



POLICE DEPARTMENT ANNUAL REPORT

2022



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OUR MISSION

To “Protect America’s Railroad” by proudly safeguarding a nation in transit through ethical and respectful service.



OUR VISION

To work with partners and stakeholders to deliver a safe, secure, and reliable passenger railroad system in the United States.

MESSAGE FROM THE CHIEF



I am pleased to present the Amtrak Police Department's 2022 Annual Report. It highlights the many accomplishments of our department, as well as the challenges we've faced in the past year.

I am proud of the work that our officers and civilian professional staff do to keep passengers and employees safe. In 2022, we saw a decrease in crime across the board, including a 13% decrease in the rate of crimes against persons, a 26% decrease in the rate of crimes against property and a 38% decrease in the rate of Group B offenses. We also implemented several new programs to improve communication and trust between our department and the communities we serve. These programs include the formation of the Amtrak Police Department's Training Unit, which provides training to officers on how to interact with people from all walks of life, and the establishment of a strong social service partnership to address those we encounter in some of our major stations who face the challenges of homelessness.

We are also proud of our work to strengthen partnerships with community organizations. In 2022, we worked with these organizations to host community events, provide training, and expand our national network of officers into new locations while increasing our visibility on trains across the network.

We know that there is always more work to be done, but we are committed to providing the highest level of service to our passengers and employees, ensuring their security as well as protecting Amtrak's infrastructure and assets. We will continue to work to identify and address public safety concerns and renew our commitment to being the leader in surface transportation policing in the United States.

I want to extend my sincere appreciation to the men and women who wear the Amtrak Police uniform—for their professionalism, dedication, and unwavering commitment to the security of the over 20,000 Amtrak employees and thirty-two million passengers who ride our trains every year. Their efforts make us stronger and safer every day.

Thank you for your continued support.

Sincerely,

D. Samuel Dotson
Chief of Police

EXECUTIVE SUMMARY

The **2022 Amtrak Police Department Annual Report** highlights the many accomplishments of our department over the past year, as well as the challenges we have faced. Below is a high-level overview and summary of the notable achievements from the past year, from passenger and public safety to community outreach, social service partnerships to special training initiatives.

NOTABLE SUCCESSES

Our officers and civilian staff have worked hard to keep our passengers and employees safe. In addition to a decrease in the rate of crimes against persons, crimes against property, and Group B offenses*, we have implemented several new programs to improve communication and trust between our department and the communities we serve.

13%
▼

Decrease in the rate of crimes against persons.
2021–2022

26%
▼

Decrease in the rate of crimes against property.
2021–2022

38%
▼

Decrease in the rate of Group B offenses.
2021–2022

*Note: Ridership increased 53% in 2022 vs 2021. This equates to more exposure/people in or on our system yet a lower rate of crime occurrences.

CONTINUING EDUCATION

Our partnered and organized training efforts led to strides in our commitment to broadening interdepartmental knowledge and widening the scope of our skillsets both as a team and as individuals.

5

Specialized Trainings

Operation RAILSAFE, K9 Trainings

13

U.S. Cities Part of the RAILSAFE Partner Training

8

Strategic Security Operations

COMMUNITY OUTREACH

We seek to foster trust and compassion with our fellow citizens through organized events and activities. We also continually work to help better the lives of community members through cross-departmental safety initiatives.

7

Successful Community Outreach & Special Events

Make-A-Wish, Officers of the Year Ceremony

7

Safety Initiatives Implemented

Rail Safety Week, Coffee with a Cop

FOUNDATIONAL PILLARS

This foundation of our strategic plan creates a strong culture of accountability and responsibility in the Department.



PILLAR 01

Protecting People & Infrastructure



PILLAR 02

Supporting Our People



PILLAR 03

Internal & External Partnerships



PILLAR 04

Optimizing the Business

The Amtrak Police Department is committed to providing the highest level of service to its passengers and employees. The department will continue to work with community organizations and leaders to identify and address public safety concerns. We are honored to serve you.

Read on for the full 2022 Annual Report ►

CORE VALUES

To work in partnership with our employees, customers, and the communities we serve to build and maintain relationships founded on trust and mutual respect, while reducing crime, improving the quality of life and defending against terrorism from those who wish to do us harm.

Our core values provide a fundamental guideline for our purposeful actions as a department. They define us, say who we are and what we as an organization stand for.



AMTRAK POLICE DEPARTMENT: CORE VALUES



Safety

We commit to providing a safe environment and experience for all.



Service

We commit to reducing the levels of crime, fear, and disorder through an evidence-based and data-driven approach that is fair, courteous, responsive, efficient, and effective.



Integrity

We pledge to uphold our position of trust by maintaining the highest ethical standards.



Respect

We respect all members of our community and organization. We foster an environment that encourages teamwork, innovation, and excellence.



Fairness and Impartiality

We act with fairness, restraint, and impartiality in carrying out our duties. We work with the people to continually understand and overcome cultural influences and unconscious biases. We understand that our actions combined with the way we treat all people contributes to our "legitimacy" in the eyes of the public.



Professionalism

We treat the public and our colleagues with courtesy and respect. We understand that appearances, words, and demeanor contribute to the public's confidence. We are responsive and deliver services promptly and efficiently.



Teamwork & Collaboration

We work together as one organization in carrying out the mission of the Department. As individual members of the Department we are respectful to each other and work collectively to solve problems and serve our community. We dedicate ourselves to working with our stakeholders (internal and external) to find solutions to emerging challenges.



Diversity and Inclusion

We embrace the uniqueness of all members of our community and our organization. We recognize, value, and leverage diversity to create a work environment where all employees feel welcomed and empowered to contribute to their full potential.



Humility

We recognize our positions in the larger community as servant leaders. We do not consider ourselves more highly than we ought to; but rather, we seek continuous improvement in the service we provide to our community.



Efficiency

We keep abreast of standard procedures, legal issues, and innovative topics in modern policing through regular training. We exercise rigor in thinking strategically about identifying trends, exploring alternative solutions, and solving problems.



Wellness

We will care for our staff so they can care for those we serve.

DEFINING THE DEPARTMENT'S **STRATEGIC DIRECTION**



In July of 2020 the Amtrak Office of Inspector General issued a report “Safety and Security: Management of the Police Department Has Recently Improved but Foundational Decisions Are Needed on Its Role and Priorities.” Their report has served as the foundational road map for APD during the second half of 2020 and into 2021. The report’s primary recommendation centered around building a consensus with Amtrak management around the core mission and appropriate staffing of the Department.

To identify APD’s goals and strategies, police leaders, employees, and key stakeholders were interviewed and asked to share their observations and insights about the Department’s current operations and its workforce. In the fall of 2020, a series of discussions were held with members of the Executive Leadership Team (ELT).

Also, in line with the Inspector General’s Report, the Amtrak Police Department is engaged in a thorough review of its staffing models, including the efficient deployment of resources, the proper allocation of commissioned officers, professional staff, and contract security. The results of the study, due by the end of 2021, will help set resource and budgetary priorities as APD implements our strategic plan over the next 5 years.

APD Leadership and the ELT were in complete alignment with APD’s mission and vision to safeguard Amtrak employees, customers, patrons and infrastructure through partnerships and best practices.

Members of the ELT were also asked what changes the Department should focus on over the next five years. Information gained during the strategy session interviews was analyzed for common themes, frequency of key topics, and highest priority focus areas.



RECOMMENDATIONS

Out of those meetings came the following recommendations which are foundational for the building of the Amtrak Police Department's Strategic Plan:

01

Safety and security begins at the time of ticketing (upstream)

02

Customer experience begins on property at the curb arrival

03

APD liaison responsibility to coordinate with law enforcement partners

04

Visibility on trains and stations as a deterrent and intervention in the event it is needed

05

Intelligence-led policing (data) – deploy resources, drives decisions, and assessing threats

06

Unique deployment of resources to address terrorism

07

Use of K9 teams as screening tools

08

Customer focus to provide calm and stability

Additionally, to define the APD goals and objectives for 2022 – 2026, a SWOT (Strengths, Weaknesses, Opportunities, and Threats) assessment was performed with APD commanders and stakeholders and combined with ELT feedback. As a result of the ELT feedback and the SWOT analysis four common themes emerged. The four themes are the foundational pillars upon which the strategic plan is built. The pillars are:



