Amtrak Police Department's values are strong, our policies are strong, and our employees—both officers and civilians—are even stronger. The narrative of the COVID-19 pandemic, including the calls for law enforcement reform, is still being written. In the years ahead when we look back on this time, we will be able to say we were part of the solution—we kept people safe, and we performed our jobs nobly.

I consider myself very fortunate to wear the Amtrak Police uniform. In doing so, I have an obligation to defend what is right—to make the best decisions for our department and our profession. Like you, I expect officers to do the job well, to treat people with respect and dignity, and to use the least amount of force necessary to maintain safety. By keeping those promises to each other, by living these values and focusing on the good—not the bad—we can all be proud. My commitment is simple. To have open, honest, and sincere conversations about the issues we face. It is how trust is built.

And finally, no crystal ball can forecast challenges such as the COVID-19 pandemic, but as a department, we are stronger when we work together. The Amtrak Police Department sees the value in working hard and in being role models in the communities we serve. We can all take pride in that. Please take care of yourselves, your families, and each other.

With admiration and respect,

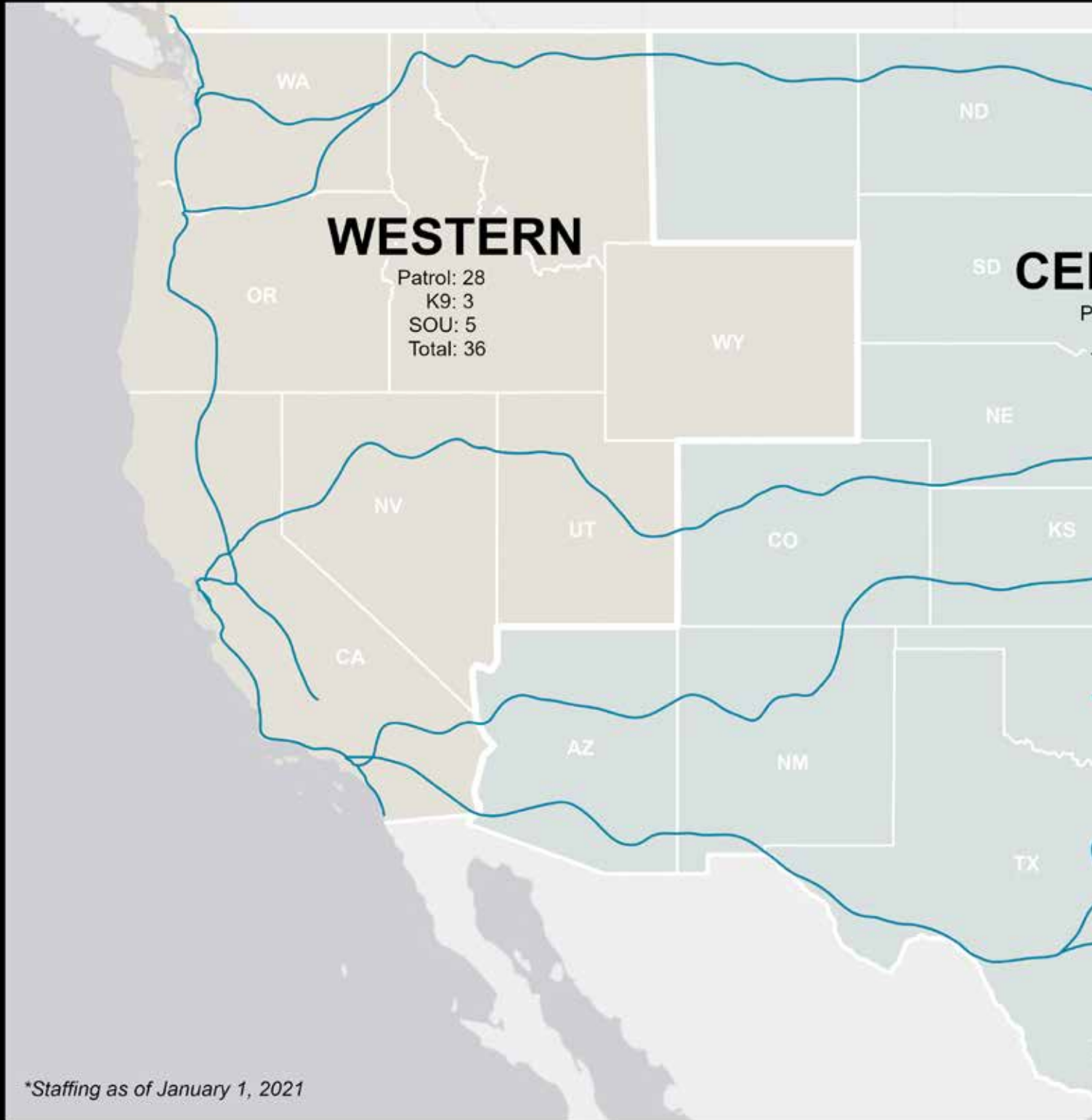
D. Samuel Dotson

Vice President, Corporate Security & Chief of Police  
Amtrak Police Department





# AMTRAK POLICE STAFF



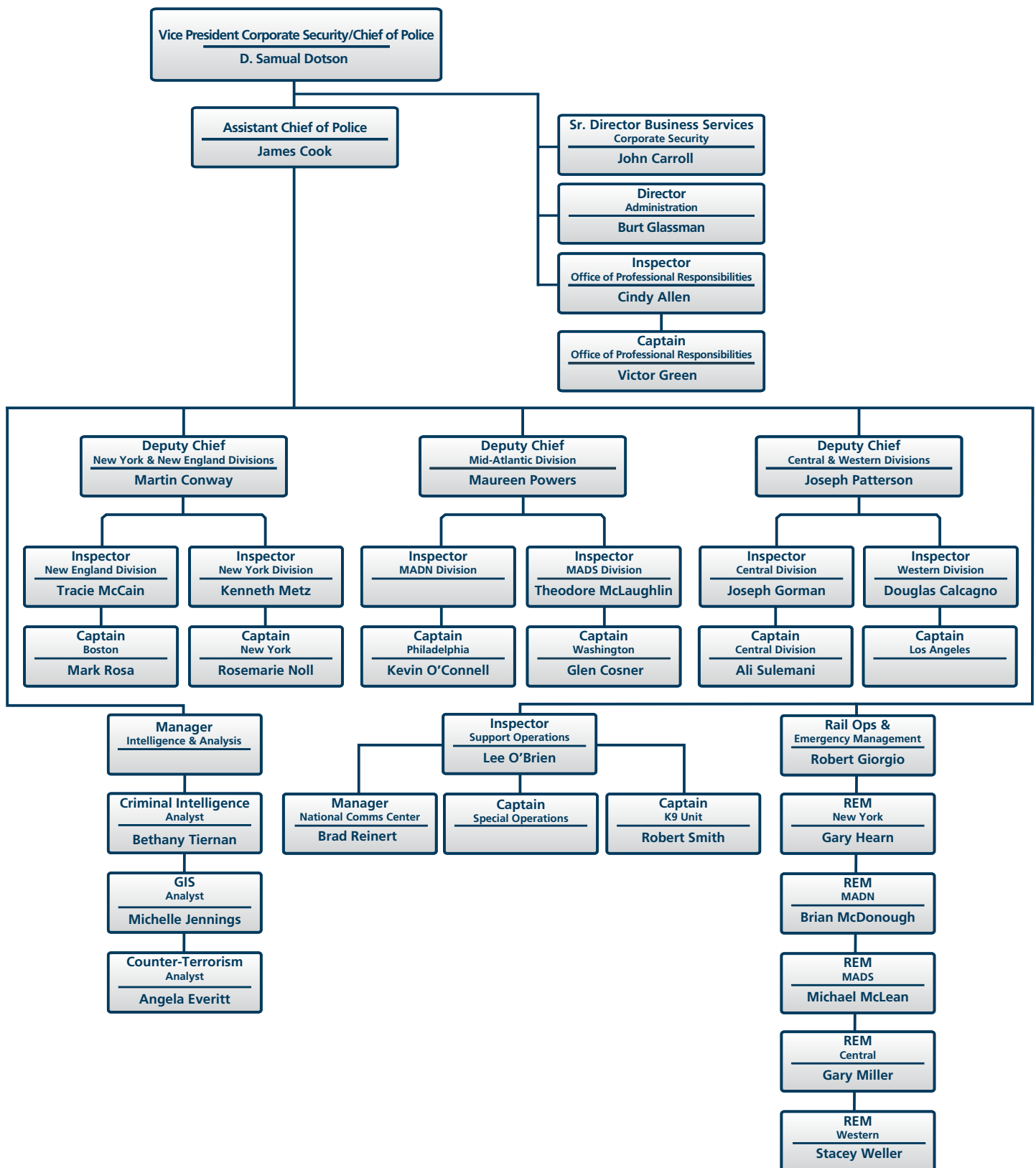


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 Support Operations & NCC - 32



