



Photo courtesy of Matt Donnelly

Amtrak® Security and Crime Prevention Tips

Report suspicious activity or anything out of the ordinary to a station or crew member, call Amtrak Police at (800) 331-0008, text to APD11 (27311), or call 911

AT STATIONS:

- Always keep your baggage and belongings in sight and never leave them unattended.
- Only use authorized Amtrak Red Cap service for assistance.
- Never accept a package or baggage from strangers.
- Carry handbags with the zipper or snap against your body and wallets in front or inside pockets.
- Never display large sums of money while in a crowd, and be careful of anyone watching your credit or debit card transactions.

ON BOARD TRAINS:

- All baggage should be properly tagged. See the conductor for baggage tags if required.
- Place baggage on overhead racks or in designated storage areas. Do not place anything under seats.
- Keep all belongings with you at all times, especially valuable items.

SUSPICIOUS ACTIVITY

Suspicious activity is a combination of actions and behaviors that appear strange, inconsistent or out of the ordinary. Suspicion is based on where someone is and what they are doing, NOT on race, color, ethnicity, or gender.

WATCH FOR INDIVIDUALS WHO ARE:

- Trespassing on the railroad right-of-way, or in an unauthorized or restricted area.
- Loitering, staring or watching employees and customers.
- Expressing an unusual level of interest in operations, equipment, and personnel.
- Dressed inappropriately for the weather conditions, such as a bulky coat in summer.
- Acting extremely nervous or anxious.
- Restricting an individual's freedom of movement.
- Being coached on what to say to law enforcement or immigration officials.

SUSPICIOUS PACKAGES

Not all lost and found items are suspicious, most are simply forgotten items. Suspicion is based upon type and location of the package. Any suspicious looking or unattended package, bag, container or luggage found in or near trains, stations, vehicles, or buildings should be immediately reported to the police.

LOOK FOR PACKAGES THAT ARE:

- Left or intentionally placed in an out-of-the way location.
- Abandoned by someone quickly leaving the area.
- Displaying visible wires, batteries, a clock or timer.
- Emitting an odor, mist or oily liquid.