PILLAR 01

Protecting People & Infrastructure



PILLAR 02

Supporting Our People



PILLAR 03

Internal & External Partnerships

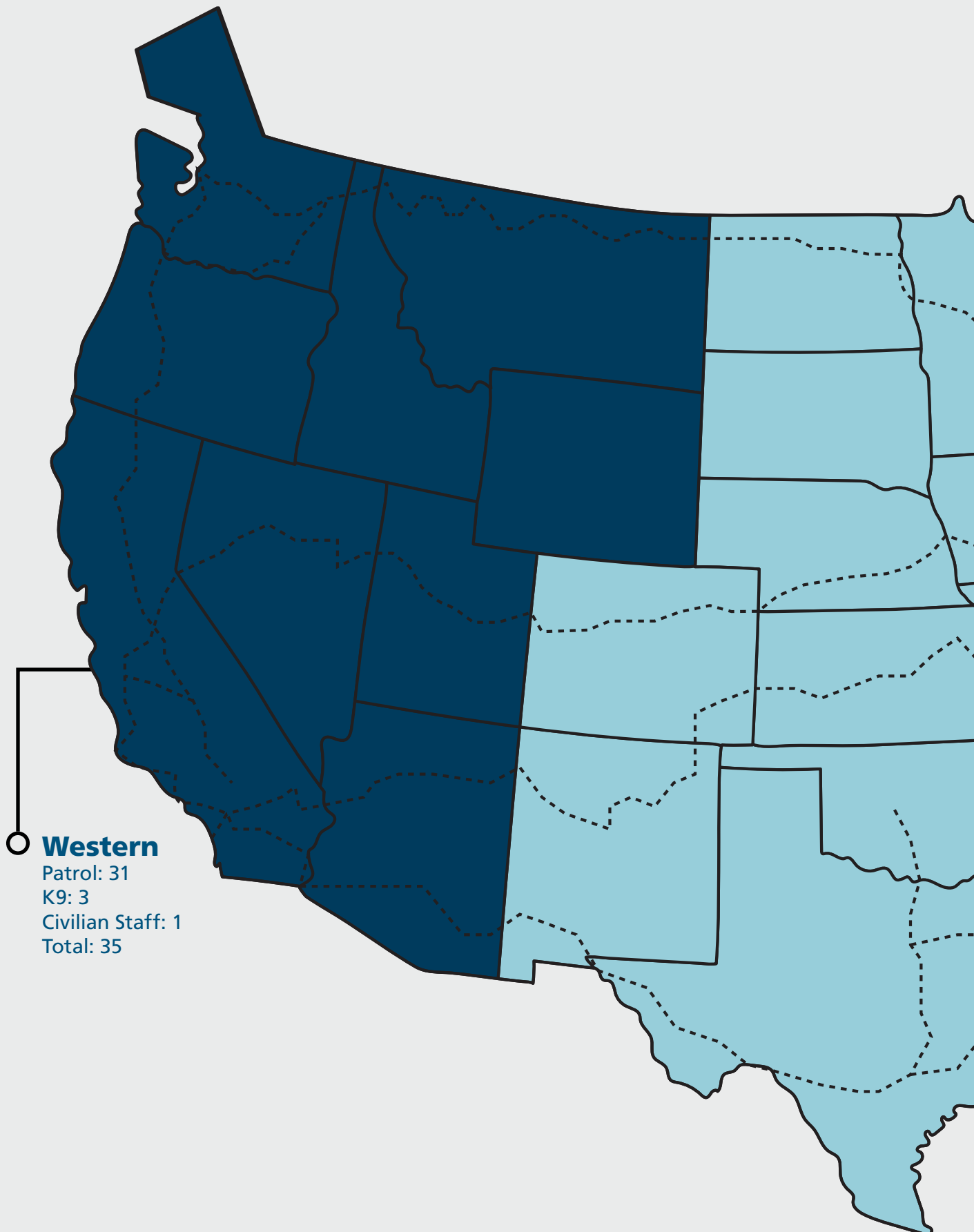


PILLAR 04

Optimizing the Business

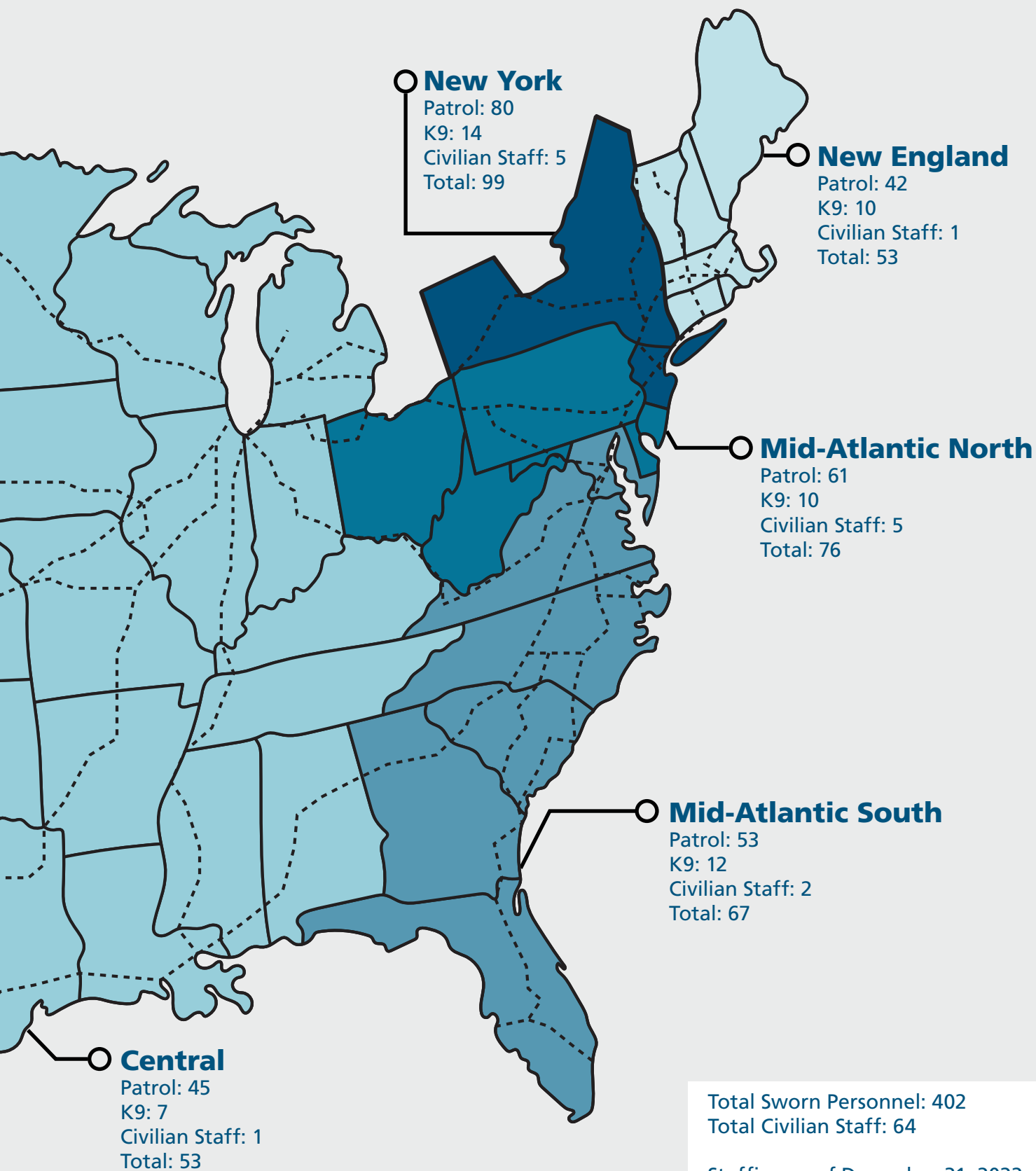
This foundation creates a strong culture of accountability and responsibility in the Department and sets APD on a path providing public safety in collaboration with the communities we serve at the same time valuing both the long and complex history of policing in our country and embracing the calls for reform and the need to change.

AMTRAK POLICE DEPARTMENT STAFFING

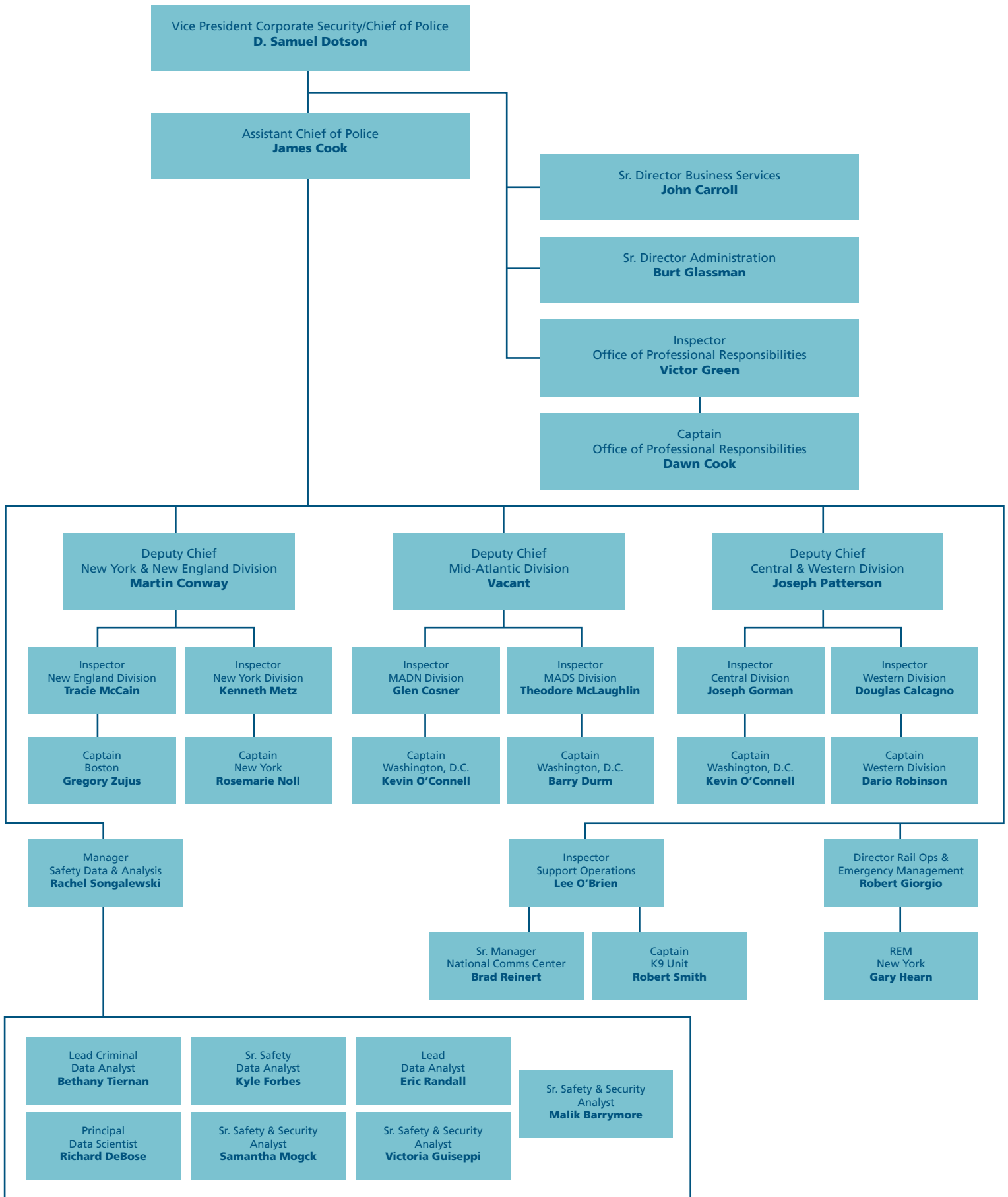


Chief of Police - 3
Assistant Chief of Police - 1
Office of Intelligence & Analysis - 13
Office of Professional Responsibility - 16

Office of Administration & Public Affairs - 6
Corporate Security - 13
Support Operations & NCC - 31