Created by Amtrak Police, Office of Intelligence and Analysis

# Staffing





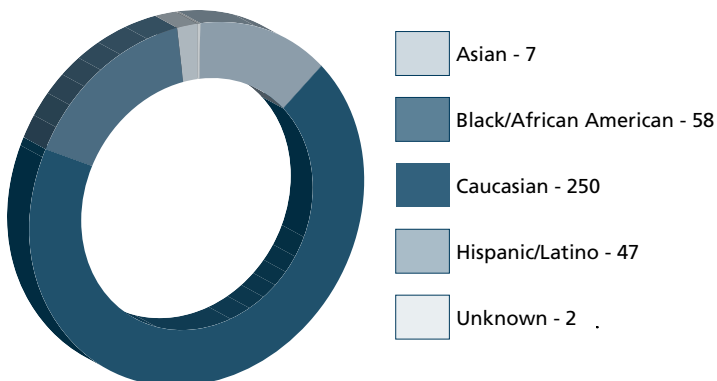
## Staffing as of 1/1/2021\*

	Sworn	Civilian	Total
Chief of Police	1	1	2
Intel	6	3	9
Office of Professional Responsibility	5		5
Director Administration & Public Affairs		7	7
Corporate Security		11	11
Support Operations & NCC	13	19	32
Assistant Chief of Police	1		1
New England - Patrol	42	1	43
New England - K9	10		10
Total New England	52	1	53
New York - Patrol	73	6	79
New York - K9	14		14
New York - SOU	7		7
Total New York	94	6	100
Mid-Atlantic North - Patrol	62	8	70
Mid-Atlantic North - K9	10		10
Mid-Atlantic North - SOU	6		6
Total Mid-Atlantic North	78	8	86
Mid-Atlantic South - Patrol	45	2	47
Mid-Atlantic South - K9	11		11
Mid-Atlantic South - SOU	9		9
Total Mid-Atlantic South	65	2	67
Chicago - Patrol	45	1	46
Chicago - K9	6		6
Total Chicago	51	1	52
Western States - Patrol	27	1	28
Western States - K9	3		3
Western States - SOU	5		5
Total Western States	35	1	36
<b>Total</b>	<b>401</b>	<b>60</b>	<b>461</b>

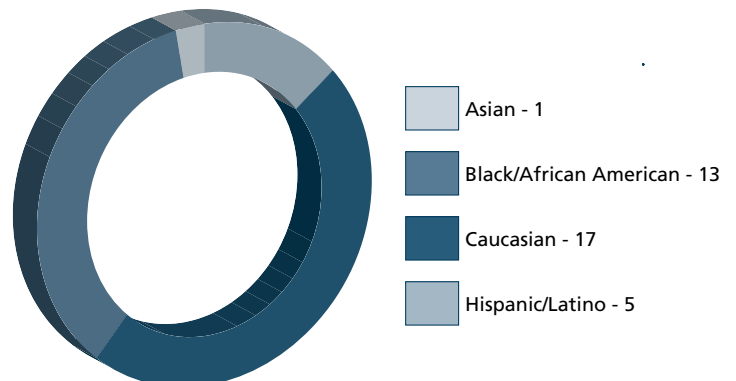
\*Authorized numbers

## Sworn Demographics

Male



Female





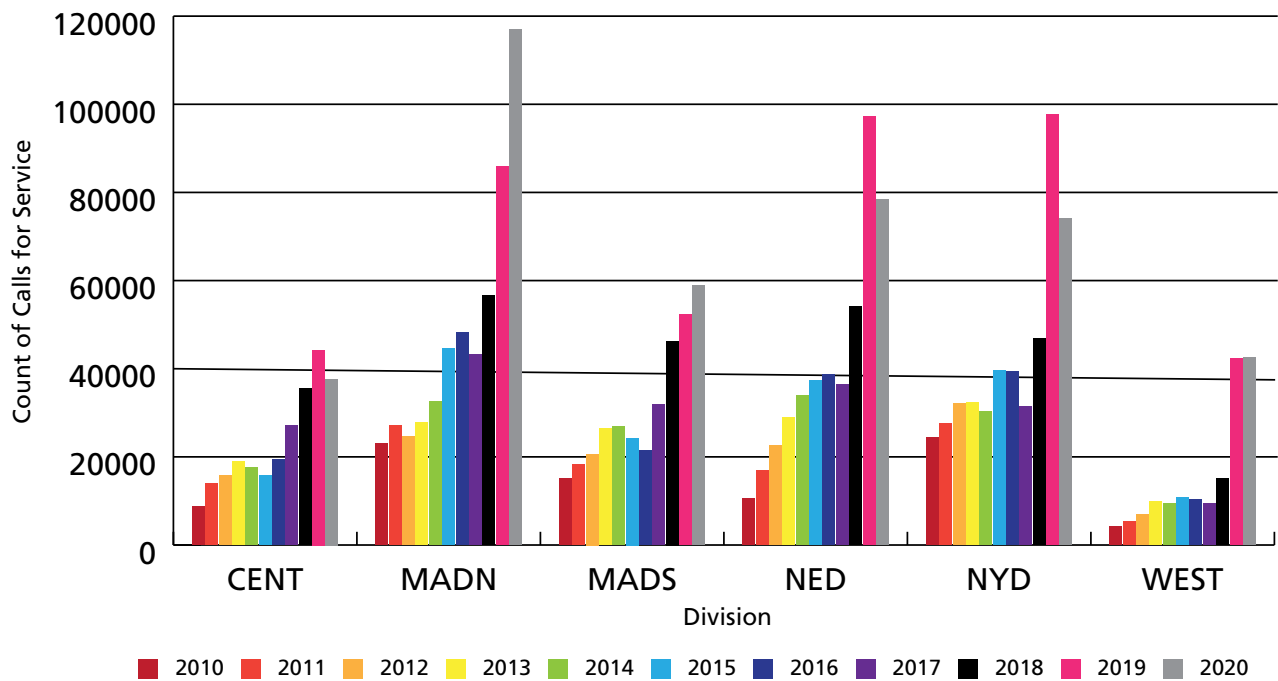
# Budget & Expenditures

Division / Unit	Account	Actual (\$k)
<b>New England</b>	<b>Salaries</b>	<b>446</b>
	Wages Straight & Overtime	4,262
	Benefits	2,229
	Non-Labor Expense	257
	Total New England	7,194
<b>New York</b>	<b>Salaries</b>	<b>606</b>
	Wages Straight & Overtime	6,345
	Benefits	3,186
	Non-Labor Expense	524
	Total New York	10,661
<b>Mid-Atlantic</b>	<b>Salaries</b>	<b>983</b>
	Wages Straight & Overtime	10,019
	Benefits	5,125
	Non-Labor Expense	965
	Total Mid-Atlantic	17,092
<b>Central/Western</b>	<b>Salaries</b>	<b>786</b>
	Wages Straight & Overtime	6,192
	Benefits	3,253
	Non-Labor Expense	984
	Total Central/Western	11,215
<b>Special Operations</b>	<b>Salaries</b>	<b>352</b>
	Wages Straight & Overtime	8,628
	Benefits	4,373
	Non-Labor Expense	2,705
	Total Special Operations	16,057
<b>Chief, Intel, Support Operations, NCC &amp; Corporate Security</b>	<b>Salaries</b>	<b>3,060</b>
	Wages Straight & Overtime	3,266
	Benefits	2,646
	Non-Labor Expense	3,521
	Total Chief, Intel, Ops Support, NCC & Corporate Security	12,493
<b>Total Amtrak Police Department</b>	<b>Salaries</b>	<b>6,232</b>
	Wages Straight & Overtime	38,712
	Benefits	20,812
	Non-Labor Expense	8,957
	<b>Total Amtrak Police Department</b>	<b>77,374</b>
	<i>FY'20 Training Expense included in above</i>	



# Calls for Service

Total Calls for Service by Division,  
January 1, 2010 - December 31, 2020



Amtrak Police Department Calls for Service

Section	2016	2017	2018	2019	2020
Criminal Investigations Unit	861	1,016	1,407	6,763	8,496
Criminal Investigations Unit - Headquarters	13	14	9	14	20
Regional Detectives	7,334	7,178	8,967	13,434	22,889
Internal Affairs	42	30	31	94	25
Intelligence	18	17	117	89	264
K-9	31,344	30,082	38,709	77,585	76,560
National Communication Center	2,100	427	342	542	563
Patrol	129,279	134,479	190,822	307,890	280,739
Security	36	129	134	2,242	347
Special Operations Unit	3,442	2,312	7,794	10,809	22,102
Unknown	2,976	3,899	6,315	279	5
<b>Total</b>	<b>177,445</b>	<b>179,583</b>	<b>254,647</b>	<b>419,741</b>	<b>412,010</b>
Central Division	19,494	27,200	35,567	44,371	37,670
Mid-Atlantic Division North	48,122	43,158	56,713	85,828	116,907
Mid-Atlantic Division South	21,490	31,902	46,288	52,278	58,858
New England Division	38,750	36,481	54,033	97,263	78,294
New York Division	39,320	31,391	46,849	97,642	74,150
Western Division	10,237	9,426	15,177	42,349	42,557
Unknown	32	25	20	10	3,574
<b>Total</b>	<b>177,445</b>	<b>179,583</b>	<b>254,647</b>	<b>419,741</b>	<b>412,010</b>

