

Amtrak® Police Department

Protecting "America's Railroad"™



WHAT SHOULD I DO IF I AM A ROBBERY VICTIM?



If You See Something, Say Something.™
Call Amtrak Police at
(800) 331-0008

If You See Something Say Something™ used with permission of the NY Metropolitan Transportation Authority.

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WHAT SHOULD I DO IF I AM A ROBBERY VICTIM?

- **DO NOT PANIC** - do not panic and remain calm.
- **DO NOT RESIST** - the robber wants your valuables, not you. Things can always be replaced...you can not.
- **OBEY THE ROBBER'S INSTRUCTIONS** - listen closely to what the robber says and do not argue. Try to remember the exact words spoken by the robber as it may help with the police investigation.
- **BE ALERT** - notice everything that is happening.
- **DISTINGUISHING CHARACTERISTICS** - look for recognizable things such as scars, marks, tattoos, limps, accents, etc.
- **WEAPONS** - take careful note of any weapons. You will have to describe it later to the police. If the robber indicates that there is a weapon in his pocket, assume it is a gun. If the robber has a gun, assume it is loaded.
- **DESCRIPTION OF ROBBER** - compare the robber to your own height and weight to estimate the size of your attacker.
- **COOPERATE WITH THE POLICE** - if you are robbed, or see someone else being robbed, report it to the police immediately.

WHAT SHOULD I DO AFTER THE ROBBERY?

- **NOTIFY AMTRAK POLICE IMMEDIATELY** - at **(800) 331-0008** or call 911 and be prepared to tell them:
 1. the address, with an exact location in the building;
 2. as complete a description as possible of the robber(s);
 3. whether or not a weapon was implied or used. If you saw the weapon, a good description including the type, for example, if it was a handgun what style (revolver or semi-automatic), or other weapons such as knives, crowbars, etc.;
 4. a description of any vehicle used and the number of people in the vehicle;
 5. the direction of travel; and
 6. any words spoken by the robber(s).
- **WHILE WAITING FOR THE POLICE TO ARRIVE** - lock the doors and do not touch anything. Keep everyone away from the crime scene area and guard anything touched by the robber(s).
- **SAVE ANYTHING LEFT BEHIND** - such as a note, weapon, bag, or clothing and do not handle any of these items.
- **DO NOT DISCUSS THE CRIME WITH OTHER WITNESSES** - all those involved should make individual notes of the information they have while it is fresh in their minds. Write down everything you can remember, especially physical descriptions of the robber.