STAFFING

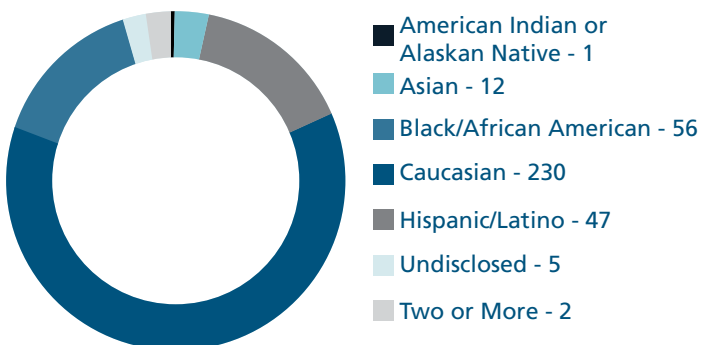


Staffing as of 12/31/2022

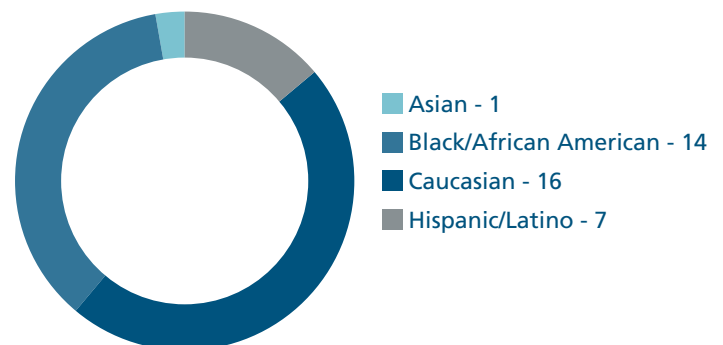
		Sworn	Civilian	Total
Chief of Police		1	1	2
Intel		4	4	8
Office of Professional Responsibility		5		5
Administration			6	6
Corporate Security			13	13
Support Operations & NCC		12	21	33
Assistant Chief of Police		1		1
	New England - Patrol	43	1	44
	New England - K9	10		10
	Total New England	53	1	54
	New York - Patrol	87	6	93
	New York - K9	14		14
	New York - SOU	6		6
	Total New York	107	6	113
	Mid-Atlantic North - Patrol	65	9	74
	Mid-Atlantic North - K9	9		9
	Mid-Atlantic North - SOU	6		6
	Total Mid-Atlantic North	80	9	89
	Mid-Atlantic South - Patrol	55	2	57
	Mid-Atlantic South - K9	11		11
	Mid-Atlantic South - SOU	6		6
	Total Mid-Atlantic South	72	2	74
	Chicago - Patrol	49	1	50
	Chicago - K9	6		6
	Total Chicago	55	1	56
	Western States - Patrol	33	1	34
	Western States - K9	3		3
	Western States - SOU	5		5
	Total Western States	41	1	42
*Authorized numbers	Total	431	65	496

Sworn Demographics

Male



Female



BUDGET & EXPENDITURES

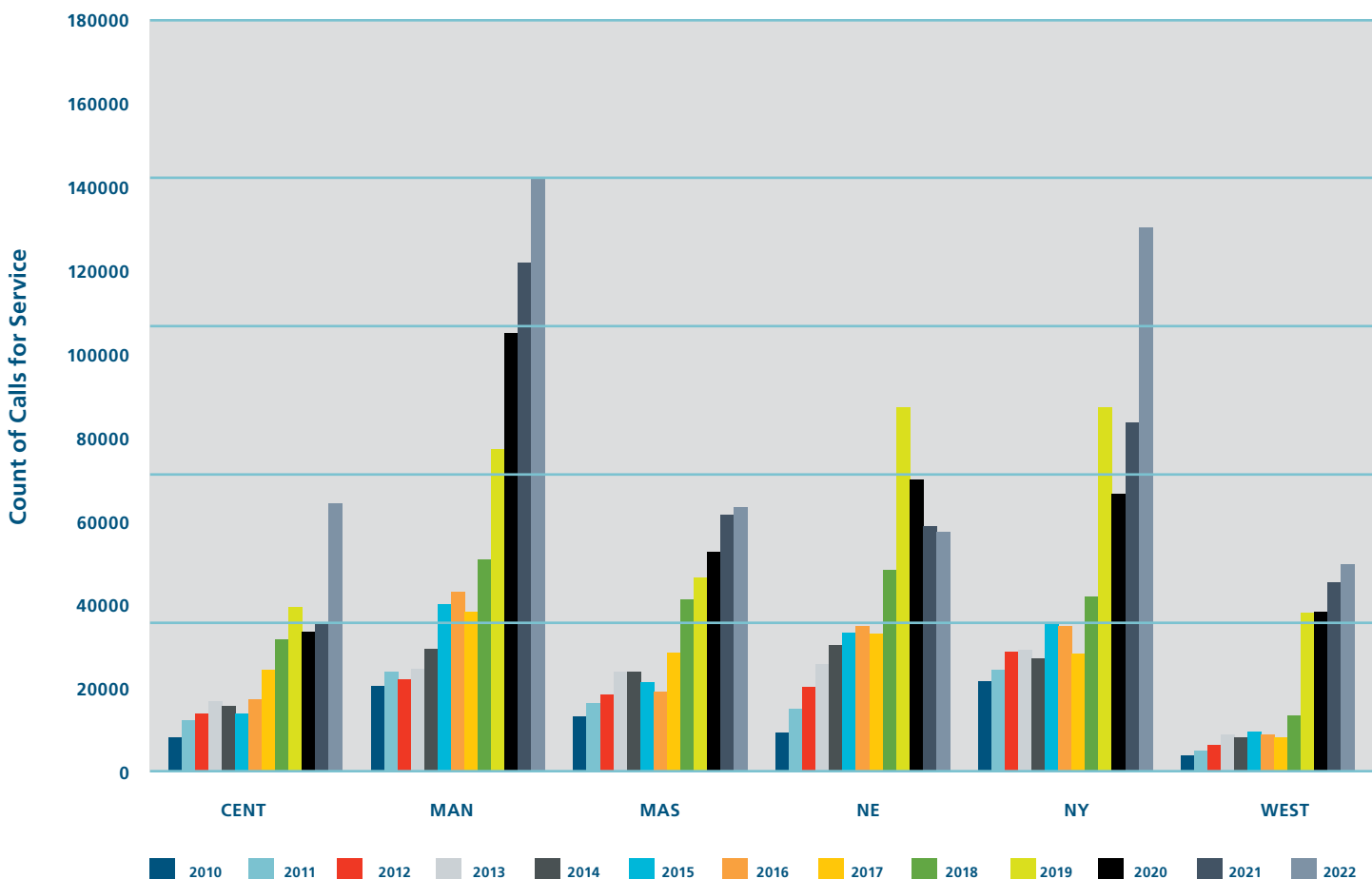
Division / Unit	Account	(\$k) Actual
New England	Salaries	323
	Wages Straight & Overtime	4,584
	Benefits	2,133
	Non-Labor Expense	279
	Total New England	7,319
New York	Salaries	525
	Wages Straight & Overtime	8,375
	Benefits	3,988
	Non-Labor Expense	876
	Total New York	13,764
Mid-Atlantic	Salaries	712
	Wages Straight & Overtime	12,072
	Benefits	5,482
	Non-Labor Expense	1,359
	Total Mid-Atlantic	19,626
Central/Western	Salaries	769
	Wages Straight & Overtime	6,791
	Benefits	3,938
	Non-Labor Expense	1,311
	Total Central/Western	14,058
Special Operations*	Salaries	153
	Wages Straight & Overtime	8,243
	Benefits	3,770
	Non-Labor Expense	2,296
	Total Special Operations	14,461
Chief, Intel, Support Operations, NCC & Corporate Security	Salaries	3,683
	Wages Straight & Overtime	3,406
	Benefits	2,872
	Non-Labor Expense	4,564
	Total Chief, Intel, Ops Support, NCC & Corporate Security	14,525
Total Amtrak Police Department	Salaries	6,165
	Wages Straight & Overtime	44,720
	Benefits	22,182
	Non-Labor Expense	10,685
	Total Amtrak Police Department	83,753

*The Special Operations Unit has been disbanded.

CALLS FOR SERVICE

A call for service is an incident that Amtrak Police Officers are assigned to resolve. The term “call” originates from the telephone calls made by the public to emergency numbers to report the incident to dispatchers and request an emergency service response. There are two types of calls for service: dispatched calls, which are made by members of the public through emergency number calls; and self-initiated, which are made by an Officer.

Total Calls for Service by Division January 1, 2010 - December 31, 2022



Amtrak Police Department Calls for Service

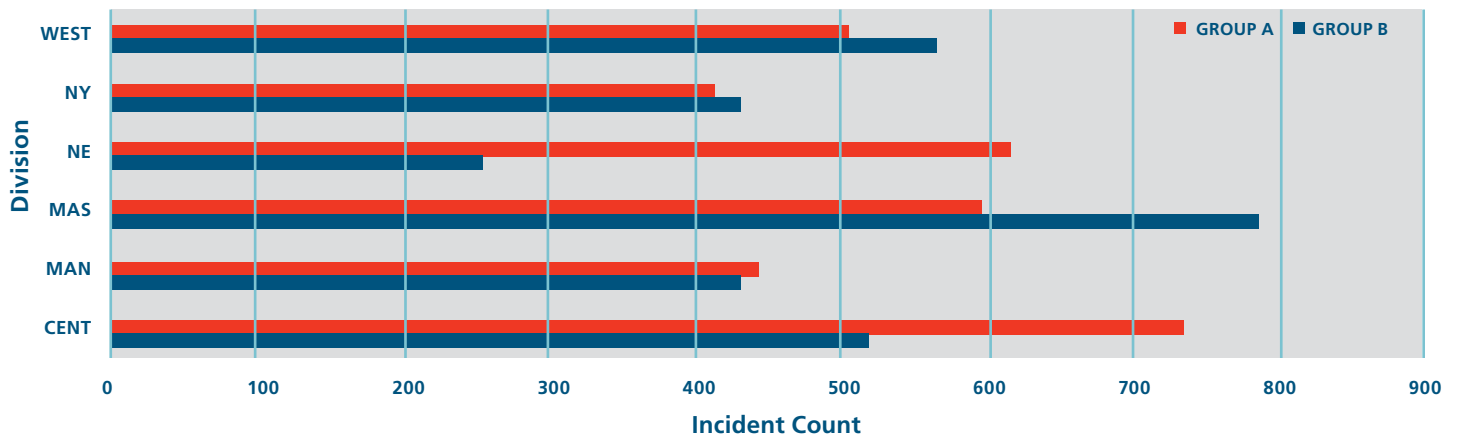
	2017	2018	2019	2020	2021	2022
Central Division	27,200	35,567	44,371	37,670	40,201	71,922
Mid-Atlantic Division North	43,158	56,713	85,828	116,907	135,778	158,570
Mid-Atlantic Division South	31,902	46,288	52,278	58,858	68,657	70,940
New England Division	36,481	54,033	97,263	78,294	65,440	64,613
New York Division	31,391	46,849	97,642	74,150	93,368	145,321
Western Division	9,426	15,177	42,349	42,557	50,419	55,279
Unknown	25	20	10	3,574	2,544	2,083
Total	179,583	254,647	419,741	412,010	456,407	568,728