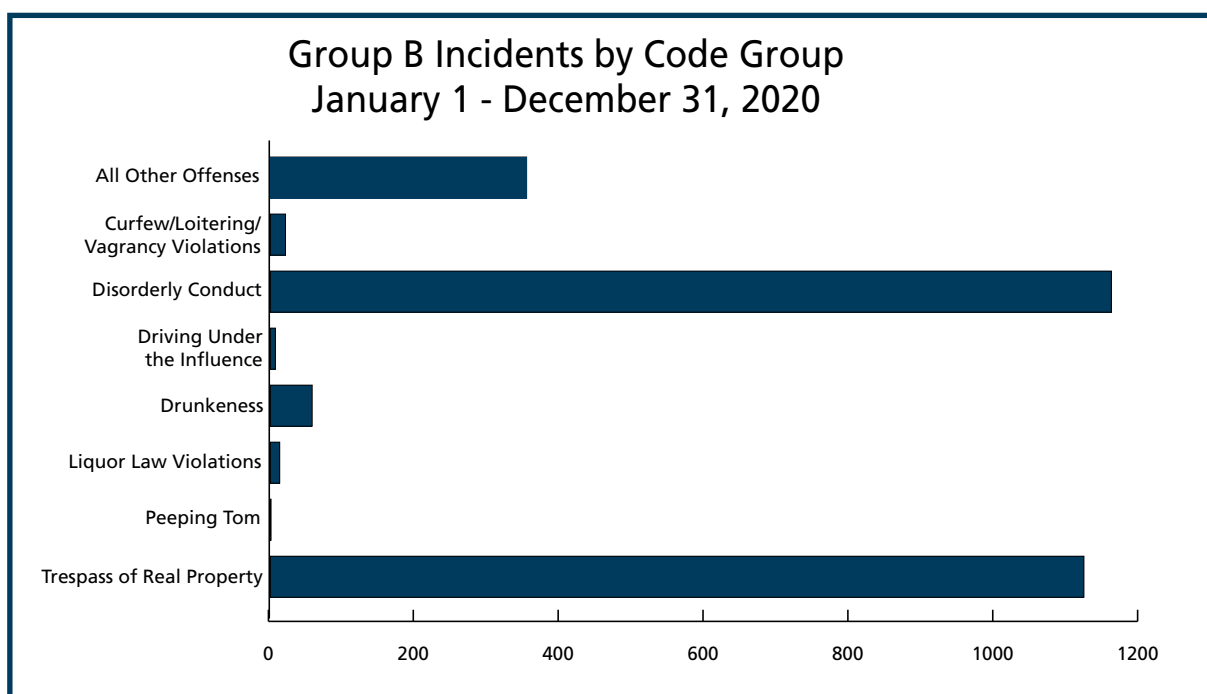
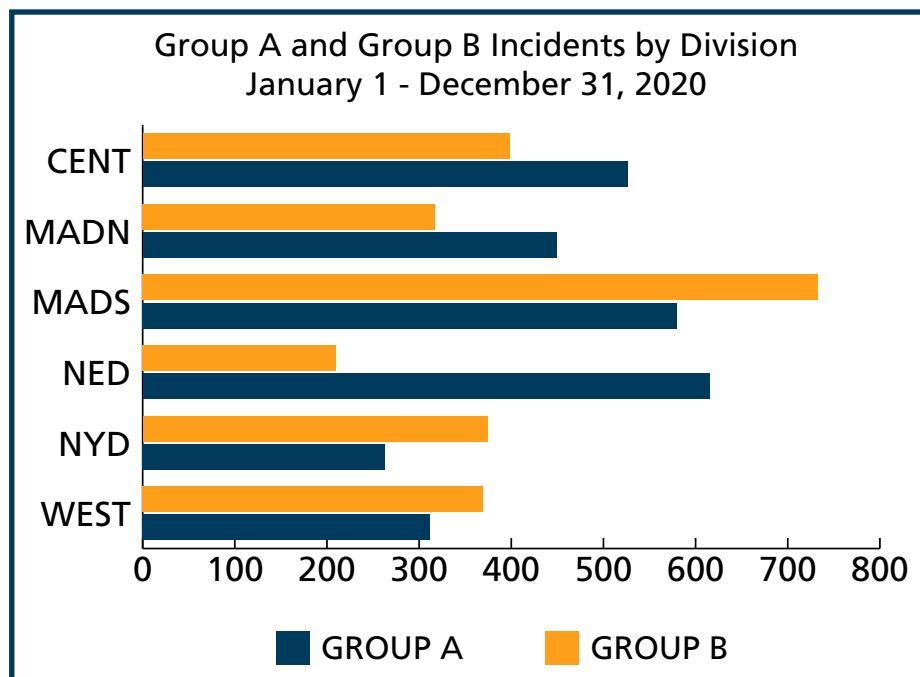


# Group A&B Incidents

National Incident-Based Reporting System (NIBRS) is an incident-based reporting system created by the FBI in which law enforcement collects data on each crime occurrence. The goals of the NIBRS are to enhance the quantity, quality, and timeliness of crime data collected and to improve the methodology used for compiling, analyzing, auditing, and publishing the collected data, and to standardize the process nationwide to allow the FBI to collect and review consistent data.

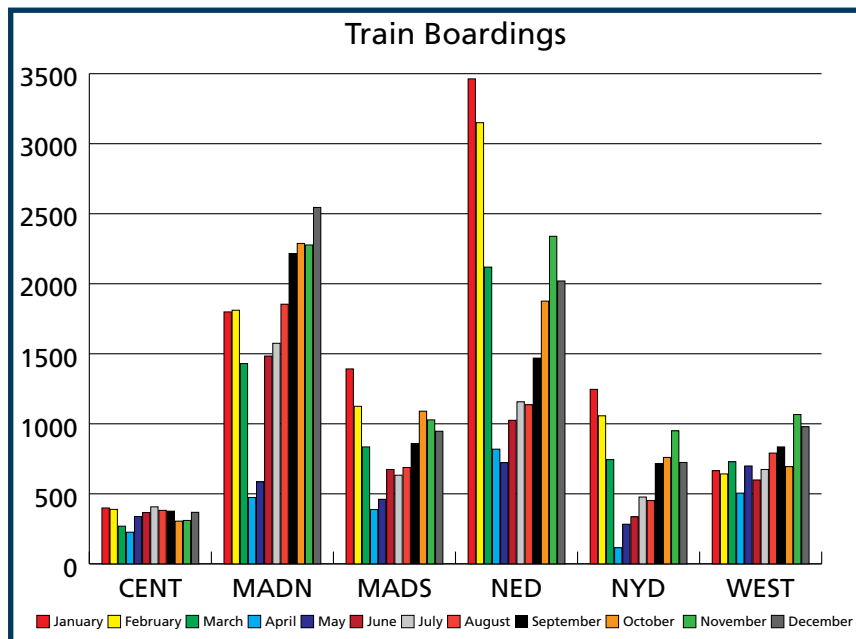
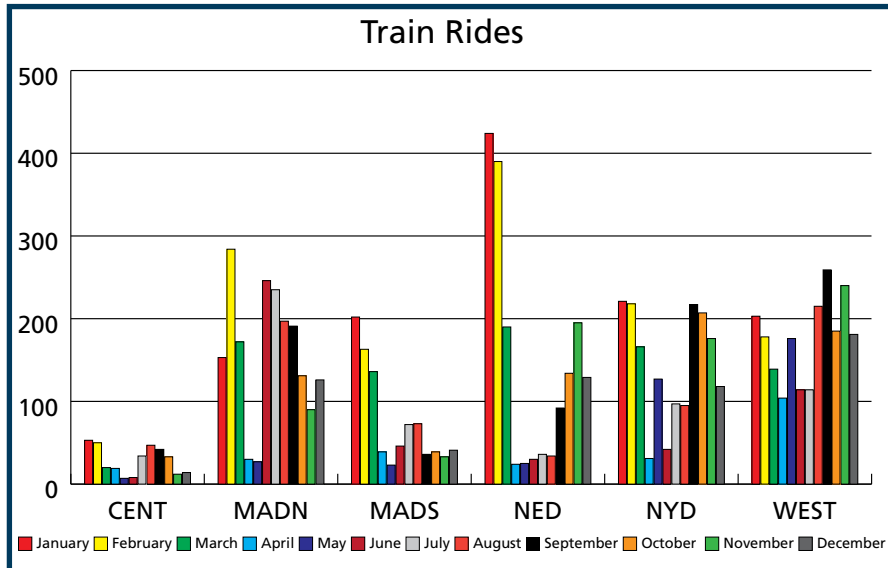
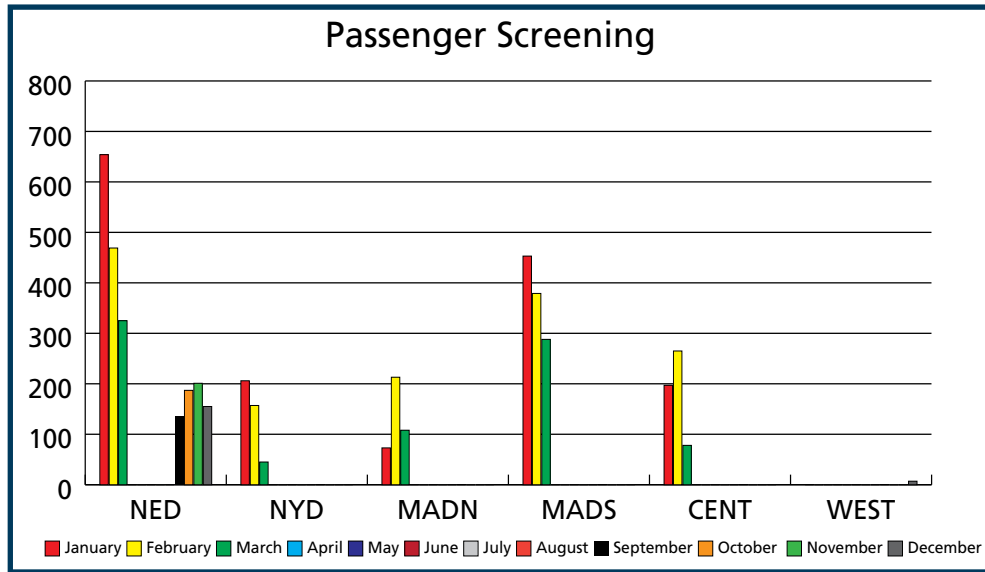
NIBRS collects data on each incident and arrest within 22 crime categories made up of 46 specific crimes called Group A offenses. For each of the offenses coming to the attention of law enforcement, various facts about the crime are collected. In addition to the Group A offenses, there are 10 Group B offense categories for which only arrest data are reported.