GROUP A&B INCIDENTS

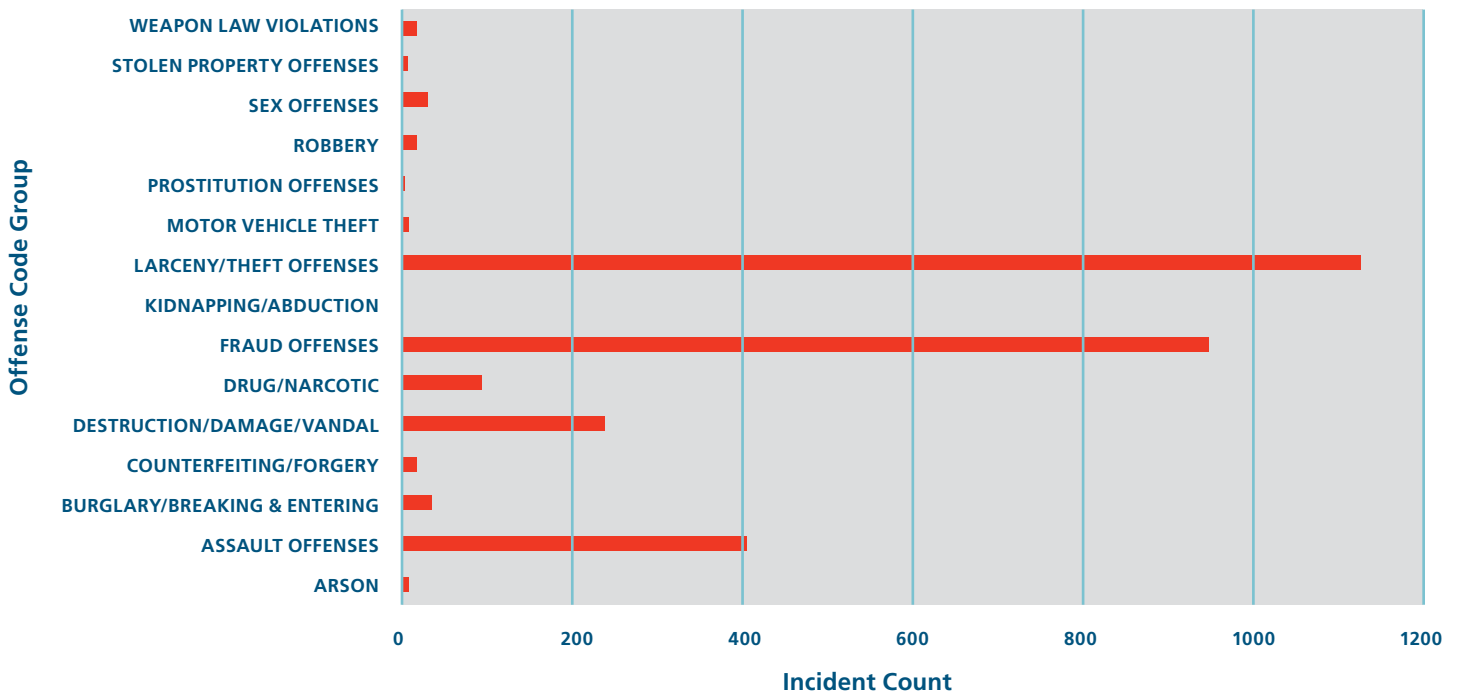
National Incident-Based Reporting System (NIBRS) is an incident-based reporting system created by the FBI in which law enforcement collects data on each crime occurrence. The goals of the NIBRS are to enhance the quantity, quality, and timeliness of crime data collected and to improve the methodology used for compiling, analyzing, auditing, and publishing the collected data, and to standardize the process nationwide to allow the FBI to collect and review consistent data.

NIBRS collects data on each incident and arrest within 22 crime categories made up of 46 specific crimes called Group A offenses. For each of the offenses coming to the attention of law enforcement, various facts about the crime are collected. In addition to the Group A offenses, there are 10 Group B offense categories for which only arrest data are reported. When used to its full potential, the NIBRS identifies with precision when and where crime takes place, what form it takes, and the characteristics of its victims and perpetrators. Armed with such information, law enforcement can better define the resources it needs to fight crime, as well as use those resources in the most efficient and effective manner.

Group A and Group B Incidents by Division
January 1 - December 31, 2022



Group A Incidents by Code Group
January 1- December 31, 2022



OFFICE OF PROFESSIONAL RESPONSIBILITIES

The integrity and reputation of a police agency is its most valuable asset. Transparency and impartial treatment builds confidence and trust in an agency's ability to serve and protect. The APD Office of Professional Responsibilities (OPR) is a key spoke in the cog, which drives APD in its mission of making a positive difference in the protection and security of America's railroad community. The Office of Professional Responsibilities is charged with upholding the agency's standards of integrity and professionalism and oversees any administrative investigations relating to the conduct of departmental personnel.

OPR is also charged with ensuring APD's CALEA accreditation reflects a progressive policing agency that is best in class. The Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA®), was created in 1979 as a credentialing authority through the joint efforts of law enforcement's major executive associations. The CALEA Accreditation program seals are reserved for use by those public safety agencies that have demonstrated compliance with CALEA's International Standards and have been validated by the CALEA Commission.

The Amtrak Police Department promptly and thoroughly investigates all allegations of misconduct by its members, regardless of the source. All internal investigations are conducted fairly and impartially.

In accordance with CALEA standard 26.2.5, the Amtrak Police Department compiles annual statistical summaries of complaints and internal affairs investigations, which are made available to the public and agency employees and made available for public review.

At the conclusion of all investigation's complaints received either internally or externally, the employee assigned to conduct the investigation shall conclude his/her report by classifying the disposition into one of the following categories:

Administrative Closure:

Administrative Closure findings are used to close administrative investigations under the following circumstances: At the request of the complainant - the complainant has requested that the matter be handled informally.

- Investigator has made several documented, unsuccessful, attempts to contact a witness or witnesses, and the witness(es) have either not cooperated or have not been found, resulting in insufficient or no information to investigate.
- Officer under investigation has separated from the agency prior to the completion of the investigation and at the time of the separation there was insufficient evidence to determine a finding.
- Closure of Amtrak Human Resources, Equal Employment Opportunity or Anti-Discrimination/Anti-Harassment Investigations; and Amtrak Office of Inspector General investigations where APD is not the investigating agency. APD will open an administrative investigation for case tracking and administratively close the investigation once APD receives closure notifications from Amtrak Human Resources or Amtrak's Office of the Inspector General (OIG).

Exonerated:

- The investigation of the incident disclosed that it did occur. However, the actions of the accused were justified, lawful, and proper.

Non-Sustained:

- The investigation failed to uncover sufficient evidence to clearly prove or disprove the allegation(s).

Sustained:

- The investigation disclosed sufficient evidence to clearly prove the allegation(s) made in the complaint.

Unfounded:

- The investigation indicates the alleged acts did not occur.

Policy Review:

- The allegation made is true. However, the action of the officer was consistent with department policy.

In 2022, there were 39 Administrative Investigations initiated compared to 46 in 2021. This difference equates to a 15% decrease in administrative complaints filed against department members.

Administrative Investigations

	2020 Cases	2020 Percentages	2021 Cases	2021 Percentages	2022 Cases	2022 Percentages
Administrative Closure	8	23%	7	17%	3	8%
Exonerated	2	6%	3	7%	0	0%
Non-Sustained	4	12%	4	9%	6	15%
Sustained	17	50%	28	67%	25	64%
Unfounded	3	9%	0	0%	5	13%
Policy Review	0	0%	0	0%	0	0%
Total	34	100%	42	100%	39	100%

In 2022, there were 48 Citizen Complaints initiated against department members which is on-par with the 46 complaints filed in 2021.

Citizen Complaints

	2020 Cases	2020 Percentages	2021 Cases	2021 Percentages	2022 Cases	2022 Percentages
Administrative Closure	24	36%	10	23%	9	19%
Exonerated	10	15%	6	14%	10	21%
Non-Sustained	13	19%	8	19%	10	21%
Sustained	4	6%	2	1%	4	8%
Unfounded	15	22%	18	43%	15	31%
Policy Review	1	2%	0	0%	0	0%
Total	67	100%	42	100%	48	100%



Disciplinary Action Taken - Administrative Investigations / Citizen's Complaints

A substantially lower number of cases in 2022 resulted in a Letter of Counseling or Letter of Instruction compared to 2020 and 2021.

Disciplinary Action Taken

	2020	2021	2022
Demotion	1	0	0
Dismissal	1	3	0
Final Warning	1	2	0
Letter of Counseling	18	3	0
Letter of Instruction	11	0	1
Probation (Management)	0	0	0
Letter of Reprimand	5	2	4
Resignation	2	0	0
Retirement	0	0	0
Retraining	3	0	0
Suspension	4	2	1
Verbal Counseling	5	1	1

Use of Force Analysis

Total Use of Force Incidents

Reason	2020	2021	2022
Armed w/Weapon	22	9	9
Assaulting Citizen	4	4	6
Assaulting Officer	20	17	44
Fight	21	43	26
Damaging Property	0	2	4
Emotionally Disturbed Person	40	28	37
Medical Combatant	2	6	2
Preventing Injury to Self or Other	23	16	22
Resisting Arrest	134	121	178
Total	266	246	268

The APD's highest priority is safeguarding all persons' life, dignity, and liberty. Officers shall demonstrate this principle in their daily interactions with the community they are sworn to protect and serve. APD is committed to accomplishing this mission with respect and minimal reliance on the use of force by using rapport-building communication, crisis intervention, tactical disengagement, high visibility uniforms, body-worn camera usage, and other deescalation tactics before resorting to force whenever feasible. Amtrak officers are directed by policy only to use a reasonable amount of force necessary to mitigate an incident, make an arrest, or protect themselves or others from harm. In general, the use of force by law enforcement officers becomes necessary. It is permitted under specific circumstances, such as in self-defense or defense of another individual or group.

The 2022 Use of Force Analysis reviewed 268 reportable incidents. An equal number of these incidents resulted from the self-initiated activity and calls for service. Many of these incidents involved force by more than one officer. A check of IA Pro / BlueTeam shows that 328 officers used force in the 268 reportable incidents. The department is still working with Amtrak IT partners to upgrade company computer servers so that data collected may be "stacked." Stacking allows force used by multiple officers during a single incident to be captured as one.

In 2022, APD reported nine use-of-force incidents involving armed individuals. This number held steady from 2021 but is significantly lower than the 22 incidents reported in 2020. Although there has been a drastic decline in incidents involving armed subjects, resisting arrest incidents increased by 47%, and assaults against police officers

increased by 158% over 2021. A subject's mental state was a common factor in most incidents requiring officers to take defensive action. Other common factors include alcohol and drug influence. Incidents involving emotionally disturbed individuals returned to pre-pandemic numbers, with a 36% increase in 2022 compared to 2021. Additionally, there are economic factors which include the COVID-19 pandemic. Regional employers and external stakeholders also experienced workforce reductions and increased uncertainty. These influences contributed to a feeling of desperation for many and fostered a culture of noncompliance for a new breed of bad actors. In addition, there is the continued task of interacting with individuals who experience mental health and substance abuse challenges.

Those individuals often seek shelter and charity on or near property owned or managed by Amtrak. These individuals have expressed that they feel safer inside Amtrak stations than by living on the street. They know that Amtrak stations are patrolled and protected by APD officers; however, they still believe they must arm themselves with weapons for protection when officers are not readily available or present.

Use of Force Type Analysis

Force Type	2020	2020 % Effective	2021	2021 % Effective	2022	2022 % Effective
Arm Bar	111	98%	73	93%	111	94%
ASP	2	100%	3	100%	2	100%
ECW (Taser)	30	70%	22	55%	14	70%
Hands	128	95%	149	99%	150	97%
Hand Strike	4	75%	12	67%	5	100%
Knee Strike	1	100%	0	0%	1	100%
Leg Sweep	8	100%	8	100%	13	100%
OC Spray	4	50%	3	100%	1	100%
Pressure Point	3	33%	10	60%	12	92%
Take Down	39	95%	66	98%	39	98%
Weapon Drawn	19	95%	3	100%	4	100%
Wrist Lock	62	94%	74	96%	115	96%

Note: There can be more than one type of force used during an incident; therefore, the total number of force types may exceed the total number of use of force incidents.

There was a 36% decrease in ECW use in 2022 compared to 2021. The analysis of 2022 and 2021 shows a 40% decline in takedowns, a 58% decline in hard-hand strikes, and a 52% increase in using the arm-bar technique. Additionally, APD officers have applied the wrist-lock technique to control 55% more subjects in 2022 than in 2021. There is a likely correlation between this data and the increased incidents of individuals who resisted arrest.

The use of "none weapon" defensive tactics such as arm-bar escorts, hands, hand strikes, and wrist locks to apply handcuffs to individuals who resist arrest or otherwise do not comply with the officer's commands contributes to the majority of the force used to gain compliance over the three years analyzed in this report.

In 2022, over 80% of those involved in use of force incidents were either uninjured or received minor scrapes and abrasions. This rate is on par with 2020 and 2021. Lastly, the deployment of body-worn cameras (BWC) positively influenced officer behavior. The BWC helps to remind APD officers of their obligation to preserve life whenever possible and to use the least amount of force necessary to overcome the force encountered.

The Amtrak Police Department has an overall robust training program. Central to the firearm and Use of Force components is the requirement for all sworn members to train and qualify with their duty weapons biannually and receive Integrating Communications, Assessment, and Tactics (ICAT) on a biennial basis. APD persistently reviews and examines its policies, practices, equipment, and training. All of which will continue to be updated and enhanced as necessary by practice or law.

Use of Force Type Incidents by Division (%)

Division	2020 Percentage		2021 Percentage		2022 Percentage	
	#incidents	% Use of Force	#incidents	% Use of Force	#incidents	% Use of Force
CEN	2,138	0.37%	2,365	0.25%	2,668	0.64%
MADN	2,095	1.24%	2,175	1.79%	2,451	2.12%
MADS	2,733	2.38%	2,961	1.49%	2,879	1.67%
NED	1,591	0.50%	2,131	0.47%	1,792	1.00%
NYD	2,643	0.98%	3,409	0.82%	3,648	0.99%
WEST	1,423	0.35%	1,545	0.13%	1,786	0.34%
Unknown	6		16		9	
Total	12,629		14,602		15,233	

The Mid-Atlantic Division South has fostered relationships with local law enforcement partners and social service agencies to address quality of life issues and challenges associated with unhoused citizens who frequent railroad property. APD Officers strive to protect the constitutional rights of all persons while recognizing their inalienable duty to ensure the safety and security of the traveling public and Amtrak property. APD recognizes a potential for volatility whenever law enforcement interact with the unhoused population as well as those experiencing mental health challenges.

Therefore, APD ensures each officer receives annual training in Integrating Communications, Assessment, and Tactics (ICAT). ICAT is a training program that provides first responding police officers with the tools, skills, and options they need to defuse a range of critical incidents successfully and safely. ICAT is designed especially for situations involving persons who are unarmed or are armed with weapons other than firearms, and who may be experiencing a mental health or other crisis. The training program is anchored by the Critical Decision-Making Model that helps officers assess situations, make safe and effective decisions, and document and learn from their actions. ICAT incorporates different skill sets into a unified training approach that emphasizes scenario-based exercises, as well as lecture and case study opportunities. In 2022, APD Officers and Investigators assigned to MAD have utilized both overt and covert methods to combat and suppress illegal activity with measurable success.

Citizens Complaints of Unreasonable Use of Force Reports

Findings	2020	2021	2022
Administrative Closure	1	0	2
Exonerated	0	1	4
Non-Sustained	3	0	4
Sustained	1	0	0
Unfounded	2	1	0
Ongoing Investigation	0	1	0
Total	7	3	10

Discipline / Disposition	2019	2020	2021
Re-training	1	0	0
Written Reprimand	0	0	0
Suspension	0	0	0
Dismissal	0	0	0
Retirement	0	0	0
Total	1	0	0

The Amtrak Police Department strives to serve daily with dignity, civility, and respect for those in their communities. Excessive force refers to situations where law enforcement officers exceed the force necessary against another person to defuse a situation or protect others or themselves from danger or harm. Sustained complaints of excessive force violate the law enforcement officer's code of conduct and erode the trust in the communities the officers are sworn to protect.

APD takes complaints of excessive use of force seriously and will investigate all allegations of excessive force. APD initiates formal investigations for unreasonable uses of force, even absent a citizen complainant. If a commander or APD's Use of Force Review Panel reviews a use of force investigation and determines that the officer's use of force actions was reasonably objectionable, excessive, or not within policy, an investigation may be initiated, and the officer may be disciplined for violating department policy, directed to attend re-training, or participate in an informal process whereby the officer is verbally admonished or instructed to review relevant policy.

In 2022, there were 10 complaints of excessive force filed. None of which resulted in a sustained finding. Four were exonerated and four allegations were non-sustained. In 2020 & 2021 APD experienced a substantial reduction of excessive force complaints and actual sustained allegations.

Review of Policies/Practices/Equipment/Training

Amtrak Police Department directive OG-220 - Use of Force, dictates all response options for force situations up to and including deadly force. The policy was last updated in May of 2021. The purpose of the changes at that time was procedural and did not affect how APD officers were expected to use force. This document also covers training officers in various weapons, inspection of department weapons, and administrative reviews of all Uses of Force. OPR constantly reviews policies, practices, use of force reporting, and review procedures. A total of 188 Use of Force incidents were reviewed by either Command leadership or the Use of Force review panel. In 2022, all incidents of Use of Force reported were found to follow department policy and all applicable state and federal laws. There are no trends or patterns associated with these Use of Force incidents relative to any injuries to suspects or officers. Additionally, there do not appear to be any negative trends in the Use of Force related to race, age, or gender.

This Use of Force Analysis has shown APD officers have been following the policy. No Use of Force incidents that occurred during 2022 has caused APD to consider changing any of the procedures, policies, practice, equipment, or training. Additionally, the practices set up by the policy, including administrative documentation and review of Use of Force incidents, are highly effective. All levels of supervision up to APD senior leadership are part of the review of each Use of Force, making it extremely unlikely that an issue would not be addressed. The APD Use of Force policy is clearly appropriate, relevant, and effective. Additionally, our practices ensure we are closely following the policy. Our Firearms, ECW, and OC Spray are routinely inspected, reportedly in good condition, and available to all officers. This Use of Force Analysis does not identify any equipment issues that must be corrected. APD experienced no failure of equipment through the Use of Force.

Training Unit Initiatives

Lessons Learned from VTA Active Shooter Incident

On May 26, 2021, an employee of the Valley Transportation Authority shot and killed nine of his co-workers before taking his own life at a VTA Rail Yard in San Jose, Calif. As the active shooter event unfolded, Sheriff's Deputies and San Jose Police Officers responded. The VTA Yard mass shooting ranks among the Bay Area's deadliest. It is also the third mass shooting in Santa Clara County since 2019. While the full After-Action Report process is still underway, there are immediate lessons learned that can benefit law enforcement and mass transit agencies.