When used to its full potential, the NIBRS identifies with precision when and where crime takes place, what form it takes, and the characteristics of its victims and perpetrators. Armed with such information, law enforcement can better define the resources it needs to fight crime, as well as use those resources in the most efficient and effective manner.





# Passenger Screening, Train Rides & Boardings



# Office of Professional Responsibilities

The integrity and reputation of any police agency is its most valuable asset. Transparency and impartial treatment build confidence, and trust in an agency's ability to fairly and impartially serve and protect those they serve. The APD Office of Professional Responsibilities (OPR) drives APD in its mission of making a positive difference in the protection and security of America's railroad community. The OPR upholds the agency's standards of integrity and professional responsibility and oversees administrative investigations relating to the conduct of departmental personnel. The OPR records and investigates all allegations of misconduct by APD employees generated from within the department or outside sources.

Administrative Investigations	2018 Cases	2018 Percentages	2019 Cases	2019 Percentages	2020 Cases	2020 Percentages
Administrative Closure	12	25%	26	37%	8	23%
Exonerated	4	8%	2	3%	2	6%
Non-Sustained	6	12%	8	11%	4	12%
Sustained	27	55%	30	42%	17	50%
Unfounded	0	0%	5	7%	3	9%
Policy Review	0	0%	0	0%	0	0%
<b>Total</b>	<b>49</b>	<b>100%</b>	<b>71</b>	<b>100%</b>	<b>34</b>	<b>100%</b>

Citizen Complaints	2018 Cases	2018 Percentages	2019 Cases	2019 Percentages	2020 Cases	2020 Percentages
Administrative Closure	25	48%	24	36%	10	23%
Exonerated	11	21%	10	15%	6	14%
Non-Sustained	4	7%	13	19%	8	19%
Sustained	6	12%	4	6%	2	1%
Unfounded	6	12%	15	22%	18	43%
Policy Review	0	0%	1	2%	0	0%
<b>Total</b>	<b>52</b>	<b>100%</b>	<b>67</b>	<b>100%</b>	<b>42</b>	<b>100%</b>

## Disposition Classifications

The following disposition classifications are utilized by the OPR.

### Administrative Closure:

Administrative Closure findings are used to close administrative investigations under the following circumstances:

- At the request of the complaint - the complainant has requested that the matter be handled informally.
- Investigator has made several documented, unsuccessful, attempts to contact a witness or witnesses, and the witness(es) have either not cooperated or have not been found, resulting in insufficient or no information to investigate.
- Officer under investigation has separated from the agency prior to the completion of the investigation and at the time of the separation there was insufficient to determine a finding.
- Closure of Amtrak Human Resources, Equal Employment Opportunity or Anti-Discrimination/Anti-Harassment Investigations; and Amtrak Office of Inspector General investigations where the APD is not the investigating agency. APD will open an administrative investigation for case tracking and administratively close the investigation once APD receives closure notifications from Amtrak Human Resources or Amtrak's Office of the Inspector General (OIG).



**Exonerated:**

- The investigation of the incident disclosed that it did occur. However, the actions of the accused were justified, lawful, and proper.

**Non-Sustained:**

- The investigation failed to uncover sufficient evidence to clearly prove or disprove the allegation(s).

**Sustained:**

- The investigation disclosed sufficient evidence to clearly prove the allegation(s) made in the complaint.

**Unfounded:**

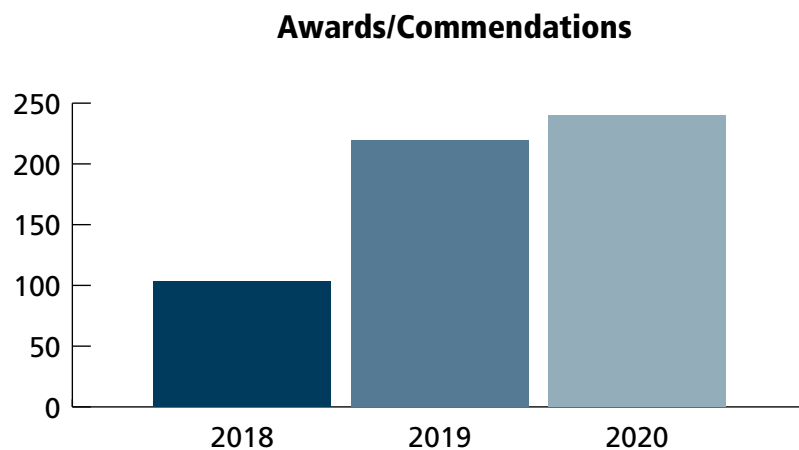
- The investigation indicates the alleged acts did not occur.

**Policy Review:**

- The allegation made is true. However, the action of the officer was consistent with department policy.

**Awards/Commendations**

In addition to receiving and investigating complaints against personnel, the OPR maintains record of commendations issued to Amtrak police officers. A total of 240 awards and commendations were issued to officers in Fiscal Year 2020. These include letter of appreciation and praise, Officer of the Month recognition, Customer Service, Life Saving, and Distinguished Unit Awards.



In addition to recognizing officers for their individual and collective achievement, one citizen commendation was also awarded in 2020.

The APD presented Officer Erika Urrea, a Lodi, Calif., police officer, with a Life Saving Medal for her actions that saved a man's life within seconds of being hit by an oncoming freight train. Officer Urrea, a 14- year veteran of the Lodi PD, was honored during an award ceremony hosted by APD and California Operation Lifesaver.

On August 12, Officer Urrea spotted a man in a wheelchair stuck on the railroad tracks near Lodi Avenue. As the crossing gates activated and were coming down, Urrea got out of her patrol car and ran to assist. After unsuccessfully attempting to free the wheelchair, with only seconds to spare, she physically pulled the man out of the chair and the two fell backwards just a few feet away from the oncoming 250-ton freight train locomotive.



# Training

2020 was the first full year in which the Training Unit fell under the command of the OPR. Sergeant Matthew Rockey maintained the day-to-day operation of the Training Unit. The challenges of the COVID-19 pandemic made training more difficult than past years, but nevertheless solid training was offered throughout the Department. APD adapted to the challenges presented and held numerous virtual training sessions during the pandemic.

## 2020 highlights for the Training Unit included:



In the beginning of 2020, OPR held a two-day training summit at the National Communications Center (NCC) in Wilmington, DE. Administrative Officers and Commission on Accreditation for Law Enforcement Agencies (CALEA) liaisons from each division attended. A CALEA expert instructed the group on the importance of CALEA for police agencies, evidence management, the roles of inspections, and many more topics during the first day of training. The second day of training included members of OPR instructing on the importance of documentation for their respective assignments (Captain Green -Internal Affairs, Sergeant Rockey -Training, Sergeant McIntosh - CALEA and Inspector O'Brien - Audits and Inspections). The evaluations for the training showed great success.

## FLIR Training

In August of 2020, APD procured new FLIR Fido X3 explosive detection screening devices. The Training Unit held two separate two-day training events with FLIR's head trainer for a "train the trainer" course held at 30th Street Station in Philadelphia, Pa. Representatives from each division worked in small groups and conducted live screenings to train and test the new devices. The trainers then to their divisions to instruct the rank-and-file members on how to operate the devices.

## Firearms Training

The Training Unit identified operational issues and is to returning the Firearms Training Systems (FATS) to full operation across the country with Captain Ali Sulemani as the chairperson of this project. In August of 2020, several firearms instructors attended a 40-hour course at Union Station in Los Angeles to train with the system manufacturer MEGGIT. The firearms instructors learned how to quickly assemble the machine, program different courses of fire and became familiarized with the system software.



APD Firearms Instructors attended the annual 40-hour Firearms Instructor Conference at the BSR Training Facility in Summit Point, W. Va. Firearms Instructors worked in small groups to improve their training methods, handling of weapons, terminology, and their own shooting skills. Officer David Crandall (MADN) won the "Top Shot" award, which was a competition consisting of five different courses of fire inclusive of both the pistol and rifle.

## Law Enforcement Control Tactics

Law Enforcement Control Tactics (LECT) and Integrating Communications, Assessment, and Tactics (ICAT) Instructors attended a two-week conference to hone their skills as instructors at Camp Hartnell in Windsor Locks, Conn. Training included a one-week course led by Sergeant Robert Underwood (MADS) and Sergeant Jude Garden (NED) on the latest laws and updates to LECT and ICAT. Each instructor was also certified by Axon as a TASER X2 Instructor.



The Training Unit also distributed approximately 15 Training Opportunity Notices for APD members to attend various courses ranging from criminal investigator school to becoming a field training officer. Additionally, training presentations were distributed within PowerDMS that covered varying topics to include "Avoiding Racially Biased Policing" and "Preventing Positional Asphyxia."



# New England Division

## NED Multi-Agency Deployments

During the Memorial Day weekend surge, members of the NED engaged in COBRA deployments (Collaborative Operations Between Response Agencies) in Conn. APD officers were augmented by personnel from TSA, the U.S. Coast Guard, the National Guard, and other state and local agencies to maintain a high visibility presence at Amtrak stations, along the right-of-ways, and around the critical infrastructure along the NEC.



APD, federal, state and local officers using explosive detection canine teams and radiological detection equipment deployed to Hartford and New London Stations, which are both intermodal stations.

In New London, teams also assisted by screening ferries at the terminal adjacent to the Amtrak station and utilized maritime patrols around the five Amtrak movable bridges. COBRA deployments will continue throughout the summer in the NED as needed, and allow federal, state and local agencies to partner and strengthen their capabilities.



On June 19, members of the NED, participated in a TSA COBRA Development (Collaborative Operation By Response Agencies) at Union Station and at the abutting ferry terminal in New London, Conn. The multi-agency intermodal operation

focused on high visibility at rail and maritime facilities. The initiative has received high praise throughout the region and is utilized as a force multiplier during surges of peak travel periods, special events, or when needed and has grown to include 37 participating federal, state and local agencies.



During the July 4 holiday weekend surge, members of the NED maintained high-visibility in stations and around critical infrastructure and right-of-ways with partner agencies. Officer James Hanf was assigned to a maritime patrol covering the five Amtrak movable bridges in Conn., while APD officers participated in a COBRA Deployment with federal and state agencies, and provided an increased law enforcement presence at the Hartford Union Station.

## Officers Safeguard South Station During Protest

On June 1, after the conclusion of a large, peaceful demonstration in Boston, some individuals engaged in violence and caused extensive property damage and looted stores in downtown Boston. As a result, Boston South Station was closed while APD officers safeguarded Amtrak customers and employees arriving on a late train.



## NED Safeguards the Providence Amtrak Train Station, Customers and Employees

On June 5, a crowd estimated at over 10,000 massed in downtown Providence to denounce police brutality against people of color in a peaceful demonstration for Black Lives Matter. The crowd marched from Kennedy Plaza to the State House which is located directly across from the Providence Amtrak Train Station. Members of APD worked to protect the public, passengers and employees during this seven hour event.





# New York Division



## Operation NJ CONECT Deployments

During 2020, the NYD participated in several Operation NJ CONECTs. These operations, held quarterly, were started by APD in cooperation with the New Jersey Office of Homeland Security and Preparedness, and NJTPD. These operation have increase the security of the Amtrak NEC in the state of New Jersey. Participating agencies include APD, NJ State Police, NJTPD, Port Authority PD, TSA, FBI and numerous local law enforcement agencies. Aviation and harbor units from NJ State Police held provide additional security of the NEC.



## Operation NY SECURE Deployments

The NYD participates in Operation NY SECURE. These operations, held at least once a month, provide enhanced law enforcement presence on the Empire Line between NYC and Buffalo NY. These operations were started by APD in cooperation with NY State Department of Homeland Security and Emergency Services. Participating agencies include MTAPD, NY State Police and many local law enforcement agencies. Long guns, K9s, train patrols, aerial patrols with aviation units are some of the tools used in these deployments.



## Preparing for the Moynihan Train Hall Opening

During 2020, the NY Division prepared for the grand opening of the Moynihan Train Hall, a 255,000-square-foot train hall designed for the 21st century in the heart of Midtown Manhattan. The \$1.6 billion project transformed the more than 100-year-old James A. Farley Building into a world-class transportation hub that increases the existing Penn Station rail complex's concourse space by 50 percent. Members of the NYD attended numerous planning meetings, training exercises, both tabletop and full scale exercises in preparation of the expansion of NY Penn Station, North Americas busiest transportation facility.



# Mid-Atlantic Division North

## High-Visibility Patrols



Hundreds of people filled the streets of Philadelphia on May 30, 2020, to protest police brutality and the death of George Floyd in Minneapolis. While many were peaceful, others lit cars including police vehicles on fire, vandalized the statue of former mayor Frank Rizzo and looted city shops.

Over the following days and weeks, numerous protests, rallies and marches were held in Philadelphia, Pa., and Wilmington, Del., in solidarity with protesters across the United States. APD Officers conducted high-visibility patrols at William H. Gray III 30th Street Station and the Joseph R. Biden, Jr., Railroad Station to maintain safety and security throughout these events.



## APD Protects the "Whistle-stop Tour"



On September 30, members of the APD Mid-Atlantic North and Central Divisions partnered with the United States Secret Service, Norfolk Southern Police and multiple local police agencies to provide protection for a chartered train used for current Democratic presidential nominee Vice President Joseph Biden's Whistle-stop Tour.

The tour began in Cleveland, Ohio, where VP Biden took part in a presidential debate the day prior. The whistle stop tour then continued to make stops in Alliance, Ohio, and Pittsburgh, Greensburg, and Latrobe, and finally at the train's destination of Johnstown, Pa.

APD worked directly with outside agencies to protect stations stops along the route and also provided protection on board the train. All APD staff exhibited exceptional professionalism throughout this entire event and represented Amtrak's commitment to excellence on a national level.

## A Letter of Thanks

On June 5, Radnor Township Police Department Superintendent of Police Christopher Flanagan sent a note of thanks to the APD MADN for assistance during a peaceful march held on June 4. Sergeant Jodie Marriott and Special Agent Adam Brooks were on hand while over 800 protesters walked from the Wayne Station to the Paoli Station by way of Lancaster Avenue. The officers aided in escorting the group from the origin to the destination, protected and secured corporate property and assets, and ensured that train operations were not delayed or interfered with during the event.

Flanagan stated, *"The teamwork displayed by all the various agencies involved created a positive impact form those walking/protesting to those who watched from their homes and businesses."*

*"It was a true honor and privilege for the Radnor Township Police Department to serve with all the respective agencies and the combined team spirit gave the community a sense of peace and protection."*

## APD & Wilmington PD Conduct Drug Interdiction

On August 13, a Wilmington Police Department Lieutenant approached Officer Roman Malec in Wilmington station requesting a manifest check on two subjects associated with a drug investigation who were believed to be traveling via Amtrak. Investigator Shawn McClister located the reservation for the two subjects who were traveling from Ontario, CA to Wilmington, Del. The information was relayed to the Wilmington PD Lieutenant that the subjects were scheduled to arrive later that afternoon. Wilmington PD officers conducted a traffic stop on the subjects not long after they left the Amtrak station, locating one pound of heroin wrapped in duct tape in their possession. Both subjects were arrested by Wilmington PD.



# Mid-Atlantic Division South

## Narcotics Interdictions in MADS

On February 24, Officer Brandt Bartman was conducting a security sweep of train 97(23) when his canine partner alerted on room 10 in the sleeper car. Sergeant Tony Epps and Officers Daniel Robb and Aaron Robertson responded to the train, waited for the two occupants to return to their room, and interviewed them. Upon questioning, they admitted having 62 pounds of Marijuana and one gram of Ketamine in their possession.