During the week of March 21, 2022, APD asked Assistant Sheriff David Lera of the Santa Clara County Sheriff's Office to share lessons learned from this tragic event. The Amtrak Executive Leadership and Senior Leadership Team had an executive briefing from Assistant Sheriff Lera. The next day, APD hosted a deep dive presentation into the lessons learned for members of APD staff along with members of the D.C. Metropolitan Police Department, Metro Transit, Arlington County, Metropolitan Washington Airports Authority, U.S. Government Publishing Office, Maryland Transit Administration, Prince George's County, Prince William County, U.S. Capitol, U.S. Supreme Court, Anne Arundel County, and Wilmington Police Departments, Virginia and Delaware State Police, Harford County Sheriff's Office, District of Columbia Fire Department, Transportation Security Administration, U.S. Secret Service Uniformed Division and U.S. Secret Service Washington Field Office. Lera's presentation was well received and highly informative for law enforcement.



Santa Clara County Sheriff's Office Captain David Lera speaking to law enforcement officers in Washington, D.C.



Officers Attend Human Trafficking Seminar

From March 28-31, members from MADS attended the Maryland Human Trafficking Investigators Seminar in Ocean City, Md. The four-day seminar was hosted by the Maryland Human Trafficking Task Force and Sponsored by Mission 14, MAGLOCLEN, and MONSE. Topics included State and Federal Case Studies, Information Sharing to Combat Human Trafficking, Proactive Undercover Operations, Working with Survivors, Social Media Investigations, and Inter-Generational Violence, and Demand in Sex Trafficking. The conference was attended by Sergeant Kevin Dauphin, Officers Juan Cardenas and Matthew Kopp, and Investigator Aaron Robertson.



Field Intelligence Officer Training

On April 27-28, the APD Office of Intelligence and Analysis (OI&A) hosted its first training conference for members of the department's Field Intelligence Officer (FIO) program in Wilmington, Del.

The FIOs are tasked with facilitating information sharing between their assigned divisions and the OI&A in support of APD's counter-terrorism and criminal intelligence functions. The FIOs received instruction from OI&A staff as well as partners from local, state, and federal agencies including the National Counterterrorism Center (NCTC).



Sergeants Complete "Blue Courage" Training

APD Sergeants representing all divisions and units participated in four days of training in Philadelphia from December 5-8. The "Blue Courage" training consisted of three days of leadership, building trust, diversity & inclusion. On the fourth day, Sergeants listened to presentations from Amtrak Labor Relations, HR Investigations, Legal, and Claims. The Sergeants also had a chance to speak with Chief Dotson and Assistant Chief Cook in an open forum and ask questions about the future of the APD.



APD Officers Attend MAAWLE Conference

APD Officers attended the Mid-Atlantic Association of Women in Law Enforcement (MAAWLE) conference held in Wildwood, N.J., from October 23 - 27. Training sessions featured guest speakers who delivered presentations on topics that ranged from leadership, resiliency, missing persons cases, surviving tragedy and more.

SECURITY OPERATIONS



On January 19-20, the Amtrak Police Department participated in Active Shield, an international counter-terrorism operation conducted along with our partners in RAILPOL. RAILPOL is an association of governmental controlled police organizations responsible for policing the railways in Europe and was founded to enhance and intensify international railway police cooperation. Other participants in the exercise included Belgium, Bulgaria, France, Germany, Hungary, Italy, Poland, Portugal, Romania, Serbia, Slovenia, Spain, Switzerland, and the United Kingdom.

By increasing visibility, enforcement and counter-terrorism efforts, member agencies help prevent crime and acts of violence targeting surface transportation systems. The Amtrak Police Department is an associate member and actively supports RAILPOL and Active Shield through intelligence and enforcement activities across the United States. Active Shield deployments increase police presence, emphasize random train rides and station checks to provide a highly visible deterrent to any potential attack. During the two days of the operation 13,810 Police Officers performed 6,900 checks inside stations and platform areas and 6,708 train rides. Nearly 38,000 passengers were screened along with 5,536 pieces of luggage. The Active Shield operation is typically held twice per year and was conducted again during the month on June 29, 2022.



NY SECURE Deployment Operations

Members of the New York Division led NY SECURE security and counter-terrorism deployment operations held on the Empire Line in New York State. These details include heightened platform patrols, increased security presence on board trains, canine detection sweeps, and counter-surveillance measures. In addition, a tactical intense rides are conducted. Supporting agencies often included New York State Police, MTA Police, Westchester County Police, and TSA Surface Inspectors. NY SECURE deployments help improve coordination and response between APD and the federal, state, and local law enforcement agencies that respond to emergencies at those locations.



APD Protects Harrisburg Conference

On April 29, Senator Robert Casey attended a press conference held at the Harrisburg Transportation Center to announce funds in the amount \$635,000 to upgrade the heating, ventilation, and air conditioning system to ensure safe and uninterrupted air quality for both Amtrak and Greyhound passengers. The funds will also include replacing an aging emergency generator. Both systems have been in place for four decades. Senator Casey was very receptive of the Amtrak Police Departments presence before, during, and after the event.



Supporting the Providence Marathon

APD along with Providence Police, R.I. State Police, and the R.I. Bomb Squad provided security for the thousands of runners who participated in the Providence Marathon. The race began in downtown Providence at the Amtrak Station and circled back to finish next to the Rhode Island State House and Providence Station. During the event, thousands of onlookers cheered on the race participants along the roads, including Gaspee Street on which the Amtrak Providence Station is located. The race was an overall success and is also a qualifier for the Boston Marathon that occurs in April annually.



Corporate Security Fencing Projects

Amtrak Corporate Security kicked off the Sanford, Boston Southamptton, and Hialeah Yard Fencing Projects. Under the direction of Sr. Project Manager Rawle Smith, Corporate Security replaced each location's two-inch chain link fence with the department's standard Impasse Fence. Impasse Fence provides greater perimeter security than the standard chain link. In addition to the fencing at Sanford Yard, Corporate Security installed new vehicle and pedestrian gates that Amtrak Lenel Access Control System will control. At Amtrak Southamptton Yard, in addition to the fencing replacement, Corporate Security replaced the motors to the yard's main entrance.



NJ CONECT Deployment Operations

Members of the New York Division participate in a NJ CONECT (Coordinated Operations on NEC Trains) multi-agency deployments conducted between Newark and Trenton, N.J. During these deployment operations, Officers conduct platform checks and greet passengers and crews of Amtrak and New Jersey Transit trains at stations in Newark, Metropark, and Trenton. Officers also perform aerial right-of-way patrols along the mainline with assistance from the New Jersey State Police.



APD - Federal Air Marshal Train Patrol

In partnership with the TSA, the New York Division kicked off a new initiative on August 17, that consists of two APD Police Officers and two Federal Air Marshals working together to conduct train patrols within the New York and New England Divisions. This deployment will enhance law enforcement visibility and security on our trains and is already receiving positive feedback from our train crews and customers. We thank the TSA for their continued support and partnership in helping us provide security for our Amtrak employees, customers, and infrastructure. Special thanks to TSA SAC Dave Park, NY Regional Director Marisa Maola and SAC Bill Hall (retired) for their great partnership in this new initiative.



Security Enhancements at Penn Coach Yard

Under the guidance of Corporate Security Sr. Project Manager Dan Rafaeli, Amtrak is nearing the completion of the new security enhancements at the vehicular entrances of Penn Coach Yard in Philadelphia. This project involves the installation of vehicle barriers, security booths, access control, video surveillance, license plate readers, security lighting, and wayfinding signage. For Ludlow Street (Lower 30th Street), the security booth will have a security guard on duty 24/7. At the Arch Street entrance, the security booth will be manned at the discretion of APD (The Security Guard at the Ludlow Street booth will have the ability to lower and raise the barrier on Arch Street). In addition, a traffic calming measure will be in place to help ensure the safety of our yard, our employees, and visitors.

SPECIAL EVENTS



APD Supports Make-A-Wish

On March 11, APD Mid-Atlantic North Officers assisted the Make-A-Wish Foundation with giving 10 year old Hunter Bristow a day he will never forget. Hunter and his family arrived at Lancaster Station where they were greeted by Officer Daniel Moser and K9 Lenny. Officer David Crandall escorted Hunter on board Train 646 to Philadelphia, where they were met by Captain Kevin O'Connell, Sergeants Mark Matthews and Ryan Marley, Officers Chad Rockhill and George Saunders and K9 Moni.

While in Philadelphia, Captain O'Connell and Sergeant Matthews presented Hunter and his brother Books with gifts from the department. Special Agent Jim Fromer then escorted Hunter to Wilmington, where he was greeted by Officers Anthony Kisielius, Robert Byrd, Noel Watson, and John Petrosky with K9 Nano, where he was presented with a K9 challenge coin. After leaving Wilmington Station, Hunter was taken by limousine to the Amtrak Training Center to operate a train simulator and fulfill his dreams of becoming a train engineer.



On April 9, Officers from the NYD assisted a young Make-A-Wish recipient board Amtrak Train 91 out of Moynihan Train Hall. Officers provided several goody baskets that were elegantly prepared by Officer Iris Legge, specifically made for the recipient's exciting journey to Florida. Officer Francisco Rodriguez along with his canine partner Suzi, and Officers Douglas Pardee, Jennifer Acosta, and Jose Gonzalez assisted and escorted the VIP family to the train while the excited wagging of Suzi's tail brought smiles to the young children's faces. Sergeant Karen Schrof and her canine partner Foxy, Officer Joseph Alianello and his canine partner Bacon and Officer Phil Kuipers met Train 95 at Moynihan Train Hall on May 19, to meet and greet Make-A-Wish VIP Traveler 8-year-old Odin Tarantino and his family on their way to Disney World. On June 26, Officer George Awad and his canine partner T-Rex and Officer James Rusbarsky met 12-year-old Make-A-Wish VIP Josvin U. Valdez Ramirez and his family as they departed from Newark Station as they began their trip to Kissimmee, Fla.

On September 25, Sergeant Peter Whitaker attended a Make-A-Wish event for the Groton, Conn., "Annual Family Fun Car Cruise". First responders from Groton, and surrounding areas, lined the road with their vehicles awaiting the arrival of Finn. Finn is a Leukemia survivor and loves everything motorized. Finn arrived by fire truck and was greeted by sirens and lights for his grand entrance to the car show.