The two were taken into custody without incident and escorted to APD headquarters for processing. The suspects were charged with Possession with the Intent to Deliver Narcotics and Possession of a Controlled Substance. There were no injuries or disruptions to railroad operations related to this event.



On April 14, Sergeants Noel Molina and Tony Epps along with Officers Ramon Cruz, Alan Wilson, Daniel Robb, and Brandt Bartman with his canine partner Koda worked as a team on a ticket fraud and drug case on train 97. 13.82 ounces of marijuana was seized and four arrest warrants will be issued for this case.

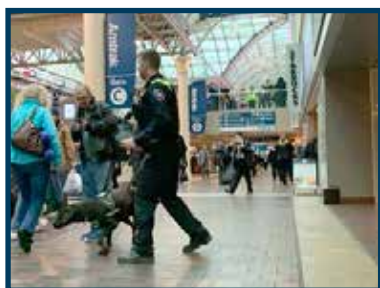
On September 10, Officer Brandt Bartman and his narcotics detection canine Koda conducted a sweep of the basement baggage storage area inside Washington Union Station.

While conducting their sweep, Koda alerted to a grey suitcase, which came off Amtrak Train #30(9). The suitcase was found to contain 17 heat-sealed packages of marijuana and a KEL TEC .380 cal. handgun loaded with six rounds. With assistance from Officer Ramon Cruz, and Special Agents Shaunta Bond and Brent Walsh, Officer Bartman was able to locate and safely arrest the owner of the suitcase, based off a witness description given to them by an Amtrak baggage employee. Total weight of marijuana seized was 13.76 pounds with an approximate street value of \$49,536.00 USC.



## Counterterrorism Efforts Highlighted in MADS

Passenger screening and Vapor Wake Detection demos were held for members of Transport Canada, TSA and DHS at Washington Union Station. Deputy Chief Derek White hosted the event, which highlighted APD efforts in counterterrorism. APD participants included Assistant Chief Dotson, Deputy Chief White, Captains McLaughlin and Cosner, Special Agents Stratton and Harvey, Officer Streiff with his canine partner Mr. Lindy, Officer Dorado and Captain Smith.





The purpose of this program was to provide a highly visible APD presence on-board long-distance Amtrak trains that operate throughout the Central Region. A crime analysis of on-board train crime specifically, assaults, disorderly conduct, and larcenies from January 2019 to date was performed. This analysis identified the following trains and locations where the deployment of APD resources were an effective tactic in reducing crime and supporting our on board crews on trains: 3/4, 5/6, 7/8, 21/22, and 58/59.

To accomplish our mission, APD Officers are highly visible on board the trains and at stations to identify and deter criminal activity and provide any support/assistance to our passengers and crews. Officers work in partnership with the train crews and local Law Enforcement agencies throughout the routes to proactively identify and address any criminal issues and will adhere to a zero-tolerance policy regarding any illegal or disruptive behavior on the trains and in the stations.

380 successful train ride missions were completed by Central division personnel in 2020.

After departing her train, the elderly woman struggled with her baggage on the platform. Suffering from several medical conditions, she began to feel weak and dizzy while attempting to move her belongings to the station area. Joan called 911 for help, and shortly afterwards was assisted by two employees who helped her

At the same time, Officers Jose Serrano and Maciej Kuklinski were also on scene and brought her food and kept constant watch over her to ensure her safety. In her note Joan remarked, “I feel many people that day went beyond the call of duty and deserve to be rewarded and recognized. I felt these people saved me!”

# Western Division

## Interdictions in Oregon



On April 14, Detective Erik Vanderfange participated in an interdiction as a passenger boarded train 11(14) in Portland, Ore. \$26,070 in U.S. currency was seized. On April 21 Detective Vanderfange participated in a HIDTA team assisted interdiction when a K9



alerted to a passenger boarding train 28(21). Consent search resulted in seizure of a handgun from a backpack which also contained numerous magazines and rounds of ammunition. Additional consent search resulted in the seizure of approximately 27.1 pounds of high grade marijuana contained in 27 heat sealed packages, 113 individually packaged marijuana blunts, 32 grams of Psilocybin mushrooms, 55 grams of edibles and retail packaging materials.



On April 23, Detective Vanderfange participated in two interdictions that occurred at Portland Union Station in Portland, Ore. The detective participated in an interdiction on a passenger on Train 27(21) who was traveling under a false name. Upon



making contact with the passenger, a K9 alerted to a backpack in their possession. A consensual search resulted in the seizure of \$81,185. The case was forwarded to the District Attorney's office for charges of Money Laundering. Detective Vanderfange also participated in an interdiction on a passenger on Train 28(23) during the boarding process. The passenger was found to be in possession of 43.3 pounds of marijuana. The passenger was charged with Unlawful Export and Possession of Marijuana.

## Interdiction in Sacramento

On July 15, APD Officers along with Sacramento County Sheriff's Office conducted a drug interdiction at the Amtrak station in Sacramento.

Information was received from Special Agent Kosterlitzky for a reservation of an individual traveling from North Carolina to Sacramento, Calif. Consensual contact was made with the individual and after further investigation along with a positive alert from police K-9, currency was seized, and subject was released.

Approximately \$20,000 was counted, sealed, and handed over to the Sheriff's Department for booking of evidence.



## Long Distance Train Rides

Officers in the Western Division conducted long distance train rides to provide a visible presence on the trains and interacted with Amtrak staff and customers.







## Protecting the Big Game

Officer Bobby Williams and his canine partner Diesel, a TSA National Explosive Detection Canine Team Program explosive detection dog team, were deployed to Super Bowl 54 in Miami, Fla., to support counter terrorism efforts at that major national event. Deployment dates were January 20 – February 3, 2020. Officer Williams was commended by TSA Branch Manager Michael Gapinski for his service. During his deployment Officer Williams met with former FBI Assistant Director Joe Persichini, who is now an NFL Security Official.

## Supporting our Partners

At the request of the San Bernardino County Sheriffs Department, APD K9 units assisted the Sheriff's Department K9 teams in sweeping the Toyota Sports Area in Ontario, Calif, for the San Bernardino County

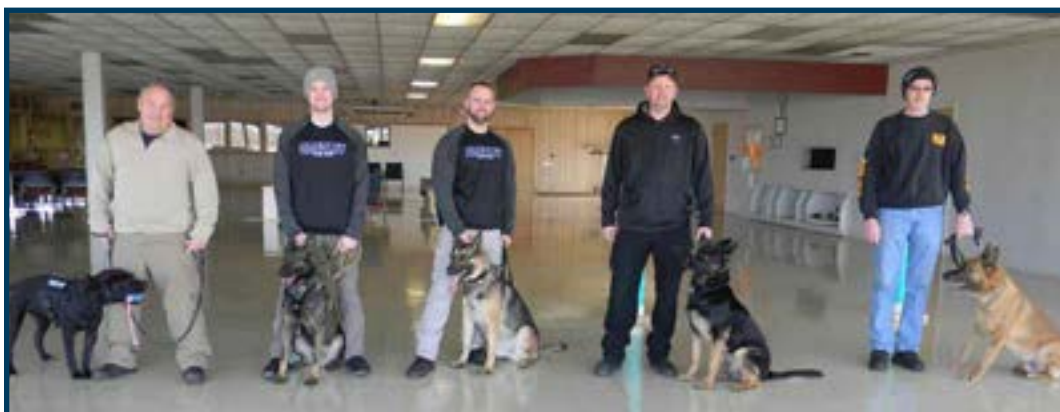
Government state of the county address to the community held at the facility.

Weekly K9 training was also completed utilizing the Toyota Sports Arena facilities.



## APD Trains with Area Police K9 Units in Watseka, IL

On February 19, Officer Robert Crowley and his canine partner Nana, trained alongside area police K9 units in Watseka, IL.



The officers and dogs were at the Unit 9 District Office to take part in monthly training. Other participants included teams from Watseka, Bradley, and Aroma Park Police. The officers rotate the training schedule so that each training day is not at the same location. The departments utilize different training materials available to them at the different locations so that the officers and dogs can maintain their explosive detection skills.

## K9 Teams Continue Training Efforts



K9 Sergeants and Trainers are forging ahead through the COVID-19 crisis striving to maintain explosive detection canine proficiency among APD K9 teams in the safest manner possible while meeting operational challenges.

An effective training method used to build a dog's independence and search abilities is open area searches. This technique can be conducted outdoors in an operational setting such as an Amtrak MOW base or a parking lot, or indoors in the great hall of a terminal or on a platform. Canine resources increase the APD's ability to provide a counter-terrorism resource to detect explosive devices, which enables the department to better detect, deter and respond to reports of criminal and terrorist activity on Amtrak's national rail system.

# Support Operations



## The Heroes Behind the Headsets

April 12-18 is National Public Safety Telecommunicators Week, a time set aside to recognize the more than 200,000 individuals throughout the United States who play critical roles in the delivery of public safety services.

These “heroes behind the headsets,” provide a vital lifeline between our customers and employees, and our officers working in the field. They serve as an unseen, but vital link in keeping our law enforcement officers and the public safe.

In 2020, the APD employed 17 Communications Officers and 7 Sergeants at the National Communications Center in Wilmington, Del. In 2019, they handled 44,163 outbound calls and 107,673 Inbound calls for a total of 151,836 phone calls processed, which resulted in 425,143 calls for service (including phone call, email, and Officer generated calls).



## Support Operations Provides COVID-19 Supplies

Operations Support working diligently to obtain COVID-19 supplies such as masks (N95, surgical, cloth), Clorox/Lysol wipes, non-latex gloves, face shields, isolation gowns and various types of cleaning supplies for the divisions.

These items were scarce globally and in some locations were prioritized for healthcare personnel/facilities. APD registered with websites that prioritize first responders and was on numerous lists for distribution when items are available.

Protection of APD personnel during the COVID-19 pandemic remained a priority, but it was imperative that each member of the department use the items judiciously. Support Operations also built stockpile of critical items in the event that there is a resurgence in the fall of 2020.

## Support Operations Prepared to Distribute Radios

The Office of Support Operations recently received a large delivery of over 100 boxes containing new Motorola APX 8000 portable radios and related accessories. The equipment was inventoried, programmed by Amtrak IT and then be shipped to each division to be issued to personnel that currently do not have Motorola APX 8000 portable radios.





## Wear Blue Day

APD Administration drives APD efforts to raise awareness of the crime of human trafficking. On January 11, in support of National Human Trafficking Day, APD officers were supplied with blue ribbons that they pinned to their uniforms. The color blue is internationally symbolic of human trafficking awareness, and the Department of Homeland Security (DHS) Blue Campaign's name references the global anti-human trafficking symbols the Blue Heart and the Blue Blindfold, as well as the "thin blue line" of law enforcement.



The DHS Blue Campaign is a national public awareness campaign, designed to educate the public, law enforcement and other industry partners to recognize the indicators of human trafficking, and how to appropriately respond to possible cases.

## APD Shares Railroad Safety Message at AFBF Conference

From January 17-20, members of the APD attended the 101<sup>st</sup> annual American Farm Bureau Federation (AFBF) conference at the Austin Convention Center in Austin, TX, to raise awareness of railroad safety within the farming community.

For this convention, APD created materials specific to the farming industry to distribute to the 5,481 attendees. Several leaders of 4-H, Future Farmers of America, Farm Safety Just 4kids, Women in Farming, and high school teachers were especially interested in obtaining this information to distribute to their members. Additionally, others indicated that they were affiliated with their local police and first responders and intended to share this information with them as well.



## Raising Human Trafficking Awareness in Spain and the UK



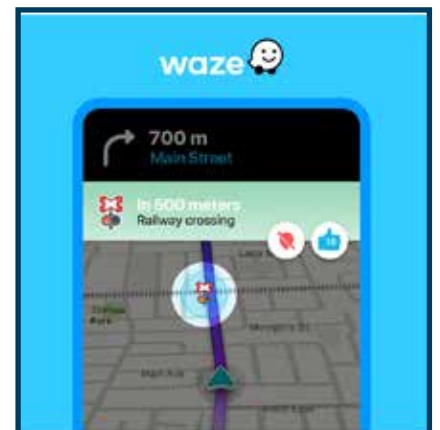
On April 20, Lead Communications Specialist James Lewis participated in a video teleconference to provide assistance to A21 in the development of human trafficking awareness training for railroads in Spain and the UK. A21 is a global non-profit, non-governmental organization that works to fight human trafficking and has been a partner with APD in providing human trafficking awareness materials for employees and the traveling public.

## APD Efforts Lead to Waze Adding Railroad Crossing Alerts

The Amtrak Police Department and other rail and government agencies worked with Waze to create an alert in its navigation system that has been deployed to warn drivers as they are approaching a railroad crossing.

APD Lead Communications Specialist Barbara Petito urged the company to add both an audible and visual alert following numerous strikes involving Amtrak trains and drivers who failed to stop at railroad crossings that are both active and passive crossings. Additionally, train-vehicle strikes have occurred when drivers have turned onto railroad tracks mistaking them for the continuation of a road. Barbara sent personnel at Waze videos depicting real-life examples of both of these incidents to illustrate just how serious a problem it has become.

According to the Federal Railroad Administration (FRA), motorists "failing to stop" at a railroad crossing is the number one reason for collisions between trains and vehicles.



"Being able to warn motorists that train tracks are ahead is a great contribution to public safety that will positively impact the rail industry nationwide," said Amtrak Police Chief Sam Dotson. "We applaud Waze for helping drivers identify railroad tracks further encouraging them to follow state laws at grade crossings, especially where no active warning devices exist like gates, bells or flashing lights. Most importantly, we believe that these audible and visual alerts will start saving lives immediately."

# Special Events

## Chief Neil Trugman Retires



In 1973, Neil Trugman began his law enforcement career as a police officer with the Metropolitan Police Department (MPDC) in Washington, D.C. He later became an undercover officer assigned to the narcotics and prostitution unit. In 1978, he was promoted to Detective Grade II, investigating felony cases, and in 1990, was promoted to Detective Grade I. At that time, he began investigating high profile cases including law enforcement line of duty deaths. In 1994, Trugman began work in the Gang Intelligence Unit and was eventually assigned to an FBI Safe Streets Task Force, which investigated gang violence directed at law enforcement. He was the recipient of the MPDC Medal of Valor and the Medal of Honor, along with the Silver Medal of Valor.

Chief Trugman retired from the MPDC in July 2000 but remained with the agency as a civilian employee. He developed and eventually headed the Department's Joint Operations Command Center, and also worked as the Law Enforcement Intelligence Coordinator spearheading efforts by federal, regional, state, and local law enforcement agencies to band together to thwart crime and fight terrorism. He left the MPDC to work in the Intelligence Analysis Unit of the United States Capitol Police, where he served primarily as a liaison with the Department of Homeland Security. His responsibilities included assessing threats to the U.S. Capitol Complex; researching and reviewing assessments concerning terrorist tactics and methods; and preparing threat assessments for high-profile events such as the State of the Union Address, Presidential Inauguration, and political conventions.

In January 2006, he joined the APD as an Inspector, and was appointed as Deputy Chief of the Special Operation Division in 2013. He served as Interim Chief for five months before being appointed Chief of Police on February 14, 2017. During his career with the APD Chief Trugman was instrumental in providing support during numerous high-profile events that occurred across the United States to include but not limited to the Salt Lake City 2002 Winter Olympics, three U.S. Presidential Inaugurations (2008, 2012, 2016), 2 Papal Visits – Pope Benedict in 2008 and Pope Francis in 2015, DNC and RNC conventions, Super Bowls, and supported local Law Enforcement Agencies across the U.S. during the aftermath of several natural disasters. After 47 years of working in Law Enforcement, with the last 14 ½ years as a member of the Amtrak Police Department, Chief Neil Trugman retired on July 24.

## APD Divisional Officers of the Year:



### NYD - Investigator Kevin McCandless

Investigator Kevin McCandless was selected as the 2019 New York Division Officer of the Year. Investigator McCandless has been employed with the Amtrak Police Department since August 10, 2009 and is currently assigned to the Criminal Investigations Unit. Investigator McCandless was recognized as Officer of the Month in February and earned a Distinguished Unit Award in 2019.

### MADN - Officer Andrew Shahade

Officer Andrew Shahade was selected as the 2019 Mid-Atlantic North Division Officer of the Year. Officer Shahade was hired with the Amtrak Police in December 2010 and is currently assigned to the Lancaster, Pa. Field Office. Officer Shahade is a Field Training Officer and a patrol rifleman, and serves as the evidence custodian for the Lancaster field office. In 2019, Officer Shahade was recognized as Officer of the Month for March, May and October.







## **Special Operations - K9 Officer Terrence Reddington**

K9 Officer Terrence Reddington was selected as the 2019 Special Operations Division Officer of the Year. Officer Reddington began his career with the Amtrak Police in October 2010 and is assigned to Boston, Mass. Officer Reddington serves as the evidence custodian at the Boston Field Office and was awarded Officer of the Month for September 2019.

## **MADS - Officer Alan Wilson**

Officer Alan Wilson was selected as the 2019 Mid-Atlantic South Division Officer of the Year. Officer Wilson has been with the Amtrak Police Department since October 2017 and is assigned to Washington, D.C. Officer Wilson was recognized as Officer of the Month in December and received two Life Saving Awards in 2019.



## **NED - Officer David Neves**

Officer David Neves was selected as the 2019 New England Division Officer of the Year. Neves has been with the Amtrak Police Department for over 20 years. Officer Neves is assigned to the Providence R.I. Field Office and he performs a myriad of administrative duties for the New England Division. He was recognized as Officer of the Month in August 2019.