National Public Safety Telecommunicators Week

Every year during the second week of April, telecommunicators in the public safety community are honored for their contributions throughout the year. This week-long event dates back to its origin in California in 1981, and is designed as a time to celebrate and thank those who dedicate their careers to serving the public and the responders they work alongside. This year at the APD NCC they celebrated by distributing several departmental awards and recognitions to our Communications Officers and Sergeants. Lunch and various deserts were also provided on Tuesday by the APD FOP Labor Committee and on Thursday by the NCC Command Staff.



NYD Awards Ceremony

On May 4 and 5, members of the NYD held an award ceremony for members of the division that included:

- 2021 New York Officer of the Year Officer Greg Holman.
- A promotional ceremony for Sergeant James Tobin.
- Distinguished Unit Citations for Officers Romeo Joseph, Quentin Armstrong, Jean Dorcelly, Darrell Hawkins, Almedin Javorovac, Augustus Rivera, Andrei Sandor, Charles Konopko, Brian Marte-Peralta, Gregory Holman, John Barton, Jerome Jones, Steven Smedley, and Cristian Medina, Investigator Scott Calum, Sergeant Chris Byrnes, Anthony Knox, David Morales-Leon, Joseph Nativo, and James Tobin, and Special Agents William Conant and Timothy Proudman.
- Customer Service Awards for Sergeant Steven Angelo and Officers Gregory Holman, Daryl Evans, and Anthony Saritson.
- Life Saving Awards for Officers Andrei Sandor, Philip Kuipers, Giorgio LaCorte, John Barton, Antroy Palmer, Gregory Holman, Jerome Jones and Quentin Armstrong and Sergeant Anthony Knox.
- And Officer of the Month Awards.

Officers of the Year Ceremony

On June 22, APD Officers and staff, family members and members of the Amtrak leadership team gathered to recognize and celebrate the 2019, 2020 and 2021 Divisional and Department Officer of the Year recipients.



New York Division Officer of the Year - 2019

The New York Division was proud to announce that Investigator Kevin McCandless was selected as the 2019 New York Divisional Officer of the Year. Investigator McCandless has been a member of the Amtrak Police Department since August 10, 2009, and is currently assigned to the Criminal Investigations Unit in NY. He was the recipient of February's Officer of the Month and earned a Distinguished Unit Citation Award in 2019.

Through his ongoing efforts with local law enforcement and Amtrak personnel, Investigator McCandless continually contributed to employee and passenger safety and security. His attention to detail and cooperation with outside law enforcement resulted in the apprehension of a suspect wanted by the NYPD on three open cases. He was the arresting officer in nine cases with charges ranging from Grand Larceny, Identity Theft, and Unlawful Surveillance and assisted in other cases throughout the year. Investigator McCandless displays the qualities of an exemplary law enforcement officer day to day. Investigator Kevin McCandless also received the highest honor by being selected as the 2019 Amtrak Police Department Officer of the Year.



New York Division Officer of the Year - 2020

The New York Division was proud to announce that Investigator Alrazi Alli was selected as the 2020 New York Divisional Officer of the Year. Investigator Alli has been a member of the Amtrak Police Department since January 3, 2017, and is currently assigned to the Criminal Investigations Unit in NY. He was the recipient of a Lifesaving Award, a Distinguished Unit Citation Award, and two Officer of the Month Awards in 2020.

Investigator Alli handled 1190 calls for service and made 31 arrests in 2020. He continually displays a positive attitude and great work ethic. Investigator Alli has built a reputation of being a hard worker that embodies the values of the Amtrak Police Department.

New York Division Officer of the Year- 2021

The New York Division was proud to announce that Officer Gregory Holman was selected as the 2021 New York Divisional Officer of the Year. Officer Holman has been a member of the Amtrak Police Department since August 30, 1993, and is currently assigned to Patrol in NY. He was the recipient of a Lifesaving Award and two Distinguished Unit Citation Awards in 2021.

Officer Holman spent the majority of his career working the midnight tour. He is a senior officer who is respected amongst his peers and is considered a mentor to newly hired officers. He provides customer service and professionalism daily and performs his duties with a positive attitude.



Special Operations Division Officer of the Year - 2021

The Special Operations Division was proud to announce that Canine Officer Terrence Reddington was selected as the 2019 Special Operations Divisional Officer of the Year. Officer Reddington has been a member of the Amtrak Police Department since December 2, 2010, and is currently assigned to Canine in Providence, RI. He was the recipient of an Officer of the Month Award in September of 2019.

Officer Reddington is well respected by all his fellow officers for his continuous professionalism. His performance demonstrates his commitment to the Amtrak Police Department's mission. Officer Reddington is commended for his dedication to duty and public safety.



New England Division Officer of the Year - 2019

The New England Division was proud to announce that Officer David Neves was selected as the 2019 New England Divisional Officer of the Year. Officer Neves has been a member of the Amtrak Police Department since April 6, 2000, and is currently assigned to Patrol in Providence, RI. He was the recipient of an Officer of the Month Award in August 2019.

Officer Neves performs a myriad of administrative duties for the division to include the ordering and distribution of all uniforms and equipment for officers, the administering of testing for new hires and coordination of new hire backgrounds. Officer Neves is a mentor to newly hired officers and goes above and beyond in his duties and responsibilities as an Amtrak Police Officer every day. He is commended for his leadership skills, commitment and dedication.



New England Division Officer of the Year - 2020

The New England Division was proud to announce that Officer Matthew Szymanski has been selected as the 2020 New England Divisional Officer of the Year. Officer Szymanski was a member of the Amtrak Police Department since July 17, 2017, and is currently assigned to Patrol in Springfield, MA. He was the recipient of a Lifesaving Award and two Officer of the Month Awards.



Officer Szymanski handled 4,476 calls for service, was involved in 293 incidents and made 37 arrests in 2020. He has proven to be an invaluable asset to the Amtrak Police Department. He is a constant professional and presents a positive image of the department through his demeanor and dedication to duty. He continually exhibits the attributes that distinguish him amongst his peers. Officer Szymanski has a tireless work ethic and takes great pride in his job.



New England Division Officer of the Year- 2021

The New England Division was proud to announce that Officer Raymond Quinones was selected for the 2021 New England Divisional Officer of the Year. Officer Quinones has been a member of the Amtrak Police Department since March 6, 2017, and is currently assigned to the Patrol in New Haven, CT. He was the recipient of a Lifesaving Award and two Officer of the Month Awards.

Officer Quinones handled 2,491 calls for service, has been involved in 99 incidents and made 3 arrests in 2021. He is a constant professional and leads by example. He is proactive, highly productive and presents a positive image of the Amtrak Police Department through his work ethic and dedication to duty.



Central Division Officer of the Year - 2019

The Central Division was proud to announce that Sergeant Christopher Schabert was selected as the 2019 Central Divisional Officer of the Year. Sergeant Schabert has been a member of the Amtrak Police Department since February 2014, and is assigned to Patrol in Chicago, IL. He was the recipient of a Lifesaving Award, an Officer of the Month Award and three Distinguished Unit Citations Awards.

Sergeant Schabert is mentor to the other officers and continuously performs his duties with a positive attitude. He is commended for his teamwork, leadership skills, and commitment to the Amtrak Police Department.



Central Division Officer of the Year - 2020

The Central Division was proud to announce that Officer Jose Serrano was selected as the 2020 Central Divisional Officer of the Year. Officer Serrano has been a member of the Amtrak Police Department since September 25, 2017, and is assigned to Patrol in Chicago. He was the recipient of four Officer of the Month Awards, four Distinguished Unit Citation Awards, two Lifesaving Awards and one Customer Service Award.

Officer Serrano has accomplished a great deal through his excellent work ethic, teamwork, and positive attitude. Officer Serrano's professional demeanor conveys a positive reflection upon the Amtrak Police Department.

Officer Jose Serrano also received the highest honor by being selected as the 2020 Amtrak Police Department Officer of the Year.



Central Division Officer of the Year - 2021

The Central Division was proud to announce that Sergeant Jeremy Maske was selected as the 2021 Central Divisional Officer of the Year. Sergeant Maske has been a member of the Amtrak Police Department since December 12, 2016, and was recently promoted from Detective to Sergeant in May 2022. He was the recipient of the Medal of Honor and a Distinguished Unit Citation Award. Sergeant Maske is well respected by his fellow officers. He takes great pride in the department and his duties. Sergeant Maske illustrates his diligence and dedication to the department incessantly. Sergeant Jeremy Maske also received the highest honor by being selected as the 2021 Amtrak Police Department Officer of the Year.



Mid-Atlantic North Division Officer of the Year - 2019

The Mid-Atlantic North Division was proud to announce that Officer Andrew Shahade was selected as the 2019 Mid-Atlantic North Divisional Officer of the Year. Officer Shahade has been a member of the Amtrak Police Department since December 2010 and is assigned to the Criminal Investigations Unit in Lancaster, PA. He was the recipient of three Officer of the Month Awards.

Officer Shahade's commitment to our principals of Customer Oriented Policing along with his dedication to the department, Amtrak's employees, patrons and passengers is commendable. His demonstrates true teamwork repeatedly in his coordination with other Amtrak Police Officers and outside agencies both local and federal.



Mid-Atlantic North Division Officer of the Year - 2020

The Mid-Atlantic North Division was proud to announce that Officer Cyle Cavanagh was selected as the 2020 Mid-Atlantic North Divisional Officer of the Year. Officer Cavanagh has been a member of the Amtrak Police Department since February 1, 2016, assigned to Patrol in Wilmington, DE. He was the recipient of a Lifesaving Award and two Officer of the Month Awards.

Officer Cavanagh handled 1,748 calls for service, has been involved in 65 incidents and made 9 arrests. He is commended for his perseverance to duty and public safety and safeguarding the wellbeing of Amtrak, its employees, and the traveling public. Officer Cavanagh performs his duties in a manner, which exemplify the professionalism of an Amtrak Police Officer.