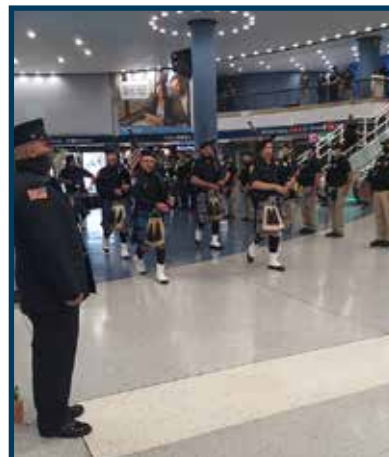
## **CEN - Sergeant Christopher Schabert**

Sergeant Christopher Schabert was selected as the 2019 Central Division Officer of the Year. Sergeant Schabert was hired in February 2014 and is assigned to the Chicago Field Office. Sergeant Schabert was awarded Officer of the Month in February, and received a Life Saving Award and three Distinguished Unit Citation Awards in 2019.



## **9/11 Ceremony at NYPS**

On September 11, members of the NYD participated in the annual 9/11 Remembrance Ceremony in NYPS. APD Ceremonial Unit members Officers Jean Dorcelly and David Morales-Leon laid a wreath in the Rotunda area of the station. Inspector Kenny Metz and Captain Rose Noll as well as members from the MTAPD and the NJ Transit Police Pipes and Drums played several memorial tunes. Attendees included members of APD, MTAPD, NJTPD, NYPD, TSA, National Guard, Amtrak employees and customers of the station.



# Safety Initiatives

## Sergeant Balk Delivers OLI Training

On January 24, Sergeant Douglas Balk presented Operation Lifesaver material for a special early morning Drivers Education Class at BBCHS (Bradley Bourbonnais Community High School) in Bradley, IL. 28 Students and one staff member received the presentation. BBCHS continually requests Sergeant Balk return multiple times a year to present to new classes.



## Officers Deliver Rail Safety Information During Drivers Education Course

On February 21, Sergeant Douglas Balk (right) and Detective Jeremy Maske (left) presented during Drivers Education at Clifton Central High School in Iroquois County, Ill., for 45 students and 3 staff members. Every semester the high school requests APD officers to speak with students on rail safety.



## Officer Shares Railroad Safety Information in R.I.

On March 2, Officer Peter Whitaker met with students at the McGuire Elementary School in North Providence, R.I., during National Reading Week. This year's theme was the Dr. Seuss book "Oh, the Places You'll Go!" Officer Whitaker read two books, incorporated trains into their theme, talked about train safety and shared rail safety materials with the children.



## Safety Outreach Along the Knowledge Corridor

Amtrak Police Detective Robert Hanson conducted a series of educational outreach programs in schools along the Knowledge Corridor in the greater Hartford–Springfield area. In 2019, new service began increasing the Amtrak train frequency and speeds between Springfield and Greenfield, Mass. Detective Hanson, along with APD patrol officers, have worked closely with APD analysts to determine hot spots for trespassing, vandalism and trespasser strikes to increase both educational and enforcement efforts.

## Detective Hanson Partners with AllTrails

Detective Robert Hanson worked with the online platform "AllTrails" to identify locations on their software (both web-based and app) that were causing people to trespass on the Amtrak right-of-way. There have been several locations identified and removed or altered. In Longmeadow, Mass., AllTrails directed hikers to cross the mainline in several locations as part of a loop trail. After public awareness campaigns and working with the developer for several months they removed the trail from their platform, citing they didn't want to endanger their users. In Holyoke, Mass., AllTrails directed hikers to the railroad, but rather than removing the trail from their platform, they re-routed the trail map. Now when a user approaches the railroad tracks, the app also displays the message "Do Not Cross Railroad Tracks".

Detective Hanson will continue this initiative to evaluate all other locations where this occurs and continue to advise AllTrails to either make changes to their mapping platform or have the app advise the user not to cross the tracks.

## North Dakota Safety Council Event

Amtrak and the FRA held a safety awareness event at the Minot, N.D. depot on September 23. Members of the North Dakota Safety Council, including Detective Eric Romano, rode train 7 from Minot to Williston, speaking to customers and the crew about rail safety and handed out safety pamphlets. A Highway Patrol Trooper rode the head-end of train 7 to Williston. A Montana Highway Patrol Trooper then rode the head-end from Williston to Glasgow MT, a total rail distance of approximately 270 miles to observe and report any right-of-way or crossing hazards. Feedback from this event was very positive.





# Specialized Training

## Operation RAILSAFE

Operation RAILSAFE Partner Training was held in Richmond, Va., on January 8-9. The Operation RAILSAFE training program strengthens coordination and integration between Amtrak Police partners and improves the safety and security of customers, employees, and infrastructure from acts of terrorism. Attendees included members from the Virginia Department of Emergency Management, New Kent Fire Rescue, Richmond Fire Department, Chesterfield County, Charlottesville, James City County, and Williamsburg Police Departments, Virginia Department of Fire Programs, Virginia State Police, Charles City and New Kent Sheriff's Departments, Virginia Fusion Center, and TSA.



Operation RAILSAFE training was provided to members of the Orange County Sheriff's Department, Orange County Transportation Authority (OCTA), OCTA Transit Police Service, Los Angeles and Anaheim Police Departments, Southern California Regional Rail Authority and TSA on February 5-6, in Anaheim, Calif.



Operation RAILSAFE training was held March 4-5 at the NCC in Wilmington, DE. Members from TSA, DHS, FAMS, FEMA, Delaware Transit Corporation, University of Delaware, Philadelphia – 16th District, Ridley Township, Reading Northern, Septa Transit, and Caln Township Police Departments, New Castle County OEM, FBI, Delaware County EMA, City of Wilmington, Philadelphia Fire Department and the U.S. Secret Service were in attendance.

## Rail Tactics



On February 26, Special Agents Timothy Proudman (left) and Joseph Zawacki (right) delivered rail tactics training in Sunnyside Yard, to patrol officers from the NYD.

On May 19, the Oakland Police Department (OPD) SWAT team conducted tactical training in Oakland, Calif. Emergency Manager Stacy Weller delivered PTER training to the group before they practiced tactical entries and assault strategies on Amtrak train equipment.

Sergeant Don Clark acted as a liaison between APD and OPD for the training.

On October 20, APD SOU conducted Rail Tactics training for members of the Woodbridge Township Police Department ESU at Adams Maintenance of Way Base in North Brunswick, N.J. The Woodbridge Police Department is a partner agency and often assists APD with incidents at Metropark Station and along the Northeast Corridor mainline that runs through their township.





# Specialized Training

## Regional Emergency Managers Provide PTER Training

On March 7, Regional Emergency Manager Stacy Weller provided hands-on Passenger Train Emergency Response Training (PTER) to 53 fire personnel, from 5 different fire response agencies: Suisun City, Vacaville, Benicia, Fairfield, and Rio Vista Fire Departments, and was recognized by local media.



On June 17, Regional Emergency Manager Stacy Weller held a hands-on Passenger Train Emergency Response (PTER) training course at the Los Angeles 8th Street Maintenance Facility for the Oxnard Police Department SWAT team, which was coordinated by APD Officer Neal Gold. After the railroad safety training, the team conducted tactical drills/trainings on board the train equipment provided for their use.



From July 20-22, Emergency Manager Gary Miller conducted PTER training in Lemont, Ill. The Lemont Fire Department hosted the training, with attendance from surrounding Southwest Chicago suburban communities to include Orland Park, Lockport, Romeoville, Manhattan, Northwest Homer, and also a local industry Citgo. Miller trained over 80 participants in the class over the three days of training.



## Control Tactics/ICAT Refresher



All Control Tactics/ICAT (Integrating Communications Assessment and Tactics) instructors underwent refresher training to hone their skills as teachers. Instructor (train the trainer) training took part in two groups between October 26-30 and November 16-20 at the New England Disaster Training Center in Windsor Locks, Conn. Sergeants Jude Garden and Robert Underwood are leading the training and it is being monitored by the Training Unit.

ICAT is a training program that provides police officers with the skills to successfully and safely defuse a range of critical incidents. Developed by PERF (Police Executive Research Forum) with input from hundreds of police professionals from across the United States, ICAT is designed especially for situations involving persons who are unarmed or are armed with weapons other than firearms, and who may be experiencing a mental health or other crisis.

ICAT incorporates scenario-based exercises, as well as lecture and case study opportunities, and was designed to assist officers in developing techniques and improve communication skills to help deescalate situations. Effective communication skills are key in effective police work along with identifying the signs of mental illness, substance abuse and people in crisis. The training also allows our officers to practice defensive tactic skills to more easily overcome resistance while using the least amount of force necessary, which reduces the risk of injury to themselves and others, including those we arrest. All instructors are also being certified as TASER X2 Instructors. Tasers provide options to our officers to use less than lethal technologies to help reduce the risk of injury to themselves and others.



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# Amtrak Police Department

Protecting "America's Railroad"