Mid-Atlantic North Division Officer of the Year - 2021

The Mid-Atlantic North Division is proud to announce that Officer Daniel Zubiria has been selected as the 2021 Mid-Atlantic North Divisional Officer of the Year. Officer Zubiria has been a member of the Amtrak Police Department since October 23, 2017, assigned to Patrol in Philadelphia, PA. He was the recipient of the Officer of the Month Award in October 2021.

Officer Zubiria handled 2,238 calls for service and was involved in 130 incidents. He is dependable, hardworking and the officer others can always rely on. His performance is both consistent and proficient, enhancing the safety of all at Amtrak.



Mid-Atlantic South Division Officer of the Year - 2019

The Mid-Atlantic South Division is proud to announce that Officer Alan Wilson has been selected as the 2019 Mid-Atlantic South Divisional Officer of the Year. Officer Wilson has been a member of the Amtrak Police Department since October 2017, assigned to Patrol in Washington, DC. He was the recipient of an Officer of the Month Award and two Lifesaving Awards.

Officer Wilson demonstrates his dedication to duty on a daily basis. The endless determination shown in his work, demonstrates his commitment to the mission of the Amtrak Police Department.



Mid-Atlantic South Division Officer of the Year - 2020 & 2021

The Mid-Atlantic South Division is proud to announce that Canine Officer Brandt Bartman has been selected as the 2020 & 2021 Mid-Atlantic South Divisional Officer of the Year. Officer Bartman has been a member of the Amtrak Police Department since July 26, 2012, assigned to Canine in Washington, DC.

Bartman was the recipient of an Officer of the Month Award and two Distinguished Unit Awards in 2020 and the recipient of one Lifesaving Award, four Officer of the Month Awards and two Distinguished Unit Citation Awards in 2021.

In 2020, Officer Bartman has handled 1,467 calls for service, was involved in 418 incidents and directly involved in 12 arrests. In 2021, Officer Bartman handled 1,385 calls for service, was involved in 336 incidents and directly involved in 15 arrests. Officer Bartman's professionalism delivers a positive reflection upon the Amtrak Police Department. Bartman is proactive, leads by example and challenges his peers to aspire to greater heights.

9/11 Memorial Events in New York

9/11 memorial events were held at New York Penn Station and Moynihan Train Hall. Event was organized by Inspector Kenneth Metz. Honor Guard members from Amtrak and MTA Police participated along with Pipe & Drum bands from Amtrak, MTA and New Jersey Transit Police.



SAFETY INITIATIVES



Tunnel Life Safety & Security Inspections

On January 13-14, APD NYD personnel, along with the APD Manager of Fire Safety and Emergency Response Operations work hand in hand with Engineering's Fire & Life Safety Group participating in monthly Tunnel Life Safety-Security Inspections of the seven Amtrak New York Tunnels and the Empire Line Overbuilds. Each tunnel is inspected at least once quarterly. These inspections also serve as familiarization training for APD, MTPD, the New York City Fire and Police Departments, which allows incident investigations and mitigation to be expedited, allowing service to be restored in a timelier fashion, and assists in keeping our passengers and employees safe if emergency incidents occur.



APD Attends Ceremony for OLI Locomotive

On January 12, a specially painted Amtrak P-42 diesel locomotive, emblazoned on both sides with the message, "See Tracks? Think Train!" was released into service during a special ceremony at Washington Union Station. The black-and-yellow locomotive commemorates the 50th anniversary of Operation Lifesaver (OLI), a non-profit organization dedicated to providing railroad safety education and awareness nationwide. Chief Dotson, Deputy Chief and OLI National Board Member Marty Conway and other members of the department were on hand for the event.



Amtrak Officers Share the Railroad Safety Message

Several Amtrak Police Officers have completed the Operation Lifesaver Authorized Volunteer (OLAV) training to conduct free programs on rail safety education for audiences in large and small communities across the United States. The presentations delivered by the officers focuses heavily on grade crossing safety awareness, the dangers of trespassing on the railroad right-of-way and how to cross safely only at marked railroad crossings. Operation Lifesaver, Inc. (OLI) is a non-profit organization and nationally-recognized leader of rail safety education.



CTDOT Train Emergency Simulation

On April 30, Sergeant James Forsyth, Detective Robert Hanson, Officer Girouard and Emergency Manager Brian McDonough participated in a Passenger Train Emergency Simulation Full Scale Exercise hosted by the Connecticut Department of Transportation (CTDOT) in Windsor Locks, Conn. Multiple local fire and police agencies participated, to include APD.

This exercise allowed all involved agencies to activate their protocols and obtain hands-on training and was a test response for train dispatchers, first responders, and train crews to handle a passenger train collision. Upon completion, an after-action review was completed to allow a discussion of best practices and lessons learned.



NY Tunnel System Emergency Procedures Classes

On June 1-2, APD Senior Emergency Manager Gary Hearn and the NYD Assistant Superintendent of Field Operations, conducted New York Tunnel System Emergency Procedures Classes for engineers,

conductors, dispatchers, and emergency response personnel. Training consisted of a one-hour classroom session followed by a site visit in one of the East River Tunnels. Attendees are provided an overview

Rail Safety Week

Rail Safety Week was observed this year from September 19-25 in the U.S., Canada, and Mexico. Rail Safety Week includes many forms of community engagement to raise awareness about the importance of making safe choices near railroad tracks and at crossings.

On September 16, Detective Robert Hanson spoke at a press conference at the Berlin, Conn. rail station during a ceremony for the commencement of Rail Safety Week. Inspector Tracie McCain, Captain Greg Zujus and Officer Brittany Lyons were also in attendance.

On September 19, a Rail Safety Week kickoff media event held at the CN railroad facility in Homewood, Ill. Officer Kevin Conner, Investigator Michael MacDonald, and several members of the CN Police Department were in attendance for the event.

Amtrak Police and Operation Lifesaver Inc. (OLI), joined law enforcement and other first responders across the U.S. during Rail Safety Week on September 20, for Operation Clear Track, the single largest rail safety initiative in the U.S. The goal of Operation Clear Track is to reduce the number of railway crossing and trespassing incidents across Canada and the U.S. which tragically injure or kill more than 2,100 people each year. Police in the U.S. and Canada work together to enforce rail crossing and trespassing laws and share rail-safety messaging through virtual or face-to-face outreach to drivers, pedestrians, and cyclists across North America.

Amtrak, in conjunction with California Operation Lifesaver, BNSF, Caltrans, the Fullerton Train Museum, the LOSSAN Rail Corridor Agency, Metrolink, and the San Bernardino Railroad Historical Society hosted a Track Safety Community Event during Rail Safety Week at the Fullerton Train Museum on September 24 and 25.

EVP Chief Safety Officer Steven Predmore and Chief Dotson were both on hand to support the event held on September 22. The free event provided the local community an opportunity to walk-through train equipment and learn about rail safety, and gave the community, media, elected officials and stakeholders an inside look into efforts to enhance rail safety awareness, change dangerous behaviors on or near the track, and empower communities to make safe choices around railroad tracks and crossings.

Coffee with a Cop

The traveling public, Amtrak Police Officers and an Operation Lifesaver representative came together to share a cup of coffee and a conversation at the Lancaster Train Station on October 5. Officers Daniel Moser, Michael Evans and Sergeant Joseph Harper participated in a "Coffee with a Cop" event and interacted with members of the traveling public to build positive relationships and encourage collaboration, all while enjoying a cup of coffee together. Also in attendance was Track Foreman Roger Mitchell who provided safety information from Operation Lifesaver. The mission of Coffee with a Cop is to break down the barriers between police officers and the citizens they serve.



SPECIALIZED TRAINING



Operation RAILSAFE Partner Training

During 2022, Operation RAILSAFE Partner Training was held in 13 cities across the United States. The training program strengthens coordination and integration between APD and partner agency members by sharing information regarding the proper response to incidents involving our trains.

The goal of the program is to:

- Provide participating agencies, first responders and other Amtrak stakeholders with situational awareness and a better understanding of how to protect Amtrak's passengers, employees, and critical infrastructure from acts of terrorism,
- Decrease Amtrak's risk from and vulnerability to a potential attack by enhancing situational awareness of critical assets, establishing interoperability, sharing resources, and allowing for networking opportunities with like agencies, and
- Aid anti-terrorism efforts designed to protect the rail system and maximize resource planning and allocation, as well as establish and maintain critical relationships with partner agencies.



K9 Training in New England Division

Officers Paul Saravia, and Peter McDonagh, Sergeant James Forsyth, K9 Trainer Melton Hawkins, & K9 Trainer Chi Hang Chan attended Operation War Castle II, a multi-agency training exercise at the Worcester Regional Airport on March 16. K9 teams were deployed on different scenarios ranging from open areas, luggage and rest room searches and FBI peroxides. This was a large training event hosted by TSA and Federal Protective Services, providing a large training environment for multiple K9 teams from different agencies to attend.



K9 Training with the LA County Bomb Squad

On March 17, Officer Jake Mumford attended a 40-hour K9 handler Counter IED Operations Course hosted by the Los Angeles County Bomb Squad. The course taught handlers advanced IED identification, assessment techniques, and bomb squad liaison protocols in the event a bomb squad is on site for response. The course was delivered in Long Beach, Ca., with K9 handlers from Simi Valley Police, Los Angeles County Sheriff's Office, US Coast Guard, CA Highway Patrol, and CA State Parks Police in attendance.



FBI Explosive Awareness & IED Familiarization Course

On April 1-14, K9 Sergeant Jim Forsyth and K9 Officers Fabio Sousa, Terrence Reddington, and George Awad attended a two-day FBI Explosive Awareness & IED Familiarization Course for K9 Handlers at the New York State DHSES State Preparedness Training Center in Oriskany, N.Y. The course was designed to help handlers increase awareness and understanding of explosives and precursors, and improvised explosive devices. The training included classroom instruction and presentations, explosives demonstrations including detonations inside 3 vehicles, imprinting on TATP and HMTD explosives, and the opportunity for the handlers to conduct searches in a post blast environment for secondary devices and site safety sweeps.



Training with the New York Fire Department

On October 27, Sr. Emergency Manager Gary Hearn and Sergeant George Gernon conducted training for the New York City Fire Department, familiarizing participants with the characteristics of the Hell Gate Bridge, Hell Gate Line operations, basic railroad safety and a review of the 1984 collision that occurred on the Hell Gate line.

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